

#### CONTRACT FOR SERVICES FOR BEAUFORT COUNTY

THIS AGREEMENT (the "Agreement") is made this 23rd day of April 2019, by and between Beaufort County, a political subdivision of the State of South Carolina (hereinafter referred to as "County") and Wells Fargo (hereinafter referred to as "Contractor"). This Agreement shall consist of all the terms, conditions, specifications and provisions contained in RFP 030819 Exhibit "A," the Contractor's Proposal dated March 8, 2019 Exhibit "B," the Contractor's Best and Final Proposal dated April 9, 2019 Exhibit "C," and the Recommendation for Contract Award dated April 15, 2019 Exhibit "D".

#### WITNESSETH:

WHEREAS, the Contractor and the County desire to enter into an agreement relating to banking treasury and merchant services subject to the terms, specifications, conditions and provisions of the request for proposal as heretofore mentioned.

**NOW, THEREFORE**, the Contractor and the County agree to all of these terms, conditions, specifications, provisions and the special provisions as listed below:

- A. This Agreement is deemed to be under and shall be governed by and construed according to the laws of the State of South Carolina.
- B. Any litigation arising out of the Agreement shall be held only in a Circuit Court of Beaufort County, Beaufort, South Carolina, in the Fourteenth Judicial Circuit.
- C. The Contractor shall not sublet, assign, nor by means of a stock transfer sale of its business, assign or transfer this Agreement without the written consent of the County.
- D. This Agreement, including the terms, conditions, specifications and provisions listed herein makes up the entire contract between the Contractor and County. No other agreement, oral or otherwise, regarding the subject matter of this Agreement shall be deemed to exist or bind either party hereto.
- E. It is understood that this Agreement shall be considered exclusive between the parties.
- F. Any provisions of this Agreement found to be prohibited by law shall be ineffective, to the extent of such prohibition, without invalidating the remainder of the Agreement.

**NOW, THEREFORE**, in consideration of mutual covenants contained herein, the parties agree as follows:

## ARTICLE 1 DESCRIPTION

The scope of work consists of banking treasury and merchant services and includes but is not limited to the services communicated in RFP 030819 Exhibit "A," the Contractor's Proposal dated March 8, 2019 Exhibit "B," and the Contractor's Best and Final Proposal dated April 9, 2019 Exhibit "C".

#### ARTICLE 2 LIABILITY

The County and Contractor shall not be responsible to each other for any incidental, indirect or consequential damages incurred by either Contractor or County or for which either party may be liable to any third party which damages have been or are occasioned by services performed or reports prepared or other work performed hereunder, except as provided in Article 3 below.

## ARTICLE 3 INDEMNIFICATION AND HOLD HARMLESS

The Contractor does hereby agree to indemnify and save harmless the County, its officers, agents and employees from and against any and all third party liability, claims, demands, damages, fines, fees, expenses, penalties, suits, proceedings, actions and cost of actions, including attorney's fees for trial and on appeal of any kind and nature to the extent arising or growing out of or in any way connected with the negligent performance of the Agreement, by Contractor, its agents, servants or employees; provided, however that any such liability or damages shall be reduced to the extent caused by the acts or omissions of the County.

## ARTICLE 4 ASSIGNMENT

Contractor shall not assign or subcontract any rights or duties of this Agreement, except to an affiliated company, without the expressed written consent of the County, which consent shall not be unreasonably withheld, conditioned or delayed. Any assignment or subcontract without the written consent of County shall be void and this Agreement shall terminate at the option of the County.

#### ARTICLE 5 TERM

The term of this Agreement is for five years, beginning on the first of the month subsequent to the signing of the contract, with two, subsequent, two-year renewals.

## ARTICLE 6 COMPENSATION

Compensation is based on the Contractor's proposed fees as outlined in their proposal dated March 8, 2019 Exhibit "B," and the Contractor's Best and Final Proposal dated April 9, 2019 Exhibit "C" and applies to the five year team as well as the two, subsequent, two-year renewals. Payments will be made as outlined in Article 18.

The County and the Contractor agree that the Contractor will utilize a compensating balance structure for the payment of banking and treasury fees, which entails an Earnings Credit Rate of 1.50% being applied to all account balances in order to offset fees, and will settle annually. Any fees in excess of the Earnings Credit earnings will be drafted from an account selected and identified by the Beaufort County Treasurer.

For merchant services, the County and the Contractor agree that the Contractor will charge a merchant service fee (also referred to as a convenience fee) of 2.35%. With the exception that a service fee of 1.00% will be charged for debit card transactions processed through IVR and, when available, over the counter transactions. Merchant services fees will be collected from and paid by the customer during the transaction, and withheld by the Contractor from the County when collections are deposited to the County for the purposes of satisfying the merchant service fees. The County is not responsible for nor will be charged the merchant service fee.

## ARTICLE 7 INSURANCE

Contractor does hereby covenant, agree and hereby represent to the County that it has obtained worker's compensation insurance, general liability and automobile liability insurance, as well as providing coverage against potential liability arising from and in any manner relating to the Contractor's use or occupation of the premises during the course of performing the contracted services, all in accordance with and as described in the County's RFP 030819.

INSURANCE REQUIREMENTS: Prior to commencing work hereunder, Contractor, at its expense, shall furnish insurance certificate showing the certificate holder as Beaufort County, P.O. Drawer 1228, Beaufort, SC 29901-1228, Attention: Purchasing Director and Risk Management and with a special notation naming Beaufort County as an Additional Insured on the general liability coverages. If not otherwise specified, the minimum coverage shall be as follows:

- 1. Workers' Compensation Insurance Contractor shall have and maintain, during the life of this contract, Worker's Compensation Insurance for its employees connected to the work/delivery, in accordance with the Statutes of the State of South Carolina and any applicable laws.
- 2. Commercial General Liability Insurance Contractor shall have and maintain, during the life of this contract, Commercial General Liability Insurance. Said Commercial General

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Liability Policy shall contain Contractual Liability and Products/Completed Operations Liability subject to the following minimum limits: BODILY INJURY of at least \$1,000,000 PER PERSON, \$1,000,000 PER OCCURRENCE; PROPERTY DAMAGE of at least \$1,000,000 PER OCCURRENCE; or BODILY INJURY/PROPERTY DAMAGE of at least \$1,000,000 COMBINED SINGLE LIMIT.

- 3. Comprehensive Automobile Liability Insurance The Contractor shall have and maintain, during the life of this contract, Comprehensive Automobile Liability, including non-owned and hired vehicle, of at least \$1,000,000 PER PERSON, \$1,000,000 PER OCCURRENCE; PROPERTY DAMAGE of at least \$1,000,000 PER OCCURRENCE, or BODILY INJURY/PROPERTY DAMAGE of at least \$1,000,000 COMBINED SINGLE LIMIT.
- 4. The required insurance policy at the time of issue must be written by a company licensed to do business in the State of South Carolina and be acceptable to the County.
- 5. The Contractor shall not cause any insurance to be canceled or permit any insurance to lapse. If any of the policies required hereunder shall not canceled or non-renewed, it shall be replaced with no coverage gap and a current certificate of insurance will be provided immediately thereafter. Certificates of Insurance shall contain transcript from the proper office of the insurer, the location, and the operations to which the insurance applies, and the expiration date.
- 6. The information described above sets forth minimum amounts and coverages and is not to be construed in any way as a limitation on the Contractor's liability.

## ARTICLE 8 DEFAULT

In the event of default or breach of any condition of this Agreement resulting in litigation, the prevailing party would be entitled to reasonable attorneys' fees fixed by the Court. The remedies herein given to County shall be cumulative, and the exercise of any one remedy by the County shall not be to the exclusion of any other remedy.

## ARTICLE 9 TERMINATION

This Agreement may be terminated by the County, 'for convenience', 'for cause,' or 'by mutual consent' as described in RFP 032819.

In the event that Contractor fails to perform (or fails to commence the cure of any breach, which shall be diligently prosecuted in good faith) the services described within five (5) business days of its receipt of a written demand from the County, the County may terminate the Agreement immediately upon notice provided such notice is at least five (5) business days following the

County's notice of non-performance. In the event that the County breaches any of the terms of this Agreement including, but not limited to, non-payment, and fails to cure such breach within fifteen (15) business days of its receipt of a written demand from the Contractor, Contractor may terminate the Agreement immediately upon notice, provided such notice is at least fifteen (15) business days following the Contractor's notice of breach. Upon such termination, the County has the right to award a Contract to an alternate contractor.

#### ARTICLE 10 COUNTY RESPONSIBILITIES

The County will be responsible to provide the Contractor reasonable access to County locations when necessary, ensure cooperation of County employees in activities reasonable and appropriate under the project, and obtain authorization for access to third party sites, if required.

#### ARTICLE 11 FORCE MAJEURE

Should performance of Contractor services be materially affected by causes beyond its reasonable control, a Force Majeure results. Force Majeure includes, but is not restricted to, acts of God, acts of a legislative, administrative or judicial entity, acts of contractors other than subcontractors of Contractor, fires, floods, labor disturbances, and unusually severe weather. Contractor will be granted a time extension and the parties will negotiate an adjustment to the fee, where appropriate, based upon the effect of the Force Majeure upon Contractor's performance.

#### ARTICLE 12 SEVERABILITY

Every term or provision of this Agreement is severable from others. Notwithstanding any possible future finding by a duly constituted authority that a particular term or provision is invalid, void, or unenforceable, this Agreement has been made with the clear intention that the validity and enforceability of the remaining parts, terms and provisions shall not be affected thereby.

## ARTICLE 13 INDEPENDENT CONTRACTOR

The Contractor shall be fully independent in performing the services and shall not act as an agent or employee of the County. As such, the Contractor shall be solely responsible for its employees, subcontractors, and agents and for their compensation, benefits, contributions and taxes, if any.

#### ARTICLE 14 NOTICE

The Contractor and the County shall notify each other of service of any notice of violation of any law, regulation, permit or license relating to the services; initiation of any proceedings to revoke

any permits or licenses which relate to such services; revocation of any permits, licenses or other governmental authorizations relating to such services; or commencement of any litigation that could affect such services. Such notice shall be delivered by U. S. mail with proper postage affixed thereto and addressed as follows:

County:

Beaufort County Treasurer Attn: Mrs. Maria Walls

P. O. Drawer 487 Beaufort, SC 29901

Beaufort County

Attn: Beaufort County Purchasing Director

P. O. Drawer 1228

Beaufort, SC 29901-1228

Contractor:

Wells Fargo

Attn: Mr. William Taylor

16 Broad Street Charleston, SC 29401

#### ARTICLE 15 CHANGE ORDERS

Should the Scope of Work as noted in Article 1 of this Agreement change as a result of:

- a) County requested changes to the approved Scope of Work, or
- b) Increase in work needed to complete any approved Change Order as a result of unexpected occurrence outside of the control of the Contractor, or
- c) The County requests additional Change Orders from the Contractor,

Then the Contractor will prepare and submit to the County an amendment to the applicable Change Order, or where no Change Order is in place of such additional services, the Contractor will prepare a Change Order for the County's review. No additional services will be undertaken by the Contactor without the approval of a Change Order or Change Order Amendment by the County.

#### ARTICLE 16 AUDITING

The Contractor shall make available to the County if requested, true and complete records, which support billing statements, reports, performance indices, and all other related documentation. The County's authorized representatives shall have access during reasonable hours to all records, which are deemed appropriate to auditing billing statements, reports, performance indices, and all other related documentation. The Contractor agrees that it will keep and preserve for at least seven years

all documents related to the Agreement, which are routinely prepared, collected or compiled by the Contractor during the performance of this Agreement.

#### ARTICLE 17 GRATUITIES

The right of the Contractor to proceed or otherwise perform this Agreement, and this Agreement may be terminated if the County Administrator or his appointed designee determine, in their sole discretion, that the Contractor or any officer, employee, agent, or other representative whatsoever, of the Contractor offered or gave a gift or hospitality to a County officer, employee, agent or Contractor for the purpose of influencing any decision to grant a County Contract or to obtain favorable treatment under any County Contract.

#### ARTICLE 18 INVOICES

The County and the Contractor agree that the Contractor will utilize a compensating balance structure for the payment of banking and treasury fees, which entails an Earnings Credit Rate of 1.50% being applied to all account balances in order to offset fees, and will settle annually. Any fees in excess of the Earnings Credit earnings will be drafted from an account selected and identified by the Beaufort County Treasurer.

For merchant services, the County and the Contractor agree that the Contractor will charge a merchant service fee (also referred to as a convenience fee) of 2.35%. With the exception that a service fee of 1.00% will be charged for debit card transactions processed through IVR and, when available, over the counter transactions. Merchant services fees will be collected from and paid by the customer during the transaction, and withheld by the Contractor from the County when collections are deposited to the County for the purposes of satisfying the merchant service fees. The County is not responsible for nor will be charged the merchant service fee.

#### ARTICLE 19 PURCHASE ORDERS

The County will issue Purchase Orders from properly executed requisitions for this Agreement and each approved Change Order. The County shall not be responsible for invoices of \$500 or more that do not have a purchase order covering them.

#### ARTICLE 20 ORDER OF DOCUMENTS

The following are incorporated into and made a part of this Agreement by reference:

- a) RFP 030819 Exhibit "A"
- b) Wells Fargo's Proposal dated March 8, 2019 Exhibit "B"
- c) Wells Fargo's Best and Final Proposal dated April 9, 2019 Exhibit "C"
- d) Recommendation for Contract Award dated April 15, 2019 Exhibit "D"

#### ARTICLE 21 TOTAL AGREEMENT

This Agreement constitutes the entire contract between the parties hereto. No representations, warranties or promises pertaining to this Agreement have been made or shall be binding upon any of the parties, except as expressly stated herein.

This Agreement shall be construed in accordance and governed by the laws of the State of South Carolina.

**IN WITNESS WHEREOF**, the parties hereto have executed this Agreement on the day and year first above written.

WITNESSES:	BEAUFORT COUNTY, a political Subdivision of the State of South Carolina
<del></del>	Signature:
	Name: Maria Walls
	Beaufort County Treasurer
	P. O. Drawer 487
	Beaufort, SC 29901
	Phone: 843-255-2586
	Fax: 843-255-9444
	Date:
WITNESSES:	Wells Fargo
	Signature:
	Name:
	Address:
	Phone:
	Email:
	Date:

Exhibit "A"



# Request for Proposal for Banking/Treasury Services/Electronic Payments

for

## **Beaufort County**

RFP#: 032819

Issued: February 8, 2019

Due:

Phase 1: March 8, 2019 Phase 2: March 28, 2019



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#### Introduction

#### Purpose

Beaufort County ("the County") is issuing a Banking/Treasury Services/Merchant Services Request for Proposal (RFP). The County wishes to update its banking relationship with treasury services that reflect available technology in order to gain internal efficiencies. The County also recognizes the importance to maximize the value on all cash in order to minimize the burden to its constituents.

#### **About the County**

Please use the following links to learn more about the County

- 1. About the County
- 2. About the County Treasurer
- 3. CAFR/Audited Financials Most recent and historic
- 4. <u>Investment Policy Statement</u> IPS governs safety and security of all investments, including bank products and bank deposits.

#### **Current Account Structure**

Appendix A discusses the County's current account structure, including a high-level summary of activity associated with each account. The purpose of this depiction is to allow the respondents the opportunity to highlight, through the presentation of Phase 2 (explained in further detail below), advantageous opportunities of differentiation through the current and desired account structure and to propose other services that can provide value to the County. At a minimum the County will continue with all accounts as listed. However, ZBA structures will be considered as well as other recommendations made in Phase 2 if showing value both financially and through operational efficiency.

#### **Objectives**

The County wishes to enter into a long-term, well-rounded banking relationship - sustainable and attractive to all parties involved. In doing so, the County seeks to accomplish the following objectives:

- Maintain a long-term customer-centric banking relationship;
- Have access to a user-friendly, intuitive bank services portal;
- Gain operational efficiencies through the use of treasury services/technology;
- Reduce check volume (both those received for payments and those issued for disbursements);
- Maximize the value of every dollar; and,
- Ensure competitive pricing.

The initial length of the contract is anticipated to be five years, with two 2-year options to renew.



#### **Deposits & Investments**

The purpose of this RFP is not for outside investment firms, but respondents are encouraged to share unique opportunities within their institution to earn additional interest on all monies. However, any services that have an investment purpose (e.g. money market deposit/savings accounts), must comply with all state laws governing the investment and collateralization of public funds.

#### **Accounting Software**

The County's accounting software is MUNIS Version 11.2, provided by Tyler Technologies. By the time the RFP process is completed the County will be upgraded to Version 11.3.

The modules available to use by the County include:

- General Revenues (includes, payment processing, accounts receivable and general billing)
- Accounts Payable
- Budget
- General Ledger
- Purchase Orders
- Requisitions
- Account Receivable
- General Billing
- HR Management/Payroll
- Business License
- Central Property
- Permits and Code Enforcement

Later in the RFP process, respondents will need to confirm capability to integrate services, send & receive securely to and from the accounting software without manual intervention (straight through processing (STP), and otherwise facilitate information exchange efficiently and effectively with the accounting software. This can be done via SFTP (Secure File Transfer Protocol), online file transfer or other available methods.

#### **Scope of Services**

The County currently has a banking relationship with one financial institution and the State Local Government Investment Pool (LGIP) as well as a brokerage relationship with the financial institution currently providing the County banking services. LGIP and brokerage services are not being replaced unless a net benefit is proposed to the County.

Appendix A provides a list of all Treasury Services used over the past 12 months. Total volume and current unit price for those 12 months are also provided. At a minimum a



new contract will mirror all current services. However, the County is open and supportive of altering its account structure to gain operational efficiencies. In the Phase 1 qualifying round respondents will be providing responses that provide insight into the overall capabilities of the financial institution. In Phase 2, if needed, those selected will be able to provide an account structure proposal that is designed to help the County realize operational efficiencies.

Transaction volumes are provided as a guide to volume usage, but it is fully anticipated that usage will change through implementation of more efficient banking services. We make no attempt to project how volume usage will change.

Limited merchant services are included in this RFP and are not guaranteed to be awarded. The County is interested in knowing who is able to provide these services and to receive costs proposals. Appendix B provides the location and volume information.

The County's current merchant services pricing is 2.5% fee on credit card and debit card transactions. The County is aware of a recent proposer to another large South Carolina County offering a convenience fee of 2.39%. A lower, more competitive convenience fee for the County's taxpayers and citizens is desired. The County currently has 16 card readers across three departments. Combined there are 32 direct users and eight back-office users. Over the term of the banking agreement, this is subject to change.

Currently, the County accepts tax payments by credit/debit card payments by walk-ins and over the phone, which are the services that fall within the scope of this RFP. The County desires to accept multiple brands of credit/debit cards that cover a majority of the available credit/debit card market. The County currently accepts Visa, Discover, American Express and MasterCard.

#### **Historic & Current Cash Balances**

Appendix A highlights the County's historical cash balances between all current operating accounts (does not include LGIP balances). It is not to be assumed that the County will continue to hold the current deposit levels. Pricing should be based upon transaction volume and not upon historic balances. The County is willing to pay fees if greater value is available for those funds. Pricing points will be determined on the ECR and the overall cost based on historic transaction volume and proposed unit cost. Other services not currently used and the ability to share related pricing will be available through the online response portal, but these will not be included in the overall price comparison, but may be used subjectively to impact the Service Capability or Proposed Innovation scores (see Phase 1 Score Weighting below).



#### **General Process**

The selection process will take place in three phases. Phase 1, or the Qualifying Round, will be based on banking services utilized and the respondents overall capabilities. All responses will be submitted online through <a href="BankingRFP.com">BankingRFP.com</a> and Vendor Registry on the County's Website. A mandatory pre-bid web conference will be provided prior to opening of the online response system (see *Schedule of Events* for more information). UP to three finalists will be selected to move onto Phase 2. Phase 2 will require an in-person presentation. A finalist will be selected to move forward to Phase 3 where final contract negotiations with the preliminary finalist will occur. Each phase is described in further detail below.

This solicitation does not commit Beaufort County to award a contract, to pay any costs incurred in the preparation of a proposal, or to procure or contract for the articles of goods or services. The County reserves the right to accept or reject any or all proposals received as a result of this request, to negotiate with all qualified offerors, or to cancel in part or in its entirety this proposal, if it is in the best interests of the County to do so.

#### **RFP** Contact

Questions regarding this RFP should be sent in writing (preferably via e-mail) and may be sent through Vendor Registry. Questions must be sent by the deadline shown in the schedule table later in this document and must be submitted to the Beaufort County Purchasing Department to:

David L. Thomas, CPPO, CPPB Purchasing Director Email: dthomas@bcgov.net

Fax: (843) 255-9437

Answers to questions received that change and/or clarify this solicitation will be posted on the County's website at www.bcgov.net and accessed by clicking on the Bid Opportunities option. If it becomes necessary to revise any part of this RFP, addenda will likewise be posted on the County's website. Offerers must acknowledge receipt of all addenda in BankingRFP.com and, if selected for Phase 2, in the text of their final proposal.

All official correspondence in regard to the requirements, terms, and conditions should be directed to and will be issued by the Purchasing Department. Offerors are cautioned that the County assumes no responsibility for oral explanations or interpretations of solicitation documents.

All material submitted in response to this RFP shall become the property of the County



and will not be returned to the Offeror. The content of each Offeror's proposal shall become public information once a contract has been awarded.

Overall - creativity is encouraged, meeting the needs of the County while defining a well-rounded relationship within the changing landscape of public banking. This document provides the outline of services sought. If a responding institution wants to propose services it deems to be superior or more appropriate than the one requested, the responding institution should make the case, provide appropriate pricing, and an example of how it would provide a net benefit (Phase 2).

#### Phase 1 - Qualification Round:

Phase 1 responses are subject to three criteria:

- 1. Overall service capability of the institution as determined by responses to the online response form.
- 2. Pricing associated with services currently being used and substitute pricing/services the respondent feels are more appropriate, but not currently being used. The online response form is based on all treasury services used within a 12-month period (December 2017 November 2018).
- 3. Reputation as provided by references. Three references of current clients must be submitted. It is preferred that one client be new (within the last 12 months) and one long-term (more than 3 years). Additionally, it is preferred that at least one reference be within the State of South Carolina. The County reserves the right to contact any government with which submitting entity provides similar services if the service provider is known through various associations.

Merchant Services will have a separate Q&A section as well as pricing section. Interested parties must respond to these sections.

Additional information requiring a response, but are not subject to scoring weight, are certifying you have read and will abide by the County's standard procurement policies. Negative responses may be means for disqualification.

The above information will be provided through the portal <a href="BankingRFP.com">BankingRFP.com</a>. Only one user will be able to respond to the requested information for each institution. Once all areas have been completed, a PDF document will be created. In order to do business with Beaufort County, vendors must register with the Purchasing Department through the Vendor Registration system, powered by Vendor Registry. The completed PDF document from <a href="BankingRFP.com">BankingRFP.com</a> portal must be uploaded by the deadline to the County through the Purchasing Department's Vendor Registry. The County may reject any quotes, bids, proposals and qualifications submitted by businesses that are not registered. Registering also allows businesses to identify the type of goods and services they provide so that they may receive email notifications regarding relevant solicitations out for bid.



To register with the County go to <a href="www.bcgov.net">www.bcgov.net</a> and go to the Purchasing Department's page and click on Vendor Registration. Once registered you may submit your proposal through the solicitation section in Vendor Registry. The registration cost is free to vendors.

#### **Cost Proposal**

An online response template will be provided through the BankRFP.com portal and is required for use. Transaction volume is provided in Appendix A for the period December 2017 through November 2018. Because we are seeking creative and tailored responses, and banking services pricing differ from bank to bank, room is provided within the template to add "substitute" pricing, and additional appropriate line items where applicable or appropriate to list new services/fees. We have provided an account structure intended moving forward in Appendix A. It is up to each individual prospective institution to determine the appropriate fees believed to best provide value to meet the County's detailed objectives.

Respondents must complete the pricing form exactly as provided and explained. Association for Financial Professionals (AFP) codes are required. Volume transactions shown are for the 12-month period outlined. Historic volumes are not guaranteed to continue into the future. One of the purposes of this RFP is to seek opportunities to move away from paper receipts and payments, reducing cash and checks as much as possible.

#### **Phase 1 Weighting**

Total possible points is 100, weighted as follows:

• Service Capability: 35 points

• Pricing of Existing Services: 30 points

• References: 15 points

• Proposed Innovations: 20 points

The County reserves the right to end the RFP process and move directly to negotiation if responses in Phase 1 indicate an obvious choice through the four criteria listed above or if such submissions indicate no advantage to an overall change in banking providers. Respondents must complete Phase 1 responses through the BankingRFP.com portal and submit the PDF printout through the Vendor Registry site by March 8 at 4:00 pm EST. At 4:00 pm the online response form will be closed. No late responses will be permitted.



# IMPORTANT ELECTRONIC SUBMITTAL REQUIREMENTS

Response submittals for this RFP will ONLY be received electronically and must be submitted ONLINE prior to the due date and time.

All responses must adhere to the following guidelines:

- Suppliers are encouraged to submit responses as soon as possible. Responses are received into a 'lockbox' folder and cannot be opened prior to the due date and time. The time and date of receipt as recorded by the server will serve as the official time of receipt. The County is not responsible for late submissions, regardless of the reason;
- The PDF printout from BankingRFP.com should be submitted online and titled appropriately. Only the content submitted through BankingRFP.com will be considered in Phase 1. If you have a problem with your upload, you may contact Vendor Registry at 844-802-9202 or <a href="mailto:cservice@vendorregistry.com">cservice@vendorregistry.com</a>.

Specific to the BankingRFP.com portal, all questions should be directed to three+one, provider of the BankingRFP.com portal. Please direct all questions related to this portal only to:

Email: lrs@threeplusone.us

#### Phase 2 - Presentation Phase

The top scoring banking institutions in Phase 1 will be eligible for Phase 2 presentations, if determined by the County as appropriate. Phase 2 will begin with an on-site visit to the Treasurer's Office. Finalists will have a 2-week turnaround time from the date of that visit to take the information provided, submit questions and prepare a presentation/demonstration. It is expected that each prospective banking institution will use their professional knowledge, experience, and herein data to provide a proactive and creative presentation that meets the objectives outlined.

All responding institutions should not submit the typical lengthy proposal. Submitted documents, including PowerPoint slides, are limited to a maximum of 30 total pages. We encourage this round of presentations (beginning on March 27) to be creative. It is preferred that institutions prepare an overall presentation addressing the needs as outlined.

A sample County Contract will be provided to those entities selected for Phase 2 interviews.

Respondents in Phase 2 will be given a maximum of a two-hour time slot to make their presentations. Areas required are as follows:



- Why you? (up to 30 minutes): What makes your bank the best partner for the County? Possible discussion points include the following, but ultimately you may decide how to fill each topic area.
  - Number of public banking clients
  - Dedication to this market space
  - Research & development
  - Clear differentiators from competitors
  - Innovative solutions that correspond to the objectives outlined
- Proposed Account structure and treasury services (subject to the limitations outlined/provided) (up to 30 minutes)
  - O Your recommendations must include, but are not limited to:
    - Why are you recommending the proposed?
    - How is the bank incorporating innovation?
  - Local branch availability or how managed if you do not have two, centrally-located branches
  - What is the benefit/value of your proposed account structure/treasury services?
  - Fee justification of cost proposal provided in Phase 1 and adapted to your Phase 2 proposal.
    - Why these fees? If not explicit, what value does the fee provide to the County?
    - Be prepared to answer specific questions regarding fees.
    - Discuss potential caps or limits your institution may be willing to give on fee increases at the end of the initial 5-year contract.
  - How the bank has managed and plans to manage the transition experience.
- Customer Service model (up to 30 minutes)
  - Accountability and Contact Frequency
    - Account review
    - Service method
  - Demonstration of all online/web-based resources being offered (or provide a video overview of each before interview)
    - Banking portal
    - Lockbox Portal
    - All others
  - Introduction to key personnel. The County requires one relationship manager be available for the duration of the contract as the point of contact regarding any and all services provided by the proposer.
- Open Q&A (15 minutes)



#### **Phase 2 Weighting**

Total possible points is 100, weighted as follows:

- Presentation with Proposed Account Structure and Treasury Services: 40 points
- Customer service model proposed: 40 points
- Fee justification: 20 points

#### Selection Criteria

The winning institution will be selected based on best <u>overall</u> value. Price will be a factor in this decision, but will not be the sole, nor necessarily, the most important factor. Experience, customer service, corrective action processes, efficient account structure, treasury services, fraud protection, technology and maximizing the value of every dollar will all be factors considered.

#### Schedule of Events

The following schedule details key dates and times related to this RFP. The County reserves the right to revise this schedule as needed to ensure process integrity.

Date	Time	Activity
February 8	N/A	RFP issued.
February 15	11:00 am EST	Mandatory Pre-bid web conference call (attendance in-person is optional)*
February 22	4:00 pm	Phase 1 questions submitted. Answers provided continually through end of day February 20.**
March 8	4:00 pm	Phase 1 responses submitted.
March 12	4:00 pm	Phase 2 finalists will be notified.
March 12	N/A	Additional information, if any, provided to Phase 2 respondents.
March 14	10:00 am	Site visit, if needed
March 15	4:00 pm	Phase 2 questions submitted. Answers provided continually through end of day March 15.**
March 20	4:00 pm	Phase 2 respondents must have interviews scheduled or will be disqualified.
March 27 - 28	N/A	Onsite presentations/interviews conducted.
April 3	4:00 pm	Preliminary finalist notified.
April 12	N/A	Final negotiations, if applicable, and agreement completion.
April 15	4:00 pm	All respondents notified of results.
April 15	N/A	Transition begins, if necessary, and completed within 180 days.

<sup>\*</sup>Web conference call instructions will be posted on Vendor Registry.

<sup>\*\*</sup>All questions submitted will be answered with questions/responses provided to all respondents.



## Appendix A

#### **Bank Account Overview**

Treasury 102 Account:	Treasurer Tax (Interest):  Avg Balance: \$31.6MM  13,192 Deposits (\$906.5MM)  673 Transfers out (-\$134,3MM)  197 Wires out (-\$363.5MM)  387 Other electronic debits (-\$489.6MM)  690 Returns (-\$1.6MM)  Other minor activity	Airport Operations:  Avg Balance: \$1.0MM  1,162 ACH credits (\$2MM)  1,287 Deposits (\$411K)  7 Other electronic debits (-\$2.1MM)  3 Transfers out (-\$400K)
Cnty Benefit Grants:  Avg Balance: \$1.3MM  1,186 ACH credits (\$86MM)  171 Deposits (\$2.8MM)  49 Transfers out (-\$36.4MM)  38 Other electronic debits (-\$53.5MM)  Other minor activity	Animal Shelter:  Avg Balance: \$62,140  149 Deposits (\$89K)  406 ACH credits (\$15K)  3 Transfers out (-\$207K)	Community Development:  Avg Balance: \$899,500  5,028 Deposits (\$31.8MM)  1,035 ACH debits (-\$3.3MM)  58 Transfers out (0\$16.8MM)  23 Other Electronic debits (-\$13MM)  Other minor activity
EMS Lockbox Deposits: Avg Balance: \$666,500 3,265 ACH credits (\$5.6MM) 812 Deposits (\$3.9MM) 9 Transfers out (-\$4MM) 12 Other electronic debits (-\$5.6MM)	Library (Interest):  Avg Balance: \$591,500  1,248 Deposits (\$411K)  1,167 ACH credits (\$270K)  7 Transfers out (-\$600K)  Other minor activity	PALS Checking:  Avg Balance: \$538,500  2,650 ACH credits (\$853K)  3,355 Deposits (\$1.1MM)  7 Other electronic debits (-\$2.1MM)
R O D:  Avg Balance: \$1.2MM  2,275 ACH credits (\$4.6MM)  4,428 Deposits (\$34.7MM)  10 Wires out (-\$2.3MM)  59 Transfers out (-\$17.7MM)  34 Other electronic debits (-\$20.4MM)	Accounts Payable (Interest):  Avg Balance: \$4.3MM  53,110 Checks (-\$380.2MM)  9,904 ACH Debits (-\$122.2MM)  811 Transfers in (\$517.8MM)  14 Other electronic debits (-\$17MM)	Payroll:  Avg Balance: \$1.3MM  6,805 Checks (-\$7.2MM)  3,839 ACH debits (-\$174.1MM)  78 Transfers in (\$183.8MM)  Other minor activity
Payment Escrow (Bankruptcy DTC):  Avg Balance: \$347,000  122 Deposits (\$647K)  18 Transfers out (-\$29K)	Prepayment Installment Escrow:  Avg Balance: \$1.7MM  2,534 Deposits (\$10.5MM)  250 ACH debits (-\$1.9MM)	BCDC Inmate (Interest):  • Avg Balance: \$33,400  • 708 Deposits (\$1.1MM)  • 3,753 Checks (-\$2.5MM)  • 1,830 ACH credits (\$1.4MM)



#### Final Issuance Document

• 6 Other electronic debits (\$212K)	<ul> <li>60 Transfers out (-\$12.1MM)</li> <li>33 Other electronic debits (-\$7.3MM)</li> <li>Other minor activity</li> </ul>	Other minor activity
Tax Sale Escrow:  Avg Balance: \$4.0MM  717 Deposits (\$12.4MM)  227 Transfers in (\$2.8MM)  189 ACH debits (-\$3.8MM)  11 Wires in (\$4.1MM)  110 Other electronic debits (-\$23MM)	Clerk of the Court - Jury (Imprest 103):  Avg Balance: \$43,100  6,316 Checks (-\$333K)  31 Transfers in (\$330K)  Other minor activity	Inmate Acct:  • Avg Balance: \$1,650  • 8 Deposits (\$4K)  • 9 ACH credits (\$51K)  • 59 Checks (-\$52K)  • 6 Transfers out (-\$27K)
Magistrate Jury: Avg Balance: \$25,300 3,250 Checks (-\$60K) 16 Transfers in (\$59K)	Setoff Debt:  Avg Balance: \$93,100  264 ACH credits (\$1.3MM)  234 Transfers our (-\$622K)  139 Other electronic debits (-\$646K)	Delinquent Collections Escrow: Avg Balance: \$21,000 Unknown
2008 Bond Ref. Funds (Interest):  Avg Balance: \$145,000  11 Wires out (-\$165K)  12 Transfers in (\$219K)  7 ACH debits (-\$28K)	Facilities 2005 Bond (Interest):  • Avg Balance: \$294,500 • Minor activity	8% Projects Fund (Interest):  Avg Balance: \$2.1MM  100 Transfers in (\$70.4MM)  At ACH credits (\$880K)  107 Other electronic debits (\$39.7MM)
Treasurer's Wire  Avg Balance: Minimal  Occasional check, wire, ACH		



#### **Treasury Services & Transaction Volumes**

#### Analysis Statements Groupings Current Provider: BB&T

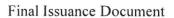
#### **Main Account Group**

Deposit Information	Average/Total
average balance	72,095,433
less average float	3,070,462
average collected balance	69,024,970
less required reserves	0
avg positive available bal	69,024,970
Current ECR	0.60%

#### Accounts Included in this Analysis Group:

Treasurer Tax	Animal Shelter	County Benefit Grants	Clerk of Court - Jury (Imprest 103)
Treasurer 102	Community Development	ROD	Tax Sale Escrow
Prepayment Installment Escrow	Accounts Payable	Payroll	Airport Operating
Parks & Leisure (PALS)	EMS Lockbox	Setoff Debt	Delinquent Collections Escrow
Treasurer's Wire			

Treasury Service Description	Unit Pricing	Total Annual Volume
ach authorization record	5.0000	6
ach batch reversal	50.0000	1
ach debit blanket block maint	15.0000	50
ach monthly maintenance	45.0000	24
ach notification of change	3.0000	123
ach positive pay monthly maint	25.0000	118
ach received credit	0.2000	7,081
ach received debit	0.2000	1,055



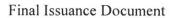


ach return items	6.0000	46
ach return notice fax email	3.0000	169
ach transaction reversal	20.0000	6
online portal ach file	12.0000	100
otal ach originated items	0.1300	15,559
otal ach originated items	0.1500	32,076
dep acct usage fee 1333 1k	0.0001333	865,145,095
check images with statement	4.0000	20
oin and currency deposited	0.0020	383,043
oin roll sales	0.1400	32
ourier fees	23440.1400	12
currency sales	0.0013	2,155
leposit corrections	7.5000	19
light depository services	2.0000	32
eturned deposit cash item fee	12.0000	175
oranch check image access	5.0000	29
heck charges	1016.3850	9
heck images with statement	4.0000	16
heck paid reject	0.5000	39
hecks paid and other debits	0.2000	28,774
oin and currency deposited	0.0020	254,015
oin roll sales	0.1400	48
redits posted	0.9000	8,374
urrency sales	0.0013	1,699
leposit corrections	7.5000	15
tems deposited on us	0.1500	9,186
tems deposited in state	0.1500	57,381
tems deposited other	0.1500	132,338
naintenance fee	21.0000	212
light depository services	2.0000	25
eturned deposit cash item fee	12.0000	110
nline portal busbank acct transfer	0.0000	814
online portal busbank image retrieved	0.0000	227
nline portal busbank image retrieved	2.0000	755
online portal busbank pd loaded items	0.0000	23,207
online portal busbank pd loaded items	0.3500	26,174



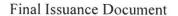


nline portal busbank stop pay 6 mth	0.0000	3
nline portal business banking	35.0000	212
nline portal cd acct maint	40.0000	80
nline portal cd loaded items	0.2500	8,776
nline portal stop payment 7 year	30.0000	189
hecks drawn on canadian banks	7.5000	39
heck images with statement	4.0000	12
eturned deposit cash item fee	12.0000	69
heck block	25.0000	18
os pay check block	25.0000	6
os pay items	0.0800	21,754
os pay maint	50.0000	20
d rom disk	15.0000	12
d rom items	0.0500	23,712
d rom maintenance	30.0000	12
d rom multiple account fee	10.0000	48
nline portal positive pay image	2.0000	3
lb cd fee charlotte	25.0000	39
lb data transmission charlotte	150.0000	47
lb deposit summary email charlotte	35.0000	39
lb deposits charlotte	1.4800	537
lb exception item image charlotte	0.1000	10,341
lb exceptions charlotte	0.2500	7,205
lb full items charlotte	0.2200	79,088
lb image maintenance fee charlotte	115.0000	39
lb inbound overnight delivery charlotte	5.0000	576
lb maintenance charlotte	150.0000	39
lb micr repair charlotte	0.0150	10,958
lb multi balanced charlotte	0.2600	20,890
lb multi unbalanced charlotte	0.2600	869
lb ocr repair charlotte	0.0150	44,062
Ib package prep charlotte	25.0000	39
lb page scan per item charlotte	0.1000	1,111
lb partial items charlotte	0.2400	5,252
lb per check imaged charlotte	0.0200	91,489
lb per ocr coupon imaged charlotte	0.0200	100,902





rlb po box rental charlotte	1300.0000	3
rlb postage due special po fee charlotte	0.5000	2
rlb special fee postal sort charlotte	0.1000	31,767
rlb web exception maintenance charlotte	50.0000	39
rlb web exception per item charlotte	0.5000	7,004
checktrack credit	7.0000	116
remote dep file implement stnd	150.0000	1
remote dep remit file download	150.0000	1
remote dep remit implement std	200.0000	1
remote deposit image captured	0.1200	101,925
remote deposit monthly maint	47.0000	109
vault coin and currency	0.0012	5,914,151
vault deposit correction	7.5000	12
vault loose bills dep	0.0000	164,847
vault numbr of bills deposited	0.0000	164,847
vault per deposit charge	1.0000	3,217
wlb 3rd party fee charlotte	20.0000	12
wlb cash deposits charlotte	5.0000	3
wlb cd fee charlotte	25.0000	12
wlb deposits charlotte	1.4800	301
wlb exception item image charlotte	0.0600	4,271
wlb exceptions charlotte	0.3800	1,430
wlb foreign check processing charlotte	1.0000	1
wlb healthcare daily delivery charlotte	8.7783	6
wlb healthcare daily delivery charlotte	8.7800	1
wlb healthcare daily delivery charlotte	9.5567	6
wlb healthcare daily delivery charlotte	9.9450	8
wlb healthcare daily delivery charlotte	10.3367	15
wlb healthcare daily delivery charlotte	11.0967	3
wlb healthcare daily delivery charlotte	11.1150	8
wlb healthcare daily delivery charlotte	13.4500	1
wlb healthcare daily delivery charlotte	13.6217	6
wlb healthcare daily delivery charlotte	14.3480	5
wlb image maintenance fee charlotte	115.0000	12
wlb maintenance charlotte	120.0000	12
wlb micr repair charlotte	0.0150	50





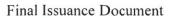
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wlb package prep charlotte	25.0000	12
wlb page scan per item charlotte	0.0600	6,901
wlb payments charlotte	0.4200	4,295
wlb per check imaged charlotte	0.0600	4,295
wlb per envelope imaged charlotte	0.0600	3,417
online portal non repetitive wire	12.0000	14
online portal repetitive wire	11.0000	466
online portaline wire maint	10.0000	12
incoming wire	15.0000	85
incoming wire	15.0000	90
wire advice email	3.0000	8
wire advice u.s mail	4.0000	1

## **Small Account Group**

<b>Deposit Information</b>	Average/Total	
independent acct average bal	3,108,113	
average balance	45,591	
less average float	315	
average collected balance	45,276	
less required reserves		
avg positive available bal	45,276	
Current ECR	0.19%	

#### Accounts Included in this Analysis Group:

8% Projects Fund	Facilities 2005 Bond Issue	Magistrates Jury	2008 Bond Issue
Library	BCDC Inmate	Inmate Acct	Payment Escrow (Bankruptcy DTC)





	Unit	Total Annual
Treasury Service Description	Pricing	Volume
ach debit blanket block maint	15.0000	12
ach received credit	0.2000	103
dep acct usage fee (FDIC) - total of avg monthly		
balance	0.0001333	553,091
branch check image access	4.0000	12
check images with statement	5.0000	2
check paid reject	0.5000	71
checks paid and other debits	0.2000	1,542
coin and currency deposited - branch	0.0020	12,178
credits posted	0.9000	68
deposit corrections	7.5000	1
maintenance fee	21.0000	22
night depository services	2.0000	2
remote deposit items	0.1500	13
remote deposit items in state	0.1500	39
remote deposit items other	0.1500	94
online portal acct transfer	0.0000	10
online portal image retrieved	2.0000	16
online portal pd loaded items	0.3500	1772
portal business banking	35.0000	21
portal cd acct maint	40.0000	9
portal cd loaded items	0.2500	40
check charges	75.6800	1
pos pay items	0.0800	547
pos pay maint	50.0000	9
pospay payee pospay pending	25.0000	1
portal positive pay image	2.0000	2
vault coin and currency	0.0012	93,866
vault loose bills dep	0.0000	3,911
vault numbr of bills deposited	0.0000	3,911
vault per deposit charge	1.0000	55
funds transfer credit	4.0000	2
wire advice u.s mail	4.0000	2



## **Appendix B - Merchant Services**

#### **Merchant Services Location and Volume**

Location	# of Bills	2018 \$ Volume
Animal Shelter Donations	66	\$7,172
Animal Shelter Fees	56	5,253
Treasurer Tax - Bluffton CC	5,147	1,377,773
Treasurer Tax - HH CC	3,317	1,390,179
Building Codes	1,749	433,950
Motor Vehicle - IVR	4,937	984,759
Tax Sale Escrow - CC	67	134,867
Tax Sale Registration	150	4,607
Tax Sale Registration - BTC	12	400
Taxes - IVR	2,440	4,220,934
Treasurer Tax - Beaufort CC	13,911	3,301,710
Total	31,852	\$11,861,603

**Note:** The County currently has 16 card readers across three departments. Combined there are 32 direct users and eight back-office users.



#### Appendix C

#### **Beaufort County Purchasing Policies and Contractual Requirements**

#### **Prohibition of Gratuities:**

It shall be unethical for any person to offer, or give, or agree to give any County employee or former County employee, or for any County employee or former County employee to solicit, demand, accept, or agree to accept from another person, a gratuity or an offer of employment in connection with any decision, approval, disapproval, recommendation, or preparation of any part of a purchase request, influencing the content of any specification or procurement standard, rendering of advice, investigation, auditing, or in any other advisory capacity in any proceeding or application, request for ruling, determination, claim or controversy, or other particular matter, pertaining to any program requirement or a contract or subcontract, or to any solicitation or proposal therefore.

#### **Title VI Statement:**

#### COUNTY COUNCIL OF BEAUFORT COUNTY

Title VI Statement

It is the policy of the County Council of Beaufort County, South Carolina, hereafter referred to as "Beaufort County" or "the County", to comply with Title VI of the 1964 Civil Rights Act (Title VI) and its related statutes. To this end, Beaufort County gives notice to all Prime Contractors, Subcontractors, Architects, Engineers, and Consultants that the County assures full compliance with Title VI and its related statues in all programs, activities, and contracts. It is the policy of Beaufort County that no person shall be excluded from participation in, denied the benefit of, or subjected to discrimination under any of its programs, activities, or contracts on the basis of race, color, national origin, age, sex, disability, religion, or language regardless of whether those programs and activities are Federally funded or not.

Pursuant to Title VI requirements, any entity that enters into a contract with Beaufort County including, but not limited to Prime Contractors, Subcontractors, Architects, Engineers, and Consultants, may not discriminate on the basis of race, color, national origin, age, sex, disability, religion, or language in their selection and retention of first-tier subcontractors, and first-tier subcontractors may not discriminate in their election and retention of second-tier subcontractors, including those who supply materials and/or lease equipment. Further, Contractors may not discriminate in their employment practices in connection with highway construction projects or other projects assisted by the U.S. Department of Transportation (USDOT) and/or the Federal Highway Administration (FHWA).



In all solicitations either by competitive bidding or negotiation made by the Contractor for work to Beaufort County to be performed under a subcontract, including procurements of materials or leases of equipment, each potential subcontractor or supplier shall be notified by the Contractor of the Contractor's obligations under the contract and the Title VI regulations relative to nondiscrimination on the basis of race, color, national origin, age, sex, disability, religion, or language by providing such a statement in its bidding and contract documents.

Upon request, the Contractor shall provide all information and reports required by Title VI requirements issued pursuant thereto, and shall permit access to its books, records, accounts and other sources of information, and its facilities as may be determined by Beaufort County, USDOT, and/or FHWA to be pertinent to ascertain compliance with such regulations, orders, and instructions. Where any information required of a Contractor is in the exclusive possession of another who fails or refuses to furnish this information, the Contractor shall so certify to USDOT or FHWA, as appropriate and via Beaufort County, and shall set forth what efforts it has made to obtain the information. In the event of the Contractor's non-compliance with nondiscrimination provisions of this contract, USDOT may impose such contract sanctions as it or FHWA may determine to be appropriate, including, but not limited to:

- Withholding of payments to the Contractor under the contract until the Contractor complies, and/or
- Cancellation, termination, or suspension of the contract, in whole or in part. In the event a Contractor becomes involved in, or is threatened with, litigation with a subcontractor or supplier as a result of this direction to comply with Title VI, the Contractor may request USDOT to enter into such litigation to protect the interests of USDOT and FHWA. Additionally, the Contractor may request the United States to enter into such litigation to protect the interests of the United States.

Any person or Subcontractor who believes that they have been subjected to an unlawful discriminatory practice under Title VI has a right to file a formal complaint within one hundred eighty (180) days following the alleged discriminatory action. Any such complaint must be filed in writing or in person:

**Beaufort County Government** 

Post Office Drawer 1228 Beaufort, SC 29901-1228

843.255.2354 Telephone E-mail: compliance@bcgov.net

#### **Non-Discrimination Statement:**

The bidder/proposer certifies that:

1) No person shall be excluded from participation in, denied the benefit of, or otherwise discriminated against on the basis of race, color, national origin, or gender in connection with any IFB/RFP submitted to Beaufort County or the performance of any contract resulting thereof;



- 2) That it is and shall be the policy of this Company to provide equal opportunity to all business persons seeking to contract or otherwise interested in contracting with this Company for Beaufort County contracts, including those companies owned and controlled by socio-economic and racial minorities;
- 3) In connection herewith, we acknowledge and warrant that this Company has been made aware of, understands and agrees to take affirmative action to provide such companies with the maximum practicable opportunities to do business with this Company;
- 4) That this promise of non-discrimination as made and set forth herein shall be continuing in nature and shall remain in full force and effect without interruption throughout the life of the referenced contract with Beaufort County;
- 5) That the promises of non-discrimination as made and set forth herein shall be and are hereby deemed to be made a part of and incorporated by reference into any contract or portion thereof which this Company may hereafter obtain and;
- 6) That the failure of this Company to satisfactorily discharge any off the promises of non-discrimination as made and set forth herein shall constitute a material breach of contract entitling Beaufort County to declare the contract in default and to exercise any and all applicable rights and remedies including, but not limited to cancellation of the contract, termination of the contract, suspension and debarment from future contracting opportunities, and withholding and/or forfeiture of compensation due and owing on a contract.

#### **Contractual Requirements**

- 1.0 EXCUSABLE DELAY: The Contractor shall not be liable for any excess costs, if the failure to perform the contract arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not restricted to, acts of God or of the public enemy, acts of the Government in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case the failure to perform must be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a subcontractor, and if such default arises out of causes beyond the control of both the Contractor and the subcontractor, and without the fault or negligence of either of them, the Contractor shall not be liable for any excess costs for failure to perform, unless the supplies or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required delivery schedule.
- 2.0 <u>S.C. LAW CLAUSE</u>: Upon award of a contract under this proposal, the person, partnership, association, or corporation to whom the award is made must comply with local and State laws which require such person or entity to be authorized and/or licensed



to do business in Beaufort County. Notwithstanding the fact that applicable statutes may exempt or exclude the successful offeror from requirements that it be authorized and/or licensed to do business in Beaufort County, by submission of this signed proposal the offeror agrees to subject itself to the jurisdiction and process of the Fourteenth Judicial Circuit Court of Beaufort County, as to all matters and disputes arising or to arise under the contract and the performance thereof including any questions as to the liability for taxes, licenses, or fees levied by State or local government.

- 3.0 <u>OFFEROR'S QUALIFICATIONS</u>: Offeror must, upon request of the County, furnish satisfactory evidence of their ability to furnish products or services in accordance with the terms and conditions of this proposal. The Purchasing Department reserves the right to make the final determination as to the offeror's ability to provide the services requested herein, before entering into any contract.
- 4.0 OFFEROR RESPONSIBILITY: Each offeror shall fully acquaint himself with conditions relating to the scope and restrictions attending the execution of the work under the conditions of this proposal. It is expected that this will sometimes require on-site observation. The failure or omission of an offeror to acquaint himself with existing conditions shall in no way relieve him of any obligation with respect to this proposal or to the contract.
- 5.0 <u>AFFIRMATIVE ACTION</u>: The Contractor will take affirmative action in complying with all Federal and State requirements concerning fair employment and employment of the handicapped and concerning the treatment of all employees, without regard or discrimination by reason of race, religion, sex, national origin, or physical handicap.
- 6.0 PRIME CONTRACTOR RESPONSIBILITIES: The Contractor will be required to assume sole responsibility for the complete effort, as required by this RFP. The County will consider the Contractor to be the sole point of contact with regard to contractual matters.
- 7.0 <u>SUBCONTRACTING</u>: If any part of the work covered by this RFP is to be subcontracted, the Contractor shall identify the subcontracting organization and the contractual arrangements made with same. All subcontractors must be approved, in writing by the County, or when applicable a political subdivision within the County with the County's concurrence. The successful offeror will also furnish the corporate or company name and the names of the officers of any subcontractors engaged by the vendor. The County reserves the right to reject any or all subcontractors and require substitution of a firm qualified to participate in the work as specified herein.



- 8.0 <u>OWNERSHIP OF MATERIAL</u>: Ownership of all data, material, and documentation originated and prepared for the County pursuant to this contract shall belong exclusively to the County.
- 9.0 <u>PAYMENT AND PERFORMANCE BOND</u>: The successful Contractor shall furnish, within ten (10) days after written notice of acceptance of proposal, a Payment and Performance Bond. Contractor shall provide and pay the cost of a Payment and Performance Bond. The Bond shall be in the amount of one-hundred percent (100%) the annual contract cost, issued by a Surety Company licensed in South Carolina with an "A" minimum rating of performance as stated in the most current publication of "Best's Key Rating Guide, Property Liability" which shall show a financial strength rating of at least five (5) times the Contract Price. The Bond shall be accompanied by a "Power of Attorney" authorizing the attorney-in-fact to bind the surety and certified to include the date of the bond. (Only applicable to Construction Contracts)
- 10.0 <u>NONRESIDENT TAXPAYERS</u>: If the offeror is a South Carolina nonresident taxpayer and the contract amount is \$10,000.00 or more, the offeror acknowledges and understands that in the event he is awarded a contract offeror shall submit a Nonresident Taxpayer Registration Affidavit (State form #1-312-6/94), before a contract can be signed. Affidavit must certify that the nonresident taxpayer is registered with the S.C. Department of Revenue or the S.C. Secretary of State's Office, in accordance with Section 12-9-310(A)(2)(3) of S.C. Code of Laws (1976) as amended.
- 11.0 <u>BUSINESS LICENSE</u>: In accordance with the *Beaufort County Business License Ordinance*, 99-36, Article III, as enacted November 22, 1999, any business or individual generating income in the unincorporated area of Beaufort County is required to pay an annual license fee and obtain a business license. The ordinance referenced is available on the Beaufort County website at <a href="www.bcgov.net">www.bcgov.net</a> or by calling the Business License Administrator at (843) 255-2270 for a list of schedules.
- 12.0 <u>ADDITIONAL ELIGIBILITY</u>: Other Beaufort County Public Procurement units shall, at their option, be eligible for use of any contracts awarded pursuant to this Invitation.
- 13.0 <u>INSURANCE REQUIREMENTS</u>: Prior to commencing work hereunder, Contractor, at his expense, shall furnish insurance certificate showing the certificate holder as Beaufort County, P.O. Drawer 1228, Beaufort, SC 29901-1228, Attention: Purchasing Director and with a special notation <u>naming Beaufort County as an Additional Insured on the liability coverages</u>. If not otherwise specified, the minimum coverage shall be as follows:



- 13.1 Worker's Compensation Insurance Contractor shall have and maintain, during the life of this contract, Worker's Compensation Insurance for his employees connected to the work/delivery, in accordance with the Statutes of the State of South Carolina and any applicable laws.
- 13.2 Commercial General Liability Insurance Contractor shall have and maintain, during the life of this contract, Commercial General Liability Insurance. Said Commercial General Liability Policy shall contain Contractual Liability and Products/Completed Operations Liability subject to the following minimum limits: BODILY INJURY of at least \$1,000,000 PER PERSON, \$1,000,000 PER OCCURRENCE; PROPERTY DAMAGE of at least \$1,000,000 PER OCCURRENCE; or BODILY INJURY/PROPERTY DAMAGE of at least \$2,000,000 COMBINED SINGLE LIMIT.
- 13.3 Comprehensive Automobile Liability Insurance The Contractor shall have and maintain, during the life of this contract, Comprehensive Automobile Liability, including non-owned and hired vehicle, of at least \$1,000,000 PER PERSON, \$1,000,000 PER OCCURRENCE; PROPERTY DAMAGE of at least \$1,000,000 PER OCCURRENCE, or BODILY INJURY/PROPERTY DAMAGE of at least \$2,000,000 COMBINED SINGLE LIMIT.
- 13.4 The required insurance policy at the time of issue must be written by a company licensed to do business in the State of South Carolina and be acceptable to the County.
- 13.5 The Contractor/vendor shall not cause any insurance to be canceled or permit any insurance to lapse. All insurance policies shall contain a clause to the effect that the policy shall not be canceled or reduced, restricted or limited until fifteen (15) days after the County has received written notice, as evidenced by return receipt of registered or certified letter. Certificates of Insurance shall contain transcript from the proper office of the insurer, the location, and the operations to which the insurance applies, the expiration date, and the above-mentioned notice of cancellation clause.
- 13.6 The information described above sets forth minimum amounts and coverages and is not to be construed in any way as a limitation on the Contractor's liability.
- 14.0 <u>INDEMNITY</u>: The Contractor hereby agrees to indemnify and save harmless the County, its officers, agents, and employees from and against any and all liability, claims, demands, damages, fines, fees, expenses, penalties, suits, proceedings, actions and cost of actions, including attorney's fees for trial and on appeal of any kind and nature arising or



growing out of or in any way connected with the performance of the Agreement, whether by act of omissions of the Contractor, its agents, servants, employees or others, or because of or due to the mere existence of the Agreement between the parties.

15.0 <u>TERMINATION FOR DEFAULT</u>: Termination by the County for cause, default, or negligence on the part of the Contractor shall be excluded from the foregoing provisions. Termination costs, if any, shall not apply. Prior to termination for cause, the County will provide the Contractor written notice of the breach and fifteen (15) days to cure. If the Contractor is terminated under this clause, the Contractor will forfeit their performance/bid bond (if applicable).

Reasons for Termination for Cause shall include but is not limited to:

- 1. default as defined in this proposal,
- 2. failing to make satisfactory progress in the prosecution of the Agreement,
- 3. endangering the performance of this Agreement,
- 4. criminal activity or misconduct,

work that is deemed sub-standard by the Treasurer.

16.0 <u>TERMINATION FOR CONVENIENCE</u>: The County may without cause terminate this contract in whole or in part at any time for its convenience. In such instance, an adjustment shall be made to the Contractor, for the reasonable costs of the work performed through the date of termination. Termination costs do not include lost profits, consequential damages, delay damages, unabsorbed or under absorbed overhead of the Contractor or its subcontractors, and/or failure to include termination for convenience clause into its subcontracts and material purchase orders shall not expose the County to liability for lost profits in conjunction with a termination for convenience settlement or equitable adjustment. Contractor expressly waives any claims for lost profit or consequential damages, delay damages, or indirect costs which may arise from the County's election to terminate this contract in whole or in part for its convenience.

#### **Special Instructions**

1.0 <u>INTENT TO PERFORM</u>: It is the intent and purpose of Beaufort County that this request permits competition. It shall be the offeror's responsibility to advise the Purchasing Department if any language, requirements, etc., or any combinations thereof inadvertently restricts or limits the requirements stated in this RFP to a single source. Such notification must be submitted in writing and must be received by the Purchasing Department not later than ten (10) days prior to the proposal closing date. A review of such notifications will be made.



2.0 <u>RECEIPT OF PROPOSAL</u>: Proposals, amendments thereto, or withdrawal requests received after the time advertised for proposal closing will be void, regardless of when they were mailed.

# 3.0 PREPARATION OF PROPOSAL

- 3.1 All submissions should be complete and carefully worded and must convey <u>all</u> of the information requested by the County. If significant errors are found in the offeror's proposal, or if the proposal fails to conform to the essential requirements of the RFP, the County and the County alone will be the judge as to whether that variance is significant enough to reject the proposal.
- 3.2 Proposals should be prepared simply and economically, providing a straightforward, concise description of offeror's capabilities to satisfy the requirements of the RFP. Emphasis should be on completeness and clarity of content.
- 3.3 If your proposal includes any comment over and above the specific information requested in our Request for Proposal (RFP), you are to include this information as a separate appendix to your proposal.
- 4.0 <u>AMENDMENTS</u>: If it becomes necessary to revise any part of the RFP, an amendment will be provided to all offerors who received the original Request for Proposal. The County shall not be legally bound by an amendment or interpretation that is not in writing.
- 5.0 <u>ADDITIONAL INFORMATION</u>: Offerors requiring additional information may submit their questions, in writing to the Purchasing Department. Answers to questions received that should change and/or clarify this solicitation will be provided in writing to all offerors via an amendment.
- 6.0 <u>ORAL PRESENTATION/DISCUSSIONS</u>: Any offeror or all offerors may be requested to make an oral presentation of their proposal to the County, after the proposal opening. Discussions may be conducted with responsible offerors, who submit proposals determined to be reasonably susceptible of being selected for award for the purpose of clarification to assure full understanding of and responsiveness to the solicitation requirement.

Offerors shall be accorded fair and equal treatment with respect to any opportunity for discussions and revision of proposals, and such revisions may be permitted after submissions and prior to award, for the purpose of obtaining best and final offers. The purpose of these presentations/discussions will be to:



- 6.1 Determine in greater detail such offeror's qualifications.
- 6.2 Explore with the offeror the scope and nature of the project, the offeror's proposed method of performance, and the relative utility of alternative methods of approach.
- 6.3 Determine that the offeror will make available the necessary personnel and facilities to perform within the required time.
- 6.4 Agree upon fair and reasonable compensation, taking into account the estimated value of the required services/equipment, the scope and complexity of proposed project, and nature of such services/equipment.
- 7.0 <u>FUNDING</u>: The offeror shall agree that funds expended for the purposes of the contact must be appropriated by the County Council for each fiscal year included within the contract period. Therefore, the contract shall automatically terminate without penalty or termination costs if such funds are not appropriated. In the event that funds are not appropriated for the contract, the offeror shall not prohibit or otherwise limit the County's right to pursue and contract for alternate solutions and remedies, as deemed necessary by the County for the conduct of its affairs. The requirements stated in this paragraph shall apply to any amendment or the execution of any option to extend the contract.
- 8.0 <u>AWARD</u>: An award resulting from this request shall be awarded to the responsive and responsible offeror whose proposal is determined to be most advantageous to the County, taking into consideration price and the evaluation factors set forth herein; however, the right is reserved to reject any and all proposals received, and in all cases the County will be the sole judge as to whether an offeror's proposal has or has not satisfactorily met the requirements of this RFP.
- 9.0 <u>PUBLIC ACCESS TO PROCUREMENT INFORMATION</u>: No such documents or other documents relating to this procurement will be presented or made otherwise available to any other person, agency, or organization until after award. Commercial or financial information obtained in response to this RFP, which is privileged and confidential, will not be disclosed. Such privileged and confidential information includes information which, if disclosed, might cause harm to the competitive position of the offeror supplying the information. All offerors, therefore, must visibly mark as "Confidential" each part of their proposal, which they consider to contain proprietary information.
- 10.0 <u>DEVIATIONS</u>: During Phase 2, any deviations from the requirements of this RFP must be listed separately and identified as such in the table of contents.



- 11.0 <u>ALTERNATES</u>: Innovative alternative proposals are encouraged, provided however, that they are clearly identified as such and all deviations from the primary proposal are listed.
- 12.0 <u>GRATUITIES</u>: It shall be unethical for any person to offer, or give, or agree to give any County employee or former County employee; or for any County employee or former County employee to solicit, demand, accept, or agree to accept from another person a gratuity or an offer of employment in connection with any decision, approval, disapproval, recommendation, or preparation of any part of a program requirement or a purchase request, influencing the content of any specification or procurement standard, rendering of advice, investigation, auditing, or in any other advisory capacity in any proceeding or application, request for ruling, determination, claim or controversy, or other particular matter pertaining to any program requirement, or a contract or subcontract, or to any solicitation or proposal therefore.
- 13.0 <u>KICKBACKS</u>: It shall be unethical for any payment, gratuity, or offer of employment to be made by or on behalf of a subcontractor under a contract to the prime contractor or higher tier subcontractor, or any person associated therewith, as an inducement for the award of a subcontractor order.

# 14.0 PROTEST PROCEDURES

- 14.1 <u>Right to Protest</u>: Any actual or prospective proposer, offeror, or contractor who is aggrieved, in connection with the solicitation or award of a contract, may protest to the Purchasing Director. The protest shall be submitted in writing fourteen (14) days after such aggrieved person knows or should have known of the facts giving rise thereto. The protest must be accompanied by a detailed statement, indicating the reasons for such protest.
- 14.2 <u>Authority to Resolve Protest</u>: The Purchasing Director shall have authority, prior to the commencement of an action in court concerning the controversy, to settle and resolve a protest of an aggrieved proposer, offeror, or contractor; actual or prospective, concerning the solicitation or award of a contract.
- 14.3 <u>Decision</u>: If the protest is not resolved by mutual agreement, the Purchasing Director shall issue a decision, in writing within ten (10) days. The decision shall,
  - 14.3.1 State the reasons for the action taken; and



- 14.3.2 Inform the protestant of its right to administrative review as provided in this Section.
- 14.4 <u>Notice of Decision</u>: A decision under Subsection (3) of this Section shall be mailed or otherwise furnished immediately to the protestant and any other party intervening.
- 14.5 <u>Finality of Decision</u>: A decision under Subsection (3) of this Section shall be final and conclusive, unless fraudulent, or
  - 14.5.1 Any person adversely affected by the decision appeals administratively, within ten (10) days after receipt of decision under Subsection (3) to the County Council in accordance with this Section.
- 14.5.2 Any protest taken to the County Council or court shall be subject to the protestant paying all administrative costs, attorney fees, and court costs when it is determined that the protest is without standing.

# 15.0 CERTIFICATION REGARDING DEBARMENT, SUSPENSION,

**INELIGIBILITY, AND VOLUNTARY EXCLUSION**: The contractor certifies, by submission of this document or acceptance of a contract, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any State, Federal department or agency. It further agrees by submitting this qualification statement that it will include this clause without modification in all lower tier transactions, solicitations, proposals, contracts, and subcontracts. Where the bidder/contractor or any lower tier participant is unable to certify this statement, it shall attach an explanation to this solicitation/bid.

Exhibit "B"

# Wells Fargo legal disclosures

Upon award of business, Wells Fargo will negotiate and enter into mutually acceptable agreements with BEAUFORT COUNTY, SC in connection with the deposit and treasury management products and services requested under the RFP. Wells Fargo's right to negotiate all contract terms upon award of business will not be affected or diminished by any language in the RFP, including language that purports to require specific comments (or to prohibit general exceptions) to BEAUFORT COUNTY, SC's contractual requirements or to bind Wells Fargo to BEAUFORT COUNTY, SC's contractual requirements unless specifically commented upon. Wells Fargo has included with its response copies of its account and service documentation for the deposit and treasury management products and services requested in the RFP, which we would request serve as the starting point for contract negotiations or be incorporated into any final agreement.

Page_Section	Description
Page 22, Access to company records	The Company will consider requests to demonstrate compliance; however, some information is considered confidential and proprietary and cannot be released to external parties. If this situation occurs, the Company will make a good faith effort to provide as much information as possible within its corporate Information Security and Data Protection and Privacy policies.
Pgs. 23-24, Item 2.0 S.C. Law Clause	Wells Fargo is subject to federal laws that may preempt state and local laws. Also, Wells Fargo should have the right to bring a claim arising under this contract in federal court in South Carolina.
Pg. 24, Item 7.0 Subcontracting	Wells Fargo is part of a diversified financial services company that provides retail, commercial and corporate banking services throughout much of the United States. Wells Fargo utilizes various vendors and other third parties to handle portions of its business on a geographic and/or line of business basis. Accordingly, Wells Fargo reserves the right to subcontract freely. It is not feasible for Wells Fargo to obtain the prior written consent of any customer with respect to any service that may utilize such vendor or subcontractor. However, should Wells Fargo choose to subcontract, it shall remain fully responsible for the performance of all obligations pursuant to the contract including those performed by a subcontractor. In addition, Wells Fargo does not consider an arrangement with a third party under which the third party assists Wells Fargo in providing services or products which are not specific to [customer] to be a subcontract for purposes of this Agreement.
Pg. 25, Item 8.0 Ownership of Material	Wells Fargo will provide customary data and reports associated with the requested services. However, Wells Fargo is a service provider, and is not delivering "work product". Wells Fargo will retain all ownership and related rights in its intellectual property (including, but not limited to, systems, software and hardware, regardless of location or date of development), used or developed in connection with the requested services, now and hereafter.
Pg. 25, Item 12.0 Additional Eligibility	Any additional Beaufort County Public Procurement units must receive Wells Fargo's prior written consent to be eligible to use any contracts awarded pursuant to this RFP.
Pgs. 26-27, Item 14.0 Indemnity	During the term of this Agreement, Bank will indemnify, defend and hold harmless Company and its officers, directors, employees, agents and assigns (the "Indemnified Parties") from and against all losses or damages (collectively, "Losses") arising out of, resulting from or relating to the performance of the services provided hereunder which are, in each case, directly caused in whole or in part by the negligent or intentional misconduct of Bank or any of its officers, directors, employees, agents, subcontractors or assigns, except to the extent such Losses are caused by the negligence or intentional misconduct of the Company. In no event will

Bank be liable for any indirect, special, consequential or punitive damages, whether or not the likelihood of such damages was known to Bank, and regardless of the form of the claim or action or the legal theory on which it is based. Bank's liability under this indemnity will be limited to an amount not to exceed 10 times Bank fees incurred during the calendar month immediately preceding the calendar month in which such loss or damages were incurred (or, if no Bank fees were incurred in such month, Bank fees incurred in the month in which the losses or damages were incurred).

Pg. 27, Item 15.0 Termination for Default and Item 16.0 Termination for Convenience Wells Fargo reserves the right to terminate subject to reasonable termination periods and/or grounds, which may be negotiated upon award of business.

Pg. 31, Item 15.0 Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion Wells Fargo Bank, N.A. has not been debarred, or otherwise had its legal authorization to conduct its operations suspended, by any state or federal authority, within the past five years.

During the third quarter of 2016, Wells Fargo Bank, N.A. entered into settlement agreements with the City of Los Angeles, the Consumer Financial Protection Bureau and the Office of the Comptroller of the Currency regarding certain sales practices. See press release dated September 8, 2016 at

https://www.wellsfargo.com/about/press/2016/sales-practices-agreements\_0908.content (the "2016 Settlement"). Following the announcement of the 2016 Settlement discussed above, certain state and local governmental bodies and municipal entities have temporarily removed Wells Fargo Bank, N.A. from providing certain commercial and investment banking services. However, there have been no actions that would materially impair Wells Fargo's ability as of this date to conduct its business or meet its obligations under the transaction to which this RFP relates.

Service Capability Questionnaire, Client Specific, Item f. Wells Fargo Bank N.A. ("Wells Fargo Bank") is a subsidiary of Wells Fargo & Company ("WFC"), a corporation organized under the laws of Delaware. As with any large diversified financial institution in the highly regulated banking field, Wells Fargo Bank receives inquiries and subpoenas from regulators and law enforcement from time to time, some of which may be confidential in nature, and is subject to civil litigation.

Wells Fargo Bank and WFC respond regularly to inquiries and investigations by governmental entities and have in the past entered into settlements of some of those investigations, including the following recent matters:

- During the third quarter of 2016, Wells Fargo Bank entered into settlement agreements with the City of Los Angeles, the Consumer Financial Protection Bureau, and the Office of the Comptroller of the Currency regarding certain sales practices. See press release containing details at <a href="https://www.wellsfargo.com/about/press/2016/sales-practices-agreements">https://www.wellsfargo.com/about/press/2016/sales-practices-agreements</a> 0908.content
- On February 2, 2018, WFC entered into a consent order with the Board of Governors of the Federal Reserve System, relating to governance oversight and the company's compliance and operational risk management program. This consent order does not relate to new matters, but rather to prior issues including the 2016 sales practices matter. For additional information, see the press release at <a href="https://newsroom.wf.com/press-release/corporate-and-financial/wells-fargo-commits-satisfying-consent-order-federal">https://newsroom.wf.com/press-release/corporate-and-financial/wells-fargo-commits-satisfying-consent-order-federal</a>

Many of the actions that Wells Fargo Bank and WFC have taken in connection with these settlement agreements are described at https://www.wellsfargo.com/assets/pdf/commitment/progress-report.pdf. To the extent any litigation or regulatory matters are required to be reported, they are disclosed in WFC's SEC filings and are matters of public record:

- Copies of the Legal Proceedings sections from WFC's recent public filings and WFC's most recent periodic reports are available at <a href="https://www.wellsfargo.com/invest-relations/filings">https://www.wellsfargo.com/invest-relations/filings</a>
- WFC's Annual Reports are available at https://www.wellsfargo.com/invest\_relations/annual

At this time, and to the best knowledge of the Wells Fargo Bank representatives preparing this response, neither Wells Fargo Bank nor WFC has been involved in any regulatory reviews or any legal actions that would have a material adverse impact on Wells Fargo Bank's ability to provide the services requested in this RFP.

# **Municipal Advisor RFP Disclosure**

This proposal is submitted in response to your Request for proposals dated March 8, 2019. The contents of this proposal and any subsequent discussions between us, including any and all information and analysis with respect to product is provided to you in reliance upon your compliance with the guidance of the staff of the SEC's office of Municipal Securities in order for a request for proposal to be consistent with the exemption for responses to requests for proposals or qualifications provided under the municipal advisor rules (the "Muni Advisor Rules") of the Securities and Exchange Commission (the "SEC") (240 CFR 15Ba1-1 et seq.).

In submitting this proposal (a) Wells Fargo Bank, N.A. ("Wells Fargo") is not acting as an advisor to Beaufort County ("you") and does not owe a fiduciary duty pursuant to Section 15B of the Securities Exchange Act of 1934 to you with respect to the information and material contained in this proposal; (b) Wells Fargo is acting for its own interests; and (c) you should discuss any information and material contained in this proposal with any and all internal or external advisors and experts that you deem appropriate before acting on this information or material.

Beaufort County, SC



# Wells Fargo Merchant Services

# Beaufort County SC 8-Mar-17

# Schedule of Fees

		<u>Cost</u>		Frequency/Metric
Credit Card Processing	1			
Visa/Mastercard/Discover/American Express	\$	11,900	0,000.00	Vol Per RFP
Service Fee		2.40%		sale amount
Account Fees				
Application Fee		Waived		
Monthly Statement Fee		Waived		
Monthly Minimum Fee		waived		Per MID
Chargeback Fee	\$		10.00	Per Occurrence
Voice Authorization Fee	\$		0.75	Per Occurrence
Cross Border Fee		Waived		sale amount
Reporting				
Clientline		Waived		
EBill Express Web				
Installation Fee		Waived		one time
Monthly Base Fee		Waived		Per EBill Instance
Inbound File Fee		Waived		per file
Remittance File Fee		Waived		Per month
				one time per month
Bill Presentment for Enrolled Users		Waived		per enrolled user
Credit Card Payment		Waived		per payment
ACH/eCheck Payment		Waived		per payment
Custom Hourly Professional Services fee	\$		250.00	if applicable
ACH reject fee	\$		1.50	per occurrence
Single Sign-On (one-time set-up/hourly rate)	\$		250.00	if applicable
EBill Express IVR				
Installation Fee	\$	3	,000.00	one time
Monthly Base Fee	\$		350.00	per month
nbound File Fee		Waived		per file
Remittance File Fee		Waived		Per month
Credit Card Payment		Waived		per payment
ACH/eCheck Payment		Waived		per payment
Per minute IVR fee		Waived		per minute
Voice Recording Customer Hourly	\$		250.00	if applicable

Wells Fargo Payment Gateway		
Set-up Fee	waived	Per Gateway ID
Monthly Service Fee	waived	Per Gateway ID
Gateway Credit Card Transaction Fee	waived	Per transaction
Subscription Services/ if applicable	waived	Per Occurrence
Gateway eCheck(ACH) Transaction Fee	waived	Per transaction
Annual Program Fee	waived	
Monthly Non-Compliance*	\$ 2	25.00 if applicable

<sup>\*</sup> Please access the following link to review the detailed Interchange schedule as provided by the Card Associations <a href="https://www.wellsfargo.com/downloads/pdf/biz/merchant/interchangeplus.pdf">https://www.wellsfargo.com/downloads/pdf/biz/merchant/interchangeplus.pdf</a>

# Wells Fargo Merchant Services Point-of-Sale Equipment

Li		111111	* T	
Clover® Station	Clover® Mini	Clover® Flex	Clover® Go	
Full-size, countertop payment processing system with app store.	Compact countertop payment processing system with app store and built-in receipt printer for businesses with limited counter space.	Portable, hand-held payment processing device with app store and built-in receipt printer for accepting payments on the go.	Portable card reader for smartphones and tablets (Bluetooth connection)	
\$59.96*	\$42.96*	\$40.96*		Lease 36 months
\$1,079	\$749	\$679	\$99	Purchase
<	<	<	<	Accept chip, contactless, and mobile payments
<	<			Accept checks
<	<			Wired
		<	<	Portable
<	<	<		Print receipts
<	<	<	<	Email or text receipts

# Clover peripherals

Clover Weight Scale	Kitchen Printer – Asian Characters	Kitchen Receipt Printer	Clover Cash Drawer	,
\$19.96*	\$19.96*	\$18.96*	\$6.96*	Lease 36 months
\$319	\$319	\$299	\$119	Purchase
Clover Station Contactless printer	Clover Station Basic printer	Motorola 1D/2D imager	Clover 2D Barcode Scanner	
\$17.96	\$12.96	\$12.96*	\$8.96*	Lease 36 months
\$279	\$209	\$229	\$169	Purchase

Ot.					
Other hardware	FD410	FD200Ti WiFi	FD35 PIN Pad	FD130	
Lease Lease 48 months 36 months	Compact, wireless payment processing device with built-in receipt printer.	Payment processing device with touch screen capability and integrated check reader.	Compact, payment processing device with built-in receipt printer.	Compact, payment processing device with built-in receipt printer.	
Purchase		\$3 5 *	\$12*	\$229*	Lease 48 months
		\$41.96*	\$14.96*	\$34.96*	Lease 36 months
	\$45.99*	\$45.99*	\$19.99*	\$39.99*	Rent
	\$699	\$699	\$199	\$399	Purchase
	<	with FD35	<	<	Accept chip, contactless, and mobile payments
Lease 48 months		<		with MagTek reader	Accept checks
Lease 36 months		<	<	<	Wired
	<				Portable
Purchase	<	<		<	Print receipts
		<		<	Dial connectivity option

# Lease, purchase or rent? Decide what's right for your business.

# **Lease Option**

MagTek Mini Micr 3800 Check reader

\$13\*

\$16.96\*

\$299

\$109

Anywhere Commerce Walker C2X

Posiflex PP8000S printer

\$11\*

\$13.96\*

\$379

\$109

MagTek USB 0109

\$109

MagTek USB 0102

- Low monthly payments (3 or 4 year lease) with no upfront cost
- Upgrade at any time
- Warranty for lease term

# **Purchase Option**

- Own equipment
- Low purchase price, no monthly payments
- 1 year warranty

# **Rent Option**

- Low monthly payments (month to month) with no upfront cost
- Return equipment at any time, ideal for short-term use
- Includes warranty for rental term

# Wells Fargo Merchant Services Point-of-Sale Equipment

Clover* Station  Clover		*	Will.	A VICE	
reader for smartphones  lease and mobile Accept chip, contactless, and mobile decks Wired Portable receipts  reader for smartphones  Suetooth connection)  **Suetooth connection  **Suetooth connec	Clover® Station	Clover® Mini	Clover® Flex	Clover® Go	
Accept chip, contactless, and mobile Accept spayments checks Wired Portable receipts  \$99	Full-size, countertop payment processing system with app store.	Compact countertop payment processing system with app store and built-in receipt printer for businesses with limited counter space.	Portable, hand-held payment processing device with app store and built-in receipt printer for accepting payments on the go.	Portable card reader for smartphones and tablets (Bluetooth connection)	
Accept chip, contactless, and mobile Accept payments checks Wired Portable receipts	\$59.96*	\$42.96*	\$40.96*		Lease 36 months
Accept Accept Print Checks Wired Portable receipts	\$1,079	\$749	\$679	\$99	Purchase
Wired Portable receipts	<	<	<	<	Accept chip, contactless, and mobile payments
Portable receipts	<	<			Accept checks
Print receipts	<	<			Wired
			<	<	Portable
Email or rext receipts	<	<	<		Print receipts
	<	<	<	<	Email or text receipts

# Clover peripherals

Clover Weight Scale	Kitchen Printer – Asian Characters	Kitchen Receipt Printer	Clover Cash Drawer	
\$19.96*	\$19.96*	\$18.96*	\$6.96*	Lease 36 months
\$319	\$319	\$299	\$119	Purchase
Clover Station Contactless printer	Clover Station Basic printer	Motorola 1D/2D imager	Clover 2D Barcode Scanner	
\$17.96	\$12.96	\$12.96*	\$8.96*	Lease 36 months
\$279	\$209	\$229	\$169	Purchase

X	0					
agTek Mini Micr 3	Other hardware	FD410	FD200Ti WiFi	FD35 PIN Pad	FD130	
MagTek Mini Micr 3800 Check reader	re	Compact, wireless payment processing device with built-in receipt printer.	Payment processing device with touch screen capability and integrated check reader.	Compact, payment processing device with built-in receipt printer.	Compact, payment processing device with built-in receipt printer.	
\$13*	Lease 48 months	payment proc	ng device wit	t processing ot printer.	t processing ot printer.	
\$16.96*	Lease 36 months	essing device	h touch screen k reader.	device	device	
\$299	Purchase		\$35 <sub>*</sub>	\$12*	\$29*	Lease 48 months
			\$41.96*	\$14.96*	\$34.96*	Lease 36 months
Posif		\$45.99*	\$45.99*	\$19.99*	\$39.99*	Rent
Posiflex PP8000S printer		\$699	\$699	\$199	\$399	Purchase
OS printer		<	with FD35	<	<	Accept chip, contactless, and mobile payments
\$11*	Lease 48 months		<		with MagTek reader	Accept
\$13.96*	Lease 36 months		<	<	<	Wired
		<				Portable
\$379	Purchase	<	<		<	Print receipts
			<		<	Dial connectivity option

# Lease, purchase or rent? Decide what's right for your business.

MagTek USB 0109

MagTek USB 0102

\$109

Anywhere Commerce Walker C2X

\$109

\$109

# Lease Option

- Low monthly payments (3 or 4 year lease) with no upfront cost
- Upgrade at any time
- Warranty for lease term

# **Purchase Option**

- Own equipment
- Low purchase price, no monthly payments
- 1 year warranty

# Rent Option

- Low monthly payments (month to month) with no upfront cost
- Return equipment at any time, ideal for short-term use
- Includes warranty for rental term

# NOTICE Limits on Report Access and Distribution

Wells Fargo & Company (Wells Fargo) is pleased to provide you with a copy of the attached report (the "Report"), which was prepared in accordance with the attestation standards issued by the American Institute of Certified Public Accountants. The Report is furnished to you subject to the terms and conditions contained in the written agreement for services between Wells Fargo and your company. It was prepared solely for the benefit and use of Wells Fargo, its user entities that used the system during some or all of the specified period, and their independent auditors, and was not intended to be used by anyone other than these specified parties.

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rfpPrep® - BANKING SERVICE PRICING

Total Cost \$141,452.34

# \* Balance Related Information

Estimated Average Balance	\$28,000,000.00
ECR	
Rate	1.40%
ettelment Period	Monthly
omment	Alternate option is annual

Rate 0.009
Basis of Calculation Average ledger balance
Comment

Reserve requirement
Rate 0.00%
Basis of Calculation Average Ledger balance
Comment

# \* Current Service Fees

Category	Description	Bank Service Code	AFP code	Volume Unit Price	e Status	Cost Comment
Main Account Group	ach authorization record	34335	251053	9	1.00000 Active	9
Main Account Group	ach batch reversal	es231	250620	П	10.00000 Active	10
Main Account Group	ach debit blanket block maint	34334	251050	50	5.00000 Active	250
Main Account Group	ach monthly maintenance	es280	250000	24	25.00000 Active	009
Main Account Group	ach notification of change	es481	250302	123	2.50000 Active	307.5
Main Account Group	ach positive pay monthly maint	34333	251050	118	5.00000 Active	590
Main Account Group	ach received credit	es344	250202	7,081	0.10000 Active	708.1
Main Account Group	ach received debit	es344	250202	1,055	0.10000 Active	105.5
Main Account Group	ach return items	06502	250302	46	3.00000 Active	138
Main Account Group	ach return notice fax email	34123	400222	169	0.00000 Active	0
Main Account Group	ach transaction reversal	es361	250642	9	10.00000 Active	09
Main Account Group	online portal ach file	es201	250501	100	0.00000 Active	0
Main Account Group	total ach originated items	es210	250102	15,559	0.04000 Active	622.36
Main Account Group	total ach originated items	es210	250102	32,076	0.01000 Active	320.76
Main Account Group	dep acct usage fee 1333 1k	IAMIB	000230	865,145,095	0.00000 Active	0
Main Account Group	check images with statement	NA	NA	20	0.00000 Active	0
Main Account Group	coin and currency deposited	ck199	10001A	383,043	0.00100 Active	383.043
Main Account Group	coin roll sales	ck131	100040	32	0.20000 Active	6.4
Main Account Group	courier fees	NA	NA	12	1950.00000 Active	23400
Main Account Group	currency sales	ck141	100040	2,155	0.00220 Active	4.741
Main Account Group	deposit corrections	8172	100501	19	5.00000 Active	95
Main Account Group	night depository services	08052	100006	32	1.00000 Active	32
Main Account Group	returned deposit cash item fee	CK061	100400	175	3.00000 Active	525
Main Account Group	branch check image access	12812	151352	29	0.50000 Active	14.5
Main Account Group	check charges	NA	NA	6	0.00000 Active	0
Main Account Group	check images with statement	NA	NA	16	0.00000 Active	0
Main Account Group	check paid reject	12676	150300	39	0.50000 Active	19.5
Main Account Group	checks paid and other debits	22202	150100	28,774	0.10000 Active	2877.4
Main Account Group	coin and currency deposited	ck199	10001A	254,015	0.00100 Active	254.015

of control protect         4018         2,5201         8,174         0,2000 Active           of control sales         4018         1,000         1,999         1,999         0,000 Active           of control sales         4013         1,000         1,999         1,999         0,000 Active           of control sales         817.2         1,000         1,999         1,999         0,000 Active           nem objected in state         902         1,000         1,993         1,999         0,000 Active           nem objected beloak terrinode         0,802         1,000         1,999         1,999         0,000 Active           nonline postal beloak terrinode         0,812         1,000         1,23,338         0,000 Active           nonline postal beloaks terrinode         0,812         1,000         1,23,338         0,000 Active           nonline postal beloaks terrinode         0,812         1,000         1,23,338         0,000 Active           nonline postal beloaks terrinode         0,812         0,800         1,23,339         0,000 Active           nonline postal beloaks terrinode         0,812         0,800         1,900         1,900         0,000 Active           nonline postal beloaks terrinode for terrino         0,812         0,800         <	Main Account Group	coin roll sales	ck131	100040	48	0.20000 Active	9.6
of contractions         61411         1000d0         1699         0 00000 Active           of contractions         61411         1000d0         1699         0 00000 Active           of contractions         6141         1002010         1169         5 00000 Active           left of contraction out         617         1002010         1319         5 00000 Active           left of deposited out         617         1002010         1313         5 00000 Active           left of deposited out         2131         1000000         2313         1 000000 Active           celler position binable integer extracted         5313         1 000000 Active         1 000000 Active           celler position binable integer extracted         5313         1 000000 Active         1 000000 Active           celler position binable integer extracted         1 221         1 000000 Active         2 00000 Active           celler position binable integer extracted         1 221         1 000000 Active         2 00000 Active           celler position binable integer extracted         1 227         1 5241         2 220         2 50000 Active           celler position binable integer extracted         1 227         1 5240         2 220         2 22000 Active           celler position binable integer extracted         1 2	Main Account Group	credits posted	ck018	250201	8,374	0.20000 Active	1674.8
	ain Account Group	currency sales	ck141	100040	1,699	0.00220 Active	3.7378
	ain Account Group	deposit corrections	8172	100501	15	5.00000 Active	75
	ain Account Group	items deposited on us	100	100220	9,186	0.08000 Active	734.88
The region of the first deposited other         311         10023         12,333         0 000000 Attives           In ministrance fee         2052         1000000         125         1000000 Attives           In control of the contro	ain Account Group	items deposited in state	002	100225	57,381	0.08000 Active	4590.48
High transference and the control of the control	ain Account Group	items deposited other	311	100225	132,338	0.07000 Active	9263.66 lockbox checks
Figure deposit cash freet e	ain Account Group	maintenance fee	22051	010000	212	10.00000 Active	2120
A coloration of the color	ain Account Group	night depository services	08052	100006	25	1.00000 Active	25
online portal bubbank statuminger etrieved         2441         359120         814         5.0000 Actives           online portal bubbank stage etrieved         12812         11352         275         0.50000 Actives           online portal bubbank stage etrieved         12812         11352         275         0.50000 Actives           online portal bubbank stage etrieved         34115         400272         23,70         0.0000 Actives         11           online portal bubbank stop pay etrieved         34115         400272         23,70         0.0000 Active         11           online portal bubbank stop pay etrieved         34120         400272         28,70         0.0000 Active         11           online portal stop payment 7 year         1122         400272         80         1000000 Active         1           check chases a complex portal class of the firm         1132         400272         80         1000000 Active         1           check chases a complex portal class of the firm         1132         400272         80         100000 Active         2           check the portal class of the firm         1132         100000         400000         400000         400000         400000         4000000         4000000         4000000         40000000         40000000000000	ain Account Group	returned deposit cash item fee	CK061	100400	110	3.00000 Active	330
online portal bulbank mage retireved         12812         15132         277         0.50000 Active           online portal bulbank mage retireved         12812         151322         755         0.50000 Active         111           online portal bulbank per and bulbank et al.         43115         400272         751,74         0.05000 Active         111           online portal bulbank per and bulbank per and portal bulbank per and bulbank per and portal bulbank per and bulbank per and portal per and p	ain Account Group	online portal busbank acct transfer	es141	350120	814	2.50000 Active	2035
online portal bushak ivege ferreed         31121         400272         253,207         0.50000 Active         11           online portal bushak iveg perfeditem         34113         400272         23,327         0.50000 Active         11           online portal bushak gel dedeletem         34113         400272         23,207         0.05000 Active         1           online portal bushak stop pref emit         34120         400272         23,207         0.05000 Active         1           online portal bushak stop pref emit         3412         400273         82         10.00000 Active         1           online portal de sect maint         3412         400273         82         10.00000 Active         1           online portal stop parment / rear         1182         100200         82         5.00000 Active         2           check davour on randed masks         1112         100400         83         5.00000 Active         2           check davour on sanded mask         11263         150400         120         3         5.00000 Active         2           check block         10027         120         100000         40000         40000         40000         40000           check block         100000         100000         40000	ain Account Group	online portal busbank image retrieved	12812	151352	722	0.50000 Active	113.5
online portal busbank gol desdel ferms         3113         400272         25,3207         0.05000 Active         111           online portal busbank gol desdel ferms         3115         400272         25,3207         0.05000 Active         11           online portal busbank gol desded ferms         3110         400052         23         10 00000 Active         1           online portal busbank gol desded ferms         3110         400052         212         10 00000 Active         1           online portal busines banking         3120         400052         212         10 00000 Active         1           online portal of looked ferms         1112         609999         379         520000 Active         2           check finages and statement         NA         NA         NA         NA         1         1         0 <td>ain Account Group</td> <td>online portal busbank image retrieved</td> <td>12812</td> <td>151352</td> <td>755</td> <td>0.50000 Active</td> <td>377.5</td>	ain Account Group	online portal busbank image retrieved	12812	151352	755	0.50000 Active	377.5
online portal busbank sto payed effertive         34113         400272         25,174         0 05000 Active         1           online portal busbank stop payed effertive         34100         400252         212         1 000000 Active           online portal busbanks stop payed         3410         400523         232         1 000000 Active           online portal cal activation         1122         400523         189         1 000000 Active           online portal cal activation         1122         400724         87         1 00000 Active         2           online portal cal calculation         CXG61         100400         1 259410         189         5 00000 Active         2           cheek block         CXG61         100400         1 259410         189         5 00000 Active         2           cheek block         100400         1 250320         1 25030         1 20000 Active         1         1           pop pay cheek block         100400         1 25920         1 25020         1 250000 Active         1 <td>ain Account Group</td> <td>online portal busbank pd loaded items</td> <td>34115</td> <td>400272</td> <td>23,207</td> <td>0.05000 Active</td> <td>1160.35</td>	ain Account Group	online portal busbank pd loaded items	34115	400272	23,207	0.05000 Active	1160.35
online portal business behalve from pay 6 mth         12670         400523         212         1000000 Active           online portal business behalve from pay 6 mth         3120         400523         212         1000000 Active           online portal business behalve from pay mant         34120         400524         877         0.00000 Active           online portal club acted listing         1152         609999         379         5.50000 Active         2.5000 Active           cheek franges with statement         CK061         100400         699         5.00000 Active         2.50000 Active           cheek franges with statement         CK061         150430         189         5.00000 Active         1.50000 Active           cheek franges with statement         10621         150430         18         1.500000 Active         1.50000 Active           cheek franges with statement         12681         150430         1.8         1.50000 Active         1.50000 Active           cheek franker         100000 Active         1.50000         1.50000 Active         1.50000 Active         1.50000 Active           cheek franker         100000 Active         1.50000 Active         1.50000 Active         1.50000 Active         1.50000 Active           cheek franker         100000 Active         1.500000 Active <td>ain Account Group</td> <td>online portal busbank pd loaded items</td> <td>34115</td> <td>400272</td> <td>26,174</td> <td>0.05000 Active</td> <td>1308.7</td>	ain Account Group	online portal busbank pd loaded items	34115	400272	26,174	0.05000 Active	1308.7
online portal industries banking         3100         400052         312         1000000 Active           online portal indexet manual         3120         400052         30         1000000 Active           online portal ind banks         3121         400052         870         1000000 Active           online portal cloud banks         11520         159010         139         5.00000 Active         2           online portal ind banks         11520         100000         23         3.00000 Active         2           check deam on canadian banks         1152         100000         3.00000 Active         2         3.00000 Active         2           check block         10000         10000         2         3.00000 Active         2         3.00000 Active         2           po psy letter, block         10000         10000         2         3.00000 Active         1         3         3.00000 Active         1           po psy letter, block         10000         20000         2         2         3.00000 Active         1         3         3.00000 Active         1         1         3         3.00000 Active         1         1         1         1         3         3.000000 Active         1         1         3         3 <td>ain Account Group</td> <td>online portal busbank stop pay 6 mth</td> <td>12670</td> <td>150410</td> <td>8</td> <td>5.00000 Active</td> <td>15</td>	ain Account Group	online portal busbank stop pay 6 mth	12670	150410	8	5.00000 Active	15
online portal cat crimant         3120         400555         89         10 00000 Active           online portal cat crimant         3120         400254         8,75         0.05000 Active           check leaven on canadian banks         1152         609999         39         5.25000 Active           check leaven on canadian banks         1152         609999         39         5.25000 Active           check leaven on canadian banks         1152         100400         150         300000 Active           check leaven on canadian banks         11582         150320         18         5.00000 Active           check leave block         12631         150320         13         5.00000 Active           check leave block         12632         150320         23,712         0.00000 Active           pop pay maint         12631         151359         23,712         0.50000 Active           pop pay maint         12631         151359         23,712         0.50000 Active           cd rom leave and popular pay maint         23535         151359         23,712         0.50000 Active           cd rom leave and popular pay maint         23535         15350         120         0.50000 Active           cd rom leave and popular pay maint         23535         1535	in Account Group	online portal business banking	34100	400052	212	10.00000 Active	2120
online portial total parts         34211         400274         8,776         0.00000 Active           cheeks drawn on canadian banks         1137         609399         39         5.00000 Active         2           cheeks drawn on canadian banks         1137         609399         39         5.00000 Active         2           cheeks drawn on canadian banks         1137         100400         69         3.00000 Active         2           cheeks drawn on canadian banks         11262         1.00040         69         3.00000 Active         2           cheeks drawn on canadian banks         1.2681         1.50020         40         5.00000 Active         3           cheeks block         1.2681         1.50020         40         5.00000 Active         1           pos pay relate block         2.2015         1.51339         21,754         0.00000 Active         1           cd roan drawn         2.2015         1.51339         21,754         0.00000 Active         1           cd roan maintenance         2.2015         1.51339         21,754         0.00000 Active         1           cd roan maintenance         2.2015         1.51339         21,754         0.00000 Active         1           cd roan maintenance         2.2015	ain Account Group	online portal cd acct maint	34120	400055	80	10.00000 Active	800
offine potal stop propriet per standard banks         12670         159010         4189         \$500000 Active           check strawn or crandral banks         1152         669999         39         \$250000 Active         2           check images with statement         NA         NA         NA         12         000000 Active         2           returned deposit cash them fee         C0061         100400         69         300000 Active         2           pos pay check block         12681         150930         6         500000 Active         1           pos pay check block         12682         150120         221,754         0.05000 Active         1           pos pay maint         22015         151353         23,172         0.05000 Active         1           cl crom maintenance         22020         151350         23,172         0.05000 Active         1           cl crom mutules account fee         22020         151350         23,172         0.05000 Active         1           cl crom mutules account fee         22020         151350         23,172         0.05000 Active         1           cl crom mutules account fee         22020         151350         23,172         0.00000 Active         1           cl crom mutules acc	ain Account Group	online portal cd loaded items	34121	400274	8,776	0.05000 Active	438.8
check family attement banks         1132         609999         33         5,52000 Active         200           check family active meth         CKOSI         100400         69         3,00000 Active         20           check family active meth         CKOSI         100400         69         3,00000 Active         20           check block         17682         1500200         3,00000 Active         30         30           pos pay check block         17682         150030         20         25,00000 Active         30           pos pay maint         2015         15683         150030         20         25,00000 Active         10           pos pay maint         2025         151339         23         20         20         20           cd rom will per accive meth         2005         151339         23         20         18         18           cd rom maintenance         2000         151339         23         20         20         18         18           cd rom maintenance         2000         20         20         20         20         20         18         19         18           cd rom maintenance         20         20         20         20         20         20 </td <td>ain Account Group</td> <td>online portal stop payment 7 year</td> <td>12670</td> <td>150410</td> <td>189</td> <td>5.00000 Active</td> <td>945</td>	ain Account Group	online portal stop payment 7 year	12670	150410	189	5.00000 Active	945
check images with statement         NA         NA         112         0 000000 Active           check images with statement         NOO91         150240         69         3 000000 Active           check block         17881         150240         18         1 000000 Active           pos pay lenns         17881         150320         21,754         0 05000 Active         10           pos pay lenns         17682         150320         21,754         0 05000 Active         10           pos pay lenns         20022         15881         150320         21,754         0 05000 Active         10           cd rom interns         20022         151333         12         200000 Active         189           cd rom multiple account fee         20025         151359         23,712         0 050000 Active         189           cd rom multiple account fee         20025         151350         23,712         0 00000 Active         19           cd rom multiple account fee         32012         151350         23,712         0 00000 Active         19           cd rom multiple account fee         32012         151350         23,712         0 00000 Active         19           cd rom multiple account fee         32012         153050 <td< td=""><td>ain Account Group</td><td>checks drawn on canadian banks</td><td>1152</td><td>666609</td><td>39</td><td>5.25000 Active</td><td>204.75</td></td<>	ain Account Group	checks drawn on canadian banks	1152	666609	39	5.25000 Active	204.75
the circle block b	ain Account Group	check images with statement	NA	NA	12	0.00000 Active	0
Post pay teack block   12631   150240   18   1500000 Active   1502000   150200   150200   150200   150200   150200   150200   1502000   150200   150200   150200   150200   150200   150200   1502000   150200   150200   150200   150200   150200   150200   1502000   150200   150200   150200   150200   150200   150200   1502000   150200   150200   150200   150200   150200   150200   1502000   150200   150200   150200   150200   150200   150200   15020	in Account Group	returned deposit cash item fee	CK061	100400	69	3.00000 Active	207
pos pay therek block         12881         150930         6         500000 Active         100           pos pay thems         12682         150120         21,734         0.00000 Active         10           pos pay maint         22015         159120         25,00000 Active         10           cd rom minit ename         22025         151353         23,00000 Active         189           cd rom internance         22020         151350         23,12         2,00000 Active         189           cd rom minit ename         22025         151350         23,72         0.00000 Active         189           cd rom minite account fee         22025         15335         23,72         0.00000 Active         189           rib deposit summary email chancite         42205         0.50435         0.50431         39         0.00000 Active         7           rib deposit summary email chancite         48230         0.50301         3,3         0.00000 Active         7           rib deposit summary email chancite         48334         0.50301         3,4         0.00000 Active         7           rib deposit summary email chancite         48334         0.50000         0.00000 Active         7           rib deposit summary email chancite         48334	in Account Group	check block	MD091	150240	18	15.00000 Active	270
pos pay letens         12682         150120         21,754         0.05000 Active         10           cd nom letens         22056         150630         25.00000 Active         19           cd nom letens         22015         151339         23,712         0.08000 Active         159           cd nom letens         22020         151339         23,712         0.08000 Active         159           cd nom maintenance         22020         15135         48         20,0000 Active         159           cd nom maintenance         23202         15032         15032         0.0000 Active         159           online portal positive pay image         23203         15032         0.50431         3         0.00000 Active         16           n b deposits cannot read inchalcte         48205         0.50401         47         100.0000 Active         4           n b deposits cannot read inchalcte         48234         0.5999         39         0.0000 Active         13           n b deposits challotte         ARA         NA         NA         NA         NA         NA         NA           n b caception item image challotte         48334         0.50902         5.25         0.00000 Active         17           n b mage maintena	ain Account Group	pos pay check block	12681	150030	9	5.00000 Active	30
poe pay maint         1581         150930         20         25 00000 Active           cd rom liters         2015         151353         12         20 00000 Active         189           cd rom liters         2025         151353         13,712         2.0 00000 Active         189           cd rom maintenance         2020         151350         13,712         2.0 00000 Active         189           cd rom multiple account fee         2020         151350         13,712         2.0 00000 Active         189           cd rom multiple account fee         2023         150724         3         0.50000 Active         189           r bd deter charilotte         48205         0.50301         47         1000000 Active         1           r bd deposits charilotte         A823         0.50301         53         0.00000 Active         7           r bd deposits charilotte         A823         0.5999         7,205         0.15000 Active         7           r bd deposits charilotte         A823         0.5999         7,205         0.15000 Active         7           r bf bfull leans charilotte         48334         0.5999         7,205         0.15000 Active         18           r bf bfull leans charilotte         48334         0.5000	in Account Group	pos pay items	12682	150120	21,754	0.05000 Active	1087.7
cd rom disk         2015         151353         12         20 00000 Active         189           cd rom interactive         2025         151399         12,712         0.00000 Active         189           cd rom multiple account fee         2015         151335         48         20.00000 Active         189           on line portal positive pay image         32,035         150724         39         0.50000 Active         189           on line portal positive pay image         32,035         150724         39         0.50000 Active         18           on line portal positive pay image         48205         0.50401         47         10,0000 Active         47           on line portal positive pay image         48230         0.50301         47         10,0000 Active         47           on line portal positive pay image         48230         0.50301         7,34         10,0000 Active         7           on line portal positive pay image         48230         0.50302         7,34         10,0000 Active         7           on line portal positive pay image         48230         0.50122         7,308         1,1000         4         1,18           on line portal positive pay image         48220         0.50020         7,008         7,5000 <t< td=""><td>in Account Group</td><td>pos pay maint</td><td>12681</td><td>150030</td><td>20</td><td>25.00000 Active</td><td>200</td></t<>	in Account Group	pos pay maint	12681	150030	20	25.00000 Active	200
cd from trems         D5255         151399         23,712         0 08000 Active           cd from maintenance         22020         151350         13         25 00000 Active           cd from maintenance         22020         151350         13         25 00000 Active           cd from multiple account fee         22025         150724         3         0.00000 Active           nlb deposit wmmany email charlotte         48236         0.50425         39         0.00000 Active           nlb deposits summany email charlotte         A8230         0.50301         477         100 00000 Active           nlb deposits summany email charlotte         A8230         0.50301         477         100 00000 Active           nlb deposits charlotte         A8230         0.50301         537         1,0000 Active           nlb deposits charlotte         48234         0.50300         527         0.10000 Active           nlb deposits charlotte         48234         0.5099         7,205         0.10000 Active           nlb deposits charlotte         48234         0.50000         450         0.10000 Active           nlb deposits charlotte         48234         0.50000         5.705         0.10000 Active           nlb call fee charlotte         48234         0.50000	iin Account Group	cd rom disk	22015	151353	12	20.00000 Active	240
cd rown maintenance         22020         151350         12         2500000 Active           cd rown maintenance         22015         151355         48         2000000 Active           online portal positive pay image         32035         150725         39         0.50000 Active           In b of fee charlotte         48205         0.50425         39         0.00000 Active           In b deposit summary enal charlotte         A820         0.50301         47         100000 Active           In b deposit summary enal charlotte         NA         NA         NA         NA           In b deposit summary enal charlotte         A8230         0.59301         327         1,00000 Active           In b deposit summary enal charlotte         48230         0.5939         7,205         0.10000 Active         7           In b deposit summary enal charlotte         48220         0.5999         39         10,0000 Active         7           In b deposit summary enal charlotte         48231         0.5000         0.5000         7,005         0.10000 Active         7           In b fill tems charlotte         48231         0.5000         0.5000         7         0.10000 Active         7           In b inbound overnight delivery charlotte         48201         0.5000 </td <td>iin Account Group</td> <td>cd rom items</td> <td>DS255</td> <td>151399</td> <td>23,712</td> <td>0.08000 Active</td> <td>1896.96</td>	iin Account Group	cd rom items	DS255	151399	23,712	0.08000 Active	1896.96
cd form multiple account fee         22015         15135         48         2000000 Active           rib de form multiple account fee         34336         150724         3         0,00000 Active           rib date transmission challotte         48205         050401         47         100 00000 Active           rib date transmission challotte         NA         NA         NA         0,0300         Active           rib date transmission challotte         48205         0,5939         39         0,00000 Active         6           rib deposits challotte         NA         NA         NA         NA         10,341         0,00000 Active         7           rib exception stem image charlotte         48234         0,5939         39         0,00000 Active         18           rib image maintenance fee charlotte         48334         0,5900         39         10,0000 Active         18           rib image maintenance fee charlotte         48331         0,5000         576         2,2500 Active         18           rib image maintenance fee charlotte         48321         0,5000         576         2,2500 Active         18           rib image maintenance fee charlotte         48321         0,5000         0,5000         39         16,0000         44,00     <	in Account Group	cd rom maintenance	22020	151350	12	25.00000 Active	300
online portal positive pay image         34356         150724         3         0.00000 Active           r Ib def exchalcute         42035         0.05425         39         0.02000 Active           r Ib data transmission charlotte         48205         0.05401         47         10.00000 Active           r Ib deposits charlotte         A8330         0.05301         39         0.00000 Active           r Ib deposits charlotte         A8334         0.5939         7,205         0.10000 Active           r Ib exception returninge charlotte         48220         0.50122         7,205         0.10000 Active           r Ib full terms charlotte         48220         0.50020         7,205         0.10000 Active         118           r Ib full terms charlotte         48220         0.50020         576         2,25000 Active         118           r Ib inbound overnight delivery charlotte         4820         0.50020         39         18,50000 Active         118           r Ib maintenance charlotte         48220         0.50020         39         15,5000 Active         31           r Ib multi unbalanced charlotte         48221         0.50020         2,5800         0.15000 Active         13           r Ib multi unbalanced charlotte         48224         0.50020	in Account Group	cd rom multiple account fee	22015	15135	48	20.00000 Active	096
The date rehalotite	iin Account Group	online portal positive pay image	34336	150724	3	0.50000 Active	1.5
The data transmission charlotte         48205         050401         47         100,00000 Active         4           In deposits charlotte         NA         Na         Na         39         0,00000 Active         4           In be deposits charlotte         48230         0,5999         7,205         0,100000 Active         7           In be exception item image charlotte         48334         0,5999         7,205         0,100000 Active         7           In bround overnight delivery charlotte         48331         0,5902         7,205         0,100000 Active         138           In binound overnight delivery charlotte         4820         0,50020         7,705         0,100000 Active         138           In binound overnight delivery charlotte         4820         0,50020         39         135,0000 Active         13           In binound overnight delivery charlotte         4820         0,50020         39         135,0000 Active         31           In binound overnight delivery charlotte         4820         0,50020         2,5890         0,15000 Active         31           In multi balance charlotte         48221         0,50020         2,5890         0,15000 Active         31           In backage prep charlotte         48234         0,50020	in Account Group	rlb cd fee charlotte	52035	050425	39	0.02000 Active	0.78
rib deposit summary email charlotte         NA         Na         39         0.00000 Active           rib deposit summary email charlotte         48.330         0.63301         5.37         1.00000 Active           rib deposit summary email charlotte         NA         NA         NA         10.341         0.00000 Active         7           rib exceptions charlotte         482.20         0.5999         7,205         0.10000 Active         7           rib image maintenance fee charlotte         482.20         0.50000         77         2.25000 Active         118           rib image maintenance fee charlotte         482.21         0.50000         576         2.25000 Active         13           rib image maintenance fee charlotte         482.21         0.50000         576         2.25000 Active         13           rib image maintenance fee charlotte         482.21         0.50000         576         2.25000 Active         13           rib maintenance charlotte         482.21         0.5012         2.980         0.15000 Active         13           rib multi balanced charlotte         482.21         0.5012         2.580         0.15000 Active         13           rib multi unbalanced charlotte         482.22         0.50100         2.25000 Active         13 <td>in Account Group</td> <td>rlb data transmission charlotte</td> <td>48205</td> <td>050401</td> <td>47</td> <td>100.00000 Active</td> <td>4700</td>	in Account Group	rlb data transmission charlotte	48205	050401	47	100.00000 Active	4700
rib deposits charlotte         NA         10,341         1,00000 Active           rib deposits charlotte         NA         NA         10,341         0,00000 Active         7           rib full items charlotte         483.44         0,5999         7,205         0,100000 Active         118           rib full items charlotte         483.21         0,5999         3.9         10,00000 Active         118           rib image maintenance fee charlotte         483.21         0,5000         576         2,5000 Active         138           rib image maintenance fee charlotte         483.21         0,5000         576         2,5000 Active         138           rib mintenance charlotte         482.01         0,5000         576         2,5000 Active         7           rib milit unbalanced charlotte         482.21         0,5002         3.9         185,0000 Active         3.1           rib multi balanced charlotte         482.21         0,5012         20,890         0,15000 Active         3.1           rib multi unbalanced charlotte         482.21         0,5012         20,890         0,15000 Active         3.1           rib package prep charlotte         482.21         0,5012         20,890         0,15000 Active         3.2           rib package prep c	ain Account Group	rlb deposit summary email charlotte	NA	Na	39	0.00000 Active	0
rub exception item image chalotte         NA         NA         10,341         0,00000 Active           rub exception item image chalotte         48334         05999         7,205         0,10000 Active         11           rub full items chalotte         48220         059020         39         10,00000 Active         11           rub in image maintenance fee chalotte         48220         050020         39         10,00000 Active         11           rub in image maintenance charlotte         48200         050020         39         185,00000 Active         11           rub micr repair charlotte         48201         050122         20,890         0,15000 Active         3           rub mult inablanced charlotte         48221         050122         869         0,15000 Active         4           rub mult unbalanced charlotte         48221         050122         869         0,15000 Active         4           rub mult unbalanced charlotte         48221         05012         869         0,15000 Active         4           rub package prep charlotte         48224         05010         1,111         0,0300 Active         3           rub package prep charlotte         48234         050001         1,489         0,0300 Active         3           <	iin Account Group	rlb deposits charlotte	48230	050301	537	1.00000 Active	537
rib full items charlotte         48334         05999         7,205         0.10000 Active         11           rib full items charlotte         48220         059122         79,088         0.15000 Active         11           rib image maintenance fee charlotte         48220         059020         39         10,0000 Active         10,0000 Active           rib imbound overnight delivery charlotte         4820         050020         39         185,00000 Active         3           rib milit unbalanced charlotte         4820         050122         20,890         0.15000 Active         3           rib multi unbalanced charlotte         48221         050122         20,890         0.15000 Active         3           rib crepair charlotte         48221         050122         20,890         0.15000 Active         3           rib crepair charlotte         48221         050122         20,890         0.15000 Active         3           rib package prep charlotte         48220         05012         20,890         0.15000 Active         3           rib package prep charlotte         48224         050101         1,111         0.03000 Active         3           rib package prep charlotte         48234         050101         100,902         0.03000 Active         3 <td>in Account Group</td> <td>rlb exception item image charlotte</td> <td>NA</td> <td>NA</td> <td>10,341</td> <td>0.00000 Active</td> <td>0</td>	in Account Group	rlb exception item image charlotte	NA	NA	10,341	0.00000 Active	0
The full items charlotte	iin Account Group	rlb exceptions charlotte	48334	02999	7,205	0.10000 Active	720.5
rib image maintenance fee charlotte         48331         05999         33         10,00000 Active         33           rib imbound overnight delivery charlotte         03611         050000         576         2,25000 Active         122           rib inbound overnight delivery charlotte         48200         050020         39         185,00000 Active         72           rib maintenance charlotte         4821         050122         20,890         0.15000 Active         73           rib multi balanced charlotte         48221         050122         20,890         0.15000 Active         130.3           rib multi balanced charlotte         48221         050122         20,890         0.15000 Active         4406           rib multi balanced charlotte         48221         050130         44,062         0.10000 Active         173           rib poc repair charlotte         48252         05111         39         45,00000 Active         33.2           rib package prep charlotte         48234         050101         1,111         0.03000 Active         105,04           rib per check imaged charlotte         48234         050101         10,090         30,0000 Active         5,252           rib per cor coupon imaged charlotte         48234         050101         10,090	in Account Group	rlb full items charlotte	48220	050122	880'62	0.15000 Active	11863.2
The inbound overnight delivery charlotte   03611   050000   576   2.55000 Active   72.	iin Account Group	rlb image maintenance fee charlotte	48331	02999	39	10.00000 Active	390
rb maintenance charlotte         48200         050020         39         185,00000 Active         72.           rb micr repair charlotte         NA         NA         10,958         0,00000 Active         3133           rb multi balanced charlotte         4821         050122         20,890         0,15000 Active         130.3           rb multi unbalanced charlotte         48221         050122         869         0,15000 Active         4406           rb package pre charlotte         48250         05101         39         45,0000 Active         130.3           rb package pre charlotte         48252         05101         1,111         0,03000 Active         33.3           rb package pre charlotte         48234         050101         1,111         0,03000 Active         2744,6           rb package pre charlotte         48234         050101         11,11         0,03000 Active         2744,6           rb per check imaged charlotte         48234         050101         10,902         0,03000 Active         5,525           rb pos cor coupon imaged charlotte         48234         050101         10,902         0,03000 Active         56           rb postage due special foce charlotte         48234         050101         31,489         0,03000 Active	iin Account Group	rlb inbound overnight delivery charlotte	03611	020000	576	2.25000 Active	1296
rib multi balanced charlotte         NA         NA         10,958         0.00000 Active         3133           rib multi balanced charlotte         48221         050122         20,890         0.15000 Active         130.           rib multi balanced charlotte         48221         050122         869         0.15000 Active         130.           rib multi unbalanced charlotte         48250         050530         44,062         0.10000 Active         17.           rib packege prep charlotte         48252         05101         1,111         0.03000 Active         17.           rib packege prep charlotte         48234         050101         1,111         0.03000 Active         2744.6           rib packede prep charlotte         48234         050101         1,111         0.03000 Active         2744.6           rib per check imaged charlotte         48234         050101         100,902         0.03000 Active         5.752           rib per check imaged charlotte         48234         050101         100,902         0.03000 Active         50           rib per check imaged charlotte         48234         050101         100,902         0.03000 Active         50           rib postage due special por feer charlotte         48235         050101         31,767         0.	iin Account Group	rlb maintenance charlotte	48200	050020	39	185.00000 Active	7215
rib multi balanced charlotte         48221         050122         20,890         0.15000 Active           rib multi unbalanced charlotte         48221         050122         869         0.15000 Active           rib cor repair charlotte         48250         050530         44,662         0.10000 Active           rib package prep charlotte         48252         050101         1,111         0.03000 Active           rib page scap per item charlotte         48222         050101         1,111         0.03000 Active           rib partial items charlotte         48234         050101         1,111         0.03000 Active         2           rib per check imaged charlotte         48234         050101         10,902         0.03000 Active         2           rib per cor coupon imaged charlotte         48234         050101         100,902         0.03000 Active         3           rib po box rental charlotte         48234         050101         100,902         0.03000 Active         3           rib postage due special por fee charlotte         NA         NA         2         0.00000 Active         3           rib special fee postal sort charlotte         48235         05014         31,767         0.17000 Active         5           rib special fee postal sort charlotte	in Account Group	rlb micr repair charlotte	NA	NA	10,958	0.00000 Active	0
rib multi unbalanced charlotte         48221         050122         869         0.15000 Active           rib cor repair charlotte         48250         050530         44,062         0.10000 Active           rib package prep charlotte         48252         0511L         39         45.0000 Active           rib package prep charlotte         48234         050101         1,111         0.03000 Active           rib partial items charlotte         48234         050101         1,111         0.03000 Active           rib per check imaged charlotte         48234         050101         191,489         0.03000 Active           rib per cor coupon imaged charlotte         48234         050101         100,902         0.03000 Active           rib po box created charlotte         48234         050101         100,902         0.00000 Active           rib postage duspectal for charlotte         48235         050114         31,767         0.10000 Active           rib postage custal charlotte         48235         050114         31,767         0.10000 Active           rib web exception maintenance charlotte         48334         05999         7,004         0.10000 Active	in Account Group	rlb multi balanced charlotte	48221	050122	20,890	0.15000 Active	3133.5
rib package prep charlotte         48.250         050530         44,062         0.10000 Active           rib package prep charlotte         48.252         0511L         39         45.0000 Active           rib page scan per item charlotte         48234         050101         1,111         0.03000 Active           rib partial items charlotte         48222         050002         5,252         0.02000 Active           rib per check imaged charlotte         48234         050101         100,902         0.03000 Active           rib per cut coupon imaged charlotte         48236         050001         100,902         0.03000 Active           rib post cental charlotte         NA         NA         A         0.00000 Active         3           rib postage dus special port charlotte         48235         050114         31,767         0.17000 Active         5           rib postage dus special for postal sort charlotte         48235         050114         31,767         0.17000 Active         5           rib web exception maintenance charlotte         48333         05999         7,004         0.10000 Active         5	in Account Group	rlb multi unbalanced charlotte	48221	050122	698	0.15000 Active	130.35
rib package prep charlotte         48.252         0511L         39         45.00000 Active           rib page scan per item charlotte         48234         050101         1,111         0.03000 Active           rib partial items charlotte         48222         050002         5,252         0.02000 Active           rib per check imaged charlotte         48234         050101         91,489         0.03000 Active         2           rib per car coupon imaged charlotte         48236         050101         100,902         0.03000 Active         3           rib postage deal post charlotte         NA         NA         NA         A         A           rib postage deal post charlotte         48235         050114         31,767         0.17000 Active         5           rib postage deal post charlotte         48235         050114         31,767         0.17000 Active         5           rib web exception maintenance charlotte         48333         05999         7,004         0.10000 Active         5	in Account Group	rlb ocr repair charlotte	48250	050530	44,062	0.10000 Active	4406.2
rlb page scan per item charlotte         48234         050101         1,111         0.03000 Active           rlb partial items charlotte         48222         050002         5,252         0.02000 Active         1           rlb per check imaged charlotte         48234         050101         91,489         0.03000 Active         27           rlb per ox recupon imaged charlotte         48234         050001         100,902         0.03000 Active         32           rlb per ox rental charlotte         NA         NA         NA         NA         2         0.00000 Active         36           rlb postage due special port charlotte         48235         055014         31,767         0.17000 Active         54           rlb web exception maintenance charlotte         48333         05999         39         7,004         0.10000 Active	in Account Group	rlb package prep charlotte	48252	05111	39	45.00000 Active	1755
rlb partial items charlotte         48222         050002         5,252         0.02000 Active         1           rlb per check imaged charlotte         48234         050101         91,489         0.03000 Active         27           rlb pow ox rental charlotte         48234         050101         100,902         0.03000 Active         36           rlb pow ox rental charlotte         A828         050002         3         225,00000 Active         36           rlb postage due special port charlotte         48235         050114         31,767         0.17000 Active         54           rlb web exception maintenance charlotte         48333         05999         39         7,004         0.10000 Active         54	in Account Group	rlb page scan per item charlotte	48234	050101	1,111	0.03000 Active	33.33
rib per check imaged charlotte         48234         050101         91,489         0.03000 Active         2           rib per ocr coupon imaged charlotte         48234         050101         100,902         0.03000 Active         3           rib post coupon imaged charlotte         48258         050002         3         225,00000 Active         3           rib postage due special por fee charlotte         NA         NA         2         0,00000 Active         5           rib special fee postal sort charlotte         48235         05014         31,767         0,17000 Active         5           rib web exception maintenance charlotte         48333         05999         39         7,004         0,10000 Active	in Account Group	rlb partial items charlotte	48222	050002	5,252	0.02000 Active	105.04
rlb per ocr coupon imaged charlotte         48234         050101         100,902         0.03000 Active         36           rlb po box rental charlotte         48258         050002         3         225.00000 Active         52           rlb postage due special for fee charlotte         NA         2         0.00000 Active         54           rlb special fee postal sort charlotte         48235         050114         31,767         0.17000 Active         54           rlb web exception maintenance charlotte         48333         05999         7,004         0.10000 Active         54	in Account Group	rlb per check imaged charlotte	48234	050101	91,489	0.03000 Active	2744.67
rlb po box rental charlotte         48258         050002         3         225.00000 Active           rlb postage due special po fee charlotte         NA         2         0.00000 Active         54           rlb special fee postal sort charlotte         48235         050114         31,767         0.17000 Active         54           rlb web exception maintenance charlotte         48333         05999         7,004         0.10000 Active	in Account Group	rlb per ocr coupon imaged charlotte	48234	050101	100,902	0.03000 Active	3027.06
rlb postage due special po fee charlotte         NA         NA         2         0.00000 Active           rlb special fee postal sort charlotte         48235         050114         31,767         0.17000 Active         54           rlb web exception maintenance charlotte         48333         05999         75.0000 Active         75.00000 Active           rlb web exception per item charlotte         48334         05999         7,004         0.10000 Active	in Account Group	rlb po box rental charlotte	48258	050002	3	225.00000 Active	675
rlb special fee postal sort charlotte         48235         050114         31,767         0.17000 Active         54           rlb web exception maintenance charlotte         48333         05999         39         75.00000 Active           rlb web exception per item charlotte         48334         05999         7,004         0.10000 Active	in Account Group	rlb postage due special po fee charlotte	NA	NA	2	0.00000 Active	0
rlb web exception maintenance charlotte         48333         05999         39         75.00000 Active           rlb web exception per item charlotte         48334         05999         7,004         0.10000 Active	iin Account Group	rlb special fee postal sort charlotte	48235	050114	31,767	0.17000 Active	5400.39
rlb web exception per item charlotte 48334 05999 7,004 0.10000 Active	in Account Group	rlb web exception maintenance charlotte	48333	05999	39	75.00000 Active	2925
	in Account Group	rlb web exception per item charlotte	48334	02999	7,004	0.10000 Active	700.4

Main Account Group	remote dep remit file download remote dep remit implement std	NA NA	NA		0.00000 Active	0 0
ain Account Group ain Account Group ain Account Group lain Account Group	remote dep remit implement std	NA	NA	1	O OOOOO O	0
ain Account Group ain Account Group ain Account Group iain Account Group iain Account Group lain Account Group lain Account Group	remote denotit image cantured	***			O'COCCO ACTIVE	,
ain Account Group	compre deposit image captured	NA	NA	101,925	0.00000 Active	0
ain Account Group ain Account Group iain Account Group lain Account Group lain Account Group	remote deposit monthly maint	15017	400003	109	25.00000 Active	2725
ain Account Group ain Account Group lain Account Group lain Account Group	vault coin and currency	08062	100015	5,914,151	0.00070 Active	4139.9057
ain Account Group lain Account Group lain Account Group	vault deposit correction	08172	100501	12	5.00000 Active	09
ain Account Group Iain Account Group	vault loose bills dep	NA	NA	164,847	0.00000 Active	0
ain Account Group	vault numbr of bills deposited	NA	NA	164,847	0.00000 Active	0
	vault per deposit charge	08173	100100	3,217	0.75000 Active	2412.75
Main Account Group	wlb 3rd party fee charlotte	NA	NA	12	0.00000 Active	0
Main Account Group	wlb cash deposits charlotte	03102	020000	8	10.00000 Active	30
Main Account Group	wlb cd fee charlotte	36722	050405	12	75.00000 Active	006
Main Account Group	wlb deposits charlotte	36724	050301	301	1.00000 Active	301
Main Account Group	wlb exception item image charlotte	NA	NA	4,271	0.00000 Active	0
Main Account Group	wlb exceptions charlotte	36713	050500	1,430	0.10000 Active	143
Main Account Group	wlb foreign check processing charlotte	03104	050100	П	10.00000 Active	10
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	9	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	-	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	9	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	∞	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	15	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	8	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	8	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	1	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	9	0.00000 Active	0
Main Account Group	wlb healthcare daily delivery charlotte	NA	NA	5	0.00000 Active	0
Main Account Group	wlb image maintenance fee charlotte	36778	05002Z	12	0.00000 Active	0
Main Account Group	wlb maintenance charlotte	36709	05011R	12	190.00000 Active	2280
Main Account Group	wlb micr repair charlotte	NA	NA	20	0.01000 Active	0.5
Main Account Group	wib package prep charlotte	36769	05011L	12	45.00000 Active	540
Main Account Group	wib page scan per item charlotte	03905	05011R	6,901	0.03000 Active	207.03
Main Account Group	wib payments charlotte	36755	050100	4,295	0.25000 Active	1073.75
Main Account Group	wib per check imaged charlotte	03905	05011R	4,295	0.03000 Active	128.85
Main Account Group	wib per envelope imaged charlotte	03905	05011R	3,417	0.03000 Active	102.51
ain Account Group	online portal non repetitive wire	es139	350100	14	7.00000 Active	86
Main Account Group	online portal repetitive wire	34205	350100	466	7.00000 Active	3262
Main Account Group	incoming wire	94203	350300	77	7 00000 Active	0 0 5 505
Main Account Group	incoming Wire	Ps030	350300	6	7 00000 Active	630
Main Account Group	wire advice email	34123	400222	o «	O OOOOO Active	050
Main Account Group	wire advice u.s mail	es072	350412		8 00000 Active	) o
Small Accounts	ach debit blanket block maint	34334	251050	17	5 00000 Active	) (g
Small Accounts	ach received credit	es344	250202	103	0 10000 Active	103
Small Accounts	(FDIC) - total of avg mc	ont IAMIB	000230	553.091	0.00000 Active	0
Small Accounts	branch check image access	12812	151352	12	0.50000 Active	9
Small Accounts	check images with statement	NA	NA	2	0.00000 Active	0
Small Accounts	check paid reject	12676	150300	71	0.00000 Active	0
Small Accounts	checks paid and other debits	22202	150100	1,542	0.10000 Active	154.2
Small Accounts	coin and currency deposited - branch	ck161	100006	12,178	0.00100 Active	12.178
Small Accounts	credits posted	ck018	250201	89	0.20000 Active	13.6
Small Accounts	deposit corrections	08172	100501	1	5.00000 Active	5
Small Accounts	maintenance fee	22051	010000	22	10.00000 Active	220
Small Accounts	night depository services	08052	100006	2	1.00000 Active	2
Small Accounts	remote deposit items	206	100224	13	0.05000 Active	0.65
Small Accounts	remote deposit items in state	206	100224	39	0.05000 Active	1.95

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es141	12812	34115	34100	34120	34121	NA	12682	12681	12903	34336	08062	NA	NA	08173	ck018
online portal acct transfer	online portal image retrieved	online portal pd loaded items	portal business banking	portal cd acct maint	portal cd loaded items	check charges	pos pay items	pos pay maint	pospay payee pospay pending	portal positive pay image	vault coin and currency	vault loose bills dep	vault numbr of bills deposited	vault per deposit charge	funds transfer credit
Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts	Small Accounts

# \* New/ Substituted Service Fees

EM         DS191         150122         0.02 Active           I         14070         150000         50 Active           I         10020         20 Active           I         10021         10 Active           I         10021         10 Active           I         10021         10 Active           I         28019         300010         5 Active           ED470         59999         0.1 Active           SS REF)         ED500         12060         200010           12377         200201         75 Active           ITEM         123456         200301         75 Active           ITEM         123456         123456         0         0.1 Active           Stion         123456         123456         0         0.75 Active           es fee         28363         310601         0         250 Active         300           es fee         28355         310601         1         15 Active         300           Active         1         3000 Active         300         300         300         300
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# rfpPrep® - REFERENCE REPORT

Name Of Organization	Contact Person	Years of Service	Phone Number	Email Id	Fax Number	Address
City of Charleston	Donna Emerson	6	8437243710	emersond@charleston-sc.gov	8437203901	116 Meeting Street Charleston, SC 29401
South Carolina Department of Social Servcies	Roger Bryant	1	8038984785	rogerbryant@dss.sc.gov	8037245683	3150 Harden St. Ext, Columbia, SC 29203
Beaufort Jasper Water & Sewer Authority	Sarah Linkimer	6	8439879253	sarahl@bjwsa.org		6 Snake Road, Okatie, SC 29909
Charleston County	Joni Sturdivant	20	8439584364	jsturdivant@charlestoncounty.org		2 Courthouse Square, Charleston, SC 29401
Mount Pleasant Waterworks	Mark Coffin	8	8439717529	mcoffin@mpwonline.com		1619 Rifle Range Road, Mount Pleasant, SC 29464

Exhibit "C"

# Myers, Marlene

From:

will.taylor@wellsfargo.com

Sent:

Tuesday, April 9, 2019 4:42 PM

To:

Thomas, Dave

Cc:

Walls, Maria; Myers, Marlene

Subject:

Wells Fargo "Best and Final Offer"

Importance:

High

Dave, Maria and Marlene,

Thank you for the opportunity to provide revised pricing information in regards to our previous banking services proposal for Beaufort County. Each meeting has been informative to our team and we are eager for the opportunity to work with Beaufort County. Below you will find pricing changes and commentary for each of your categories. If your team has any questions regarding these changes, please don't hesitate to call – I am available on my cell phone Wednesday and Thursday.

# 1) Service Cost

We would like to offer the following benefits to working with Wells Fargo relating to Service Fees:

- a) We will modify our proposed pricing schedule of fees to reflect an additional 5% discount.
- b) We will waive all service fees through the end of October 2019\*. \*Armored Car Services would still be paid through compensating balances during this time.
- c) We will provide 4, new check scanners to the County for check deposits.
- d) We are offering this pricing as firm for the entire contract term 9 years.

## Additional Commentary

Please note that our pricing schedule included non-interchange related services associated with Ebill Express, Payment Gateway and IVR.

## 2) Earnings Credit Rate

We are offering to improve our ECR to 1.50%.

## 3) Merchant Services

We are offering Beaufort County a reduced Merchant Service (aka Convenience) fee of 2.35%.

## Additional Commentary

Please note that Wells Fargo is also capable of providing a service fee of only 1.00% on all debit card transactions processed through IVR\*\*. We are working to provide this same pricing for OTC and we will extend that same service fee break to those transactions when available. \*\*If the County continues to accept American Express, the use of the 1.00% Debit Card Service fee will require their agreement due to recent complaints by American Express that this violates their policies.

Regards,

William Taylor

SVP, Relationship Manager Government and Institutional Banking

16 Broad Street | Charleston, SC 29401 1441 Main Street | Columbia, SC 29201 Tel: 843-937-4573 | Cell: 843-991-5595 | Fax: 855-817-3821

will.taylor@wellsfargo.com

From: will.taylor@wellsfargo.com

To: Thomas, Dave

Cc: Walls, Maria; Myers, Marlene
Subject: Wells Fargo "Best and Final Offer"
Date: Tuesday, April 9, 2019 4:42:53 PM

Importance: High

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William Taylor

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16 Broad Street | Charleston, SC 29401 1441 Main Street | Columbia, SC 29201 Tel: 843-937-4573 | Cell: 843-991-5595 | Fax: 855-817-3821

will.taylor@wellsfargo.com

Exhibit "D"

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# BEAUFORT COUNTY TREASURER

P. O. Drawer 487 Beaufort, South Carolina 29901-0487 (843) 255-2600 FAX (843) 255-9444 BeaufortCountyTreasurer.com

April 15, 2019

To: Dave Thomas, CPPO, Purchasing Director

From: Maria Walls, CPA, Beaufort County Treasurer

Subject: Contract Award Recommendation for Request for Proposal (RFP) #030819, Banking

and Treasury Services for Beaufort County

# **Background**

The Beaufort County Treasurer's Office issued a Request for Proposal (RFP) for banking and treasury services, as well as merchant services; with the possibility of awarding the contracts separately, based on the best interests of Beaufort County and the Treasurer's Office. The contract being awarded is for five years with two two-year optional renewals. Consideration of the proposals was a two phase process. The first phase's scoring was primarily focused on pricing and overall service capabilities. The second phase included a site visit prior to each respondent's presentation and primarily focused on service solutions to address current pain points, as well as pricing.

There were seven banking institutions and one merchant service providers that responded with a proposal. The merchant service provider that responded submitted multiple, conflicting pricing proposals and as a result, was not considered.

The evaluation committee for Phase I consisted of: Maria Walls, Beaufort County Treasurer George Wright, Deputy Treasurer Kimberly Chesney, Tax Collector

The evaluation committee for Phase II consisted of:
Maria Walls, Beaufort County Treasurer
George Wright, Deputy Treasurer
Kimberly Chesney, Tax Collector
Melanie Ott, Operations Manager
Doris Bowers, Assistant Operations Manager
Tanya Ward, Fiscal Technician III
Alicia Holland, Beaufort County Chief Financial Officer\*

\*The Finance Department was included in the Phase II site visits conducted with each Phase II proposer. Ms. Holland was invited to be a part of the Phase II evaluation committee but did not attend the presentations.

# Funding

General Fund Account 10001020-51989

The Beaufort County Treasurer's Office, professionals serving with innovation and enthusiasm.

RFP Recommendation - April 15, 2019 Page 2

# Recommendation

As the top ranked proposer, the banking and treasury services as well as the merchant services contract is awarded to Wells Fargo. Enclosed please find the scoring for both Phase I and Phase II.