

ADDENDUM NO. 1

RFP NO: 140869

DATE PROPOSALS DUE: September 14, 2016

TIME: 4:00 PM

DEPARTMENT: Chattanooga Police Department

SUBJECT: RTIC – Mobile App Solution

**All questions have been answered. Since proposals are due in less than two weeks, no further questions will be accepted.**

(SIGNED) \_\_\_\_\_

COMPANY: \_\_\_\_\_

PLEASE SIGN THE ADDENDUM AND RETURN TO THE PURCHASING DEPARTMENT WITH YOUR PROPOSAL ([ghipp@chattanooga.gov](mailto:ghipp@chattanooga.gov) or fax to 423-643-7244 or mail to Purchasing (Attn: Geoffrey Hipp), 101 E. 11<sup>th</sup> St., Chattanooga, TN 37402).

Q&A for RFP 140869 – RTIC Mobile App Solution

Q: The RFP is offered as three separate elements, each with their own req. no., can one proposal be offered that consolidates these three RFPs, or must they be offered as three separate proposals?

A: No, proposals need to be separate since they may be awarded to different suppliers.

Q: What is the current vendor and software version of the city's Computer Aided Dispatch (CAD) system?

A: TriTech CAD

Can the city provide more clarity on the following requirements:

Q: a) Two way chat capabilities

A: Citizens should be able to communicate via the mobile app to CPD officers in the RTIC

Q: b) News/Blog

A: We need to be able to push news and other info out to all app users

Q: c) Customizable directory

A: The back end should allow for customizing or adding specific cell numbers to push information

Q: d) Display custom links to various websites

A: The app should allow us to embed links to websites of our choice

Q: e) Displays custom locations

A: The app should be able to identify specific locations set by CPD. Example: Headquarters, precincts, campus call boxes, etc.

Q: What type of radio system is in place they desire to connect a push to talk mobile solution? Need name brand, model, digital, trucked, software radio switch in place, switch name/type.

A: The push should come from a web based app manager or app administrator not a mobile radio. We should be able to "push" information to public, not a push-to- talk.

Q: Can you provide the number of mobile clients on the proposed system?

A: As many as possible.

Q: Mobile preference to Department (iOS? Android)?

A: The app must be for both

Q: How many potential users?

A: As many as will download. We have a population of 170,000, so we'd love to have a 100% participation rate.

Q: How many seats are going to be in the RTIC?

A: Estimated 15 to 20

Q: Applications in use today (Need to know if HTML, home grown, commercial)

A: No current mobile apps are in use today

Q: Command vehicles in use today? How many? Satellite equipped or LTE?

A: 2 vehicles: 1 primary, 1 for SWAT using LTE

Q: Do you guys have a solution in mind that this is based off?

A: No, the City is seeking proposals for solutions.

Q: Are you open to demos/webex?

A: Not prior to submission of proposals.

Q: Need interfacing with Meraki MDM?

A: The mobile app proposed should interface with as many devices as possible.