

RFP No. 2011
Questions and Answers

1. Please provide monthly revenue history or commission statements received from the current vendor over the past 12 months.

September 2018	1136.16
October 2018	1487.31
November 2018	1300.04
December 2018	1880.04
January 2019	1473.46
February 2019	1720.17
March 2019	2268.27
April 2019	1656.11
May 2019	1700.33
June 2019	1858.92
July 2019	2114.25
August 2019	1934.94
September 2019	1778.56
October 2019	NOT RECEIPTED YET

2. RFP p. 2 states, "The video visitors shall be charged a fee at a rate of twenty-five cents (\$.25) per minute to take part in video visitations..." Does this rate apply to both on-site and remote video visits, or to remote visits only? **Inmates are offered 1 hour of visitation for free per week. After the free visits, both onsite and remote are \$.25 cents per minute.**
3. RFP page 2 mentions three-way calling detection and voice biometrics. Since these features are typically associated with inmate telephone systems, please confirm these are not requirements of video visitation system. **This is not a requirement for the video visitation.**
4. What is meant by "blackening out visits" on RFP p. 2? Please describe the desired functionality. **The purpose of this is to give Corrections Officers the capability to blacken the screen in the event something inappropriate is about to take place during the visit.**

5. What is the approximate start date for this contract? **Approximate time is mid-January 2020.**
6. On pages 6-7, the RFP includes minority business information but states, "Bidders do not have to be a minority business to be considered." Does the County have any goals for M/WBE participation? If so, would those goals apply only to the prime vendor? **This is collected for informational purposes only at this time.**
7. The forms list on RFP p. 3 doesn't exactly match the forms provided in the RFP. Are there any forms missing from the RFP? **The RFP incorrectly numbers the attachments. All attachments are included and the RFP should instead list the following:**

Attachment 1, Vendor Information Form
Attachment 2, Non-Collusion Affidavit
Attachment 3, Diversity Business Information Sheet (If applicable)
8. Regarding Section 1.11 State of Tennessee Contractors' License Law (T.C.A. 62-6-119) b), please confirm this section does not apply since this is not a construction project. **Correct.**
9. The RFP requires 30 kiosks. How many of these are for public use and how many for inmates? **5 for public 25 for inmates.**
10. RFP p. 2 mentions video messages. Are these video messages required to be inbound only or bi-directional? **Bi-Directional.**
11. Does the County anticipate requiring live demonstrations of proposed systems prior to awarding this project? **To be determined.**