

**ADDENDUM NUMBER 1  
 BID NUMBER RFP 24-004**

**SINGLE SIGN-ON SOLUTION  
 ISSUED: MARCH 4, 2024**

**PURCHASING DEPARTMENT  
 UNIFIED SCHOOL DISTRICT 500  
 2010 N. 59<sup>th</sup> STREET, ROOM 370  
 KANSAS CITY, KANSAS 66104  
 (913) 551-3200**

Note the following changes to the above-mentioned bid. This information is to be taken into consideration when responding to the original bid document.

**1. Response to Bidder Questions:**

<b>1</b>	<b>What single sign on solution are you all using now?</b>
<b>KCKPS</b>	GG4L and Clever
<b>2</b>	<b>My company is highly interested in bidding on the SSO RFP that KC has out right now; however, when I reached out to my Cisco partner, they said that ya'll just sent in a PO for Cisco Duo back in January. This is a product that offers SSO. Can you shed some light on this for me? I'm questioning as to why there's this RFP if there is already a solution in place.</b>
<b>KCKPS</b>	This is not an MFA RFP. This is for Single-Sign-On solution for staff and students like Clever/GG4L/ClassLink/etc.
<b>3</b>	<b>Can we get a list of all the "existing identity providers, directory services, and applications?</b>
<b>KCKPS</b>	Do not understand the question.
<b>4</b>	<b>Are we expected to configure for the SSO solution as part of this RFP?</b>
<b>KCKPS</b>	N/A
<b>5</b>	<b>Can we get a example of what data is needed for "public portal for transparency to the community'</b>
<b>KCKPS</b>	Available on GG4L, ClassLink, and other provider's websites
<b>6</b>	<b>Is the SSO request apart of building out a zero-trust approach to protect all applications and devices within their environment?</b>
<b>KCKPS</b>	No
<b>7</b>	<b>How many end points or devices are in scope?</b>
<b>KCKPS</b>	Most staff and all student devices which is around 28k.
<b>8</b>	<b>Do any existing applications which are not "federatable" need to be included in SSO?</b>
<b>KCKPS</b>	Almost all apps we use do not have a federated account access
<b>9</b>	<b>Could you please provide a list of the existing systems, applications and identity providers for vendors to review and acknowledge ability for integrations?</b>
<b>KCKPS</b>	Frogstreet (EC), Amplify Science (K-5), Amplify CKLA (K-5), Newsela (6-8 Social Studies), Gibbs-Smith Online (7th Social Studies), TCI (HS Social Studies), Active Classroom (HS Social Studies), Savvas (6-12 ELA), Xello (6-12), e-Hallpass (building purchased), Canvas (EC-12), Eureka Math (K-5), Fastbridge (EC-12), Canvas (EC-12), IXL (EC-12), Lexia (6-12), PLTW (6-12)
<b>10</b>	<b>For the Evaluation Criteria should we grading ourselves on how well we can do what is needed, or are we let you know if we can do it and how?</b>
<b>KCKPS</b>	This RFP has nothing to do with MFA.
<b>11</b>	<b>What identity provider(s) does the district use today? Do different user types use different</b>

	<b>identity providers (e.g. do students use Google to authenticate and staff use Entra ID)?</b>
<b>KCKPS</b>	We use Google and Active Directory
<b>12</b>	<b>Has MFA been implemented at the district? If so, what service is used and for what group(s) of users? Does the district desire continuing to use this solution or migrate entirely to a respondent's MFA solution?</b>
<b>KCKPS</b>	We use Cisco Duo on our servers and Microsoft Authenticator for high level users.
<b>13</b>	<b>Which users (or groups of users) would the district like to implement MFA for? For users that don't use MFA yet but will, is there a rough timeline the district can share for desired MFA rollout (e.g. high school students by Back-to-school 2024)?</b>
<b>KCKPS</b>	This RFP has nothing to do with MFA.
<b>14</b>	<b>What directory systems (e.g. SIS, HRIS, ERP) will the SSO solution need to integrate with?</b>
<b>KCKPS</b>	InfiniteCampus and Google
<b>15</b>	<b>Does the district expect SSO into any applications that don't support the industry-standard protocol listed in section III.2? If so, can a list of these applications be provided?</b>
<b>KCKPS</b>	No
<b>16</b>	<b>What information should be available in the public portal mentioned in section II.2?</b>
<b>KCKPS</b>	Please see appropriate vendors websites
<b>17</b>	<b>What data usage does the district want in the weekly reports mentioned in section II.2?</b>
<b>KCKPS</b>	Please see what other vendors provide
<b>18</b>	<b>Approximately how many applications does the district need the solution to provide SSO for?</b>
<b>KCKPS</b>	15-20
<b>19</b>	<b>What kind of session management controls are desired?</b>
<b>KCKPS</b>	None
<b>20</b>	<b>Does the district want the SSO solution to support parent/guardian users? If so, do these users have any unique needs?</b>
<b>KCKPS</b>	Yes and no
<b>21</b>	<b>What devices are used in the district? If PCs, what Windows version(s) is installed?</b>
<b>KCKPS</b>	VxRails 7, MacBook Airs, iPads, iPhones, Windows 10 and 11 and Chromebooks.
<b>22</b>	<b>How many SSO applications do you currently have (plan on deploying)?</b>
<b>KCKPS</b>	15-20
<b>23</b>	<b>Are all the SSO applications you use, using SAML, OAuth, OpenID Connect? If not, what are other protocols/processes are you using?</b>
<b>KCKPS</b>	Yes and also OneRoster
<b>24</b>	<b>Do all schools in the district utilize the same login page to access the various SSO apps?</b>
<b>KCKPS</b>	Yes
<b>25</b>	<b>Do you currently have an "apps portal/landing page" that all of the available applications show on after initial login?</b>
<b>KCKPS</b>	Yes
<b>26</b>	<b>There is a point that says "Streamline user provisioning and de-provisioning processes for efficient identity management". However, there are no details as to what applications would you'd like to provision/de-provision to. Do you use Active Directory? O365? Google? Please provide a list of systems that would actually need provisioning / de-provisioning into. So in short, is this strictly just SSO and Password management or are you also wanting the solution to integrate into your primary systems to manage the accounts.</b>
<b>KCKPS</b>	See above
<b>27</b>	<b>For the applications that your end users SSO into, do you create the accounts in them or are they more of a Just in Time (JIT) Provisioning?</b>
<b>KCKPS</b>	JIT

28	It is mentioned about weekly reports for data usage; Are you wanting the ability to run these reports or are you expecting these are sent somewhere weekly?
KCKPS	Yes, and yes
29	Are there tentative dates for the following: <ul style="list-style-type: none"> <li>• Down selection for demo</li> <li>• Vendor of Choice selection</li> <li>• Anticipated project start date / go live</li> </ul>
KCKPS	Anticipated go live date is July 1st, 2024.
30	Are you currently replacing a homegrown system or is it a vendor solution being replaced?
KCKPS	Vendor solution
31	Please clarify whether the requirement is a pre-built off-the-shelf solution or we can build a solution from scratch.
KCKPS	Pre-Built solution
32	What is your current identity system?
KCKPS	Active Directory
33	We are aware that the above-referenced request for proposal indicates that USD 500 has "22,000 students and around 4,000 staff." Will you provide the number of full-time teachers included in that staff number?
KCKPS	About 1,800
34	Secondly, what is your anticipated go-live date for the new SSO solution?
KCKPS	July 1 <sup>st</sup> , 2024
35	Can you provide a list of apps that the district is using or plans on using that need to be supported under this RFP.
KCKPS	See above
36	How many application does the SSO solution need to support? Do all of these applications support a SSO integration? Would it be possible to get a list of the applications for which SSO is required?
KCKPS	There are over twenty applications supported by current and previous SSO's (GG4L And Clever respectively)
37	What is meant by "public portal for transparency to the community"?
KCKPS	Just so our parents can see a dashboard of what their kids are doing on devices
38	What are the specific languages the solution must support?
KCKPS	Software should conform to the language set on the device
39	Is the Kansas City public School district a Microsoft enterprise? Are the current cloud solutions hosted in Azure? AWS? Google Cloud,? Something else?
KCKPS	Not sure exactly what is being asked here and for what purpose. We utilize all of those for various things and is not applicable for this RFP.
40	Does the SSO solution need to support the ability to assign multiple roles to multiple individuals in multiple buildings?
KCKPS	Yes
41	What student grade levels will utilize SSO? PK-12?
KCKPS	PreK – 12
42	What is the desired timeline from award to implementation?
KCKPS	Need to go live by July 1 <sup>st</sup> .
43	With the objectives listed (user experience improvement, security enhancement, and streamlining access), is there a prioritization or any weighting that should guide our proposal development?
KCKPS	No
44	Can you elaborate anon the current authentication infrastructure in place, including any legacy systems or protocols that the new SSO solution must accommodate?

<b>KCKPS</b>	We authenticate through Google and AD
45	Can you specify the identity providers and directory services currently in use, and detail any known integration issues or preferences?
<b>KCKPS</b>	Google and AD
46	Are there plans to adopt additional applications or technologies in the near future that the SSO solution should be prepared to support?
<b>KCKPS</b>	Possibly but we do not know at this time
47	Besides multi-factor authentication, are there specific advanced security features or capabilities the district values, such as biometric authentication or AI-driven anomaly detection?
<b>KCKPS</b>	MFA has nothing to do with this RFP
48	With GDPR, are there any specific applications that need to be compliant, or is that a requirement across the entire SSO solution?
<b>KCKPS</b>	No specific requirement
49	For HIPAA, is there a recent HIPAA assessment that we can utilize for identifying and planning for applications / users / roles / systems that are highly sensitive?
<b>KCKPS</b>	I am not sure if we understand the question.
50	For FERPA, is there a recent FERPA assessment that we can utilize for identifying and planning for applications / users / roles / systems that are highly sensitive?
<b>KCKPS</b>	See above
51	What specific user experience improvements does the district seek to achieve with the new SSO solution?
<b>KCKPS</b>	Ability to support all the different tools the district utilizes under a single solution.
52	Can you provide more details on the accessibility and inclusivity standards that the SSO solution must meet?
<b>KCKPS</b>	It needs to be ADA compliant
53	Could you estimate the expected growth in user numbers or application integrations over the next 5-10 years to better understand the scalability needs?
<b>KCKPS</b>	User numbers are unlikely to change but application integrations are not easy to forecast as they are determined by schools and their needs/goals.
54	What are the district's minimum requirements for disaster recovery and business continuity in terms of recovery time objectives (RTO) and recovery point objectives (RPO)?
<b>KCKPS</b>	This question is not applicable for this RFP
55	Could the district elaborate on expectations around support response times, maintenance windows, and the process for handling urgent issues?
<b>KCKPS</b>	Response time needs to be under an hour or less, maintenance window must not be during school hours.
56	Can Kansas City Kansas Public School share their budget for this project?
<b>KCKPS</b>	The current SSO is roughly \$72k/year and will have to be in that range.
57	What systems do Kansas City Kansas Public School currently use for the following systems? a) Student Information System (SIS) b) Learning Management System (LMS) c) HR/Financial systems (Peoplesoft, workday, etc)
<b>KCKPS</b>	a) Infinite Campus b) Canvas c) PowerSchool Business+
58	Under "Key Features - Public portal for transparency to the community." Please expand on this. For example, what specific functionality will this portal provide and to whom? (e.g. - parents of students, taxpayers, etc.)
<b>KCKPS</b>	See above
59	Under "System Architecture - The solution is to be cloud-based." Can you clarify please. Do you mean fully cloud hosted by BIO-key? (i.e.- Identity as a Service - IDaaS)...or do you mean self-hosted in your private cloud? If self-hosted, which

	<b>cloud provider do you use today (Azure, Google, AWS)?</b>
<b>KCKPS</b>	<b>It needs to be hosted on the provider's servers i.e. not utilizing district data center</b>
<b>60</b>	<b>What is the software subscription preferred length (1-year, 3-year, etc.)?</b>
<b>KCKPS</b>	<b>1 year is preferred but will also consider 3 year</b>
<b>61</b>	<p><b>"Integrating the SSO solution with existing identity providers, directory services, and applications."</b></p> <ul style="list-style-type: none"> <li><b>• Can you share what you currently use for directory services? (e.g. - LDAP / AD)</b></li> <li><b>• Can you share what you currently use for Identity Providers? (e.g. - CAS, Shibboleth, etc.)</b></li> <li><b>• Can you share some examples of the key applications for SSO? (Email, Blackboard, etc.)</b></li> </ul>
<b>KCKPS</b>	<b>LDAP, AD, last bullet is addressed above</b>
<b>62</b>	<b>The RFP calls out provisioning of accounts. What systems will need to be provisioned to? Is license allotment and role assignment also included in the scope of provisioning for the purposes of this RFP?</b>
<b>KCKPS</b>	<b>It has to do role assignments but not licensing allotments.</b>

**2. No Other Changes:** No other changes or modification are intended by this Addendum. All other terms and conditions of the solicitation remain in effect.

WE HEREBY ACKNOWLEDGE AND UNDERSTAND THE ABOVE NOTED CHANGES TO THE ORIGINAL BID DOCUMENT AND AGREE TO FURNISH THE ITEMS ON WHICH PRICES ARE QUOTED IN ACCORDANCE WITH ALL TERMS AND CONDITIONS PREVIOUSLY LISTED AND ANY ATTACHED SPECIFICATIONS AND AMENDMENTS.

BY: \_\_\_\_\_ DATE: \_\_\_\_\_  
TITTLE: \_\_\_\_\_ PHONE: \_\_\_\_\_  
FIRM \_\_\_\_\_