

**Anderson County Electronic Monitoring Program
Request for Proposals # 2301
Questions & Answers**

1. The section "Tab 1 Proposed Solution" requests that the proposer should "illustrate [the] understanding of project requirements".
 - Where would we find the project requirements?
 - Is there a Scope of Services section that we have missed?
 - The county's requirements for service level, what is included in the services requested, what are the hours when service is to be available, and other clarifications are necessary to provide a proposal.

Answer: The scope of work is described on the first page and additional information is provided in these questions and answers. This is for as-needed services.

2. What are the historical numbers of participants?
 - How many are on GPS?
 - How many are on RF?
 - How long do the participants stay in the program?
 - Has the number of participants increased or decreased over the last three years?
 - What are the expected trends over the next year?
 - Are there several programs to be serviced?
 - Are they at different locations?

Answer: The County does not currently use these services and has not for the past year.

3. Is the vendor expected to have a location from which to provide the services or are county facilities to be made available?

Answer: The awarded vendor shall be responsible for their own facilities as needed.

4. Who is the current provider?

Answer: The County does not currently have a provider. The last provider was PSI Probation.

5. Please provide a copy of the current contract.

Answer: The County does not currently have a contract.

6. How is the vendor notified of a new participant installation?

Answer: Pre-Trial would notify the provider.

7. What is the expectation of the county on installation following notification?

Answer: Provider would need to install the GPS monitor the same day as being notified of a new participant.

8. The RFP indicates that submissions should be sent to the “Anderson County Purchasing Office” – please confirm that the appropriate address is:
100 North Main Street, Suite 214
Courthouse
Clinton, Tennessee 37716

Answer: That is correct.

9. The contact email in the RFP shows as kajimeri@andersoncountyttn.gov – please confirm this corresponds with Katherine Ajmeri, Deputy Purchasing Agent.

Answer: That is correct.

10. The format asks for tabs, however there is no Tab 3 – please confirm that this is intentional and there is not a section missing.

Answer: That was an inadvertent numbering error. There is not a Tab 3.

11. The submission format requires a hard copy submission, “Vendors are to submit one (1) original and two (2) copies. Proposals must be submitted in a sealed envelope with the RFP # clearly labeled.” – please indicate whether a single electronic copy via email would be acceptable instead of a printed/shipped hard copy. We are always looking for green options and in this case, are also concerned about the quick turn-around time, given forms, signatures, and production time, as well as the industry standard of allowing 2 days for FedEx, UPS, or even USPS shipping.

Answer: Hard copies are required. The County cannot accept electronic bids.

12. While we understand that the County does not guarantee any level of offender participation, will the County please address:

- Is there a current vendor providing services?
- If yes, who is the incumbent?
- What is the volume by type of equipment currently in use or anticipated?

Answer: The County does not currently use these services. The County previously contracted with PSI Probation.

13. Does the County have any particular challenges that require specific GPS features? We did not see any specifications listed outside of the description in Tab 1.

Answer: Service may be an issue in rural parts of the County. Some participants may not have a cell phone or computer.

14. Is the County open to vendors providing optional and/or enhancing monitoring options that work with the proffered GPS?

Answer: Yes

15. Who is the current electronic monitoring provider?

Answer: The County does not currently use these services.

16. What is the daily rate the current vendor charges for electronic monitoring?
Answer: The County does not currently use these services.
17. Who will be responsible for installing the electronic monitoring equipment under the RFP?
Answer: The provider.
18. Who will be responsible for paying the EMP fees for the participants?
Answer: County funds will be available for indigent participants (Judge's decision) and other participants would pay out of pocket.
19. If the County will pay the EMP fees, what is the budgeted amount under this RFP?
Answer: County funds will be available for indigent participants (Judge's decision) and other participants would pay out of pocket. A budget is not set.
20. The RFP says that the County desires a comprehensive EMP. Can you be more specific about some of the specific duties the selected vendor will be expected to perform?
Answer: Specific duties are described further in the answers to these questions.
21. Is there additional consideration or additional points awarded for vendors who are a certified minority or woman owned business?
Answer: No.
22. Can you provide a list of any other questions or answers submitted under this RFP?
Answer: These are all the questions submitted so far.
23. There is no Tab 3 on the copy of the RFP I have. Can the County confirm this is a typo and there is no Tab 3 to be included in the RFP?
Answer: Correct, this is a typo.
24. Can the County state the current number of EMP participants?
Answer: The County does not currently use these services.
25. What is an average number of EMP participants each month over the past year?
Answer: The County does not currently use these services.
26. What have been the issues with the current vendor and how would the County like the EMP to function in comparison to the past?
Answer: The County does not currently use these services.
27. Will the County or the vendor be responsible for receiving and addressing any EMP participant alarms/non-compliance issues?

Answer: Vendor would be responsible for monitoring, and then notify Pre-Trial Release ASAP to issue warrant.

28. Please identify the make and models of all devices you are using under the current contract.

Answer: The County does not currently use these services.

29. How many units were in use as of July 5, 2022, by equipment type?

Answer: The County does not currently use these services.

30. What is the current contracted daily rate for all equipment by make and model?

Answer: The County does not currently use these services.

31. Does the daily rate include all monitoring costs? If not, what is the current daily rate for the additional monitoring?

Answer: The County does not currently use these services.

32. What is the average length of time a participant is on GPS monitoring? RF monitoring?

Answer: The County does not currently use these services.

33. Is Anderson County requesting ONLY equipment, software and general customer support, or additional services?

Answer: All the above and additional services.

34. Is Anderson County requesting on-site staff or a local office to handle the program? If you are requesting these services will this be only for equipment installations and retrievals? If requesting more services, what are the additional services?

Answer: Installation, monitoring & retrieval of monitoring equipment & notifying Pre-Trial if GPS monitor is tampered with/non-compliance issues.

35. Is this 100% County paid or offender paid?

Answer: Both – at the Judge's discretion.

36. On average, how many activations (installations) do you have per month per equipment type?

Answer: The County does not currently use these services.

37. On average, how many deactivations do you have per month per equipment type?

Answer: The County does not currently use these services.

38. How many devices have been lost, stolen, or damaged within the past 12 months by type?

Answer: The County does not currently use these services.

39. What is the current spare (shelf) inventory percentage?

Answer: The County does not currently use these services.

40. Is there a preference for a one-piece or two-piece GPS tracking device?

Answer: No

If not, is it acceptable for vendors to include multiple Pricing Sheets in order to offer both one- and two-piece GPS devices?

Answer: yes.

41. Are you interested in additional and/or alternative electronic monitoring technologies and products? If yes, may we offer these as "optional products and services" with associated pricing on a separate Pricing Sheet?

Answer: Vendors may include additional information not specifically requested in the RFP.

42. How often has Anderson County required overnight shipping in the last 12 months?

Answer: The County does not currently use these services.

43. Responses to vendor questions greatly affect each proposer's ability to develop custom solutions and cost-effective pricing. Will Anderson County please extend the proposal deadline to ten (10) business days after publishing answers to allow vendors adequate time to draft their response? That will enable vendors the opportunity to submit clear proposals that fully address the needs of your program.

Answer: Amendment #1 postponed the deadline.

44. We have found that sometimes, perhaps because proposers do not ask a question clearly enough, the County's answers are unclear. Upon release of the Anderson County's initial answers to questions, will proposers be permitted to ask additional clarification questions if they do not fully understand the initial answers?

Answer: Yes.

45. Since monitoring center staffing factors heavily into vendor costs, we request clarification of the monitoring services required. - Is Anderson County requesting the additional provision of direct manual outbound calls from the monitoring center staff to either offenders or officers?

Answer: Yes

45(a). If the answer is yes, who is to be contacted by telephone? The officer, the offender, or both?

Answer: Offender, Pre-Trial Officer & Police Department

45 (b). Which violation notifications must be provided via a phone call?

Answer: Tampering, malfunctions, and loss of service due to monitor being removed by participant.

45 (c). For each of the violations that require a phone call, approximately how many alarms are generated each month?

Answer: The County does not currently have this service.

46. Can you please provide the current outbound protocols?

Answer: The County does not currently use these services.

47. What is the transition/implementation timeline? What are the implementation start and completion dates?

Answer: The County would like the services to be available as soon as possible.

48. At how many locations will training be delivered? How many officers/staff need to be trained?

Answer: Anderson County Courthouse. At least 2 County employees will be trained.

49. How many times has the incumbent contractor provided an affidavit or expert witness testimony for prosecution of violations in court proceedings during the current contract term?

Answer: The County does not currently use these services. The previous vendor was required to have someone in court to testify at the court date of every violation that was filed. If someone is not in the courtroom to prosecute the case it will be dismissed.

50. Please clarify the amount of advance install/retrieval notice that the contractor is provided.

Answer: Install and retrieval will be the same day notice. Judge would sign a court order and then contractor would be notified that same day.

51. Page 2, Tab 4 lists "Vendor Reference Forms." There are no "forms" for vendor references included in the RFP. Are there particular forms that are to be filled out and included in the proposal?

Answer: The forms listed in Tab 6 are included in the RFP document.

52. Is the County looking for written references from customers or does the County require a list of reference contacts for the County to call or email?

Answer: The references may be a list that the County can contact.

53. Attachment 6, Sample Contract for Services – The top of the page states "*A Purchase Order may be issued in lieu of a contract*" and on the same page under Purchase Order, it states "*A Purchase Order must in [sic] place before services are rendered*" – This language appears to conflict. We realize this is a sample contract; however, will

the County please confirm if a Purchase Order will be issued in lieu of signing a contract?

Answer: This RFP will result in a contract and Purchase Orders.

54. The Sample Contract for Services is missing language pertinent to the electronic monitoring industry. For example, Limitation of Liability language; limiting to third-party indemnification; Force Majeure, Mutual Termination for Convenience, etc. Will the County allow for contract negotiation upon award?

Answer: Some terms may be negotiated. The County encourages vendors to submit exact questions about terms.

55. How can I find out if we have a current vendor ID number? I have bid for other counties and I wanted to make sure I am not missing it somewhere.

Answer: A current vendor ID number is not necessary to submit a proposal.

56. RFP states Anderson County is looking for supplier to provide all equipment and services. Could county please expand on "services"? (IE: Does County want/require installation and uninstallation services of equipment of offenders and/or case management of any kind?)

Answer: Yes

56 (a). If yes, how many staff will the vendor be required to provided?

Answer: It depends on the number of participants that will be decided by Judges during court.

57. Who will be responsible for lost and damaged equipment?

Answer: The provider.

58. Will the county require Alcohol Monitoring?

Answer: Option should be available. Use depends on requirements/conditions ordered by the Judges.

59. May we please have a listing of the company names who have submitted questions included with the answers to questions?

Answer: The County will not disclose this information.

60. Other than the Electronic Monitoring equipment utilized by program participants do the incumbent contractors provide Anderson County with any other equipment or services (Examples: Computers? Tablets? Smartphones? Cellular/data services? Etc?) and if so, specifically how many of each?

Answer: No, only ankle monitors.

61. Is this an incumbent electronic monitoring program/contract or a new electronic monitoring program/contract?

Answer: New. The County previously contracted with PSI Probation.

62. We have several questions regarding the County's incumbent contract/program for these services, specifically how many offenders (as an average daily population) are currently in-use on each technology type specified by the RFP?

Answer: This program is currently not in use.

63. What specific conditions/circumstances determine whether County places an offender/participant on Active/Passive GPS versus Radio Frequency (RF)?

Answer: The discretion of the Judges.

64. What is the average length of participant term on electronic monitoring for each technology type specified by the RFP (Example: 60 to 90 days on EM)?

Answer: The program is not currently being used.

65. What is/are the company name(s) of the incumbent Contractor(s) for each technology type specified by the RFP? What manufacturer(s)/brand(s) and model number(s) of equipment are presently in use for each technology type specified by the RFP (Example: Omnilink, OM500)? What unit/day price/enrollment and activation fees(s) does the incumbent Contractor(s) charge for each technology type specified by the RFP?

Will Anderson County please accept this as a formal request to have one complete copy of the incumbent contract Offender-paid Price page(s) and Fee page(s) inclusive of all pricing fees for all Contractors and distribute these with the answers to questions? Please accept this as our company's advance confirmation to pay any reasonable fees associated in processing this request for copies.

Answer: The previous vendor used GPS bracelets from STOP (Sattellite Tracking of People).

The previous contractor charged the following:

RF Bracelet-\$7.00 per day per participant. This included all the equipment, staff and supplies. This will be the total amount billed to Anderson County Government.

GPS-\$7.00 per day per participant. This will include all the equipment, staff and supplies.

This will be the total amount billed to the Agency. Only active units that are on participants were billed this rate. There were no "shelf" fee for units that are not actively in use in the program per the direction of the Anderson county Government. The

company tried to collect a \$500.00 dollar fee for lost or destroyed units from the individual, not the County. There were no charges for associated services, repairs, or normal wear and tear.

66. RFP Attachment 6 - Sample Contract for Services, Section 1 - General Terms and Conditions calls out "1.37 PRE-BID CONFERENCES: Attendance at Pre-bid Conferences is strongly encouraged. When deemed necessary a Mandatory Pre-bid Conference will be held. A company representative MUST be in attendance and sign the Pre-bid sign-in sheet in order to be considered for bid award." Is there a "Mandatory Pre-bid Conference" and, if so, at what date, time and location?

Answer: No.

67. If NOT, specifically why has County elected NOT to hold a "Mandatory Pre-bid Conference"?

Answer: The County does not deem it necessary.

68. RFP Attachment 6 - Sample Contract for Services, Section 1 - General Terms and Conditions calls out "1.3 QUESTIONS:...Any questions concerning the bid document must be submitted to purchasing@andersontn.org no less than ninety-six (96) hours before bid opening date." Acknowledging that the "bid opening date" is Thursday 7/21/22 at 2:30PM EST, will you please confirm that "ninety-six (96) hours before bid opening date" is Sunday 7/17/22 at 2:30PM EST?

Answer: The new deadline will be 96 hours before 8/9/2022 at 2:30 pm

69. When will County distribute answers to questions?

Answer: Right now.

70. What method will County use to distribute answers to questions (Email? Posting on County website? Other?)

Answer: Vendor Registry.

71. Please consider: In order to mitigate the potential of a delay or conflict in delivery, all leading proposers ship proposals two (2) business days early to ensure delivery/acceptance the business day before they are actually due (Example: For a Thursday, July 21st proposal due date, proposers will ship proposals on Tuesday, July 19th to confirm delivery/receipt on Wednesday, July 20th).

Answer: The County will accept bids up until the deadline. The County does not dictate to vendors when to ship proposals.

72. County's answers to questions can have substantial impact on proposal content and direction, including but not limited to potentially determining which model of technology is actually proposed, thus the County's answers could warrant potential re-write of entire proposal responses to the RFP Specifications. These points made, will County please extend the proposal due date to allow a minimum of two (2) complete

weeks from the posting/distribution of final addendum/answers to questions until the proposal due date?

Answer: Amendment #1 extended the deadline.

73. Is the County RFP proposal opening public?

Answer: Yes.

74. Are the names of all Proposers read aloud?

Answer: Yes.

75. RFP cover page calls out (underline added for emphasis) "Responses will be received in the Anderson County Purchasing Office until the date and time specified above, and at that time publicly opened and read aloud." In lieu of attending the proposal opening in person, are the names of all Proposers accessible after opening via County web site (such as a bid tabulation) or via phone or in response to an email request?

Answer: Yes.

76. When do technical proposals become public record?

Answer: When they are opened.

77. When do price proposals become public record?

Answer: When they are opened.

78. What is County's preferred method for interested parties to request access to such public records and who is the contact person/contact details to whom such requests should be submitted?

Answer: Email publicrecords@andersoncountyttn.gov

79. Will County conduct oral interviews as part of this RFP evaluation? Will oral presentations occur with: All Proposers? A group of Proposer finalists? Only with the proposed awardee? Approximately how many firms will be selected for oral presentations? Will oral presentations occur in-person or virtually/remote? Approximately what date(s) are oral interviews anticipated to occur for this RFP? How much time in duration will be allotted for each oral interview? Will oral interviews factor into the Evaluation Criteria and, if so, approximately what percentage of the overall award criteria is attributed to oral interviews?

Will a video projector or video display be available in the meeting room for proposer(s) to plug laptop computers into to project their oral interviews? Will County conduct demonstration as part of this RFP evaluation? Will demonstrations occur with: All Proposers? A group of Proposer finalists? Only with the proposed awardee?

Approximately how many firms will be selected for demonstrations? Will demonstrations occur in-person or virtually/remote? Approximately what date(s)

are demonstrations anticipated to occur for this RFP? Will actual offenders/participants or only County officers/staff/users participate in demonstrations? How much time in duration will be allotted for each demonstration? Will demonstrations factor into the Evaluation Criteria and, if so, approximately what percentage of the overall award criteria is attributed to demonstrations?

Answer: Vendor Presentations are addressed in Amendment #1. Evaluators will attend the presentations. Offenders will not as they are not evaluators. The number of contractors selected to give presentations will be the sole discretion of the County. A video display is available.

80. Will the same user agency staff test all Proposers sequentially or will different user agency staff test each Proposer concurrently?

Answer: The County does not understand this question. Presentations will be held separately. Evaluators will be provided all proposals for review at one time.

81. Are negotiations anticipated to occur as part of this RFP? If so, will negotiations occur with: All proposers? A group of proposer finalists? Only with the proposed awardee? Approximately what date(s) are negotiations anticipated to occur?

Answer: The County is allowed to negotiate with the lowest and best bidder. Dates would be determined later.

82. Will County engage in negotiations with multiple proposers at the same time?

Answer: No.

83. RFP page 1 calls out Proposal Requirements... "The evaluation points assigned to each section are indicated in parentheses.

Tab 1- Proposed Solution (35 points)

Tab 2 - Vendor History/Experience (20 points)

Tab 4 - Vendor Reference Forms (20 points)

Tab 5 - Pricing (35 points)

Tab 6 - Additional Required Forms (pass/fail)"

However, RFP Attachment 6 - Sample Contract for Services, Section 1 - General Terms and Conditions calls out "1.13 BID AWARDS: Bids will be awarded to the lowest and best bidder, taking into consideration the qualities of the articles to be supplied, their conformity with specifications and their suitability to the requirements of Anderson County and the delivery terms..."

Which will be used - Will the award be based on the weighted criteria on RFP page 1 Proposal Requirements or will the award be based on Attachment 6 - Sample Contract for Services, Section 1 - General Terms and Conditions "1.13 BID AWARDS: Bids will be awarded to the lowest and best bidder"?

Answer: Section 1.13 is not part of the sample contract. Those are the general terms and conditions for all the County's bids. This RFP will be evaluated according to the criteria listed in the RFP.

84. RFP page 1 calls out Proposal Requirements lists tabs 1, 2, 4, 5, & 6 total 110 points – Is this correct? If NOT, will you please clarify in detail?

Answer: Amendment #1 changes the total to 140 points.

85. RFP page 1 calls out Proposal Requirements lists tabs 1, 2, 4, 5, & 6 - Should there be a Tab 3 (and, if so, specifically that is Tab 3 and for how many points) or was Tab 3 intentionally left out?

Answer: There is not a Tab 3.

86. With regard to the specific use of the word "Forms" in Tab 4 - Vendor Reference Forms (20 points), the RFP and Tab 6 - Additional Required Forms appear absent a "Vendor Reference Form" – Does the County have a specific Vendor Reference Form or are Vendor References left to Proposers to provide/submit?

Answer: The County does not have a specific form.

87. With regard to Tab 5 - Pricing (35 points) specifically how many points are attributed to the price for Active/Passive GPS? With regard to Tab 5 - Pricing (35 points) specifically how many points are attributed to the price for Radio Frequency (RF) via Landline? With regard to Tab 5 - Pricing (35 points) specifically how many points are attributed to the price for Radio Frequency (RF) via Cellular? As part of evaluating the Pricing as a criteria, will County evaluate Only Offender-paid Pricing? Only County-paid Pricing? Both Offender-paid plus County-paid Pricing? Approximately what percentage of the Pricing criteria is determined by Offender-paid Pricing versus County-paid Pricing?

Answer: Points will be assigned on the totality of the proposed pricing. Specifics are not determined as there is no data to advise this determination.

88. Are the technical proposal elements and Pricing evaluated by the same or different evaluation committee members?

Answer: The same.

89. Are evaluation committee members who score technical proposal elements apprised of Pricing in advance of scoring technical proposal elements?

Answer: Evaluators are provided all of the vendors' proposals at the same time.

90. Approximately what date are Technical evaluations anticipated to occur?

Answer: As soon as they can.

91. Approximately what date are Pricing evaluations anticipated to occur?

Answer: As soon as they can.

92. Approximately what date is the notice of award/award anticipated to occur?

Answer: This depends on the amount of proposals received and the schedules of the evaluators.

93. Will County notify all proposers of an intent to award/award and, if so, what method will County use to notify proposers (Email? Fax? Website?)

Answer: The notice of award will be posted on vendor registry.

94. What is the anticipated start date of the new contract?

Answer: As soon as the award is made.

95. What is/are the end date(s) of the incumbent County contract(s) for these services?

Answer: There is no current vendor.

96. Who is responsible for accepting referrals/enrolling offenders/participants into the web-based information system (Only County staff? Only locally-based Contractor staff? Some of both County staff? Locally-based Contractor staff and, if some of both County staff and Locally-based Contractor staff, what specific overall percentage of each County staff Locally-based Contractor staff)?

Answer: Only locally-based Contractor staff; County would prefer to have a "VIEW ONLY" information based system..

97. Who is responsible for installing/removing equipment onto and orientating offenders/participants (Only County staff? Only locally-based Contractor staff? Some of both County staff? Locally-based Contractor staff and, if some of both County staff and Locally-based Contractor staff, what specific overall percentage of each County staff Locally-based Contractor staff)?

Answer: Only locally-based Contractor staff

98. If County answered locally-based Contractor staff to either/both items a and/or b immediately above, we have the following additional questions:

- How will the Contractor(s) be provided with the referral/request for installation for County offenders/participants (Web-based enrollment? E-mail? Other?)

Answer: Preferably by email or whatever the preference of the Contractor

- During what days of the week and what hours of those days are offender/participant referrals/installations to be conducted (Example: Monday through Friday 8AM-5PM EST)?

Answer: Monday through Friday 8AM-5PM EST.

99. Will County accept/evaluate proposals from proposers who do not currently have an established office within the County however, who propose, if awarded, to establish one?

Answer: Yes.

100. Are installations ever required at County offices and, if so, may we please have a complete list of all such County office addresses?

Answer: Installations will be at the Anderson County Detention Facility-308 Public Safety Lane, Clinton, TN 37716

101. What specific days of the week and specific hours of those days are these County offices open and required to be staffed by Contractor's locally-based staff?

Answer: Anderson County Detention Facility is open 24 hours a day, 7 days but installations needed will be requested Monday – Friday from 8AM-5PM.

102. Are in-home installations ever required and, if so, what circumstances warrant in-home installation?

Answer: No.

103. If Contractor is required to perform installations at the offender's/defendant's home, what programmatic circumstances does the offender face that will ensure that the offender stays home until the installer arrives?

Answer: N/A

104. What advance steps does County take to confirm the offender is at the residence before sending the Contractor?

Answer: N/A

105. What days of the week/hours of the days is the Contractor required to make maintenance/service calls (Example: Monday through Friday 8AM-5PM EST)?

Answer: Monday through Friday 8AM-5PM

106. What events warrant Contractor involvement at the offender's/defendant's home and does the officer accompany the installer for each?

Answer: N/A

107. What is the average length of term per offender on electronic monitoring (Example: 60 to 90 days on EM)?

Answer: Could be up to 1 year out of Criminal Court; General Sessions Court would be less.

108. How many total new County installations are anticipated each month?

Answer: County is not currently using these services.

109. Is County open to requiring offenders to return the monitoring equipment to the applicable County office or Contractor office upon successful release from the monitoring program whereby a Contractor installer can make regular trips to offices to retrieve equipment?

Answer: No.

110. With regard to equipment retrievals, is County open to revisiting the program guidelines governing a offender's/defendant's compliant termination until the equipment is returned (either at the offender's/defendant's home or at the Contractor(s) office or at a County office?)

Answer: This would be between the Contractor of the equipment and the offender.

111. Who is responsible for investigating equipment tampers (County staff? Contractor staff?) If the Contractor, will you please define the specific steps County requires to be taken?

Answer: Contractor staff. Contractor staff would report the tampering to Pre-Trial and then Pre-Trial would determine if a violation of Pre-Trial is warranted. Contractor should call the police department if system has lost all service, then contact Pre-Trial.

112. We have questions regarding replacement of lost, damaged and/or stolen equipment:

May Proposers include a volume of 5% annual replacements for lost, damaged and/or stolen equipment in their primary prices then separately quote the per-component replacement prices to be charged if the 5% annual replacements is exceeded?

Answer: Contractors may propose that but the County will not determine that all vendors should propose that pricing.

113. Will County post additional criminal charges against offenders for lost/damaged/stolen equipment?

Answer: No, this would be issue between the Contractor and local authorities.

114. Does County anticipate any changes to offender selection criteria that are anticipated to increase lost/damaged/stolen equipment?

Answer: No, at Judges discretion who offenders will be placed on monitoring systems.

115. If so, will you please define in detail?

Answer: N/A.

116. Are offenders violated from the program for lost/damage/stolen equipment (more specifically, will offenders who lose/damage/steal equipment lose their eligibility and be permanently removed to avoid multiple losses of equipment by the same participant)?

Answer: Violation of Pre-Trial will be filed with the court if the Contractor loses total contact with offender.

117. If so, will the County impose a requirement whereby offenders who fail to surrender and/or return equipment to the Contractor (or a County office) a condition of the participant's compliant completion of the program?

Answer: This is not determined.

118. May vendors charge offenders for the cost to replace lost, damaged and stolen equipment?

Answer: Yes.

119. Are Contractor(s) required to collect fees from offenders/participants?

Answer: There are two options that would be decided by the Court:

1. If the offender is indigent, County will collect the fee.
2. If the offender is not indigent, the Contractor will collect the fee from the offender.

120. If so, we have several questions regarding Contractor collection of fees from offenders/participants:

Upon notification regarding participants assessed with the ability to pay who refuse to or become delinquent, is Anderson County committed to promptly authorize Contractor removal of the device?

Answer: This is not determined.

What is the anticipated response time from the time of notification regarding participants assessed with the ability to pay who refuse to pay (wilful non-payment) and/or become delinquent, until the time Anderson County authorize removal of the device?

Answer: This is not determined.

121. For the each of the three (3) most recent incumbent contract years, what is the annual percentage of uncollected/bad debt of offender-pay fees? (Emphasis: If Anderson County does NOT have this information, your incumbent Contractors do and they are obligated to report this to Anderson County upon request. Moreover, having this data provides incumbent contractors with a preference of visibility of these factors unless Anderson County responds to this request providing this data for visibility by all prospective proposers).

Answer: The previous vendor had no uncollected or bad debt fees, because it was not an offender funded program. The funds were paid by Anderson County government.

122. For offenders who have been assessed with the ability to pay, may Contractor(s) require offenders to pay a deposit at their inception into the program and continue to pay fees in advance on a forward basis so as to ensure against bad debt as a result of intentional/wilful non-payment?

Answer: This is to be determined.

123. If NOT, what programmatic/policy mechanisms are in place to ensure against Contractor bad debt as a result of offender intentional/wilful non-payment?

Answer: Pre-Trial can only report to the Judges and it would be their decision.

124. What programmatic/policy mechanisms are in place to ensure against judges/administrators perpetual re-referral/re-enrollment of offenders who have demonstrated intentional/wilful non-payment to the Contractor(s)?

Answer: Pre-Trial can only report to the Judges and it would be their decision.

125. What if any facilities/furnishings (cubicles, desks, chairs, electricity, computers, telephones, locked storage space/cabinet for equipment inventory, etc.) are to be provided by the County to Contractor's locally-based staff at County offices?

Answer: No.

126. Will you please define in detail specifically how notifications are intended to be completed?

Answer: Contractor receives alarm, notifies offenders first to see what the issue is, if no response from the offender, notify Pre-Trial Release, and if service is completely lost or monitor is removed, Contractor must contact the Police and Pre-Trial in that order.

127. What percentage of the overall participants are anticipated to require notification via phone via live monitoring center operator?

Answer: 100 %

128. Are automated text message and email the only methods of notification for this contract? If NOT, will you please define in detail?

Answer: Text, phone, email.

129. Upon occurrence of priority alerts, does County require the Contractor(s) monitoring center staff to make manual/live phone contact with the participant?

Answer: Yes.

130. If so, what methods are required (phone calls to participants, others? – Will you please define all methods in detail?)

Answer: First phone call would be made to the offender. Second phone call would be made to Pre-Trial Release. Third call would be made to the local authorities.

131. Does County require officer notification of priority alerts to involve any Contractor(s) monitoring center staff to make manual/live contact with the officer?

Answer: Yes, either manual or live.

132. If so, approximately how many of all participants have this requirement?

Answer: The County does not currently use this program.

133. If so, what methods are required (Phone calls to officers for notification? Phone calls from officers after receiving notification? – Will you please define all methods in detail?)

Answer: First phone call would be made to the offender. Second phone call would be made to Pre-Trial Release. Third call would be made to the local authorities.

We have questions regarding training:

134. Approximately how many Anderson County staff will participate in initial training?

Answer: Two.

135. Will training for Anderson County staff occur at Anderson County facilities/locations?

Answer: Yes.

136. Approximately how many initial Anderson County training sessions will be required and in what specific locations (please define each in detail and number of staff to be trained at each)?

Answer: Two people, Anderson County Courthouse, possibly two sessions at the most.

137. For follow-up training, is Anderson County willing to accept the contractor performing training sessions via live trainer in webinar sessions?

Answer: Yes.

138. Are there any pending initiatives that may significantly increase or decrease the use of GPS or Radio Frequency (RF) electronic monitoring and, if so, will you please indicate each with an anticipated impact timeline and associated percentage of increase/decrease by technology type?

Answer: There is not a current provider.

139. How many total square feet of space is currently afforded to Contractor's locally-based staff at County offices?

Answer: There is no current vendor.

140. What percentage of Contractor equipment retrievals occur for each scenario:

1. Offender equipment return to County offices? = ___%
2. Offender equipment return to Contractor(s) offices? = ___%
3. Contractor pick-up at offender homes? = ___%

Answer: The program is not currently being used.

141. Is this program/contract Entirely County-paid? Entirely Offender-paid? Both County-paid and Offender-paid and, if both County-paid and Offender-paid,

approximately what percentage of the overall offenders/participants are Offender-paid versus County-paid?

Answer: Both. Previously all were County-paid.

142. RFP page 1 calls out Proposal Requirements calls out "Tab 1- Proposed Solution (35 points)...Proposals must include the proposed vendor team to include names, titles and work history/resumes." In lieu of a complete resume, is it acceptable for Proposers to include a concise biographical sketch so long as it includes name, title, past or present experience, and formal education?

Answer: Yes.

143. RFP page 1 calls out Proposal Requirements calls out "Tab 2 - Vendor History/Experience (20 points) Proposals must provide the following:...
- Certifications/licensures applicable to the proposed work"
- Will you please identify in detail a list of all required "Certifications/licensures applicable to the proposed work?"

Answer: Vendors shall include all applicable certifications/licensures they feel endorse their company.

144. RFP Attachment 6 - Sample Contract for Services, Section 1 - General Terms and Conditions calls out "1.10 MULTIPLE BIDS/AWARDS: Anderson County may consider multiple bid awards." Does Anderson County intend to award a single contractor or multiple contractors in response to this RFP?

Answer: The County intends to award to one vendor.

145. RFP Attachment 6 - Sample Contract for Services, Section 1 - General Terms and Conditions calls out "1.32 APPROPRIATION: Funding for multi-year contracts are subject to budget appropriations. In the event no funds are appropriated by Anderson County for the goods or services in any fiscal year or insufficient funds exist to purchase the goods or services of a contract, then that contract shall expire upon the expenditure of previously appropriated funds or the end of the current fiscal year, whichever occurs first, with no further obligations owed to or by either party." What is the total value of appropriated funds Anderson County has for the first year of this contract?

Answer: A budget is not set.

146. Commercial insurance is not available to electronic monitoring Contractors for equipment provided to offenders. As such, all electronic monitoring Contractors must incorporate the cost of anticipated lost/damaged/stolen equipment into their proposal prices. To enable all proposers to properly budget and project these losses, will County please confirm the historical average for annual volumes of lost, stolen, and/or damaged equipment for each specified equipment component type and include this with the answers to vendor questions?

Annual Lost, Damaged, Stolen Equipment:

- i. GPS Bracelet = _____/LDS/units per year
- ii. GPS Charger = _____/LDS/units per year
- iii. GPS Strap (if cut/damaged by offender) = _____/LDS/units per year
- iv. RF Monitoring Bracelet = _____/LDS/units per year
- v. RF Monitoring Landline Home Unit = _____/LDS/units per year
- vi. RF Monitoring Cellular Home Unit = _____/LDS/units per year

Answer: The previous vendor lost approximately 2 bracelets per year.

147. Commercial insurance is not available to electronic monitoring Contractors for equipment provided to offenders. As such, all electronic monitoring Contractors must incorporate the cost of anticipated lost/damaged/stolen equipment into their proposal prices. To enable all proposers to properly budget and project these losses, will County please confirm the incumbent contract(s) per-component replacement prices for lost, stolen, and/or damaged equipment for each specified equipment component type and include this with the answers to vendor questions?

Answer: The previous vendor would attempt to collect \$500 from the offender.

148. Alert notification is a critical factor impacting both cost and ultimately proposal pricing for all electronic monitoring providers – We have several question:

a) What is the incumbent Contractor’s price for notification/Monitoring Center Intervention? Incumbent Contractor Notification/Monitoring Center Intervention = \$_____/unit/day

b) Does County incur this additional charge for notification/Monitoring Center Intervention on all program participants? If NOT on all participants, approximately what percentage of the overall program participants does County incur this this additional charge for notification/Monitoring Center Intervention on all program participants? = _____% of all participants incur this additional charge for notification/Monitoring Center Intervention

Answer: See the answer to #65.

149. To enable Proposers to budget in advance, will you please include a complete copy of County’s current/established notification profiles/protocols with the answers to questions (NOTE: If County does NOT know, then your incumbent Contractor(s) do(es) and, are required under contract to advise County if asked. The absence of answers to these questions provides an unfair advantage to the incumbent Contractor(s) who have this information, thereby inhibiting competition)?

Answer: There is not a current program.

