

## **BID # 2043 - Radio Maintenance & Service**

### **Question & Answer**

1. Is the County looking to have a full service maintenance price given (meaning PM and repair service included at one price) or will any repair calls on the equipment be billable on a per call basis? Is the County looking to have a full service maintenance price given (meaning PM and repair service included at one price) or will any repair calls on the equipment be billable on a per call basis?

Answer: It's just there for reference in case there is any after hours work not covered by the 24-hour coverage. Normally it's the day rate for new installs and such. There has been a couple of cases over the years where new install work had to be done at night to minimize disruptions to communications.