

Solicitation Name: ECC - Radio Maintenance FY 23

Deadline: 8/24/2022 12:00 PM

Opening Date: 8/29/2022 11:12 AM

Opened By: Andrew Hamilton

Bids Rcvd: 1

Escambia County Public Safety, Communications Division is soliciting quotes for:

Labor rates and material markup percentages for general repair and/or maintenance of radio and radio equipment not supported by maintenance contract.

*Complete Table A.

Contact: Communications Chief, Andrew Hamilton (850.471.6316).

Selected Vendor Requirements:

- Vendor must regularly perform (LMR) land mobile radio, antenna, and tower work as the main focus of their company business.
- Vendor must supply three references.
- Vendor's tower workers must possess a valid Comtrain or equivalent Basic Tower Safety and Rescue training certification and must provide proof of such training certification with the proposal.
- Vendor must provide pick up and drop off any and all radio components. The county will not provide shipping.
- Vendor shall be all to provide service 24 hours per day, seven days per week, 365 day per year.
- The vendor shall provide a minimum of three (3) radio technicians employed directly by the vendor, located in the Escambia County region, trained and certified in the Motorola platform and service.

Routine Maintenance Issues - Maintenance that does not affect the performance of the radio system and does not affect the ability to quickly and efficiently process radio traffic, but still requires attention.

The vendors **maximum response time is not to exceed two business days from the time the report is received.** All work performed shall be reported to the Communications Chief or designee upon completion.

Non-Critical Maintenance - Problems of a minor nature that does not affect the overall performance of the system and does not affect the ability to quickly and efficiently process radio traffic, but still requires attention.

The vendors **maximum response time is not to exceed 24 hours from the time the report is received.** All work performed shall be reported to the Communications Chief or designee upon completion.

Critical Maintenance - Problems that jeopardize or degrade any part of the system and affects the ability to quickly and efficiently process radio traffic.

The Vendors maximum physical on site response is 2 hours, on a twenty – four (24) hour basis, to include weekends and holidays. All work performed shall be reported to the Communications Chief or designee upon completion.

Table A

Type	Hourly Rate (US Dollars)
Labor Rate (Standard Business Hours)	\$95
Labor Rate (After Business Hours)	\$142.50
Material Mark-up Percentage	30%