



**ADDENDUM NO. I**

**DATE:** September 29, 2021  
**TO:** All Potential Proposers  
**FROM:** James McKeehan, Assistant Purchasing Agent, City of Knoxville  
**SUBJECT:** Addendum No. I RFP - Law Enforcement and Public Records Search Engine

**PROPOSALS TO BE OPENED: October 5, 2021**

This addendum is being published to provide clarification regarding the above referenced ITB. This addendum becomes a part of the contract documents and modifies the original specifications as follows:

Items for Clarification:

1. What info is the City of Knoxville looking to obtain from the credit bureaus? Will a credit header suffice? Do you only need bankruptcy, judgments, and liens info only?

**Any and all information that would aid in identity verification and fraud investigations. Credit header information from all three major credit bureaus.**

2. What do you envision that the results page or pages will look like? Does the City of Knoxville have a mock-up?

**Series of dashboards that include maps, link analysis, data grids and various data analytics. Dashboards customizable depending on role within the KPD.**

3. When performing a search, what info will the City of Knoxville be providing to obtain an accurate search?

**Personal identifiable information such as DL and SS numbers. In addition, VIN, vehicle registration numbers**

4. Will the single sign-on be connected to the City of Knoxville's active directory users or will this need to be a single sign-on to a separate website to do all searches?

**Current solution has a single sign-on to a separate website.**

5. How many users does the City of Knoxville anticipate will be using this feature?

**The City Anticipates and needs for 150 users**

**END OF ADDENDUM NO. I**