

# FY 17-18 Standard Dell, HP, or Lenovo Desktop and Laptop RFP Q&A 6-7-17

- Battery Life/Wh minimum required (To prevent 3 cell batteries that would not last a full day) – Can you elaborate on this request?

We do need batteries that would last all day, so a 3-cell will not be sufficient.

- Warranty: Confirming 1 year base warranty, with 3 year and 5 year optional? Is that for both desktop and laptop (Desktop only calls out 5 year, meanwhile laptop calls out 3 and 5 YR)

For the desktop, the basic hardware warranty is needed, but we only need the five year parts option. For the laptops, the basic hardware warranty is needed, but we need pricing for three year parts and three-year accidental damage as well. We also need a separate line item if the laptop includes a sealed battery for three years on the battery.