

Request for Proposals

Replacing Cisco VOIP Telephone Systems

Courthouse 205 West Church Street, Fort Valley Georgia

Department	# Handsets
Probate Court	5
Assessor's Office	5
Probation	5
Elections	2
Tax Commissioner	6
Security	2
Clerk of Court	5
Juvenile Court	2
DA	8

Public Works 410 Old Macon Road, Fort Valley Georgia

Department	# Handsets
Public Works	5
Planning & Zoning	3

Commissioners Office 213 Persons Street, Fort Valley Georgia

Department	# Handsets
BOC	14

Fire\EMS HQ 1770 Highway 341 North Fort Valley Georgia

Department	# Handsets
Fire	7
EMS	7

Total Handsets 79

All four locations are direct fiber connections to NOC at Persons Street location.

Preference for on-premise solutions with redundancy.

Music on hold with multiple auto attendant, preferably IVR for each department listed.

Specify pricing for different levels of phones. (Executive, Mid Level, Entry Level)