

ADDENDUM NO. 1

RFP NUMBER: 179359

RFP TITLE: I.T. Professional Services

DEPARTMENT: Information Technology

DATE OF ADDENDUM: January 9, 2019

RFP DUE DATE: January 30, 2019

RFP DUE TIME: 4:00 p.m., e.s.t.

REASON: CONTENT HAS BEEN REVISED

(SIGNED): _____ (DATE): _____

(COMPANY): _____

Sign one (1) copy of this page and return it with your proposal.

Retain a copy for your file.

RFP NUMBER: _____179359_____

RFP TITLE: _____I.T. Professional Services_____

CONTENT HAS BEEN REVISED AS FOLLOWS:

Responding vendors must be capable and commit to provide service response time that is prompt and reasonable within the IT Professional Services industry, proactively prioritized and communicated according to the circumstances presented, or as defined by the City of Chattanooga. Responding vendor must document in its Request for Proposal response: Vendor implemented procedures that specifically describe how Vendor would address service response time and communication.

[The following provision is struck and no longer applicable: "The ideal vendor should have a local presence in Chattanooga and have at least 100 IT providers placed in the local economy. "]