WaaS Services



ITS DEPARTMENT

RFP# 02-2020

Questions

Is A&M planning on owning or leasing the equipment, such as API's and switches or do you want the respective vendor to fully manage everything?

AAMU ITS Dept. does not wish to purchase equipment to be used for this RFP. At the end of each contract term, or as deemed necessary to meet SLA's set forth within the RFP, the vendor will be responsible for any hardware upgrades or refreshes that are needed. However, any structured cabling that is installed to facilitate the provision of service, will remain the property of the university once installed.

On page (13) of the RFP, it states that there may be available schematics of the existing campus buildings detailing type of materiald and who could I speak with to obtain these drawings?

On page (13), it states

While the AAMU ITS Dept. may be capable of assisting in some data gathering requirements to provide a solid workable solution, it is the Offeror's sole responsibility to perform the necessary Due Diligence up to and including:

Obtaining / generating appropriate building schematic drawings that include construction material types and layout that can affect adequate wireless coverage in all areas on campus EXCLUDING the locations in Appendix C: AAMU Network Segments section 2. "AAMU-ResNET"

What is the name of the Fire Wall that A&M is using?

Currently, Palo Alto. This is subject to change as we are actively evaluating all options at this time.

Under proposal requirements, Item C asks for 3 references, but Item J asks for 5 references. Do you want the references included in both sections?

3 will suffice, but 5 is better

Item F on page 19 of the RFP says the Cost Proposal must be submitted on the Cost Proposal Sheet. Where can we find this sheet or are you wanting us to use our own pricing table?

Due to the anticipated variety of offerings we expect to receive, we do not have a set Cost Proposal Sheet for this particular RFP. We do however, expect a separate Cost Proposal sheet that covers the individual cost of each service to be provided so that we can properly evaluate and negotiate a final proposal.