



Spartanburg School District 2
RFQ1807 iPad Repairs

ADDENDUM 1

November 2, 2017

This Addendum #1 is being issued to address the questions that were submitted, as follows:

1. What is anticipated volume for overflow repairs?
All repairs will be going through this bid, it will not be overflow. The bid form sheet on Page 11 gives our yearly estimates, but they are estimates only.
2. If we utilize a shipping to/from method, would we still need to show \$1 million of auto coverage? Our vehicles would not be involved at all in the process if this were the case. It doesn't seem like auto insurance would be needed.
No, you would not need the auto insurance in this case.
3. Would we be able to offer protection plans to parents/students/school for the devices which would provide insurance in case of breakage?
No, we are not interested in protection plans at this time.
4. Do the iPads need to stay with their cases during shipment? No.
5. Is it possible to pick up all iPads at one location rather than 15? A weekly drop off / pick up could be arranged and avoid shipping altogether. Yes as long as the turnaround is efficient.
6. What is the total number of repairs that were done last year? Do you anticipate the number to increase or decline this year. The bid form sheet on Page 11 gives our yearly estimates. We anticipate repairs to be near those numbers, but they are estimates only.