

Are we seeking fiber to be installed in buildings?

- Fiber currently in each building

Can we have a set of maps of each building?

- Yes, they have been provided as Addendum 4

Do maps list communication closets?

- No, but can be provided by technology. Also can list POE switch placement. We currently have 70 nodes installed.

Does any school require plenum cabling?

- Not that we are aware. Certainly not elementary buildings. Central Office is designed this way.

What client count for cafeterias and gymnasiums?

- No more than 100 in gym and 200 in cafeteria. UCHS Auditorium 300

What averages can we expect at each building?

- Have not seen a node at any building that exceeded 100

What is UC Tech currently using?

- Ruckus controller with 6000 series units and new 700 units

-Is equipment being replaced?

- Equipment would be replaced; E-Rate would absorb much of cost. Accountability on vendor to deliver what is proposed.
- Turn key, would all be replaced from day 1

Are there any weird ceiling situations?

- Yes, several school have concrete ceilings. UCHS and ALC have drop ceilings.

- What is complete install time? Interruption of service before school starts?

- Pending category 2 funding, 120 days after approval
- Technically no disruption of service which new system is installed.

- Are we looking at several classroom nodes, or building nodes?

- Depending on density or coverage
- Use of a model that predicts what type of equipment. Most classrooms have AP's.

- Older buildings, especially HMMS, have lead paint that hinders coverage area.

What is the placement of Access Point's currently at HMMS

- 8th grade hallway has 2 nodes, older parts of building have 2 nodes in hallways. Some classrooms have supplemental coverage.

What brand of switches?

- Cisco brand managed switches

Is there a specific number of copies?

- One original and one exact copy

Is there a proposed turnaround time for service calls?

- Immediate response time, time to resolution varies (have warehouse in Knoxville that stocks parts
- SLA under assumption that when a call comes in ENA will respond promptly. Can be outlined in UC specs.

Conduit, cable tray, or J-Hook?

- UCHS and PES has cable tray, all other buildings have J-Hook. It is acceptable to use raceway in classrooms.

Are you using our UC existing wiring to portables, or running new wiring?

- Will utilize what UC has to the maximum extent appropriate.

Is there a preferred color of wire?

- Do not use yellow, that is for cameras. Most schools would prefer white.

Hand delivered or Mailed versions accepted?

- Mailed or hand delivered. No proposals will be accepted via email.

In reference to Section 1.11, does subcontractor info need to be provided?

- Subcontractor information is required if their portion is over \$25,000.

In reference to Section 1.24, is there an insurance checklist to be provided by Union Co?

- Not with the RFP ;however, it will be required once the award is mae

How many IDF's (network closets, racks) and MDF's (main line entrance) at each site?

- There is a Union County Schools Diagram Addendum 4 which displays these

Can maps be provided of each location?

- See Addendum 4