

Board of County Commissioners • Escambia County, Florida

Paul R. Nobles/Purchasing Manager Office of Purchasing

July 12, 2018

To: All Known Prospective Proposers

Addendum Number 1:

Re: Inmate Telephone System, Escambia County Road Prison

Specification Number: PD 17-18.066

All:

We recently sent you a Request for Proposal on the above-mentioned specification.

This Addendum Number 1 provides for:

Response to Questions

1. Is the current provider for the RFP Century Link? *Response:* No, the current provider is Securus.

- 2. Can companies from outside the USA apply for this? (like from India or Canada) *Response:* No
- 3. Do we need to come over there for meetings? *Response:* Yes
- Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)
 Response: No
- 5. Can we submit the proposals via email? *Response: No*
- 6. Can you give me copies of revenue/commission summaries for the last 6 months, including a breakdown of call traffic by call type and bill type?

 *Response: Please find the revenue/commission reports for the last 11 months attached.
- 7. Please provide your current call rates for all call types? **Response:** Please find the current call rates attached.
- 8. Please provide a detailed call report that states all type of calls (interstate, intrastate interLATA, etc.) and the minutes behind each of these call types for the past 12 months? **Response:** Please find the Call/Commission reports for the last 11 months attached.



- 9. What is the current commission rate being provided?

 **Response: 51% commission is being paid on all revenue EXCEPT interstate revenue.
- 10. Is the Road Prison separate and distinct from the County Main Jail and the Central Booking and Detention Center facilities relative to this inmate phone services procurement?

Response: Although the Road Prison and the Main Jail are part of the same Department, they do have separate administrations and separate contracts related to their core services. We no longer have a Central Booking and Detention Facility.

- 11. Can you tell if the other facilities will also be going out to bid in the next 12-24 months? **Response:** The Jail's inmate telephone system contract has 1 more available extension that we plan on asking the board to utilize. That would take us from 9/25/2018 to 9/24/2019 so we will have to resolicit that agreement during next fiscal year.
- 12. May I get a copy of the current inmate phone services contracts for Escambia County? **Response:** Please see attached, but be advised that the agreement for the Road Prison was never solicited in accordance with County policy so the agreement is not your typical agreement.
- 13. What is the average length of stay for a detainee?

 *Response: The estimated average length of stay of a Road Prison inmate is 77.5 days.
- 14. Will the county require that we interface with the (JMS) jail management system provider?

Response: Currently there is not an interface between the Jail Management System and the inmate telephone system. This will not be required, but would be evaluated as an advantage if it were offered by the vendor.

15. If so, who is the provider of the JMS system and can you provide the contact information?

Response: The current JMS utilized by the Road Prison is the SmartJAIL application provided by CTS America. Their contact phone number is 800-374-0101 or 850-429-0082.

16. Will the county require that we interface with the commissary provider can you provide their contact information?

Response: The current system does not interface with the commissary provider. This will not be required, but would be evaluated as an advantage if it were offered by the vendor. The current commissary provider is Kimble's Commissary Services and their phone number is 800-252-3660.

17. Dose the county have visitation stations if so how many?

*Response: The Road Prison does not currently utilize video visitation.

18. Can we get 6 months of commission reports with the different call types.

*Response: Please find the Call/Commission reports for the last 11 months attached.

19. Do you have visitation phones and if so, how many?

Response: Visitation is currently provided via contact visits.

20. If you do have visitation phones and if so, are these recorded? Response: Visitation is currently provided via contact visits.

21. If you do Not have visitation phones, how is visitation being conducted? **Response:** Visitation is currently provided via contact visits.

22. Can you provide your current number of calls, minutes by call type for a one month

Response: Please find the Call/Commission reports for the last 11 months attached.

23. Who is your Commissary provider?

Response: The current commissary provider is Kimble's Commissary Services.

24. Who is the incumbent inmate telephone provider?

Response: Securus

- 25. What are the normal hours that the inmates are allowed access to the telephones? Response: Phones are generally on from 0900 to 2100 hrs. The Isolation phone comes on at 0700. Monday thru Friday the majority of CRP inmates are working. They come in between 1545 and 1630 hrs weekday afternoons.
- 26. Please provide the calling statistics from the current inmate telephone provider, covering the most recent 12-month period. Reports should provide a monthly breakdown of call traffic by Call Type and Bill Type.

Response: Please find the Call/Commission reports for the last 11 months attached.

27. Please provide Revenue/Commission statements from the current inmate telephone provider, covering the most recent 3-month period. Reports should provide a monthly breakdown of Revenue and Commission, including any "Single Payment" calls.

Response: Please find the Call/Commission reports for the last 11 months attached.

28. Please confirm if Escambia County currently uses any Video Visitation or Inmate Kiosk applications.

Response: The Road Prison facility does not currently utilize video visitation or inmate kiosks.

29. What is the current commission rate?

Response: 51% on all revenue EXCEPT interstate revenue.

- 30. Will the County please provide the last six months of revenue statements? Response: Please find the Call/Commission reports for the last 11 months attached.
- 31. Are inmates allowed to possess and use cell phones at Road Camp? Response: No.
- 32. The General Terms and Conditions, section 6, provides that Interpretations/Disputes are to be "received no later than five (5) days prior to the solicitation opening." The RFP, Special Terms at 1-9, Schedule, does not list a "solicitation opening". Please provide this date?

Response: The Solicitation Opening is the "Receipt of Proposals" due date and time listed on the cover page of the solicitation as well as on page 16, Section 1-9 Schedule.

- 33. Are bidders allowed to take exception to the terms and conditions? What form should that take?
 - **Response:** No, taking exceptions to the terms and conditions may result in your proposal being non-responsive.
- 34. Price Schedule in Attachment A This form leaves a place for "Fee Per Call." However, per-call fees are not allowed by the FCC, while per-transaction account funding fees are allowed by the FCC.
 - a. Will the County please revise Attachment A to remove the Fee Per Call?
 - b. Recent Court rulings on FCC Orders have left fees as a controversial area. Some vendors "interpret" FCC and other rules as allowing them to engage in fee diversion through third parties they own (programs called "OneCall", "InstantPay", and other brand names charging \$13+ per call in fees alone), fee churning by manipulating purchase minimums/maximums etc.

Without complete clarity on both fees and policies, constituents could pay exorbitant unreported fees, and an unfair competitive field could be created. Will the County impose fee and policy requirements similar to those below?

Billing Fee or Policy	Amount
Prepaid Collect - Purchase through live agent	\$5.95
Prepaid Collect - Purchase through automated phone system or internet	\$3.00
Prepaid Collect - Purchase through 3rd parties (e.g. MoneyGram, Western Union)	Must be disclosed, not to exceed \$5.95
Prepaid Collect - Account refund fee	\$0
Prepaid Collect - Purchase by mail	\$0
Prepaid Collect - Minimum purchase amount	\$0
Prepaid Collect - Account Setup (any funding method)	\$0
Prepaid Collect - Monthly account maintenance	\$0
Prepaid Collect + Debit - Account expiration	Account balances available for use or refund no sooner than 6 months from date of last call
Prepaid Collect - Cost recovery, USF administration, equipment use, or any other fee not mandated by government agencies	Not allowed
Single Pay calling	Not allowed
All calls – taxes	Charged to customer at pass-through only

Response: All fees that will be charged, whether through the vendor OR through a third party utilized by a vendor must be communicated to the County as part of the response submission. The overall cost to the end user will be evaluated for each proposal.

35. In order to provide our best possible offer, it is very important to have historical call volume information for all call types. Call volume data is necessary to estimate costs as well as potential revenues. The current vendor has access to this information, so distributing the information to other vendors in a timely fashion will ensure a level playing field for all bidders. Please provide as much data as possible from the following chart:

Call Category	# of Calls Per Month	# of Minutes Per Month	Total Revenue Per Month
LOCAL - Collect			
INTRALATA – Collect			
INTERLATA – Collect			
INTERSTATE - Collect			
LOCAL - Debit			
INTRALATA – Debit			
INTERLATA – Debit			
INTERSTATE - Debit			
International - Debit			
LOCAL - PrePaid Collect			
INTRALATA – PrePaid Collect			
INTERLATA – PrePaid Collect			
INTERSTATE – PrePaid Collect			

Response: Please find the Call/Commission reports for the last 11 months attached.

36. Also, in order to help us evaluate call volumes and recognize additional revenue potential, it is very helpful to have the rates currently being charged to called parties under the current contract. Please provide the following information:

Call Category	Rate for	Rate for Each
Can Category	First Minute	Additional Minute
LOCAL - Collect		
INTRALATA – Collect		
INTERLATA – Collect		
INTERSTATE - Collect		
LOCAL - Debit		
INTRALATA – Debit		
INTERLATA – Debit		
INTERSTATE - Debit		
International - Debit		
LOCAL – PrePaid Collect		
INTRALATA – PrePaid Collect		
INTERLATA – PrePaid Collect		
INTERSTATE – PrePaid Collect		

Response: Please see attached chart of current rates.

- 37. Will the County please outline the fees that are being charged by the current vendor:
 - a. Bill Statement Fee
 - b. PrePaid Account Funding Fee via Web
 - c. PrePaid Account Funding Fee via IVR
 - d. PrePaid Account Funding Fee via Live Operator
 - e. Fees for Instant Pay Calls

Response: Please see attached chart of current rates.

38. Please provide a copy of all current contracts and amendments pertaining to inmate phones.

Response: Please see attached contract.

- 39. Please provide the commission percentage currently received on inmate telephone revenue, an average of monthly commissions received over the past year from the current vendor, and copies of commission statements from the last six months.

 *Response: We currently receive 51% commission on all revenue EXCEPT interstate revenue. Please find the commission reports for the last 11 months attached.
- 40. Do commissions from this contract go to the Inmate Welfare Fund, the Sheriff's Office discretionary fund, or the County general fund?

 *Response: Commission is returned to the Inmate Welfare Fund for the Escambia County Road Prison.
- 41. Will the County allow for a proposal to present multiple pricing options for the County's consideration?

Response: We would accept such a proposal.

Road Prison.

- 42. Please provide the number of inmates and the number of phones in each housing unit. **Response:** Stockade (CRP Main housing unit) comprised of 2 wings (East & West) 76 beds each, 1 kit dorm 12 beds, & 1 house man area 2 beds for a max of 166 inmates. There are 4 phones in the East Wing & 4 phones in the West Wing. 1 phone in Isolation area. 1 enrollment phone behind the Wicket. Portable Housing Unit (CRP) max 20 inmates, 3 phones. South Wing Housing (CMS) max 70 inmates, 5 phones & 1 enrollment phone.
- 43. Please provide a breakdown of the inmate population, in percentages or actual numbers, by local, DOC, or other agency.

 Response: We do not house DOC or other agency inmates at our Escambia County
- 44. What is the average transaction amount for a prepaid funding event?

 *Response: Please find the financial/usage reports for the last 11 months attached for review.
- 45. What is the average number of monthly prepaid funding events?

 **Response: Please find the financial/usage reports for the last 11 months attached for review.
- 46. How is commissary ordered today?

 *Response: Order are made by Kiosk. 1 in the Stockade (Road Prison Inmates) and 1 in the South Wing (Jail inmates housed at the Road Prison).
- 47. Please fill out the following table with quantities of equipment required and/or desired.

Equipment	Quantity	Required or Desired?
Visitation phones (monitored/recorded)		
Video Visitation kiosks		

Video Visitation	
Enclosures	
Pay (coin) phones	
TDD/TTY devices	
Cart phones	
Hands-free inmate phones	
Portable cordless phones	
Enclosures	
Pedestals	
Workstations with printers	
Laptop computers	
Inmate kiosks	
Wireless inmate tablets	
Cell phone detection	
devices	
Other?	

Response: We do not currently utilize the items listed above as supplied by a vendor. If this request is in reference to the optional services requested in the solicitation, we would leave it to the vendor to suggest items that would increase efficiency within the division.

48. If visitation phones are required, how many visitation phone sets does the County have currently? Are they wired to the inmate telephone system for recording and monitoring today?

Response: Visitation phones are not a required component of this solicitation.

49. Please provide the name and contact information for the current deposits services vendor.

Response: The deposits are currently processed through Kimble's Commissary Services utilizing the lockdown software application.

50. Some vendors provide alternate payment options, such as the ability to purchase a one-time phone call using a credit or debit card, without the necessity of setting up a prepaid account. Providers that offer this option charge as much as \$14.99 for a single call. We have also found that many facilities were unaware that this type of call was being offered

at their facility. In light of this information, we respectfully ask the County to consider disallowing this charging practice at the Facility.

Response: All prices charged to end users MUST be communicated clearly as part of the vendor's proposal and they will be evaluated accordingly.

51. Providers who offer the single call payment options described above typically pay little to no commission on this type of call. For example, providers who charge \$14.99 typically pay only \$0.61 in commissions (10.7%) to their clients because they categorize this call type as "bonus" and don't pay the proposed commission rate on these calls. If these types of calls are allowed, please confirm that bidders will be required to disclose all associated rates, transaction fees, per call cost, and what part will be allocated to the County as commissions. Please also state how these costs and commissions will be evaluated as part of the Financial Offering.

Response: All prices charged to end users MUST be communicated clearly as part of the vendor's proposal and they will be evaluated accordingly. Escambia County is committed to providing inmate's the ability to stay connected with their support systems (Friends and Family) during their incarceration. A critical component necessary to that commitment is the financial feasibility of telephone communication. As stated in the solicitation, detailed costs, both direct and indirect will be evaluated. Costs to inmates and other community members will be evaluated in addition to the commission rate being offered to Escambia County.

This Addendum Number 1 is furnished to all known prospective Proposers. Please sign and return one copy of this Addendum, with original signature, with your proposal as an acknowledgement of you having received same. You may photo copy for your record.

Sincerely,
Emily D. Weddington, CPPB Purchasing Coordinator
Acknowledgement of Receipt of Addendum 1:
SIGNED:
COMPANY:

Securus Technologies, Inc.

FL_Escambia County Road Prison

Rate Chart

Prepared: May 25, 2017

			Existing	g Rates *
No.	Destination Class	Customer Type	First Minute	Each Additional Minute
1	Local	Collect (Direct Bill)	2.73	0.12
2	IntraLATA Intrastate	Collect (Direct Bill)	2.53	0.42
3	InterLATA Intrastate	Collect (Direct Bill)	2.53	0.42
4	InterLATA Interstate	Collect (Direct Bill)	0.25	0.25
5	IntraLATA Interstate	Collect (Direct Bill)	0.25	0.25
6	Local	AdvanceConnect	2.73	0.12
7	IntraLATA Intrastate	AdvanceConnect	2.53	0.42
8	InterLATA Intrastate	AdvanceConnect	2.53	0.42
9	InterLATA Interstate	AdvanceConnect	0.21	0.21
10	IntraLATA Interstate	AdvanceConnect	0.21	0.21
11	Local	Debit	2.73	0.12
12	IntraLATA Intrastate	Debit	2.53	0.42
13	InterLATA Intrastate	Debit	2.53	0.42
14	InterLATA Interstate	Debit	0.21	0.21
15	IntraLATA Interstate	Debit	0.21	0.21
16	International	Debit	varies by country	varies by country

Notes:

^{*} Plus applicable taxes and other governmental fees.



Master Services Agreement ESCAMBIA COUNTY ROAD PRISON (FL) A302670

This Master Services Agreement (this "Agreement") is by and between ESCAMBIA COUNTY ROAD PRISON ("Customer") and Securus Technologies, Inc., ("we," "us," or "Provider"). This Agreement supersedes any and all other agreements (oral, written, or otherwise) that may have been made between the parties and shall be effective as of the later of 12/07/2013 or the last date signed by either party (the "Effective Date").

Whereas the Customer desires that Provider add certain new features to, and continue to provide telecommunications and maintenance services, according to the terms and conditions in this Agreement according to the Schedule and Work Orders, which are incorporated by reference into this Agreement;

Whereas the Provider agrees to add certain new features to, and to continue to provide telecommunications and maintenance services, according to the terms and conditions in this Agreement and the Schedule and Work Orders, which are incorporated by reference into this Agreement;

Now therefore, in consideration of the mutual promises and covenants contained herein, the parties agree as follows:

- 1. Applications. This Agreement specifies the general terms and conditions under which we will perform certain inmate-related services and applications (the "Application(s)") for you. Additional terms and conditions with respect to the Applications will be specified in the schedules entered into by the parties and attached hereto (the "Schedules"). The Schedules are incorporated into this Agreement and are subject to the terms and conditions of this Agreement. In the event of any conflict between this Agreement and a Schedule, the terms of the Schedule shall govern. In the event of any conflict between any two Schedules for a particular Application, the latest in time shall govern.
- 2. <u>Use of Applications.</u> You grant us the exclusive <u>right and license</u> to install, maintain, and derive revenue from the Applications through our inmate systems (including, without limitation, the related hardware and software) (the "System") located in and around the inmate confinement facilities identified on the Schedules (the "Facilities"). You are responsible for the manner in which you use the Applications. Unless expressly permitted by a Schedule or separate written agreement with us, you will not resell the Applications or provide access to the Applications (other than as expressly provided in a particular Schedule), directly or indirectly, to third parties. During the term of this Agreement and subject to the remaining terms and conditions of this Agreement, Provider shall be the sole and exclusive provider of existing and any future inmate related communications, including but not limited to voice, video, and data (e.g., phone calls, video calls, messaging, prepaid calling cards, debit calling, and e-mail) at the Facilities in lieu of any other third party providing such inmate communications, including without limitation, Customer's employees, agents, or subcontractors.
- Compensation. Compensation for each Application, if any, and the applicable payment addresses are as stated in the Schedules.
- 4. <u>Term.</u> The obligations of the parties shall be effective as of the Effective Date and shall end on the date that is 36 months thereafter. Unless one party delivers to the other written notice of non-renewal at least ninety (90) days before the end of the then current term, this Agreement shall automatically renew for 2 successive periods of 12 months each. Notwithstanding anything to the contrary, the terms and conditions of this Agreement shall continue to apply to each Schedule for so long as we continue to provide the Application to you after the expiration or earlier termination of this Agreement.
- 5. Service Level Agreement and Limited Remedy. We are committed to providing you with reliable, high quality Applications and we offer certain assurances about the quality of our Applications (the "Service Level Agreement"). The Service Level Agreement for each Application is as set forth in the applicable Schedule. THE SERVICE LEVEL AGREEMENT SETS FORTH THE SOLE AND EXCLUSIVE REMEDIES FOR FAILURE OR DEFECT OF AN APPLICATION. WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ANY IMPLIED WARRANTY ARISING FROM A COURSE OF DEALING OR USAGE OF TRADE, AND NONINFRINGEMENT.
- 6. Software License. We grant you a personal, non-exclusive, non-transferable license (without the right to sublicense) to



access and use certain proprietary computer software products and materials in connection with the Applications (the "Software"). The Software includes any upgrades, modifications, updates, and additions to existing features that we implement in our discretion (the "Updates"). Updates do not include additional features and significant enhancements to existing features. You are the license holder of any third-party software products we obtain on your behalf. You authorize us to provide or preinstall the third-party software and agree that we may agree to the third-party End User License Agreements on your behalf. Your rights to use any third-party software product that we provide shall be limited by the terms of the underlying license that we obtained for such product. The Software is to be used solely for your internal business purposes in connection with the Applications at the Facilities. You will not (i) permit any parent, subsidiary, affiliated entity, or third party to use the Software, (ii) assign, sublicense, lease, encumber, or otherwise transfer or attempt to transfer the Software or any portion thereof, (iii) process or permit to be processed any data of any other party with the Software, (iv) alter, maintain, enhance, disassemble, decompile, reverse engineer or otherwise modify the Software or allow any-third party to do so, (v) connect the Software to any products that we did not furnish or approve in writing, or (vi) ship, transfer, or export the Software into any country, or use the Software in any manner prohibited by the export laws of the United States. We are not liable with regard to any Software that you use in a prohibited manner.

- 7. Ownership and Use. The System, the Applications, and related records, data, and information shall at all times remain our sole and exclusive property unless prohibited by law, in which event, we shall have the unlimited right to use such records, data, and information for investigative and law enforcement purposes. However, during the term of this Agreement and for a reasonable period of time thereafter, we will provide you with reasonable access to the records. We (or our licensors, if any) have and will retain all right, title, interest, and ownership in and to (i) the Software and any copies, custom versions, modifications, or updates of the Software, (ii) all related documentation, and (iii) any trade secrets, know-how, methodologies, and processes related to our Applications, the System, and our other products and services (the "Materials"). The Materials constitute proprietary information and trade secrets of Provider and its licensors, whether or not any portion thereof is or may be the subject of a valid copyright or patent.
- 8. <u>Legality/Limited License Agreement.</u> For services related to Applications which may allow you to monitor and record inmate or other administrative telephone calls, or transmit or receive inmate electronic messages ("e-mail"); by providing the Application, we make <u>no</u> representation or warranty as to the legality of recording or monitoring inmate or administrative telephone calls or transmitting or receiving inmate e-mail messages. Further, you retain custody and ownership of all recordings, and inmate e-mail messages; however you grant us a perpetual limited license to compile, store, and access recordings or inmate calls and access inmate e-mail messages for purposes of (i) complying with the requests of officials at the Facility, (ii) disclosing information to requesting law enforcement and correctional officials as they may require for investigative, penological or public safety purposes. (iii) performing billing and collection functions, or (iv) maintaining equipment and quality control purposes. This license does not apply to recordings of inmate calls or e-mail messages with their attorneys or to recordings or e-mail messages protected from disclosure by other applicable privileges.
- 9. Confidentiality and Non-Disclosure. The System, Applications, and related call records and information (the "Confidential Information") shall at all times remain confidential to Provider. You agree that you will not disclose such Confidential Information to any third party without our prior written consent. Because you will be able to access confidential information of third parties that is protected by certain federal and state privacy laws through the Software and Applications, you shall only access the Software with computer systems that have effective firewall and anti-virus protection. Moreover, you acknowledge that the contents of this contract constitute proprietary trade secrets and represent that you have not disclosed the terms and conditions of this Agreement to anyone outside of your organization save your legal representative. You warrant that you will keep the terms and conditions of this Agreement confidential and, unless required by court order or statute, will not disclose such information without Provider's express written consent (except that you may disclose the contents of this Agreement to your attorney or tax advisor, if any, but only after informing those persons that they must keep confidential the information contained herein). Before complying with any such court order or statute, you agree to notify Provider so that it may assert any rights to non-disclosure that it may have under the applicable law.
- 10. <u>Claims</u>. To the fullest extent allowed by applicable law, each party by itself and/or its employees, agents, or contractors agrees to be responsible for any loss, cost, claim, liability, damage, and expense (including, without limitation, reasonable attorney's fees and expenses) (collectively "Claims") arising out of (i) a breach of its own representations, warranties, and/or covenants contained herein, or (ii) gross negligence or willful misconduct, or (iii) actual or alleged intellectual property infringement.

Furthermore, the parties understand and agree that each one is subject to federal, state, and local laws and regulations, and each party bears the burden of its own compliance. The Provider agrees to install and implement the Inmate Telephone System according to the law governing the Provider, the instruction it receives from the Customer as to the Customer's requirements under the law, and according to the Customer's facility's demographics. The Customer agrees to indemnify the Provider against any and all Claims arising out of or related to instruction Provider receives from the Customer.

11. <u>Insurance</u>. We maintain comprehensive general liability insurance having limits of not less than \$2,000,000.00 in the

aggregate. You agree to provide us with reasonable and timely written notice of any claim, demand, or cause of action made or brought against you arising out of or related to the utilization of the Applications and the System in which the Provider is brought in as a co-defendant in the Claim. We have the right to defend any such claim, demand, or cause of action at our sole cost and expense and within our sole and exclusive discretion. You agree not to compromise or settle any claim or cause of action arising out of or related to the use of the Applications or System without our prior written consent, and you are required to assist us with our defense of any such claim, demand, or cause of action.

- 12. <u>Default and Termination</u>. If either party defaults in the performance of any obligation under this Agreement, then the non-defaulting party shall give the defaulting party written notice of its default setting forth with specificity the nature of the default. If the defaulting party fails to cure its default within thirty (30) days after receipt of the notice of default, then the non-defaulting party shall have the right to terminate this Agreement upon thirty (30) days written notice and pursue all other remedies available to the non-defaulting party, either at law or in equity. Notwithstanding the foregoing, the thirty (30) day cure period shall be extended to ninety (90) days if the default is not reasonably susceptible to cure within such thirty (30) day period, but only if the defaulting party has begun to cure the default during the thirty (30) day period and diligently pursues the cure of such default. Notwithstanding the foregoing, if you breach your obligations in the section entitled "Confidentiality", then we shall have the right to terminate this Agreement immediately.
- 13. <u>Limitation of Liability.</u> NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT, NEITHER PARTY SHALL HAVE ANY LIABILITY FOR INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, LOSS OF PROFITS OR INCOME, LOST OR CORRUPTED DATA, OR LOSS OF USE OR OTHER BENEFITS, HOWSOEVER CAUSED AND EVEN IF DUE TO THE PARTY'S NEGLIGENCE, BREACH OF CONTRACT, OR OTHER FAULT, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR AGGREGATE LIABILITY TO YOU RELATING TO OR ARISING OUT OF THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT WE PAID YOU DURING THE TWELVE (12) MONTH PERIOD BEFORE THE DATE THE CLAIM AROSE.
- 14. <u>Uncontrollable Circumstance</u>. We reserve the right to renegotiate or terminate this Agreement upon sixty (60) days advance written notice if circumstances outside our control related to the Facilities (including, without limitation, changes in rates, regulations, or operations mandated by law; material reduction in inmate population or capacity; material changes in jail policy or economic conditions; acts of God; actions you take for security reasons (such as lock-downs)) negatively impact our business; however, we shall not unreasonably exercise such right. Further, Customer acknowledges that Provider's provision of the services is subject to certain federal, state or local regulatory requirements and restrictions which are subject to change from time-to-time and nothing contained herein to the contrary shall restrict Provider from taking any steps necessary to perform in compliance therewith.
- 15. <u>Injunctive Relief.</u> Both parties agree that a breach of any of the obligations set forth in the sections entitled "Software License," "Ownership and Use," and "Confidentiality" would irreparably damage and create undue hardships for the other party. Therefore, the non-breaching party shall be entitled to immediate court ordered injunctive relief to stop any apparent breach of such sections, such remedy being in addition to any other remedies available to such non-breaching party.
- 16. <u>Force Majeure</u>. Either party may be excused from performance under this Agreement to the extent that performance is prevented by any act of God, war, civil disturbance, terrorism, strikes, supply or market, failure of a third party's performance, failure, fluctuation or non-availability of electrical power, heat, light, air conditioning or telecommunications equipment, other equipment failure or similar event beyond its reasonable control; provided, however that the affected party shall use reasonable efforts to remove such causes of non-performance.
- 17. Notices. Any notice or demand made by either party under the terms of this Agreement or under any statute shall be in writing and shall be given by personal delivery; registered or certified U.S. mail, postage prepaid; or commercial courier delivery service, to the address below the party's signature below, or to such other address as a party may designate by written notice in compliance with this section. Notices shall be deemed delivered as follows: personal delivery upon receipt; U.S. mail five days after deposit; and courier when delivered as shown by courier records.
- 18. No Third-party Beneficiary Rights. The parties do not intend to create in any other individual or entity the status of a third-party beneficiary, and this Agreement shall not be construed so as to create such status. The rights, duties, and obligations contained herein shall operate only between the parties and shall inure solely to their benefit. The provisions of this Agreement are intended to assist only the parties in determining and performing their obligations hereunder, and the parties intend and expressly agree that they alone shall have any legal or equitable right to seek to enforce this Agreement, to seek any remedy arising out of a party's performance or failure to perform any term or condition of this Agreement, or to bring

an action for the breach of this Agreement.

19. Miscellaneous. This Agreement shall be governed by and construed in accordance with the laws of the State of Florida. No waiver by either party of any event of default under this Agreement shall operate as a waiver of any subsequent default under the terms of this Agreement. If any provision of this Agreement is held to be invalid or unenforceable, the validity or enforceability of the other provisions shall remain unaffected. This Agreement shall be binding upon and inure to the benefit of Provider and Customer and their respective successors and permitted assigns. Except for assignments to our affiliates or to any entity that succeeds to our business in connection with a merger or acquisition, neither party may assign this Agreement without the prior written consent of the other party. Each signatory to this Agreement warrants and represents that he or she has the unrestricted right and requisite authority to enter into and execute this Agreement, to bind his or her respective party, and to authorize the installation and operation of the System. Provider and Customer each shall comply, at its own expense, with all applicable laws and regulations in the performance of their respective obligations under this Agreement and otherwise in their operations. Nothing in this Agreement shall be deemed or construed by the parties or any other entity to create an agency, partnership, or joint venture between Customer and Provider. This Agreement cannot be modified orally and can only be modified by a written instrument signed by all parties. The parties' rights and obligations, which by their nature would extend beyond the termination, cancellation, or expiration of this Agreement, shall survive such termination, cancellation, or expiration (including, without limitation, any payment obligations for services or equipment received before such termination, cancellation, or expiration). This Agreement may be executed in counterparts, each of which shall be fully effective as an original, and all of which together shall constitute one and the same instrument. Each party agrees that delivery of an executed copy of this Agreement by facsimile transmission or by PDF e-mail attachment shall have the same force and effect as hand delivery with original signatures. Each party may use facsimile or PDF signatures as evidence of the execution and delivery of this Agreement to the same extent that original signatures can be used. This Agreement, together with the exhibits and Schedules, constitutes the entire agreement of the parties regarding the subject matter set forth herein and supersedes any prior or contemporaneous oral or written agreements or guarantees regarding the subject matter set forth herein.

EXECUTED as of the Effective Date.

CUSTOMER:

ESCAMBIA COUNTY ROAD PRISON

By:

Name:

Gordon C. Pike

Title:

Department Director

Date:

8/28/2013

Customer's Notice Address and Phone Number:

801 HIGHWAY 297A CANTONMENT, FL 32533

Phone: 850-937-2105

PROVIDER:

Securus Technologies, Inc.

By:

Name:

Robert Pickens

Title:

Chief Operating Officer

Date:

9-9-13

Provider's Notice Address:

14651 Dallas Parkway, Suite 600 Dallas, Texas 75254

Attention: General Counsel

Phone: (972) 277-0300

Provider's Payment Address:

14851 Dallas Parkway, Suite 600 Dallas, Texas 75264 Attention: Accounts Receivable

Please return signed contract to:

14651 Dallas Parkway Sixth Floor Dallas, Texas 75254 Attention: Contracts Administrator Phone: (972) 277-0300

ESCAMBIA COUNTY ROAD PRISON (FL) A302670

This Schedule is between Securus Technologies, Inc. ("we" or "Provider"), and ESCAMBIA COUNTY ROAD PRISON ("you" or "Customer") and is part of and governed by the Master Services Agreement (the "Agreement") executed by the parties. The terms and conditions of the Agreement are incorporated herein by reference. This Schedule shall be coterminous with the Agreement ("Schedule Effective Date").

A. Applications. We will provide the following Applications:

CALL MANAGEMENT SYSTEM

<u>DESCRIPTION: Secure Call Platform:</u> Secure Call Platform ("SCP") provides through its centralized system automatic placement of calls by inmates without the need for conventional live operator services. In addition, SCP has the ability to (a) monitor and record inmate calls, (b) automatically limit the duration of each call to a certain period designated by us, (c) maintain call detail records in accordance with our standard practices, (d) automatically shut the System on or off, and (e) allow free calls to the extent required by applicable law. We will be responsible for all billing and collections of inmate calling charges but may contract with third parties to perform such functions. SCP will be provided at the Facilities specified in the chart below.

COMPENSATION: Collect Calls. We will pay you commission (the "Commission") based on Gross Revenues we earn through the completion of collect calls placed from the Facilities as specified in the chart below. "Gross Revenues" Revenues shall mean all gross billed revenues relating to completed collect calls generated by and through the inmate Telecommunications System. Regulatory required and other items such as federal, state and local charges, taxes and fees, including transaction funding fees, transaction fees, credits, billing recovery fees, charges billed by non-LEC third parties, and promotional programs are excluded from revenue to the Provider. We shall remit the Commission for a calendar month to you on or before the 30th day after the end of the calendar month in which the calls were made (the "Payment Date"). All Commission payments shall be final and binding upon you unless we receive written objection within sixty (60) days after the Payment Date. Your payment address is as set forth in the signature block below. You shall notify us in writing at least sixty (60) days before a Payment Date of any change in your payment address.

FACILITIES AND RELATED SPECIFICATIONS:

Facility Name and Address	Type of Call Management Service	Commission Percentage	Revenue Base for Calculation of Commission	Commissions Payment · Address
ESCAMBIA COUNTY ROAD PRISON 601 HIGHWAY 297A CANTONMENT, FL 32533	SCP.	51%* [*]	Gross	601 HIGHWAY 297A CANTONMENT, FL 32533

CENTRALIZED NET CENTRIC, VOIP, DIGITAL TRANSMITTED CALL MANAGEMENT SYSTEM

DESCRIPTION:

Secure Calling Platform User Interface. We will provide you with the Software regarding the Secure Calling Platform Interface which may be used only on computers and other equipment that meets or exceeds the specifications in the chart below, which we may amend from time to time ("Compatible Equipment"), for a total of licensed users as specified in the attached Customer Statement of Work. Customer represents that (i) it will be responsible for distributing and assigning licenses to its end users; (ii) it will use the SCP User Interface for lawful purposes and shall not transmit, retransmit or store material in violation of any federal or state laws or regulation; and (iii) it will monitor and ensure that its licensed end users comply as directed herein.

Processor	2 glgahertz (GHz) or higher processor
Operating System	Windows XP*, Windows Vista, Windows 7
Browser	Internet Explorer 8 or newer
Memory	At least 1 gigabyte (GB) of RAM (2GB recommended) - use of Windows 7 may require additional memory
Drive	CD-RW or DVD-RW drive
Display	Super VGA (1,024 x 768) or higher resolution video adapter
Peripherals	Keyboard and Microsoft Mouse or compatible pointing device
Internet	High speed internet access (dial up is not supported)
installed Software	Microsoft Silverlight 4.0 or newer, Microsoft .NET Framework 4, Adobe Reader 9,5 or newer, Microsoft Office Excel Viewer, Quick Time 7 or newer, Windows Media Player, Antivirus, WinZlp or other zip utility

^{*}XP Media center edition not supported

SERVICE LEVEL AGREEMENT

We agree to repair and maintain the System in good operating condition (ordinary wear and tear excepted), including, without limitation, furnishing all parts and labor. All such maintenance shall be conducted in accordance with the service levels in Items 1 through 10 below. All such maintenance shall be provided at our sole cost and expense unless necessitated by any misuse of, or destruction, damage, or vandalism to any premises equipment by you (not inmates at the Facilities), in which case, we may recoup the cost of such repair and maintenance through either a Commission deduction or direct invoicing, at our option. You agree to promptly notify us in writing after discovering any misuse of, or destruction, damage, or vandalism to, the said equipment. If any portion of the System is interfaced with other devices or software owned or used by you or a third party, then we shall have no obligation to repair or maintain such other devices or software. This SERVICE LEVEL AGREEMENT does not apply to any provided *Openworkstation(s)* (see below). For the services contemplated hereunder, we may provide, based upon the facilities requirements, two types of workstations (personal computer/desktop/laptop/terminal): The "Openworkstation" is an open non-secured workstation which permits administrative user rights for facility personnel and allows the facilities an ability to add additional third-party software. Ownership of the Openworkstation is transferred to the facility along with a three-year product support plan with the hardware provider. We have no obligation to provide any technical and field support services for an *Openworkstation*. CUSTOMER IS SOLELY RESPONSIBLE FOR THE MAINTENANCE OF ANY *OPENWORKSTATIONS(S)*.

- 1. Outage Report: Technical Support. If either of the following occurs: (a) you experience a System outage or malfunction or (b) the System requires maintenance (each a "System Event"), then you will promptly report the System Event to our Technical Support Department ("Technical Support"). You may contact Technical Support 24 hours a day, seven days a week (except in the event of planned or emergency outages) by telephone at 866-558-2323, by email at TechnicalSupport@securustech.net, or by facsimile at 800-368-3168. We will provide you commercially reasonable notice, when practical, before any Technical Support outage.
- 2. <u>Priority Classifications</u>. Upon receipt of your report of a System Event, Technical Support will classify the System Event as one of the following three priority levels:

Priority 1	30% or more of the functionality of the System is adversely affected by the System Event.
Priority 2	5% - 29%% of the functionality of the System is adversely affected by the System Event.
Priority 3	5% or less of the functionality of the System is adversely affected by the System Event. Single and multiple phones related issues.

3. Response Times. After receipt notice of the System Event, we will respond to the System Event within the following time periods:

Priority 1	2 hours
Priority 2	24 hours
Priority 3	72 hours

4. Response Process. In the event of a System Event, where the equipment is located on Customer premises, Technical Support will either initiate remote diagnosis and correction of the System Event or dispatch a field technician to the Facility (in

which case the applicable regional dispatcher will contact you with the technician's estimated time of arrival), as necessary. In the event of a System Event occurs in the centralized SCP system, technical support will initiate remote diagnosis and correction of the System Event.

- 5. <u>Performance of Service</u>. All of our repair and maintenance of the System will be done in a good and workmanlike manner at no cost to you except as may be otherwise set forth in the Agreement. Any requested modification or upgrade to the System that is agreed upon by you and us may be subject to a charge as set forth in the Agreement and will be implemented within the time period agreed by the parties.
- 6. <u>Escalation Contacts</u>. Your account will be monitored by the applicable Territory Manager and Regional Service Manager. In addition, you may use the following escalation list if our response time exceeds 36 hours: first to the Technical Support Manager or Regional Service Manager, as applicable, then to the Director of Field Services, then to the Executive Director, Service.
- 7. <u>Notice of Resolution</u>. After receiving internal notification that a Priority 1 System Event has been resolved, a member of our management team will contact you to confirm resolution. For a Priority 2 or 3 System Event, a member of our customer satisfaction team will confirm resolution.
- 8. Monitoring. We will monitor our back office and validation systems 24 hours a day, seven days a week.
- 9. <u>Required IGR</u>. You are responsible for providing a dedicated isolated grounded receptacle ("IGR") for use in connection with the primary System. Upon request we will provide you with the specifications for the IGR. If you are unable to or do not provide the IGR, then we will provide the IGR on a time and materials basis at the installer's then-current billing rates, provided that we are not responsible for any delay caused by your failure to provide the IGR.
- 10. <u>End-User Billing Services and Customer Care</u>, Our Securus Correctional Billing Services department will maintain dedicated customer service representatives to handle end-user issues such as call blocking or unblocking and setting up end-user payment accounts. The customer service representatives are available 24 hours a day, 7 days a week by telephone at 800-844-6591, via chat by visiting our website www.securustech.net, by email at CustomerService@Securustech.net, and by facsimile at 972-277-0714. In addition, we will maintain an automated inquiry system on a toll-free customer service phone line that will be available to end-users 24 hours a day, 7 days a week to provide basic information and handle most routine activities. We will also accept payments from end-users by credit card, check, and cash deposit (such as by money order, MoneyGram or Western Union transfer).

INSTANT PAYTH PROGRAM

DESCRIPTION

The Instant Pay[™] promotional program optimizes the call routing at Facilities by connecting as many calls as possible. If a call is attempted but there is no account or calling card open or in use to pay for the call, the call can be routed to the Instant Pay Program. The Instant Pay Program will offer the called party additional options to connect the call as well as provide information and promotional messaging on how to create a prepaid AdvanceConnect[™] Account.

COMPENSATION

Pay NowTM Pay NowTM is an instant paid payment product available to facilities that have the instant Pay promotional calling program installed that allows the called party to instantly pay for a single call using a debit or credit card in real-time as the call is being initiated. With Pay NowTM, the called party may immediately pay using a credit or debit card for one single call or may elect to setup and / or fund a prepaid AdvanceConnect account. Provider will compensate the Customer at a rate of one and 60/100 dollars (\$1.60) for each call accepted and paid for using Pay NowTM. Pay NowTM is not subject to any other compensation.

Text2Connect™ Text2Connect™ is a promotional program designed to get inmates in touch with Friends and Family members quickly and to encourage them to set up a prepaid AdvanceConnect™ account. If (a) an inmate attempts a call to a mobile phone, (b) the facility allows calls to mobile phones, and (c) the call cannot be billed by Provider, then call control will be assumed by our third-party provider. Our third-party provider will prompt the called party to double opt-in to accept and confirm the charges for a premium SMS text message and continue the call. Charges for the message are billed by the called

party's mobile provider on their mobile phone bill. The called party receives a text message receipt for the call charges and is given instructions on how to open a prepaid AdvanceConnectTM account. Text2ConnectTM is available through our third-party processor who maintains relationships with select mobile phone companies around the country and manages the connection.

Text2Connect™ promotional calls are not commissionable, and Provider will pay the Customer a bonus payment of thirty cents (\$0.30) for each transaction fee billed and collected by the wireless carrier completed through the Text2Connect™ platform. Bonus payments for each applicable connection will be added to your existing monthly commission statement. Text2Connect™ Is not subject to any other compensation.

CONTINUOUS VOICE BIOMETRIC VERIFICATION

DESCRIPTION

Securus agrees to Install the Continuous Voice Blometric Verification (CVV) which reviews inmate call recordings so as to verify the inmate voice(s) appearing in the call as the owner of the correct personal identification number (PIN). CVV provides security regarding inmate telephone PIN use by providing correctional officers the ability to quickly identify PIN stealing and sharing. Institutional and public safety is also enhanced by providing investigators the ability to identify and evaluate calls in which there might be found evidence of illegal activities. In good faith, Securus will provide this service at no charge.

SECURUS WORD SPOTTING

Securus Word Spotting is an automated process that Identifies words spoken on recorded inmate calls to Identify and flag inmates, phone numbers, or recordings (ad hoc) Word Spotting provides a dashboard view of Word Spotting configuration and allows for central management proving one set of screens to make edits and changes. Word Spotting also includes a default canned list of words and full inmate dictionary. There are thresholds to track and control Word Spotting usage and automated reporting allowing investigators to quickly and easily identify suspicious activity.

CALLING RATES

Provider will charge rates that are in compliance with state and federal regulatory requirements. International rates, if applicable, will vary by country. No change to the current calling rates will apply to this extension.

Exhibit A: Customer Statement of Work ESCAMBIA COUNTY ROAD PRISON (FL.) A302670

This Customer Statement of Work is made part hereto and governed by the Master Services Agreement (the "Agreement") executed between Securus Technologies, Inc. ("we" or "Provider"), and ESCAMBIA COUNTY ROAD PRISON ("you" or "Customer"). The terms and conditions of said Agreement are incorporated herein by reference. This Customer Statement of Work shall be coteminous with the Agreement.

- A. <u>Applications</u>. The parties agree that the Applications listed in the Service Schedule or below shall be provided and in accordance with the Service Level Agreements as described in the applicable section of the Service Schedule to the Agreement.
- B. <u>Equipment</u>. We will provide the equipment/Applications in connection with the SCP services needed to support the required number and type of phones and other components and storage for 90 Day / Purge. Additional equipment or applications will be installed only upon mutual agreement by the parties, and may incur additional charges.

EXECUTED as of the Effective Date.

Please return signed contract to:

14651 Dallas Parkway Sixth Floor Dallas, Texas 75254 Attention: Contracts Administrator Phone: (972) 277-0300

Master Services Agreement - 10 of 10

SECURUS Technologies

Contract Addendum

Pursuant to rule 64.6020 Ancillary Service Charge, the FCC's inmate rate order effective, March 17th for Prisons and June 20th for jails, fees for account deposits cannot exceed \$3.00 for payment made through web or IVR and \$5.95 for payments made via live agent. Charges and fees are effective March 17, 2016, for all prisons, including DOCs. All other sites will be effective June 20, 2016. Otherwise, standard fees apply. These fees will remain in place until changed by law.

Total Transactions Avg Transaction Fee Total Funding Fee Revenue New with FCC Rates Total Transactions* Avg Transaction Fee** Funding Fee Revenue Funding Fee Loss Other Fee Revenue Total Revenue Loss Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions S Option 1*** Billing Adjustment - Move fees into rates \$ \$	
Total Transactions Avg Transaction Fee Total Funding Fee Revenue New with FCC Rates Total Transactions* Avg Transaction Fee** Funding Fee Revenue Funding Fee Loss Other Fee Revenue Total Revenue Loss Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions S Option 1*** Billing Adjustment - Move fees into rates	Annual
Avg Transaction Fee Total Funding Fee Revenue New with FCC Rates Total Transactions* Avg Transaction Fee** Funding Fee Revenue Funding Fee Loss Other Fee Revenue Total Revenue Loss Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates	8,760
Total Funding Fee Revenue New with FCC Rates Total Transactions* Avg Transaction Fee** Total Funding Fee Revenue Funding Fee Loss Other Fee Revenue Total Revenue Loss Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates	9.23
New with FCC Rates Total Transactions* Avg Transaction Fee** Total Funding Fee Revenue Funding Fee Loss Other Fee Revenue Total Revenue Loss Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	80,850
Total Transactions* Avg Transaction Fee** Total Funding Fee Revenue Funding Fee Loss Other Fee Revenue Total Revenue Loss Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	00,000
Total Funding Fee Revenue \$ Funding Fee Loss \$ Other Fee Revenue \$ Total Revenue Loss \$ Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	8,760
Total Funding Fee Revenue \$ Funding Fee Loss \$ Other Fee Revenue \$ Total Revenue Loss \$ Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	4.22
Funding Fee Loss Other Fee Revenue Total Revenue Loss Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions Billing Adjustment - Move fees into rates \$	36,971
Other Fee Revenue \$ Total Revenue Loss \$ Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	43,879
Commissionable Minutes Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	9,197
Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	53,077
Commissions ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	450,468
ESCAMBIA COUNTY ROAD PRISON, FL Commissions \$ Option 1*** Billing Adjustment - Move fees into rates \$	51.0%
Option 1*** Billing Adjustment - Move fees into rates \$	4,307
	,,,,,,
Box Lilia Lilia	0.1178
Rate per minute, excluded from commissions	
Option 2*** Decommission portion of current rate \$	0.2310
Rate per minute, excluded from commissions	
Option 3 Cash deduction from commissions \$	4,423
Monthly revenue deducted from commissions each month	
Based on an estimated annual transaction volume	
Assumes the IVR/Agent payment mix stays consistent	
Rates will round up to nearest penny per minute for simplicity	
Any customers that have rate structures not in compliance with FCC rates, Securus reserves the right to make	
rate modifications to remain in compliance. If amendments are not received, Securus will default to option 1.00 attempting to obtain regulatory approvals to allow option 1 in all cases. In any case, if state regulatory approximately approxi	Securus is
obtained, Securus reserves the right to default to option 2 as required to neutralize the financial impact of the	
and the second of the second o	. recorder.
Customer Signature	
Date	
Securus Signature	

Date

T-NETIX, Inc., a subsidiary of SECURUS TECHNOLOGIES HOLDINGS, INC.

COM-001 Call Commission Report - June, 2017

RUN DATE: 7/25/2017 11:38:39 AM

Process Date: 7/26/2017 11:21:18 AM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Inmate Debit

Orig. ANI	Local	Local	Local		Intra lata			Inter lata			Inter state		Intralata/	Intralata/	Intralata/	Inter-	Inter-	Inter-	Total	Total	Total	Commission
	Revenue	Mins.	Calls	Revenue	Mins.	lata Calls	Revenue	Mins.	lata Calls	Revenue	Mins.	state Calls	Interstate Revenue	Interstate Mins.		national Revenue	national Mins.	national Calls	Revenue	Mins.	Calls	
8509377076	\$1,896.84	9703	840	\$143.36	290	32	\$157.51	308	37	\$2,197.44	10464	1219	\$0.00	0	0	\$0.00	0	0	\$4,395.15	20765	2128	\$1,120.83
Total:	\$1,896.84	9703	840	\$143.36	290	32	\$157.51	308	37	\$2,197.44	10464	1219	\$0.00	0	0	\$0.00	0	0	\$4,395.15	20765	2128	\$1,120.83

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8509377076	\$11.25	30	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.25	30	5	\$5.74
Total:	\$11.25	30	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.25	30	5	\$5.74

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8509377076	\$6,732.72	35098	2992	\$688.05	1471	141	\$1,070.90	2193	236	\$3,571.89	17009	1564	\$0.00	0	0	\$0.00	0	0	\$12,063.56	55771	4933	\$4,330.75
Total:	\$6,732.72	35098	2992	\$688.05	1471	141	\$1,070.90	2193	236	\$3,571.89	17009	1564	\$0.00	0	0	\$0.00	0	0	\$12,063.56	55771	4933	\$4,330.75
Grand Total:	\$8.640.81	44831	3837	\$831.41	1761	173	\$1,228,41	2501	273	\$5,769.33	27473	2783	\$0.00	0	0	\$0.00	0	0	\$16,469.96	76566	7066	\$5,457.32

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00

Video Visitation	0		\$0.00
Video Visitation Subscription	0		\$0.00
VMail	0	\$0.00	\$0.00

Total: \$0.00 \$0.00

Total Revenue: <u>\$16,469.96</u>

Calculated Commission:

\$5,457.32

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$11.25	30	5	\$5.74
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$11.25	30	5	\$5.74
Prepaid Collect	\$12,063.56	55,771	4,933	\$4,330.74
Interlata	\$1,070.90	2,193	236	\$546.16
International	\$0.00	0	0	\$0.00
Interstate	\$3,571.89	17,009	1,564	\$0.00
Intralata	\$688.05	1,471	141	\$350.90
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$6,732.72	35,098	2,992	\$3,433.68
Inmate Debit	\$4,395.15	20,765	2,128	\$1,120.83
Interlata	\$157.51	308	37	\$80.33
International	\$0.00	0	0	\$0.00
Interstate	\$2,197.44	10,464	1,219	\$0.00
Intralata	\$143.36	290	32	\$73.11
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,896.84	9,703	840	\$967.39

Totals: \$16,469.96 76,566 7,066 \$5,457.31

T-NETIX, Inc., a subsidiary of SECURUS TECHNOLOGIES HOLDINGS, INC.

COM-001 Call Commission Report - July, 2017

RUN DATE: 8/22/2017 12:38:42 PM

Process Date: 8/25/2017 9:55:15 AM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls	Commission
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls				
8509377076	\$1,824.75	9537	811	\$162.90	333	36	\$198.40	393	46	\$1,699.74	8094	1005	\$0.00	0	0	\$0.00	0	0	\$3,885.79	18357	1898	\$1,114.89
Total:	\$1,824.75	9537	811	\$162.90	333	36	\$198.40	393	46	\$1,699.74	8094	1005	\$0.00	0	0	\$0.00	0	0	\$3,885.79	18357	1898	\$1,114.89

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8509377076	\$5,762.25	28774	2561	\$701.60	1522	140	\$697.00	1390	160	\$3,468.99	16519	1648	\$0.00	0	0	\$0.00	0	0	\$10,629.84	48205	4509	\$3,652.03
Total:	\$5,762.25	28774	2561	\$701.60	1522	140	\$697.00	1390	160	\$3,468.99	16519	1648	\$0.00	0	0	\$0.00	0	0	\$10,629.84	48205	4509	\$3,652.03

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls	Commission
8509377076	\$11.25	58	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.25	58	5	\$5.74
Total:	\$11.25	58	5	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$11.25	58	5	\$5.74
Grand Total:	\$7 598 25	38369	3377	\$864.50	1855	176	\$895.40	1783	206	\$5 168 7 3	24613	2653	\$0.00	0	0	\$0.00	0	0	\$14.526.88	66620	6412	\$4.772.66

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
SIM		0		\$0.00
Tablets			\$0.00	\$0.00

Video Visitation	0		\$0.00
Video Visitation Subscription	0		\$0.00
VMail	0	\$0.00	\$0.00

Total: \$0.00 \$0.00

Total Revenue: <u>\$14,526.88</u>

Calculated Commission:

\$4,772.66

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$11.25	58	5	\$5.74
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$11.25	58	5	\$5.74
Prepaid Collect	\$10,629.84	48,205	4,509	\$3,652.03
Interlata	\$697.00	1,390	160	\$355.47
International	\$0.00	0	0	\$0.00
Interstate	\$3,468.99	16,519	1,648	\$0.00
Intralata	\$701.60	1,522	140	\$357.82
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,762.25	28,774	2,561	\$2,938.74
Inmate Debit	\$3,885.79	18,357	1,898	\$1,114.88
Interlata	\$198.40	393	46	\$101.18
International	\$0.00	0	0	\$0.00
Interstate	\$1,699.74	8,094	1,005	\$0.00
Intralata	\$162.90	333	36	\$83.08
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,824.75	9,537	811	\$930.62

Totals: \$14,526.88 66,620 6,412 \$4,772.65

T-NETIX, Inc., a subsidiary of SECURUS TECHNOLOGIES HOLDINGS, INC.

COM-001 Call Commission Report - August, 2017

RUN DATE: 9/7/2017 4:47:11 PM Process

Process Date: 9/15/2017 10:40:18 AM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$5,127.75	25901	2279	\$737.20	1559	154	\$349.95	694	81	\$3,442.11	16391	1684	\$0.00	0	0	\$0.00	0	0	\$9,657.01	44545	4198
Total:	\$5,127.75	25901	2279	\$737.20	1559	154	\$349.95	694	81	\$3,442.11	16391	1684	\$0.00	0	0	\$0.00	0	0	\$9,657.01	44545	4198

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$4.50	10	2	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.50	10	2
Total:	\$4.50	10	2	\$0.00) 0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$4.50	10	2

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$1,572.75	7716	699	\$117.95	224	29	\$158.45	324	35	\$2,627.10	12510	1550	\$0.00	0	0	\$0.00	0	0	\$4,476.25	20774	2313
Total:	\$1,572.75	7716	699	\$117.95	224	29	\$158.45	324	35	\$2,627.10	12510	1550	\$0.00	0	0	\$0.00	0	0	\$4,476.25	20774	2313
Grand Total:	\$6,705.00	33627	2980	\$855.15	1783	183	\$508.40	1018	116	\$6,069.21	28901	3234	\$0.00	0	0	\$0.00	0	0	\$14,137.76	65329	6513

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00

Legacy Operator Assistant	0	\$0.00	\$0.00
SIM	0		\$0.00
Tablets		\$0.00	\$0.00
Video Visitation	0		\$0.00
Video Visitation Subscription	0		\$0.00
VMail	0	\$0.00	\$0.00
	 Total:	\$0.00	\$0.00

Total Revenue: \$14,137.76

Calculated Commission:

<u>\$4,114.96</u>

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$4.50	10	2	\$2.29
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4.50	10	2	\$2.29
Prepaid Collect	\$9,657.01	44,545	4,198	\$3,169.59
Interlata	\$349.95	694	81	\$178.47
International	\$0.00	0	0	\$0.00
Interstate	\$3,442.11	16,391	1,684	\$0.00
Intralata	\$737.20	1,559	154	\$375.97
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,127.75	25,901	2,279	\$2,615.15
Inmate Debit	\$4,476.25	20,774	2,313	\$943.06
Interlata	\$158.45	324	35	\$80.81

International	\$0.00	0	0	\$0.00
Interstate	\$2,627.10	12,510	1,550	\$0.00
Intralata	\$117.95	224	29	\$60.15
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,572.75	7,716	699	\$802.10

Totals: \$14,137.76 65,329 6,513 \$4,114.95

Commission

\$3,169.60

\$3,169.60

Commission

\$2.29

\$2.29

Commission

\$943.07

\$943.07

\$4,114.96

T-NETIX, Inc., a subsidiary of SECURUS TECHNOLOGIES HOLDINGS, INC.

COM-001 Call Commission Report - September, 2017

RUN DATE: 10/24/2017 3:10:47 PM

Process Date: 10/25/2017 12:17:02 PM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$1,253.25	6192	557	\$41.40	68	12	\$140.00	245	38	\$2,628.36	12516	1623	\$0.00	0	0	\$0.00	0	0	\$4,063.01	19021	2230
Total:	\$1,253.25	6192	557	\$41.40	68	12	\$140.00	245	38	\$2,628.36	12516	1623	\$0.00	0	0	\$0.00	0	0	\$4,063.01	19021	2230

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$5,926.50	29972	2634	\$827.20	1719	178	\$434.95	849	103	\$3,559.08	16948	1760	\$0.00	0	0	\$0.00	0	0	\$10,747.73	49488	4675
Total:	\$5,926.50	29972	2634	\$827.20	1719	178	\$434.95	849	103	\$3,559.08	16948	1760	\$0.00	0	0	\$0.00	0	0	\$10,747.73	49488	4675

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$13.50	86	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.50	86	6
Total:	\$13.50	86	6	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$13.50	86	6
Grand Total:	\$7 193 25	36250	3197	\$868 60	1787	190	\$574.95	1094	141	\$6 187 44	29464	3383	\$0.00	0	0	\$0.00	0	0	\$14,824.24	68595	6911

OTHER REVENUE

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00

	Total:	\$36.92	\$18.08
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0		\$0.00
Video Visitation	0		\$0.00
Tablets		\$0.00	\$0.00
SIM	0		\$0.00
Outbound Voicemail (NonInterstate)	13	\$35.45	\$18.08
Outbound Voicemail (Interstate)	6	\$1.47	\$0.00
Legacy Operator Assistant	0	\$0.00	\$0.00

Total Revenue: \$14,861.16

Calculated Commission:

\$4,422.85

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$13.50	86	6	\$6.88
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$13.50	86	6	\$6.88
Prepaid Collect	\$10,747.73	49,488	4,675	\$3,666.21
Interlata	\$434.95	849	103	\$221.82
International	\$0.00	0	0	\$0.00
Interstate	\$3,559.08	16,948	1,760	\$0.00
Intralata	\$827.20	1,719	178	\$421.87
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,926.50	29,972	2,634	\$3,022.51

Inmate Debit	\$4,063.01	19,021	2,230	\$731.67
Interlata	\$140.00	245	38	\$71.40
International	\$0.00	0	0	\$0.00
Interstate	\$2,628.36	12,516	1,623	\$0.00
Intralata	\$41.40	68	12	\$21.11
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,253.25	6,192	557	\$639.16

Totals: \$14,824.24 68,595 6,911 \$4,404.76



Commission

\$731.67

\$731.67

Commission

\$3,666.21

\$3,666.21

Commission

\$6.88

\$6.88

\$4,404.77

COM-001 Call Commission Report - October, 2017

RUN DATE: 11/20/2017 12:00:37 PM Process Date: 11/27/2017 3:16:47 PM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL Contract ID: I-302670 Site ID: 19095

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$1,228.50	6233	546	\$186.40	353	46	\$56.45	89	17	\$2,281.86	10866	1475	\$0.00	0	0	\$0.00	0	0	\$3,753.21	17541	2084
Total:	\$1,228,50	6233	546	\$186.40	353	46	\$56.45	89	17	\$2.281.86	10866	1475	\$0.00	0	0	\$0.00	0	0	\$3,753.21	17541	2084

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$4,979.25	25429	2213	\$1,310.05	2751	277	\$689.80	1401	154	\$3,960.18	18858	1897	\$0.00	0	0	\$0.00	0	0	\$10,939.28	48439	4541
Total:	\$4,979.25	25429	2213	\$1,310.05	2751	277	\$689.80	1401	154	\$3,960.18	18858	1897	\$0.00	0	0	\$0.00	0	0	\$10,939.28	48439	4541
Grand Total:	\$6,207,75	31662	2759	\$1,496,45	3104	323	\$746.25	1490	171	\$6.242.04	29724	3372	\$0.00	0	0	\$0.00	0	0	\$14,692.49	65980	6625

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		11	\$2.52	\$0.00
Outbound Voicemail (NonInterstate)		5	\$13.57	\$6.92
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00

Video Visitation Subscription	0		\$0.00
VMail	0	\$0.00	\$0.00

Total: \$16.09 \$6.92

Total Revenue: \$14,708.58

Calculated Commission:

\$4,316.65

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$10,939.28	48,439	4,541	\$3,559.33
Interlata	\$689.80	1,401	154	\$351.80
International	\$0.00	0	0	\$0.00
Interstate	\$3,960.18	18,858	1,897	\$0.00
Intralata	\$1,310.05	2,751	277	\$668.12
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4,979.25	25,429	2,213	\$2,539.41
Inmate Debit	\$3,753.21	17,541	2,084	\$750.39
Interlata	\$56.45	89	17	\$28.79
International	\$0.00	0	0	\$0.00
Interstate	\$2,281.86	10,866	1,475	\$0.00
Intralata	\$186.40	353	46	\$95.06
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,228.50	6,233	546	\$626.53

Totals: \$14,692.49 65,980 6,625 \$4,309.72

\$750.39

\$750.39

Commission

\$3,559.34

\$3,559.34

\$4,309.73

COM-001 Call Commission Report - November, 2017

RUN DATE: 12/20/2017 10:36:47 AM

Process Date: 12/27/2017 10:06:51 AM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$5,062.50	25598	2250	\$916.60	1947	190	\$1,425.10	3012	298	\$3,762.99	17919	1774	\$0.00	0	0	\$0.00	0	0	\$11,167.19	48476	4512
Total:	\$5,062.50	25598	2250	\$916.60	1947	190	\$1,425.10	3012	298	\$3,762.99	17919	1774	\$0.00	0	0	\$0.00	0	0	\$11,167.19	48476	4512

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$1,431.00	7319	636	\$127.00	260	28	\$78.40	133	22	\$1,752.24	8344	1253	\$0.00	0	0	\$0.00	0	0	\$3,388.64	16056	1939
Total:	\$1,431.00	7319	636	\$127.00	260	28	\$78.40	133	22	\$1,752.24	8344	1253	\$0.00	0	0	\$0.00	0	0	\$3,388.64	16056	1939
Grand Total:	\$6.493.50	32917	2886	\$1.043.60	2207	218	\$1,503.50	3145	320	\$5.515.23	26263	3027	\$0.00	0	0	\$0.00	0	0	\$14,555.83	64532	6451

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		3	\$1.26	\$0.00
Outbound Voicemail (NonInterstate)		14	\$37.78	\$19.27
SIM		0		\$0.00
Tablets			\$0.00	\$0.00
Video Visitation		0		\$0.00

Video Visitation Subscription	0		\$0.00
VMail	0	\$0.00	\$0.00

Total: \$39.04

400.0.

\$19.27

Total Revenue: \$14,594.87

Calculated Commission:

\$4,629.97

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$11,167.19	48,476	4,512	\$3,776.13
Interlata	\$1,425.10	3,012	298	\$726.80
International	\$0.00	0	0	\$0.00
Interstate	\$3,762.99	17,919	1,774	\$0.00
Intralata	\$916.60	1,947	190	\$467.46
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,062.50	25,598	2,250	\$2,581.87
Inmate Debit	\$3,388.64	16,056	1,939	\$834.56
Interlata	\$78.40	133	22	\$39.98
International	\$0.00	0	0	\$0.00
Interstate	\$1,752.24	8,344	1,253	\$0.00
Intralata	\$127.00	260	28	\$64.77
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,431.00	7,319	636	\$729.81

Totals: \$14,555.83 64,532 6,451 \$4,610.69

\$3,776.14

\$3,776.14

Commission

\$834.56

\$834.56

\$4,610.71

COM-001 Call Commission Report - December, 2017

RUN DATE: 1/24/2018 2:06:27 PM

Process Date: 1/25/2018 10:41:48 AM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	lata	Interlata Revenue	Inter lata Mins.	lata	Interstate Revenue	Inter state Mins.	state	Intralata/ Interstate	Intralata/ Interstate		Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls			
8509377076	\$1,413.00	7156	628	\$85.75	175	19	\$255.55	426	73	\$2,242.59	10679	1512	\$0.00	0	0	\$0.00	0	0	\$3,996.89	18436	2232
Total:	\$1,413.00	7156	628	\$85.75	175	19	\$255.55	426	73	\$2,242.59	10679	1512	\$0.00	0	0	\$0.00	0	0	\$3,996.89	18436	2232

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$6.75	22	3	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$6.75	22	3
Total:	\$6.75	22	3	\$0.00) 0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$6.75	22	3

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$5,262.75	25992	2339	\$879.40	1823	190	\$975.80	2156	188	\$3,998.40	19040	1979	\$0.00	0	0	\$0.00	0	0	\$11,116.35	49011	4696
Total:	\$5,262.75	25992	2339	\$879.40	1823	190	\$975.80	2156	188	\$3,998.40	19040	1979	\$0.00	0	0	\$0.00	0	0	\$11,116.35	49011	4696
Grand Total:	\$6,682.50	33170	2970	\$965.15	1998	209	\$1,231.35	2582	261	\$6,240.99	29719	3491	\$0.00	0	0	\$0.00	0	0	\$15,119.99	67469	6931

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00

Video Visitation Subscription VMail	0	\$0.00	\$0.00 \$0.00
Video Visitation	0		\$0.00
Tablets		\$0.00	\$0.00
SIM	0		\$0.00
Outbound Voicemail (NonInterstate)	11	\$29.55	\$15.07
Outbound Voicemail (Interstate)	6	\$1.26	\$0.00
Legacy Operator Assistant	0	\$0.00	\$0.00

Calculated Commission:

Total Revenue:

\$4,543.36

\$15,150.80

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$6.75	22	3	\$3.44
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$6.75	22	3	\$3.44
Prepaid Collect	\$11,116.35	49,011	4,696	\$3,630.15
Interlata	\$975.80	2,156	188	\$497.66
International	\$0.00	0	0	\$0.00
Interstate	\$3,998.40	19,040	1,979	\$0.00
Intralata	\$879.40	1,823	190	\$448.49
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,262.75	25,992	2,339	\$2,684.00

Inmate Debit	\$3,996.89	18,436	2,232	\$894.69
Interlata	\$255.55	426	73	\$130.33
International	\$0.00	0	0	\$0.00
Interstate	\$2,242.59	10,679	1,512	\$0.00
Intralata	\$85.75	175	19	\$43.73
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,413.00	7,156	628	\$720.63

Totals: \$15,119.99 67,469 6,931 \$4,528.28



\$894.69

\$894.69

Commission

\$3.44

\$3.44

Commission

\$3,630.15

\$3,630.15

\$4,528.29

COM-001 Call Commission Report - January, 2018

RUN DATE: 2/22/2018 11:20:55 AM Process Date: 2/28/2018 4:46:49 PM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL Contract ID: I-302670 Site ID: 19095

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$1,629.00	8339	724	\$114.55	236	25	\$186.25	300	55	\$1,959.93	9333	1277	\$0.00	0	0	\$0.00	0	0	\$3,889.73	18208	2081
Total:	\$1.629.00	8339	724	\$114.55	236	25	\$186.25	300	55	\$1.959.93	9333	1277	\$0.00	0	0	\$0.00	0	0	\$3,889.73	18208	2081

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$4,992.75	23448	2219	\$1,027.95	2219	207	\$586.30	1301	112	\$2,952.60	14060	1448	\$0.00	0	0	\$0.00	0	0	\$9,559.60	41028	3986
Total:	\$4,992.75	23448	2219	\$1,027.95	2219	207	\$586.30	1301	112	\$2,952.60	14060	1448	\$0.00	0	0	\$0.00	0	0	\$9,559.60	41028	3986

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$29.25	161	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$29.25	161	13
Total:	\$29.25	161	13	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$29.25	161	13
Grand Total:	\$6,651.00	31948	2956	\$1,142.50	2455	232	\$772.55	1601	167	\$4,912.53	23393	2725	\$0.00	0	0	\$0.00	0	0	\$13,478.58	59397	6080

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00

VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0		\$0.00
Video Visitation	0		\$0.00
Tablets		\$0.00	\$0.00
SIM	0		\$0.00
Outbound Voicemail (NonInterstate)	20	\$55.26	\$28.18
Outbound Voicemail (Interstate)	4	\$1.26	\$0.00
Legacy Operator Assistant	0	\$0.00	\$0.00

Total Revenue: \$13,535.10

Calculated Commission:

\$4,396.87

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$29.25	161	13	\$14.92
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$29.25	161	13	\$14.92
Prepaid Collect	\$9,559.60	41,028	3,986	\$3,369.57
Interlata	\$586.30	1,301	112	\$299.01
International	\$0.00	0	0	\$0.00
Interstate	\$2,952.60	14,060	1,448	\$0.00
Intralata	\$1,027.95	2,219	207	\$524.25
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4,992.75	23,448	2,219	\$2,546.30

Inmate Debit	\$3,889.73	18,208	2,081	\$984.20
Interlata	\$186.25	300	55	\$94.99
International	\$0.00	0	0	\$0.00
Interstate	\$1,959.93	9,333	1,277	\$0.00
Intralata	\$114.55	236	25	\$58.42
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$1,629.00	8,339	724	\$830.79

Totals: \$13,478.58 59,397 6,080 \$4,368.68



\$984.20

\$984.20

Commission

\$3,369.57

\$3,369.57

Commission

\$14.92

\$14.92

\$4,368.69

COM-001 Call Commission Report - February, 2018

RUN DATE: 3/22/2018 8:17:19 PM Process Date: 3/27/2018 12:41:48 PM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL Contract ID: I-302670 Site ID: 19095

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$4,686.75	21255	2083	\$1,589.90	3503	308	\$643.30	1456	118	\$2,452.38	11678	1115	\$0.00	0	0	\$0.00	0	0	\$9,372.33	37892	3624
Total:	\$4 686 75	21255	2083	\$1 589 90	3503	308	\$643.30	1456	118	\$2 452 38	11678	1115	\$0.00	0	0	\$0.00	0	0	\$9,372.33	37892	3624

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$2,896.11	13975	1287	\$262.90	538	58	\$82.10	157	20	\$2,852.64	13584	1705	\$0.00	0	0	\$0.00	0	0	\$6,093.75	28254	3070
Total:	\$2,896.11	13975	1287	\$262.90	538	58	\$82.10	157	20	\$2,852.64	13584	1705	\$0.00	0	0	\$0.00	0	0	\$6,093.75	28254	3070

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$15.75	67	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.75	67	7
Total:	\$15.75	67	7	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$15.75	67	7
Grand Total:	\$7,598.61	35297	3377	\$1,852.80	4041	366	\$725.40	1613	138	\$5,305.02	25262	2820	\$0.00	0	0	\$0.00	0	0	\$15,481.83	66213	6701

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00

	Total:	\$44.30	\$22.16
VMail	0	\$0.00	\$0.00
Video Visitation Subscription	0		\$0.00
Video Visitation	0		\$0.00
Tablets		\$0.00	\$0.00
SIM	0		\$0.00
Outbound Voicemail (NonInterstate)	16	\$43.46	\$22.16
Outbound Voicemail (Interstate)	3	\$0.84	\$0.00
Legacy Operator Assistant	0	\$0.00	\$0.00

Total Revenue: \$15,526.13

Calculated Commission:

\$5,212.34

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$15.75	67	7	\$8.03
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$15.75	67	7	\$8.03
Prepaid Collect	\$9,372.33	37,892	3,624	\$3,529.17
Interlata	\$643.30	1,456	118	\$328.08
International	\$0.00	0	0	\$0.00
Interstate	\$2,452.38	11,678	1,115	\$0.00
Intralata	\$1,589.90	3,503	308	\$810.85
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$4,686.75	21,255	2,083	\$2,390.24

Inmate Debit	\$6,093.75	28,254	3,070	\$1,652.96
Interlata	\$82.10	157	20	\$41.87
International	\$0.00	0	0	\$0.00
Interstate	\$2,852.64	13,584	1,705	\$0.00
Intralata	\$262.90	538	58	\$134.08
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,896.11	13,975	1,287	\$1,477.01

Totals: \$15,481.83 66,213 6,701 \$5,190.16



\$3,529.17

\$3,529.17

Commission

\$1,652.97

\$1,652.97

Commission

\$8.03

\$8.03

\$5,190.17

COM-001 Call Commission Report - March, 2018

RUN DATE: 4/6/2018 1:51:29 AM P

Process Date: 4/12/2018 12:01:51 PM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls			1
8509377076	\$3,204.00	14978	1424	\$352.90	733	76	\$147.70	294	34	\$1,914.57	9117	1096	\$0.00	0	0	\$0.00	0	0	\$5,619.17	25122	2630
Total:	\$3,204.00	14978	1424	\$352.90	733	76	\$147.70	294	34	\$1,914.57	9117	1096	\$0.00	0	0	\$0.00	0	0	\$5,619.17	25122	2630

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$5,725.89	26755	2545	\$1,473.15	3213	291	\$353.90	748	74	\$2,116.38	10078	991	\$0.00	0	0	\$0.00	0	0	\$9,669.32	40794	3901
Total:	\$5,725.89	26755	2545	\$1,473.15	3213	291	\$353.90	748	74	\$2,116.38	10078	991	\$0.00	0	0	\$0.00	0	0	\$9,669.32	40794	3901

Direct Billed Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$2.25	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$2.25	3	1
Total:	\$2.25	3	1	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$0.00	0	0	\$2.25	3	1
Grand Total:	\$8 932 14	41736	3970	\$1 826 05	3946	367	\$501.60	1042	108	\$4 030 95	19195	2087	\$0.00	0	0	\$0.00	0	0	\$15.290.74	65919	6532

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00

	•	Total:	\$35.42	\$16.99
VMail		0	\$0.00	\$0.00
Video Visitation Subscription		0		\$0.00
Video Visitation		0		\$0.00
Tablets			\$0.00	\$0.00
SIM		0		\$0.00
Outbound Voicemail (NonInterstate)		12	\$33.32	\$16.99
Outbound Voicemail (Interstate)		9	\$2.10	\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00

Total: \$35.42

Total Revenue: \$15,326.16

Calculated Commission:

\$5,759.49

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Direct Billed Collect	\$2.25	3	1	\$1.15
Interlata	\$0.00	0	0	\$0.00
International	\$0.00	0	0	\$0.00
Interstate	\$0.00	0	0	\$0.00
Intralata	\$0.00	0	0	\$0.00
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2.25	3	1	\$1.15
Prepaid Collect	\$9,669.32	40,794	3,901	\$3,851.99
Interlata	\$353.90	748	74	\$180.49
International	\$0.00	0	0	\$0.00
Interstate	\$2,116.38	10,078	991	\$0.00
Intralata	\$1,473.15	3,213	291	\$751.31
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,725.89	26,755	2,545	\$2,920.20

Inmate Debit	\$5,619.17	25,122	2,630	\$1,889.34
Interlata	\$147.70	294	34	\$75.33
International	\$0.00	0	0	\$0.00
Interstate	\$1,914.57	9,117	1,096	\$0.00
Intralata	\$352.90	733	76	\$179.98
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$3,204.00	14,978	1,424	\$1,634.04

Totals: \$15,290.74 65,919 6,532 \$5,742.48

\$1,889.35

\$1,889.35

Commission

\$3,852.00

\$3,852.00

Commission

\$1.15

\$1.15

\$5,742.49

COM-001 Call Commission Report - April, 2018

RUN DATE: 5/24/2018 6:57:24 PM Process

Process Date: 5/25/2018 10:21:39 AM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL Contract ID: I-302670 Site ID: 19095

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$5,571.00	27442	2476	\$1,484.50	3210	298	\$442.80	916	96	\$3,339.63	15903	1695	\$0.00	0	0	\$0.00	0	0	\$10,837.93	47471	4565
Total:	\$5.571.00	27442	2476	\$1,484.50	3210	298	\$442.80	916	96	\$3,339,63	15903	1695	\$0.00	0	0	\$0.00	0	0	\$10,837.93	47471	4565

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$2,756.25	12549	1225	\$319.15	603	79	\$54.25	105	13	\$1,946.49	9269	1060	\$0.00	0	0	\$0.00	0	0	\$5,076.14	22526	2377
Total:	\$2,756.25	12549	1225	\$319.15	603	79	\$54.25	105	13	\$1,946.49	9269	1060	\$0.00	0	0	\$0.00	0	0	\$5,076.14	22526	2377
Grand Total:	\$8.327.25	39991	3701	\$1.803.65	3813	377	\$497.05	1021	109	\$5,286,12	25172	2755	\$0.00	0	0	\$0.00	0	0	\$15,914.07	69997	6942

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		10	\$2.10	\$0.00
Outbound Voicemail (NonInterstate)		15	\$42.11	\$21.48
SIM		0		\$0.00

Tablets		\$0.00	\$0.00
Video Visitation	0		\$0.00
Video Visitation Subscription	0		\$0.00
VMail	0	\$0.00	\$0.00

Total: \$44.21 \$21.48

Total Revenue: \$15,958.28

Calculated Commission:

\$5,441.73

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$10,837.93	47,471	4,565	\$3,824.13
Interlata	\$442.80	916	96	\$225.83
International	\$0.00	0	0	\$0.00
Interstate	\$3,339.63	15,903	1,695	\$0.00
Intralata	\$1,484.50	3,210	298	\$757.09
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,571.00	27,442	2,476	\$2,841.20
Inmate Debit	\$5,076.14	22,526	2,377	\$1,596.12
Interlata	\$54.25	105	13	\$27.67
International	\$0.00	0	0	\$0.00
Interstate	\$1,946.49	9,269	1,060	\$0.00
Intralata	\$319.15	603	79	\$162.77
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,756.25	12,549	1,225	\$1,405.68

Totals: \$15,914.07 69,997 6,942 \$5,420.24

\$3,824.13

\$3,824.13

Commission

\$1,596.12

\$1,596.12

\$5,420.25

COM-001 Call Commission Report - May, 2018

RUN DATE: 6/22/2018 1:57:13 PM

Process Date: 6/22/2018 5:36:38 PM

Site: ESCAMBIA COUNTY ROAD PRISON TNETIX - FL

Contract ID: I-302670

Site ID: 19095

Prepaid Collect

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata	Interlata Revenue	Inter lata Mins.	Inter- lata	Interstate Revenue	Inter state Mins.	Inter- state	Intralata/ Interstate	Intralata/ Interstate	Intralata/ Interstate	Inter- national	Inter- national	Inter- national	Total Revenue	Total Mins.	Total Calls
						Calls			Calls			Calls	Revenue	Mins.	Calls	Revenue	Mins.	Calls			
0500077076	\$5,377.50	27400	2200	¢4 465 45	0540	225	¢400 FF	996	77	\$2.524.07	16767	1700	фо oo	0	0	\$0.00	0	0	\$40.464.0 7	47275	4400
8509377076	\$5,377.50	27109	2390	\$1,165.15	2513	235	\$400.55	886	11	\$3,521.07	16767	1706	\$0.00	U	U	\$0.00	U	U	\$10,464.27	4/2/5	4408
Total:	\$5.377.50	27109	2390	\$1,165,15	2513	235	\$400.55	886	77	\$3.521.07	16767	1706	\$0.00	0	0	\$0.00	0	0	\$10,464.27	47275	4408

Inmate Debit

Orig. ANI	Local Revenue	Local Mins.	Local Calls	Intralata Revenue	Intra lata Mins.	Intra- lata Calls	Interlata Revenue	Inter lata Mins.	Inter- lata Calls	Interstate Revenue	Inter state Mins.	Inter- state Calls	Intralata/ Interstate Revenue	Intralata/ Interstate Mins.	Intralata/ Interstate Calls	Inter- national Revenue	Inter- national Mins.	Inter- national Calls	Total Revenue	Total Mins.	Total Calls
8509377076	\$2,115.00	9794	940	\$213.55	426	49	\$55.00	125	10	\$3,236.10	15410	1684	\$0.00	0	0	\$0.00	0	0	\$5,619.65	25755	2683
Total:	\$2,115.00	9794	940	\$213.55	426	49	\$55.00	125	10	\$3,236.10	15410	1684	\$0.00	0	0	\$0.00	0	0	\$5,619.65	25755	2683
Grand Total:	\$7,492.50	36903	3330	\$1,378.70	2939	284	\$455.55	1011	87	\$6,757.17	32177	3390	\$0.00	0	0	\$0.00	0	0	\$16,083.92	73030	7091

Revenue Type	Orig. ANI	Items	Revenue	Commission
AIS VMail			\$0.00	\$0.00
Coin-operated Pay Telephones			\$0.00	\$0.00
GTL Dialaround		0	\$0.00	\$0.00
Instant Pay - Pay Now		0		\$0.00
Instant Pay - Text2Connect		0		\$0.00
Legacy Operator Assistant		0	\$0.00	\$0.00
Outbound Voicemail (Interstate)		4	\$1.26	\$0.00
Outbound Voicemail (NonInterstate)		12	\$32.82	\$16.74
SIM		0		\$0.00

Video Visitation Subscription 0 \$0	Tablets		\$0.00	\$0.00
	Video Visitation	0		\$0.00
VMail 0 \$0.00 \$0	Video Visitation Subscription	0		\$0.00
	VMail	0	\$0.00	\$0.00

Total: \$34.08 \$16.74

Total Revenue: \$16,118.00

Calculated Commission:

\$4,773.38

TRAFFIC BREAKDOWN

Call Type	Revenue	Minutes	Calls	Commission
Prepaid Collect	\$10,464.27	47,275	4,408	\$3,541.03
Interlata	\$400.55	886	77	\$204.28
International	\$0.00	0	0	\$0.00
Interstate	\$3,521.07	16,767	1,706	\$0.00
Intralata	\$1,165.15	2,513	235	\$594.23
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$5,377.50	27,109	2,390	\$2,742.52
Inmate Debit	\$5,619.65	25,755	2,683	\$1,215.61
Interlata	\$55.00	125	10	\$28.05
International	\$0.00	0	0	\$0.00
Interstate	\$3,236.10	15,410	1,684	\$0.00
Intralata	\$213.55	426	49	\$108.91
Intralata/Interstate	\$0.00	0	0	\$0.00
Local	\$2,115.00	9,794	940	\$1,078.65

Totals: \$16,083.92 73,030 7,091 \$4,756.63

\$3,541.03

\$3,541.03

Commission

\$1,215.61

\$1,215.61

\$4,756.64