



Jackson County Board of Commissioners

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Date: May 30, 2017

To: EMS Billing Companies

From: Myrna Yarbrough, Purchasing Manager

RE: Addendum 1 to Jackson County RFP 170018, EMS Billing

1. Addendum 1 is issued to inform all companies that have a copy of RFP 170018, EMS Billing, to advise of the following questions and answers.

Question: May companies from outside USA apply for this or perform related tasks? Yes

Question: Will we need to attend meetings on site? If short listed, successful vendor will need to be interviewed on site.

Question: When were the last changes to your transport rates, and are you considering raising any of the rates currently charged? Per Background Statistics section, paragraph 11 – "Fees were increased in the 2016 budget and there are currently no plans to increase the fees in the 2018 budget year."

Question: Do you operate any shared services agreements with any other governments in the region? No

Question: Do you have a collection agency provider, and if so, which provider? This information is not necessary to provide as the collection agency will be selected by the contract holder.

Question: "Background Statistics" identify gross revenues in 2016 as \$3,153,677. However, the "Financial Summary" reflects a 2016 YTD total of \$1,786,720.38. \$3,153,677 is gross revenue minus contractual adjustments. \$1,786,720 is the total payments received (cash received).

Question: YTD "Bad Debt" total of \$1,547,293.55 write-off defined? These are bills that have been sent to collections for non payment.

Question: Are you looking for new hardware? No

Question: Will the successful vendor assume responsibility for any backlog of unbilled accounts? Yes. Will the successful vendor assume responsibility for previously billed accounts? No

Question: Does your service bill for fire calls or would you like them to be billed? No.

Question: Would it be acceptable to submit a redacted copy of our proposal for Open Records requests? No, the entire proposal is subject to Open Records.

2. Section IIIA (7) "vendor form" is hereby deleted. This form is not needed and was not included in the original RFP.

3. All other terms and conditions in RFP 170018 remain unchanged.
4. Any inquiries concerning Addendum 1 should be made to Myrna Yarbrough, Purchasing Manager, (706) 367-6309 or via email at myarbrough@jacksoncountygov.com
5. Jackson County reserves the right to reject any and all proposals, to waive any technicalities or irregularities and to award the offer based upon the most responsive, responsible submission. Bidders must acknowledge receipt of addenda on the request for proposal form.