ChildCareGroup

ADDENDUM #1

RFP No:	2023-02
RFP Title:	Cloud-Based ERP for Nonprofit Organization
Questions Deadline:	February 10, 2023, at 10:00pm (CST)
RFP Due Date:	February 24, 2023, at 10:00pm (CST)

Addendum #1 is issued by the ChildCareGroup Procurement Office. Please see the following for changes, additions, deletions, and/or clarifications to the specifications:

CHANGES
The due date and time for this solicitation **has been extended to February 17, 2023, at 10:00pm (CT**). Responses received after this due date and time will not be accepted.

CLARIFICATIONS

Q1. How much budget has been allocated for this project?
A1. $50-$75K

Q2. How many office locations does CCG have?
A2. See A3 below.

Q3. How many Business Units does CCG have? Including number of EINs?
A3.
- One company currently, but would like multi-co capability
- Management and Administration w.
  o 8 departments
- Head Start programs
  o 4 departments; 20 locations
- Child Care subsidy programs
  o 7 departments; 3 locations

Q4. What is your current Single Sign on solution that you need integration with?
A4. Microsoft

Q5. How many currencies do you need support on?
A5. One

Q6. There will be a 1-month hyper care cost included in the proposal, would CCG require additional MSP support (1+ years to be quoted as part of RFP)?
A6. It would be helpful to see a separately quoted support package

Q7. What are the expected timelines for this project?
A7. April - September

Q8. Total Employee Count of CCG?
A8. 410

Q9. Does CCG plan to hire additional IT resources to help with support after go-live?
A9. No

Q10. Would ChildCareGroup be willing to agree to RSM's Master Services Agreement, with reasonable exceptions?
A10. Yes

Q11. Is ChildCareGroup amenable to RSM's reasonable exceptions to the legal/risk terms of the RFP?
A11. Yes

Q12. How much time is currently planned for each demo, and will a demo script be provided?
A12. Several Hours. A script is not planned.

Q13. Assuming a remote demo would suffice vs in-person?
A13. Remote is fine

Q14. What is the planned Go Live date for the new system(s)?
A14. September

Please sign below and include Addendum #1 with your proposal response. Failure to include the signed Addendum #1 may deem your proposal non-responsive.

For Questions regarding this addendum contact:
Anna Esparza
Procurement Specialist
procurement@ccgroup.org

_____
Signature

_____
Date