

ARLINGTON COUNTY, VIRGINIA OFFICE OF THE PURCHASING AGENT

INVITATION TO BID NO. 24-DES-ITBLW-586

ADDENDUM NO. 1

Arlington County Invitation to Bid No. 24-DES-ITBLW-586 for Security monitoring Services is amended as follows:

A. THE SOLICITATION HAS THE FOLLOWING UPDATES:

- 1. CHANGE: The deadline for questions has been extended to: <u>May 27, 2024 @ 5:00 p.m.</u> All references to deadline for questions in the solicitation require to reflect this update.
- 2. CHANGE: The bid opening date has been changed as follows: June 6, 2024 @ 2:00 p.m. The TEAMS conference link will remain unchanged. All references to Bid Opening require to reflect this update.
- 4. CHANGES: Section II, Minimum Bidders' Qualifications, paragraph 2 "Staffing Qualifications" has been updated as follows:

The Bidder shall meet <u>ALL</u> the following qualification and certification requirements and submit certificate and/or license at the time of submission of bids:

- a) DMP certified dealer and service provider
- b) Bosch Certified Dealer
- c) Pelco Certified Dealer and Integrator
- d) Lenel Value Added Reseller- must be a certified dealer/service and installation company
- e) Milestone Channel Partner
- f) UL-Approved Central Station Monitoring-
- g) eSuite customer data portal, or equivalent system, capable of placing service calls, as well as track installations; this system shall be tied to the central station
- h) Brivo certified dealer/service and installation company.
- i) Virginia Class A Contractor's License

5. CHANGES: Section II, Minimum Bidders' Qualifications, paragraph 2, reference to project manager, page 11, has been updated as follows:

At least one (1) Project Manager must hold all the following active certifications for this Project.

- a) Lenel Certified Associate
- b) Axis Certified Professional
- c) DMP technician
- d) Milestone Certified Integration Technician
- 6. CHANGES: Section III, Scope of Services, provision 8, first paragraph, has been changed as follows:

The Contractor shall provide upon award of Contract Underwriters Laboratory certified and Factory Mutual approved central. A third (3) party monitoring centers will be allowed; however, any changes in monitoring center during the period of performance shall be subject to the review and approval by the County Project Officer. Contractor shall provide Monitoring Station with personnel on duty twenty-four (24) hours a day, seven (7) days a week for fifty-two (52) weeks a year. The station shall continuously monitor all alarms and trouble signals from all facilities under the Contract.

7. CHANGES: Section IV, Provision 65 "Insurance Requirement", paragraph b has been updated as follows:

Commercial General Liability - \$1,000,000 per occurrence, with \$2,000,000 annual aggregate covering all premises and operations and including personal injury, completed operations, contractual liability, independent contractors, and products liability. The general aggregate limit must apply to this Contract. Evidence of contractual liability coverage must be typed on the certificate.

- 8. REPLACED: The Schedules A, B, and C have been replaced with the attached Updated Exhibits A, B, and C.
- 9. REPLACED: The Attachment 1 Pricing Schedule have been replaced with the attached Revised Attachment 1.

- B. THE COUNTY HAS RECEIVED QUESTIONS IN RESPONSE TO THIS SOLICITATION. THE QUESTIONS AND RESPONSES ARE AS FOLLOWS:
 - Question 1. Can you provide the list of Qualified Bidders that attended the Pre-Bid Meeting to all?
 - Answer 1. The Attendance list for both Mandatory Pre-Bid meetings have been posted in the Vendor Registry (VR).
 - Question 2. What is the plan with some of the antiquated, very difficult to procure equipment that that is noted as in place (some of which is proprietary). Example, Andover Controls AC-1, Andover/Continuum Software and Digital Century Recording equipment.
 - Answer 2. Reference Section A of the addendum for changes to the Schedule A. Any additional "antiquated" systems may be replaced at the County's discretion under the Section III.4 New and Corrective work provision.
 - Question 3. With regard to monitoring of the existing systems what are the estimated percentages that are monitored via a) POTS lines, b) Networks, c) Cellular and d) Other (Radio or added services types of monitoring)?
 - Answer 3. The exact percentage is unknown. However, most of the existing systems communicate via County Network. The DMP alarm panels and monitoring at Parks is performed via cellular. There are approximately 6 devices that communicate via POTS lines.
 - Question 4. Does the County maintain an inventory/stock of spare parts for the majority of the equipment currently installed/being used?
 - Answer 4. No, the County does not maintain inventory nor stock of spare parts.
 - Question 5. How are replacement parts and expansions to existing systems or new locations handled with regard to this contract coverage?
 - Answer 5. They are handled under Section III.4 New and Corrective Work.
 - Question 6. Are the Arlington County Public Schools likely to become part of this contract vehicle of covered locations?
 - Answer 6. Arlington County Public Schools are not part of this contract at this time. However, they are eligible to ride this contract at their discretion.
 - Question 7. What is the anticipated start date of this technical service coverage?
 - Answer 7. The tentative start date is August 1, 2024.
 - Question 8. Does the County currently facilitate their own programming of the major access control equipment/systems?
 - Answer 8. The county implements their own policies and programming at the user level. However, programming during installation of new equipment or replacement of existing equipment will be the responsibility of the contractor.
 - Question 9. How are the system renewals of the various product licenses and SAS agreements to be addressed for this contract coverage?
 - Answer 9. Renewals vary by license or agreement. They are handled through either a PO issued to the awarded contractor or through another County contract vehicle.

- Question 10. Will the County allow bidders to have a subcontracting partner fulfill the UL-Approved Central Station Monitoring certification requirement described in Section II.2, p. 10 of the Solicitation?
- Answer 10. Yes, that is acceptable. However, proof of partnership must be submitted at the time of bid submission.
- Question 11. Our understanding is that the existing Brivo systems will be replaced by Lenel access control systems. Would the county Consider removing the requirement for bidders to hold a Brivo Platinum Level Partner certification?
- Answer 11. That is incorrect. Currently installed Brivo systems do not have replacement plans in place.
- Question 12. Schneider Electric systems and components are not included in the equipment list in Schedules A-C. If these systems will not be supported for this program, would the County consider removing the requirement for Project Managers to hold a certification for Schneider Electric Technician Services?
- Answer 12. Yes, reference Section A of the addendum for changes to the Exhibits. The minimum qualifications have been updated.
- Question 13. Section II.2 of the Solicitation (p. 10-11) describes "Electronics Technicians," "technician," and "each Security Technician" in the staffing qualifications section. The Scope of Services (p. 19) only requests "five (5) Electronics Technicians that are properly certified." Please confirm that the technician positions and qualifications described in Section II apply only to the Electronics Technician position described in Section III and not to separate roles.
- Answer 13. All reference to "Electronic Technicians", "Security Technician", and "Technician" is the same position and not separate roles. For clarity, this position shall be referenced as "Electronic Technician" and all qualifications described in the scope of work/solicitation shall apply.
- Question 14. Regarding the following statement in Section III.1 of the Solicitation (p. 12), can the government confirm the material cost for replacement parts listed in Schedules A and B, will be proposed in a T&M work order and not included as part of the Section A total annual price? "The Contractor shall provide maintenance, emergency on-call response, inspection, testing, repair, replacement, and installation services for the equipment listed on Schedules A and B in accordance with the pricing schedule."
- Answer 14. Confirming the material cost for replacement parts listed in Schedules A and B will be proposed in a Time and Material work order and not included as part of Section A total annual price for "Preventive Maintenance". See section III.4 "New and Corrective Work".

- Question 15. Regarding the following statement from Section III.1 of the Solicitation (p. 12), can the County confirm that all Service Requirements will be for repair work only and all replacement parts are excluded from the base bid? "The Contractor shall provide maintenance, emergency on-call response, inspection, testing, repair, replacement, and installation services for the equipment listed on Schedules A and B in accordance with the pricing schedule."
- Answer 15. Confirming the time and material cost for replacement parts, repair and installation work will be proposed in a Time and Material work order and not included as part of the preventive maintenance work, therefore that cost should be excluded from the base bid. See section III.4 "New and Corrective Work" and section III.2. "Inspection Testing and Preventive Maintenance Service."
- Question 16. Can the County confirm that all Inspection, Testing, and Preventive Maintenance Service work described in Section III.2 of the Solicitation (p. 12) excludes repair, replacement, installation, etc., work and associated costs? And that during the annual service or next highest cyclical service, any repair, replacement, installation, etc., work will be assessed and proposed to the County via Time & Materials (T&M)?
- Answer 16. Please see response to questions 14 and 15
- Question 17. Regarding Section III.4 of the Solicitation (p. 14), can the County confirm that all costs associated with "New and Corrective Work" will be excluded from the base bid?
- Answer 17. The base bid is for preventive maintenance, hourly rates, and specified additional tasks. Section III.4 only applies to new and corrective work.
- Question 18. In Section III.5 of the Solicitation (p. 14), if "No work is authorized unless specifically approved in advance by the County Project Officer or designee and unless a valid County Purchase Order has been issued," should the contractor demobilize from the site until County approval and a valid County Purchase Order has been issued?
- Answer 18. This section only applies to new and corrective work. See Section III.4 for additional information.
- Question 19. Regarding Section III.5 of the Solicitation (p. 14), can the County confirm that only repair work will be done for "On-Call Corrective Work" requests and that all equipment part replacement work will be handled by Work Requests or Project Work?
- Answer 19. Section III.5 "On-Call Corrective Work" specifies the response time expectations to a work request (not a scheduled Preventive Maintenance activity). Sections III. 6 & 7 describes time and material work procedures and expectations. All repairs necessary to maintain the County's systems must follow the prescribed procedures defined in the aforementioned scope of work sections.
- Question 20. Regarding Section III.6 of the Solicitation (p. 14), can the County confirm that all costs associated with "Work Request, Work Order Number Assignment and Work Tickets" will be excluded from the base bid?
- Answer 20. Yes, please see responses to questions 14 and 15.
- Question 21. Regarding Section III.7 of the Solicitation (p. 15), can the County confirm that all costs associated with "Project Work" will be excluded from the base bid?
- Answer 21. Yes, please see response to questions 14 and 15

- Question 22. Regarding Section III.8 of the Solicitation (p. 16), can the County advise if the bidder's central station is required to have "redundant monitoring centers strategically located across the United States?"
- Answer 22. No, reference Section A of the addendum for changes to the Section II Scope of Services
- Question 23. Section III.10 of the Solicitation (p. 17) states that Work authorized in advance by the County Project Officer or designee to be performed on a time and material basis outside of regular work hours shall be paid at the overtime hourly labor rate(s) provided on the Bid Form." Neither the Bid Form nor Attachment 1 Pricing Schedule provide direction on overtime hourly rates or calculations. Could the County please clarify the overtime hourly rates requirements?
- Answer 23. Reference Section A of the addendum for changes. Please see the revised Pricing Schedule that includes language pertaining to overtime work and additional line items for associated hourly rates outside of regular work hours.
- Question 24. Could the County provide the quantity of locations of ACPD Remote and Mobile Cameras in Schedule A (p. 36)?
- Answer 24. Reference Section A of the addendum for changes to Schedule A
- Question 25. The line item in Schedule A, "Sequoia Plaza Department of Human Services, 2100 Washington Blvd" for "IP Cameras Qty 1 T91D61 Wall Mount Bracket Andover NC2 9680" (p. 37) categorizes the system as "IP cameras," but the equipment type is listed as a camera mount and the Manufacturer and M/N listed is for a communication module. Could the County clarify the correct part number/type for this item?
- Answer 25. Reference Section A of the addendum for changes to Schedule A
- Question 26. The line item in Schedule A for Sequoia Plaza Department of Human Services, 2100 Washington Blvd. for "Labor Summary Qty 40 cameras" categorizes the system as "Labor Summary", but the Equipment Type, Manufacturer, M/N is listed Cameras, Axis, P-Series. Could the County confirm this is not equipment that should be included with our bid pricing in Attachment 1?
- Answer 26. Reference Section A of the addendum for changes to Schedule A
- Question 27. Can the County define "Processor" in the context of the scope for Schedule A Equipment List: "1. Access Control System, 1.7. Processor" (p. 47)?
- Answer 27. Reference Section A of the addendum for changes to Schedule C. Item has been removed.
- Question 28. In the Schedule C Guidelines item "1.5 Workstation, 1.5.1 Annually" (p. 48), can the County confirm the offsite back-up will be maintained by the County Project Officer?
- Answer 28. Yes, this will be maintained by County personnel.
- Question 29. For the Schedule C Guidelines item "1.5 Workstation, 1.5.1 Annually" (p. 48), can the government confirm that the contractor will not be required to maintain and house an offsite back-up for the government?
- Answer 29. Yes, this will be maintained by County personnel.

- Question 30. Schedule A Equipment only lists "Gate" at three (3) locations on the equipment list. Can the County provide the locations that have gates and the gate quantity(s) per location which will require Preventative Maintenance, Inspection, and Testing?
- Answer 30. Reference Section A of the addendum for changes to Schedule C.
- Question 31. Schedule A Equipment List includes IDS/Intrusion/Burg panels and devices. However, "Schedule C Guidelines" does not include Preventative Maintenance, Inspection, and Testing guidelines for this system type. Can the County provide an updated "Schedule C Guidelines" document to include an IDS/Intrusion panels and devices section?
- Answer 31. Reference Section A of the addendum for changes to Schedule A.
- Question 32. Can the government County an updated "Schedule C Guidelines" document to include the IDS/Intrusion/Burg panel(s) and device(s) testing requirements for the monitoring service change over?
- Answer 32. Guidelines for transition from the current contractor to the awarded contractor will be determined post-award
- Question 33. Schedule A includes fire panels and devices. However, Schedule C does not include Preventive Maintenance, Inspection, and Testing guidelines for this system type. Can the County provide an updated "Schedule C Guidelines" document to include an IDS/Intrusion panels and devices section?
- Answer 33. Fire alarm panels and devices are maintained under a separate County contract. The awarded contractor is only required to monitor the alarm panel for trouble, supervisory, and other associated signals.
- Question 34. A total of seventeen (17) electric locks were identified in Schedule A. However, a total of seventy-one (71) reader devices were identified. Can the County confirm only quantity of electric locks found in Schedule A should be included in the Preventative Maintenance, Inspection, and Testing guidelines pricing?
- Answer 34. Reference Section A of the addendum for changes to Schedule A & C. Locking hardware has been removed from Schedule A and guidelines have been updated in Schedule C.
- Question 35. Can the County provide an updated Schedule C document to include the Fire panel(s) and devices testing requirements for the monitoring service change over?
- Answer 35. Fire alarm panels and devices are maintained under a separate County contract.
- Question 36. Schedule A identifies two (2) locations that mention "Elevator." Can the County provide the locations and the quantities of elevator phones per location which will require elevator phone monitoring services?
- Answer 36. Reference Section A of the addendum for changes to Schedule A. Elevator phones are currently monitored under a separate elevator contract.
- Question 37. In Attachment 1, Tab A, "Preventive Maintenance," since bidders are required to provide separate pricing for every location, is it possible for different sites to be awarded separately?
- Answer 37. No, the County will only award based on the GRAND TOTAL, we will not award separately per site. Reference the solicitation, Section I, provision 20 "Method of Award".

- Question 38. Can the County clarify that the total number of hours listed in Attachment 1, Tab B, "Estimated Hours per Year" is based on the previous year for services calls only for all sites/location/equipment provided in the RFQ documentation?
- Answer 38. The "Hours per Year" is purely an estimation of how much time will be spent per year on this contract.
- Question 39. Can the government clarify if the total number of hours listed in Attachment 1 Section B, "Estimated Hours per Year" is based on the previous year for services calls only for all sites/location/equipment provided in the RFQ documentation and for similar requirements requested in the RFQ documentation?
- Answer 39. The "Hours per Year" is purely an estimation of how much time will be spent per year on this contract.
- Question 40. Can the government advise if the hours in Attachment 1, Tab B "Estimated Hours per Year" reflect the total number of hours which should be included in the pricing? Or should the bidder include the total hours per year required based on the bidder's assessment of the ITB requirements?
- Answer 40. The "Hours per Year" is purely an estimation, Bidders pricing should be based off the ITB requirements to successfully manage this program.
- Question 41. Would the County consider positions in addition to what is listed in Attachment 1, Tab B "Position" in order to support the New and Corrective Work, On-Call Corrective Repair Service, Work Orders, and Project Work?
- Answer 41. Not at this time in order to preserve an equitable bid process.
- Question 42. Can the County confirm that the pricing requirement in Attachment 1, Tab C, Line item 1 is only for one (1) 12-month period for each service requested? If not, can the government clarify the total number of panels that require monitoring
- Answer 42. The services requested in Attachment 1, Section C, Line Item 1 are additional tasks to be priced per unit or location. Actual quantities and locations will be determined at the time of award and will be reflected in the subsequent purchase order.
- Question 43. Can the County confirm that all panels listed in Schedule A-C require monitoring?

 Answer 43. All panels listed in Schedule A will require one or more type of monitoring service outlined in Attachment 1, Section C. Actual quantities and locations will be determined at the time of award and will be reflected in the subsequent purchase order. Monitoring services shall not be included in the Preventive Maintenance pricing submitted in Section A.
- Question 44. Regarding Attachment 1, Tab C, Line item 1 (Intrusion, Fire Alarm, Elevator Phone, and Duress), can the County provide the system monitoring notification methods/types/requirements and reporting requirements for this service?
- Answer 44. All notifications will be routed through the contractor's central monitoring station to the provided County contact information for each site, via phone call, email, or customer portal.

- Question 45. Can the County confirm the pricing requirement for Attachment 1, Tab C, Line item 2 is only for one (1) 12 month period for each service requested?
- Answer 45. The services requested in Attachment 1, Section C, Line Item 1 are additional tasks to be priced per unit or location. Actual quantities and locations will be determined at the time of award and will be reflected in the subsequent purchase order.
- Question 46. Can the County clarify if all services requested in Attachment 1, Tab C, Line Item 2 are for a single location/site?
- Answer 46. The services requested in Attachment 1, Section C, Line Item 2 are additional tasks to be priced per unit or location. Actual quantities and locations will be determined at the time of award and will be reflected in the subsequent purchase order. This pricing tab is also meant to service as the basis for new sites that might be added post-award.
- Question 47. Regarding the following statement from Attachment 1, Tab C, Line Item 2, can the County provide the existing cell unit in place and cellular service provider? "Central station monitoring via cellular communicator (DO include service cost of cellular communicators)."
- Answer 47. The existing cellular provider and unit information will be provided post-award during the transition period.
- Question 48. Regarding Attachment 1, Tab C, Line item 2 (Fire System Monitoring/1 panel, Burglar Alarm System Monitoring/1 panel, Elevator Phone Monitoring/1 car): can the County provide the system monitoring notification methods/ types/requirements and reporting requirements for this service?
- Answer 48. All notifications will be routed through the contractor's central monitoring station to the provided County contact information for each site, via phone call, email, or customer portal.
- Question 49. Regarding Section III of the Solicitation (p. 2), is there a current asset and inventory system utilized for maintenance services?
- Answer 49. Reference Section A of the addendum for changes to Schedule A.
- Question 50. Are all devices barcoded and serial numbers documented in the current system? If so, will this be provided to the contractor, post award?
- Answer 50. The current barcodes are specific to the current contractor. The barcode numbers can be provided from historical inspection reports for use by the awarded contractor. However, the system used by the current contractor is not under control of the County for transition to the awarded contractor.
- Question 51. Are there as-built drawings available for each of the locations?
- Answer 51. As-builts are available for some locations and can be provided to the awarded contractor. As-builts do not contain the location of security systems equipment.
- Question 52. Is there an existing maintenance service request and ticketing software system? If not, will providing one be part of the scope of the contract?
- Answer 52. The current contractor does utilize a customer portal (eSuite) to input and track service requests, monitor and modify systems' status, and track system events.

 Providing a similar system is required under the Minimum Bidding Qualifications Paragraph 2.

- Question 53. Regarding Section III.2 of the solicitation (p. 20), is traffic management required to access and perform PM for any existing devices? Or this in reference to new project work installations, as required?
- Answer 53. Traffic management is not required for PM of existing services.
- Question 54. Regarding Section III.2 of the Solicitation (p. 20), how many known locations require lift to access for performing Preventive Maintenance services?
- Answer 54. Pricing shall be submitted assuming no lifts are required
- Question 55. Could the County please confirm that the performance of the firmware upgrade or software updates described in Schedule C, Software and Firmware (p. 49) would be considered a work order and not Preventive Maintenance?
- Answer 55. It is confirmed that firmware upgrades and software updates are considered new work and not included in the Preventive Maintenance. See Schedule C.5.1.2 outlining the requirements to provide cost and recommendations.
- Question 56. Could the County please confirm if the contractor is responsible for providing notification for Operating System upgrades or patches described in Schedule C, Software and Firmware (p. 49)? Are these managed by county IT personnel?
- Answer 56. OS upgrades and patches shall be performed by County personnel
- Question 57. Would the County allow a bidder's personnel to obtain any missing required certifications/training and provide evidence within 30 days of contract award?
- Answer 57. No, all required certifications and proof shall be submitted at the time of bid submission
- Question 58. Section II.2 of the Solicitation (p. 11) states that the Project Manager "shall actively hold the following Schneider Electric Technician Services certifications throughout the duration of the Contract for this Project." Could the County please clarify the specific Schneider Electric certification, or any equivalence, required for the Project Manager?
- Answer 58. Reference Section A of the addendum for updated Exhibits. Minimum qualifications have been updated.
- Question 59. The certified Platinum status with Brivo is dependent on sales and bringing new customers to them, and not the technical expertise of the contractor. Regarding the requirement in Section II.2 of the Solicitation (p. 10), will the County approve a contractor with an Authorized Reseller Status with certified technical staff?
- Answer 59. Reference Section A of the addendum for updated for Staffing Qualifications. Contractor shall be authorized to sell and service Brivo equipment.
- Question 60. Can a bidder obtain authorized dealer/distributor status required in Section II.2 of the Solicitation (p. 10) within 3 months if not currently held?
- Answer 60. No, all required certifications and proof shall be submitted at the time of bid submission
- Question 61. The solicitation notes that the successful bidder be certified in ALL noted systems. The "Schneider Electric Certified TAC Integrator" is a proprietary system and does not certify independent integrators how is this to be handled?
- Answer 61. Reference Section A of the addendum for updated Exhibits. See updated minimum qualifications.

- Question 62. The Schneider Electric Continuum access control system was replaced with a Lenel access control system. Will the Schneider Electric Certified TAC Integrator qualification be removed?
- Answer 62. Yes, reference Section A of the addendum for updated Exhibits. See updated minimum qualifications.
- Question 63. The Bosch intrusion systems platform was replaced with DMP intrusion systems platform with a 4G cell for primary communications. Will the Bosch certified dealer be replaced with a DMP certified dealer qualification?
- Answer 63. Bosch equipment is still present within the County system. Reference Section A of the addendum for updated Exhibit A. Additional DMP certification will be added, see updated minimum qualifications
- Question 64. Currently there is a dedicated on-site technician for Arlington County performing service, inspections, surveys, and support. Is this on-site dedicated technician still a requirement for Arlington County?
- Answer 64. The County does not prescribe specific means and methods to deliver the require services. However, the awarded contractor must meet the requirements to deliver the preventive maintenance and corrective work response time requirements.
- Question 65. Confirming annual cost this should include inspections (annual locations, semiannual locations, quarterly locations, and monthly safe haven locations), intrusion monitoring, fire alarm monitoring, intrusion cell primary, fire alarm cell sole-path, open/close log-only reports, customer on-line admin portal and secure access for the Brivo access control locations, correct?
- Answer 65. Grand Total price estimates total annual cost.
- Question 66. Art House 3 listed on the pricing sheet and Schedule A Equipment List should be ART Bus Facility Warehouse at that address (2900 S Eads St.) Art House 3 is part of the Arlington County Water Pollution Control contract. The equipment listed is for Art House 3 not for ART Bus Facility. Please advise.
- Answer 66. Reference Section A of the addendum for updated Exhibits.
- Question 67. Barcroft Sports Complex on the pricing sheet does not list the main building only the restroom access. Can we combine the restroom access locations on one line and price the main complex on the other line?
- Answer 67. Reference Section A of the addendum for updated Exhibits.
- Question 68. I do not see Clarendon Club House listed on the pricing sheet or on Schedule A Equipment List. This is an active site with intrusion system, fire alarm monitoring and inspections please advise.
- Answer 68. Reference Section A of the addendum for updated Exhibits.
- Question 69. Fire Station No. 10 listed on pricing sheet is not on Schedule A Equipment List. Please advise.
- Answer 69. Reference Section A of the addendum for updated Exhibits.
- Question 70. I do not see Arlington Economic Development at 1100 North Glebe Road, Suite 1500 listed on the pricing sheet or on Schedule A Equipment List. This is an active site with intrusion system and inspections please advise.
- Answer 70. Reference Section A of the addendum for updated Exhibits.

- Question 71. I do not see RITZ-CARLTON RADIO SITE at 1200 S. Hayes Street listed on the pricing sheet or on Schedule A Equipment List. This is an active site with access control inspections please advise.
- Answer 71. Reference Section A of the addendum for updated Exhibits.
- Question 72. I do not see Community Residences at 1212 S. Irving St. listed on the pricing sheet or on Schedule A Equipment List. This is an active site with elevator monitoring and inspections please advise.
- Answer 72. This site is not under the monitoring and maintenance responsibility of Facilities Management Bureau at this time.
- Question 73. I do not see Fire Station 5 AURORA OLD at 1740 S Hayes St. listed on the pricing sheet or on Schedule A Equipment List. This is an active site with fire alarm monitoring and inspections please advise.
- Answer 73. Reference Section A of the addendum for updated Exhibits.
- Question 74. I so not see Clarendon Club House at 3141 10th St. listed on the pricing sheet or on Schedule A Equipment List. This is an active site with intrusion, fire alarm monitoring and inspections please advise.
- Answer 74. Reference Section A of the addendum for updated Exhibits.
- Question 75. I do not see Carlin Hall at 5711 S 4th St. listed on the pricing sheet or on Schedule A Equipment List. This is an active site with inspections please advise.
- Answer 75. Reference Section A of the addendum for updated Exhibits.
- Question 76. I do not see TE & O Warehouse 2 located at 4280 29th St. South listed on the pricing sheet or on Schedule A Equipment List. This is an active site with fire alarm monitoring please advise.
- Answer 76. Reference Section A of the addendum for updated Exhibits.
- Question 77. I am showing Police Department Mobile Command at 2701 South Nelson Street as Police Impound Lot at 4250 29th St. S please advise.
- Answer 77. Reference Section A of the addendum for updated Exhibits.
- Question 78. Regarding the eSuite customer data portal, is it a requirement to be able to generate customized reports?
- Answer 78. Yes, it should be capable of provide reports for billing, work order tracking, and system analytics to list a few of the current functions.
- Question 79. We understand that the Access Control system is Lenel, is it a requirement for the vendor to be a certified Lenel dealer?
- Answer 79. Yes, reference Section A of the addendum for updated Exhibits. See updated minimum qualifications.

The balance of the solicitation remains unchanged.	
	Arlington County, Virginia
	Javier Iturralde, CPPO, CPPB, VCA Procurement Officer
RETURN THIS PAGE, FULLY COMPLETED AND SIGNED, WITH YOUR BID:	
BIDDER ACKNOWLEDGES RECEIPT OF ADDENDUM NUMBER 1.	
FIRM NAME:	

SIGNATURE: ______ DATE: _____

AUTHORIZED