

Addendum #1 2324-013 03/12/2024

1. Is this bid open to accepting protective cases from manufacturers other than MaxCases? If so, should we provide our sample for this bid? Our product range includes high-quality alternatives that we believe would meet your requirements and competitive price. **No.**

2. Is this bid an All-or-None? **Yes it is because for the white glove service to be complete the devices will need to be placed in the cases before it is sent to us.**

3. Will you only accept bids for Lenovo or will you accept alternate bids as well? **Only Lenovo, we use the Accidental Damage Warranty and repair our own chromebooks. This is a program we have had in place for many years.**

4. May we bid on JUST the cases here? **No. Please see answer to question two.**

5. I'd like to know if we can bid on one item only? If so, is it possible to get a picture of the actual: MaxCase (LN-ESF300EW-G4- GRY) you are looking for?

<https://www.maxcases.com/productdetail/Extreme-Shell-F-Slide-Case-for-Lenovo-100E-and-100W-G4-Chromebook-11-Gray-Clear/>

6. Will there be a need for any forms to be signed by my company or retail/wholesale company, i.e. Form 889? **No.**

7. Is the School District willing to give my company and Retailer/Wholesaler the (temporary) username and password information to set-up Google Device Enrollment?
Yes

8. Will the School District need e-waste recycling services? **No**

9. Best Buy would be willing to buy back equipment or e-waste after the lifecycle of the device. Cannibalization of their units and also be able to repair using devices that are no longer in service. Would the School District be interested in this service? **No**

10. Can the cases be delivered separately or do they NEED to be delivered all together with the chromebooks? **The cases should be installed on the Chromebooks as per the specifications as part of the white glove service.**

11. If you are accepting more bids, would you mind sending me a list of the brands/models, quantities, and any other details? **We need the exact models listed.**

12. Please let me know if you have any questions, or if there's anything I need to do to qualify for the bid. We are registered with the state of South Carolina- Vendor#7000347928. **There is nothing that needs to be done to qualify for the bid. You just need to submit a sealed bid the day of. If your company is the lowest responsive and responsible bidder then we will verify before award.**

13. Is there a certain sequence that the School District wants the chromebooks to be labeled with the serial #, i.e., XXXXXXX-01 or XXXXXXX-001? **No, we'd simply like the serial number along with the barcode of the serial number.**

14. Could you kindly confirm whether the school district requires all the equipment, particularly the Chromebooks and cases, to be brand new? **Yes - devices must be new.**

15. What are the net payment terms specified for this contract? **We pay within 30 days of receiving the devices and invoice.**

16. Considering the urgency of having all supplies delivered by June 30, 2024, will there be any advance payment or deposit provided to the contractor to facilitate timely procurement and delivery? **No, we can only pay when items are received.**

17. Has the school district made similar purchases in the past? If so, could you provide information on the payment amounts or terms for those purchases as a reference point? **Yes. each year we award. You can check our Bids & RFP tab on the website for past awards. The number of devices varies year by year.**

18. Would you allow a bid using HP Chromebooks or are you just looking for Lenovo 300E G4? **No.**

19. Will you be accepting alternatives to the MaxCase case that is spec'd? **No.**

