



Purchasing Department

209 Water Street
Johnson City, TN 37601
(423) 975-2715

ADDENDUM

TO: All Prospective Vendors

FROM: Debbie Dillon,
Director of Purchasing

SUBJECT: RFP# 6730 – ADDENDUM #1
Website re-design for MTPO

DATE: December 8, 2023

Consider this addendum an integral part of the above referenced Request for proposal:

- See attached 144 Questions and responses.

All other specifications/information contained in the RFP Documents remains unchanged and in effect. **Vendor is to acknowledge receipt of this addendum by initialing on this form.** Failure to acknowledge this addendum could be cause for rejection of your submittal.

For any questions regarding this addendum, please contact this office.

/dd

**RFP 6730 – Website Redesign for the Johnson City MTPO
Addendum #1**

General Comment from MTPO Staff: Please note, this RFP is to redesign the website at <https://jcmpo.org/>, **NOT** <https://www.johnsoncitytn.org/>. The MTPO has a completely separate standalone website and domain from the City of Johnson City.

Response to Questions for Clarification:

- 1) How many non-technical content editors do you want to allow to edit the new website?

Response: There will be a minimum of 2 content editors, with a maximum of 5.

- 2) How many pages and documents are on the website today?

Response: There are approximately 50 webpages on our site. We also have 128 documents and 71 pictures. Please note that some of these documents will not transfer, as they are out of date. The MTPO staff will work with the contractor to identify items for archiving. Also, the number of pictures will be determined by the new website design. The final number of pages will be confirmed prior to migration by the contractor.

- 3) Would you like for [redacted] to migrate all the content into the new one?

Response: Please see the response to the Question 2.

- 4) We would like to integrate as many Internet and Social media communication applications as possible. Can you give us any idea on the budget range for this project so we can get the proper discounts to fit your budget?

Response: Budget is unavailable.

- 5) [Redacted] is a Canadian firm specializing in website design and development. We are interested in responding to the RFP for Website Redesign for the Johnson City MTPO. Could you please confirm if proposals from vendors outside of the U.S. will be considered?

Response: If your firm can meet all the requirements in the RFP and there are no communication issues, then you are welcome to respond and be considered for this RFP. Also keep in mind that our time zone is Eastern and address how or if this will affect the requirements. As we are a federal grantee, contractors will also need to have a NCAGE, a five-character alphanumeric identifier assigned to entities located outside of the U.S. and its' territories. Contractors must also not be found on the Suspension or Debarment List and/or from a country with current sanctions from the US Government.

- 6) Will local or in-state agencies be given preference?

Response: No . We will consider the proposer who can best meet the requirements in the RFP.

7) What Content Management System (CMS) is being used on the current website?

Response: The Johnson City MTPO website is not currently using a CMS. Webpages are created in Dreamweaver and uploaded using FileZilla to the Linux hosting with cPanel on the GoDaddy server. The proposer can recommend a CMS for the new website.

8) When was the website last redesigned?

Response: This website was last redesigned in 2018. It is developed and maintained in-house by non-technical planning staff using a template purchased from Sharon Shaked at <https://www.accessible-template.com/>.

9) Is there a preference on what CMS will be used?

Response: Proposers can recommend a CMS; there is no preference at this time.

10) What is your "not to exceed" budget?

Response: Please see the response to Question 4.

11) What is your yearly maintenance budget?

Response: We currently maintain the website for approximately \$615.00 annually with subscriptions to Adobe Dreamweaver and GoDaddy, which includes Linux hosting with cPanel, site domain registration, SSL, and website security. Content is managed by MTPO employees only.

12) Will all of the current 50 pages and 20+ document folders be migrated to the new website?

Response: Please see the response to Question 2.

13) Are there any additional 3rd party applications or social media platforms not listed in Section 3, Task 4 that will be integrated into the website?

Response: We do not use any other 3rd party applications or social media platforms at this time. The proposer can recommend other applications or platforms that could be useful to achieve our mission for meaningful public outreach.

14) Beyond the current challenge(s) around accessibility and responsiveness across devices/compatibility, are there other impressions of the current website's design and user experience that can be shared at this time?

Response: We don't have anything else to add, other than what is already stated in the RFP.

15) How would you evaluate the current site's navigation and overall structure for the target audience?

Response: We feel it is fairly organized and basic. The accessibility and responsiveness definitely need improvement, as stated in the RFP.

16) Is it easy for users to navigate to their desired page?

Response: As far as we know, we've had no complaints about the site navigation. Proposers can recommend improved options.

17) Is content organized in a way that is easy to find?

Response: We do not currently have a search function built into the website.

18) What specific goals, objectives or metrics does the organization have for this redesigned website?

Response: We need a modern, accessible, responsive website where the content is easily updated. We also envision driving more traffic to our site by optimizing search results and tracking performance using the latest Google Analytics 4 or higher.

19) Are there any specific features or functionalities that should be added or improved upon in the redesign?

Response: As stated in the RFP, we need better accessibility and responsiveness, along with functions that assist a wide variety of audiences (those with a disability, ADA compliant, limited English, etc).

20) What integrations are currently leveraged on the existing site that need to remain? For example, ArcGIS.

Response: Currently, we use a map gallery from ArcGIS Online, Google Translate as a drop down to choose the language of the site, X (formerly Twitter) feed for news and updates, and Google Calendar embedded. We also use Google Analytics. If there is a better option to track website performance than Google Analytics, please feel free to recommend options.

21) Since much of the content in the existing website is intentional and to comply with federal/state laws and regulations, are copywriting services needed?

Response: Generally, materials produced by federal agencies and their grantees are in the public domain and may be reproduced without permission. The new website cannot be copyrighted.

22) Are there certain pages/sections that are able to be re-written or enhanced?

Response: We are open to recommendations to update current webpages.

23) Is the team open to content strategy recommendations for organizing and presenting content on the website? For example, how can the content be made more engaging and accessible to users beyond just content management?

Response: We are open to recommendations to content strategy.

24) Are multimedia elements such as images, videos, and interactive features available for this project or is there potential for net-new imagery (a photoshoot, video shoot etc.)?

Response: The MTPO staff will provide multimedia elements for the website. Once hired, the successful contractor can provide a list of needs to the MTPO staff.

25) What is the current SEO strategy and optimization plan?

Response: We do not have a current SEO strategy, other than uploading a site map to Google.

26) Is the team open to including a SEO audit, strategy and implementation to this scope of work?

Response: That option is acceptable.

27) Is there any paid media (social, search ads, etc.) that drive to the site?

Response: No.

28) Can you share the current pain points with hosting with GoDaddy?

Response: There is currently a lack of technical support from GoDaddy. It has become increasingly beyond the capabilities of current staff to keep up with website development tools and the necessary technical expertise to maintain the website. The MTPO staff are transportation planning professionals and not web developers.

29) What are the likes/dislikes of Adobe Dreamweaver for those currently responsible for content management on the site?

Response: We are not happy with Adobe implementing subscription-based software and adding an annual cost in maintaining the website. We are also unable to purchase a second license for a backup content editor. It has become more cumbersome to use for non-technical staff. We are open to other options.

30) Will the current brand style guide be available for review prior to the logo redesign and color scheme deliverable is kicked off?

Response: We do not currently have a style guide. The "logo" was designed by staff many years ago. Also we are looking for is a new logo and color scheme, not branding.

31) Can you provide a project budget?

Response: Please see the response to Question 4.

32) How many pages will need to be migrated? 50?

Response: Please see the response to Question 2.

33) Why are you looking for a new vendor verse just doing a refresh with your current vendor?

Response: Please see responses to Questions 7 and 8. We are looking at options for a refresh, to provide a better experience for users who are disabled, and to provide easier content management. The MTPO staff need to focus on transportation planning and not website maintenance.

34) Can you provide what payment vendor you are currently using?

Response: The MTPO does not use a payment vendor for its website. We do not accept or collect any payments, as we do not sell anything.

35) Can you list any additional integrations you will require beyond what was specifically called out in the RFP?

Response: Please see the responses for Questions 13 and 20.

36) How many forms are you looking to have built and what form types are they., burn permit, etc.?

Response: We only use a form to gather public comment on documents. We currently build forms using 123 Form Builder and link those on our site. We have also used SurveyMonkey in the past. An option to create forms within the proposed CMS will be ideal (form module).

37) Have you met with any vendors prior to this RFP? If yes, who?

Response: No.

38) Have you had any demos in the past 12 months? If yes, who?

Response: No.

39) What is your budget for this project?

Response: Please see the response to Question 4.

40) When would you like this project to start?

Response: As noted on page 9 of the RFP, we anticipate this project to start around the end of February 2024, after a notice to proceed is provided to the contractor from the City of Johnson City's Purchasing Department, of which the Johnson City MTPO is a division.

41) Who developed and currently maintaining the current website?

Response: Please see response to Questions 7 and 8.

42) Is there an incubator vendor? If yes, can they participate in this solicitation?

Response: We do not have an incubator vendor.

43) Will the website be publicly accessible? If so, who will be the primary users?

Response: Yes, this is a public facing website that will be used by the general public to further our mission of meaningful public outreach.

44) Is the anticipation that the website to have an internal or external dashboard?

Response: We do not currently have a dashboard, other than using Google Analytics for website performance. Proposers can recommend one.

45) Do you expect the vendor to perform data cleansing activities?

Response: We do not expect data cleansing activities.

46) Do you expect the vendor to provide post-implementation support and maintenance?

Response: This is an option that can be presented by proposers.

47) Is there a not-to-exceed budget allocated for this procurement? If so, please disclose the value.

Response: Please see the response for Question 4.

48) Can the work be performed in the hybrid resource model (on-site/offshore/remote)?

Response: Yes, the work can be performed remotely, as long as the contractor can correspond to the MTPO staff in the Eastern time zone, Monday through Friday from 8:00 a.m. to 5:00 p.m.

49) On which platform the existing website is developed?

Response: Please see response to Questions 7 and 8.

50) Can the work be performed remotely or outside the USA?

Response: Please see response to question 48.

51) Do you have specific Key Personnel you are looking for?

Response: We are looking for someone with experience who can design, develop, and deploy a functional website that meets the requirements in the RFP.

52) Can you propose the resources that you are looking for?

Response: We expect the vendor to be able to run a website that meets our needs as a government agency.

53) Do you have any specific platform that you are looking for? Are you comfortable if we propose WordPress?

Response: Proposers can recommend a platform, but there are different levels of WordPress. Please identify what level you are proposing in your response.

54) Does the experience need to support designs for other subdomains or portals? Or will all have the same user experience?

Response: We do not have subdomains or portals. This is a standalone website.

55) What is your anticipated role in the content migration? Is there a substantial amount of clean-up, content redevelopment, or optimization needed?

Response: Please see the responses to Questions 2 and 3.

56) Is hosting also required for this Project, Does the City (or your specific team) have a preference for AWS vs Google Cloud for the infrastructure?

Response: Hosting with a user-friendly CMS is preferable. The site content must be able to be updated by MTPO staff 24/7.

57) Is there the need to develop & manage more websites in the future, or will there only be 1 site in scope for the foreseeable future?

Response: This is the only website for us.

58) Does the City have a preference or familiarity for a particular CMS, or is WordPress acceptable?

Response: Please see response to Question 53.

59) Are there specific SEO goals or targeted keywords?

Response: Please see the response to Questions 25 and 26.

60) Do you need support & maintenance service for the website?

Response: Please see the response to Question 46.

61) What is the estimated budget for this project?

Response: Please see the response to Question 4.

62) What is your annual maintenance budget?

Response: Please see the response to Question 11.

63) Is the City good with offshore resources providing support or applying for this project? Will local or in-state agencies be given preference?

Response: Please see the responses to Questions 5 and 6.

64) Do you have an estimated amount of expected website traffic?

Response: In the past 90 days, our website was visited by 695 unique users, with 4,200 page view "events."

65) What will be the Anticipated Start Date for this opportunity

Response: Please see the response to Question 40.

66) How many subdomains do you require on the website?

Response: Please see response to Question 54.

67) Do you have any incumbent for this Opportunity

Response: Please see response to Questions 7 and 8.

68) Do you want to have any additional features in the website? OR any list of specifications you have?

Response: Please see responses to multiple previous questions on this topic and also review the RFP for the specifications.

69) Are there specific pain points or areas of improvement you've identified in the website?

Response: Please see response to Questions 28 and 29.

70) Please describe use cases where you will need translation of slang terms on the website.

Response: We aren't sure what definition of slang terms this question refers to, but translation options of our website to other languages is needed, such as but not limited to Spanish. We currently use Google Translate.

71) Do we need to provide resumes? If yes, is there any page limit for resumes.

Response: Please provide the qualifications for the project team that includes information pertinent to this RFP.

72) Do you have an estimated budget set for this project?

Response: Please see the response to Question 4.

73) Do you have preference for any particular CMS?

Response: Please see the response to Questions 7 and 23.

74) Are there any websites that the City want vendors to look up as inspiration for the new site?

Response: Please see the following websites for inspiration from other transportation planning organizations:

- <https://www.browardmpo.org/>
- <https://www.alamoareampo.org/>
- <https://www.campotexas.org/>
- <https://www.indympo.org/>

75) Is the project expected to be done from onsite or can it be performed from remote also?

Response: Please see the response to Question 48.

76) Can you please let us know the project start date?

Response: Please see the response to Question 40.

77) We understand that support and maintenance is not part of this project. Are we correct here?

Response: Please see the response to Question 46.

78) We understand that support is required by college. If so, will support be limited to US business working hours i.e., 8am to 5pm on 5 working days? Can this work be done from remote? Please confirm.

Response: Please see the response to Question 48.

79) Does the budget include support costs?

Response: The budget for the new website does not include annual support costs. The proposer can list an option to provide support for two years after the publication of the website, as listed in the RFP on page 17.

80) Can you share with us the current external hosting platform details?

Response: Please read page 4, Section 1.2 of the RFP.

81) Is there any preference for local vendors?

Response: Please see response to Questions 5 and 6.

82) Is accessibility required for this website? If so, to what level (Level A or Level AA or Level AAA) ? Is accessibility also part of the project budget?

Response: Yes, accessibility is required for this website and part of the project budget, to at least WCAG 2.2, Level AA.

83) Is the vendor expected to be involved in user experience research processes to determine wireframes and/or visual designs for the new website?

Response: No.

84) Brief us about your Post Go-Live Support Requirements

Response: Please see response to Question 79. The MTPO staff reserves the right to exercise the option for additional support for website enhancements.

85) Does City have any preference for cloud hosting such as Azure, G-cloud?

Response: Please see response to Question 56.

86) Is there an incumbent partner that will be participating in this RFP?

Response: Please see response to Questions 7 and 8.

87) What is the current CMS platform used by the City?

Response: Please see the response to Question 7.

88) How many pages are expected to be part of the newly designed web pages?

Response: Please see response to Question 2.

89) Number of Static content web pages?

Response: Almost all of the pages are static.

90) Number of data entry web pages?

Response: Please see response to Question 36.

91) Should we provide cost for support and maintenance separately?

Response: Yes.

92) Is it acceptable for support & maintenance to be performed from remote/offshore?

Response: Same as response to Question 48.

93) Do we have a preference if we provide 3 government references?

Response: You can choose which 3 references you want to provide.

94) Is it mandatory to submit three government references, or are we allowed to include commercial references as well?

Response: The references do not have to be government only; they can include commercial references. Please keep in mind that we are looking for contractors who have experience with government websites.

95) Is the city looking at custom web development or a standard CMS software? Is there any preference?

Response: Please see response to Question 9.

96) What are the existing APIs the agency has to implement in the new website?

Response: Please see responses to Questions 13 and 20.

97) Is the city required to include all existing features or sections of the website to the new website or it is subject to discussion?

Response: Please see response to Question 2.

98) Will the third-party website redirection exist in the new website as same in the existing one?

Response: Yes.

99) Is it mandatory to have previous experience in the development of websites for government agencies?

Response: It is not mandatory to have previous experience in the development of websites for government agencies; however, please keep in mind the experience is one of the criteria that proposers will be evaluated on.

100) What is the budget range?

Response: Please see response to Question 4.

101) What is the ideal project timeline?

Response: The project has a target to be completed by February 2025, as shown in the RFP on page 9.

102) Is there a (CMS) platform preference?

Response: Please see response to Question 9.

103) What 3rd-party integrations are included?

Response: Please see the responses for Questions 13 and 20.

104) Are there existing branding guidelines?

Response: Please see response to Question 30.

105) How many people will be administering content?

Response: Please see response to Question 1.

106) Who supports the current site?

Response: The MTPO staff currently maintain the website.

107) What specific accessibility and user experience issues have been identified in the current website?

Response: The current accessibility tools are not robust. It is our understanding they do not meet current WCAG 2.2 standards (which was just released in October 2023, unbeknownst to the MTPO). The responsiveness of the website could be better for mobile users, as Google indicates there are problems with some pages. For example, there are buttons too close together to be clicked on. Our documents are almost all in Adobe, which we understand is very difficult for some screen reader software for the visually impaired. Federal websites have mostly moved to displaying documents as HTML pages, which the MTPO staff has had trouble creating.

108) Are there specific features or content from the existing website that the MTPO considers essential to retain or improve?

Response: As we are a government website, most of the information is required. Please also see the response to Question 2.

109) Can the MTPO provide more detailed information about the current level of WCAG compliance and specific areas where improvements are required?

Response: We are not exactly sure which level of compliance our site meets. At best, it meets Level A. We would like to at least achieve WCAG 2.2, Level AA.

110) Were there specific challenges faced in the transition to Google Analytics 4 that the MTPO wants to avoid or manage better in the new website?

Response: Google has transitioned away from support for developer tools, as far as the MTPO staff is concerned. The transition from Universal Analytics to Google Analytics 4 was rife with trouble implementing technical requirements, of which the MTPO non-technical staff could not process. Google still says the setup is not complete. Assistance will be needed in adding the new website to Johnson City MTPO properties.

111) Can the MTPO provide data on the user demographics and the types of devices predominantly used to access the current website?

Response: Please see the appendix at the end of these questions for reports from Google Analytics that show demographics and devices used to access the website.

112) Are there specific mobile or desktop platforms that the MTPO wants to prioritize for optimization?

Response: We would like to prioritize desktop for optimization; however, we have seen a distinct increase in mobile users. Proposers can recommend other platforms.

113) What are the MTPO's experiences and preferences regarding GoDaddy hosting and the use of Adobe Dreamweaver for content management?

Response: Please see responses to Questions 28 and 29.

114) Can the MTPO elaborate on the federal and state laws and regulations that impact the website content and structure?

Response: The Americans with Disabilities Act (ADA) governs everything to do with website accessibility for people with disabilities. The ADA outlines that any person or organization must make their website readily accessible and usable by individuals with disabilities if it is for use by the public. The MTPO follows Title II of the ADA, which prohibits discrimination against people with disabilities in all services, programs, and activities of state and local governments. It means that our site must be navigable to disabled people using assistive technology. To meet website accessibility legal requirements, the contractor will need to ensure that all of our website's pages are compliant with web accessibility guidelines. Here is a direct link to the ADA section on websites: <https://www.ada.gov/resources/web-guidance/>

We are also required to meet Section 508 of the Rehabilitation Act of 1973 (updated in 2018), which is a document that ensures that every web page, software, or app, is accessible to all people with disabilities. Here is a direct link to Section 508: <https://www.section508.gov/manage/laws-and-policies/>

We are also governed by the Code of Federal Regulations (CFR), Title 23, Section 450.316, which requires "making public information (technical information and meeting notices) available in electronically accessible formats and means, such as the World Wide Web." Here is a direct link to the section: <https://www.ecfr.gov/current/title-23/chapter-I/subchapter-E/part-450/subpart-C/section-450.316>

115) Are there specific documentation or reporting requirements tied to the federal Consolidated Planning Grant funds that the website must support?

Response: Other than those laws and regulations listed in the response to Question 114, there are no additional requirements that the website must support in the Consolidated Planning Grant.

116) How does the MTPO envision the collaboration process with the contractor's project manager throughout the website development?

Response: The MTPO envisions working with the contractor through each step of the process in redesigning the website. The contractor can make recommendations for content management, hosting, and any other website management tools; however, the MTPO has final say in the approval of such recommendations.

117) What are the MTPO's expectations regarding the frequency and format of progress updates and meetings?

Response: The MTPO staff wants to meet with the contractor (meetings can be held virtually) at least once a month to track progress. Invoices will be required to include staff hours and a progress report.

118) Is there a specific budget range allocated for this project, considering it is funded by federal and state grants?

Response: Please see the response to Question 4.

119) Are there any funding-related restrictions or guidelines that the contractor should be aware of when proposing solutions?

Response: Contractors will need to keep in mind that they should be recommending products and software that are necessary and reasonable for the redesign of the website.

120) How does the MTPO envision the website evolving over the next 5-10 years, and what scalability considerations should be factored into the design?

Response: The MTPO's website is usually redesigned approximately every 5 years. As far as scalability, we do not anticipate significant growth in the number of users than we already have.

121) How does the MTPO wish to approach the migration of existing content to the new website? Would that be a separate RFP, or should this be built into the pricing table we would hypothetically provide?

Response: Proposers will need to include in their pricing the migration of existing content to the new website.

122) Is there a desire for content restructuring and/or reorganization to improve user experience and accessibility?

Response: Please see the response to Question 23.

123) In order to develop a lump sum cost for the project, it is helpful to know if the city will be holding the domain name or if we would be handling annual domain name renewal costs. Will we need to include domain renewal fees in our proposal?

Response: The MTPO staff will manage the domain name and renewals costs. This should not be included in the proposal costs.

- 124) Does the city have a dedicated email provider for @jcmpo.org email addresses, or are these email accounts being hosted by the city on the Deluxe Linux Hosting with cPanel hosting with GoDaddy?

Response: The MTPO staff currently does not use GoDaddy for email. We have email through the City of Johnson City's Microsoft 365 Account, on johnsoncitytn.org, but using our jcmpo.org domain (it's a bit complicated).

- 125) How many email accounts are in use for jcmpo.org?

Response: We are not asking for email services in this Scope of Work.

- 126) In order to accurately submit our proposal for Task 4, is there a specific implementation for ArcGIS Online maps that the team is looking to implement on the new website? Or is the intent to embed maps onto pages similar to how they are done now?

Response: The intent is to keep embedding map galleries, as we do now.

- 127) In order to accurately submit our proposal for Task 6, may we ask approximately how much storage the current website is utilizing on your current host?

Response: The current size of the website is 1.64 GB.

- 128) Is the Johnson City MTPO open to Drupal as the recommended open-source content management system?

Response: The MTPO's website is fairly small and Drupal may not be the right fit; however, proposers should feel free to make recommendations. Keep in mind, the non-technical MTPO staff will be managing content and services that require a steep learning curve may not be appropriate.

- 129) Will MTPO staff be responsible for writing and revising website content? How many staff will be involved in content creation for the new website?

Response: Please see response for Question 1. And yes, the MTPO staff will be involved in the content creation for the new website; however, the contractor will be responsible for content migration.

- 130) Can the City provide examples of comparable websites that you particularly like? This can give us an idea of the scope and style you are after.

Response: Please see the response to Question 74.

131) Does the City have a budget or budget range for this project? It can be helpful to know a budget range in advance so we can try to match the scope of what we provide to your budget.

Response: Please see the response to Question 4.

132) Does the City have a budget for ongoing hosting, support and maintenance for the website?

Response: Please see the response to Question 11.

133) Does the City have a preference between a templated design (used by other organizations) versus a custom design (unique to the Johnson City MTPO)?

Response: This templated design will be unique to the Johnson City MTPO.

134) Would the City like to engage the public for community feedback (e.g., through community surveys, focus groups, or user testing sessions)?

Response: At this time, we will not be engaging the general public for feedback on the new website; however, the MTPO staff will be ask for feedback from Board members and state/federal partners.

135) Regarding hosting, how many website visits does your website currently experience in an average month?

Response: Please see the responses to Questions 64 and 111.

136) Regarding hosting, what resource levels (RAM, CPUs, disk) are on your current hosting server?

Response: Please see below for hosting statistics:

- CPU Usage - 2 / 100 (2%)
- Physical Memory Usage - 2.7 MB / 512 MB (0.53%)
- Disk Usage - 1.95 GB
- Bandwidth - 1.57 GB
- File Usage - 2,290

137) Regarding hosting, do you require any of the following (if so, please provide details): (a) An SLA uptime guarantee, (b) Business Continuity compliance, (c) Redundancy for automatic server failovers, (d) Penetration testing, (e) Stress testing?

Response: If the MTPO staff choose an option for changing the hosting, we would prefer an uptime guarantee, but other than a backup of files, we do not anticipate needing the additional services.

138) Are there a lot of decision makers involved, such as steering committees, leadership teams, elected officials? (This could affect the scope and timeline if there are multiple approval points.)

Response: The review committee will consist of 3 employees.

139) What WCAG level the City aim to have the new website to comply with (e.g., WCAG 2.1 level AA)?

[Response: Please see the responses to Questions 107 and 109.](#)

140) Could you please elaborate on your needs of API integration with YouTube, X (Twitter), Facebook, ArcGIS Online, and others that may be used in the future (such as Instagram). For example, such as what you aim to achieve or what functionality you envision with these API integrations.

[Response: Please see response to Question 20.](#)

141) Regarding website hosting evaluation, does the City want to receive a few alternative options to choose from, or we can propose one option we recommend (e.g., hosting with Amazon Web Services)?

[Response: Please see response to Question 56.](#)

142) Could you please provide the respective counts for (1) documents/PDFs and (2) images that need to be migrated?

[Response: Please see response to Question 2.](#)

143) Can you share the budget for the project?

[Response: Please see response to Question 4.](#)

144) Does the MTPO Staff that will be managing the website in the future have experience with any CMS, or does the MTPO have any preference for the CMS used?

[Response: Please see responses to Questions 7 and 23.](#)