

ADDENDUM NO. II

DATE: August 23, 2017
TO: All Potential Proposers
FROM: Penny Owens, Assistant Purchasing Agent, City of Knoxville 
SUBJECT: Addendum No. II to the RFP for Transit Passenger Mobile Device Application
RFPs TO BE OPENED: August 30, 2017** (see below) at 11:00:00 a.m. (Eastern Time)

This addendum becomes a part of the Contract Documents and modifies the original specifications as noted.

Item 1. Postponement of RFP Submission Deadline

The deadline for submission of RFPs is hereby postponed until 11:00:00 a.m. (Eastern Time) on September 6, 2017. The deadline for questions of August 23, 2017 remains.

Item 2. Responses to Questions Submitted to the Office of the Purchasing Agent

Question #1: Please confirm any ITS vendors utilized by KAT other than Clever Devices.

Response: Clever Devices is the ITS vendor who supplied the AVL devices on each bus. Clever also supplied the software and database used to house the AVL and bus data (routes, schedules, drivers, etc.)

Question #2: When does your contract with Clever Devices Expire?

Response: The maintenance contract is renewed annually.

Question #3: Please give make, model & year of existing on board equipment?

Response: Clever Devices DR600 and Digi WR44R

Question #4: Can you share the proposed budget?

Response: No

Question #5: Do you have a preferred cellular vendor?

Response: No, but currently use Verizon.

Question #6: Please confirm the desired polling rate for GPS?

Response: The polling rate for the GPS locations is configurable by the Administrator. Currently the rate is less than 30 seconds.

Question #7: Shall vendors include pricing for 10% spare equipment?

Response: It is not a requirement of the RFP.

Question #8: May vendors submit pricing in their own format?

Response: Please follow the proposal submittal guidelines outlined in the RFP.

Question #9: Is the agency tax exempt and will a tax exemption certificate be provided?

Response: Yes

Question #10: Technical Specification 5.1 – b: How is the XML feed describing last vehicle location (vehicle id, latitude, longitude, speed, timestamp, and route ID) provided? Is it an endpoint that must be queried for the latest information, or is the data provided as a “stream”?

Response: That level of detail cannot be confirmed at this time.

Question #11: Nearest bus stop feature – would this feature display only bus stops within a certain radius? All stops? The closest “N” stops?

Response: The number of bus stops should be selectable.

Question #12: What is the preferred hosting strategy for new services and/or the management portal? On premises/Azure/AWS/etc?

Response: There is no preference. KAT and City IT support both on premise and remotely hosted data solutions.

Question #13: For the underlying support architecture,

Response: This question is incomplete.

Question #14: Is the app expected to show the exact/last known position of a vehicle a la Lyft/Uber? If so, how many vehicles should be displayed?

Response: Yes. The number of vehicles displayed must be selectable by the user.

Question #15: For product support post-launch, do you have prescribed update frequency cycles for updates/improvements to the app? (Weekly, 2X per month, Monthly, Quarterly, etc).

Response: There is no update frequency updates/improvements specified.

END OF ADDENDUM II