

ADDENDUM NO. 2

DATE: August 18, 2017
TO: All Potential Proposers 
FROM: Julie Smith Maxwell, Procurement Specialist
SUBJECT: Addendum No. 2 – Push to Talk Pilot Program
BIDS TO BE OPENED: August 29, 2017, at 11:00:00 a.m. Eastern Time

This addendum is being published to respond to questions asked by a potential proposer regarding the above-referenced Request for Proposals. This addendum becomes a part of the Contract Document and modifies the original specifications as noted.

Question 1: Will the pilot last for a year? If KAT likes the way our product performs, will KAT order the additional 96 units upon confirmation of their satisfaction with the product and service?

Response: As stated in the RFP, this project will last one year with the possibility of expansion to KAT's entire fleet. Expansion is not guaranteed.

Question 2: The contractor shall provide eight (8) hand-held PTT cellular units for KAT staff; seven (7) for the transit support office and one (1) for KAT's Chief Operations Officer. Are these smartphones or basic push-to-talk phones? How many minutes does each user need?

Response: The intent of the pilot program is to determine if Push-to-Talk technology provides a practical and cost-effective replacement for FM radio communications currently in use by the KAT fleet. Proposers are expected to quote and recommend the appropriate type of phone needed to produce the desired outcome outlined in the RFP. The primary function of the staff phones is to communicate via PTT network to the operators and road supervisors. There is no estimate for minutes needed. If the PTT function is related to a voice network as opposed to a data network, proposers are encouraged to provide a list of options with option pricing. Service runs from 5:00 a.m. to 12:00 midnight. Proposers are also encouraged to provide information and pricing for both PTT smart phones and basic phones with a recommendation as to which is the most practical and cost-effective replacement.

Question 3: Optional desk mounts for the eight (8) hand-held PTT phones provided to staff. Please describe the desk mounts.

Response: The City wishes to (potentially) procure a desk mount or phone cradle which resides on an office desk and holds the push-to-talk cellular device.

Question 4: 20 (+/-) hand-held PTT systems. Are these smartphones or basic push-to-talk phones? How many minutes does each user need?

Response: See response to question 2 above.

Question 5: All PTT cellular phones must be replaced at least once during the term of the contract. At approximately 24 months of use per device. Are you asking for a like for like replacement or is this to upgrade the device to the newer version?

Response: If the project is expanded and phones are replaced after 24 months, the replacement shall be of like phone but of the latest version.

Question 6: The City of Knoxville has a current Cellular Participation Agreement under AT&T NASPO (formerly WSCA) and if AT&T is awarded the business; is this a considerable contract vehicle to procure for this RFP?

Response: No. As stated in the RFP, this procurement is funded in part by funding provided to the City of Knoxville by the Federal Transit Administration. Federal contracting requirements listed within this document apply. The City will not deviate from the contract language detailed in section 6 of the RFP.

Question 7: Hand-held PTT for Staff , Are these smartphones or basic push-to-talk phones? How many minutes does each user need?

Response: See response to question 2 above.

Question 8: Service & Maintenance Plan, Please clarify what is a Service Plan.

Response: The service and maintenance plan should address support provided in troubleshooting defective equipment, software, and systems. Additionally, the City is interested in confirmation of firmware updates, software changes, and software version updates will be provided during the term of service.

END OF ADDENDUM NO. 2