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ADDENDUM NO. 1

Date Issued: April 2, 2024

Bid Title: RFQ#041124 (MR) Emergency Management Support System/ Services

Re: Request for Proposals (RFP)

This addendum is issued to answer questions as of 04/02/2024 for RFQ#041124 (MR) Emergency Management Support System/ Services for Sullivan County Department of Education and shall be considered as part of the contract.

1. **Question –** Is there an existing type of software and/ or hardware that the EMS System needs to integrate with?

    Answer: No

2. **Question** – Is there a preference of the type of security platform the district uses?

    Answer: No

3. **Question** – What is the current School's VOIP phone system?

    Answer: YEALINK thru ENA

4. **Question** – RFP Requirement: Include geographic configuration of incident/ emergency management strobes at multiple locations as required to provide visibility of the strobes in the entire facility with integrated report across building, areas, and exterior locations.
    Question: Do you already have strobes throughout your facility that you would like to trigger from the panic button system? If so, what brand are they? If not, the requirement is to include strobes as part of our price proposal?

    Answer: Include strobes as part of the price proposal.

5. **Question** – RFP Requirement: Automated intercom announcements integrated with existing analogue intercom system.
    Question: What make, and model intercom system do you have at each location?

Answer:
Bluff City Elementary - Simplex 5100
Central Heights - Bogen Amp & Mic All Call Only
Central Middle - Bogen Amp & Mic All Call Only
East Middle - Telecor XL
East High - Telecor XL
Emmett Elementary - Simplex 5100
Holston Elementary - Telecor XL
Indian Springs - Bogen Amp & Mic All Call Only
Ketron Elementary - Telecor XL.
Mary Hughes - Bogen Amp & Mic All Call Only
Miller Perry - Bogen Amp & Mic All Call Only
Rock Springs - Bogen Amp & Mic All Call Only
Sullivan Heights - Bogen Amp & Mic All Call Only
Sullivan Elementary - Simplex 5100
West Ridge High - Telecor XL

6. **Question** – RFP Requirement: Responder shall provide detailed costs for all materials, equipment, and labor to install and activate a crisis/ emergency alert/ management support system/ service to include software, hardware, peripheral devices, and training at each school and facility.
Question: Will you provide us with floor plans for each location listed specifically locations listed below: Sullivan County Department of Education (Central Office) and Sullivan County Department of Education Maintenance Department?

   Answer: Yes

7. **Question** – RFP Requirement: Responder shall provide detailed costs for all materials, equipment, and labor to install and activate a crisis/ emergency alert/ management support system/ service to include software, hardware, peripheral devices, and training at each school and facility. Responder shall provide remote alert notification activation devices (1410) to be worn by all faculty/ staff with non-cellular/ non-Wi-Fi ability to activate each level of emergency alert per Sullivan County Department of Education Standard Response Protocol.
Question: Will you provide us with a breakdown of devices needed per location to total 1410 so we can provide requested cost per site?

   Answer: Yes

Bluff City	80
Central Heights	48
Central Middle	80
East High	120
East Middle	80
Emmett	65
Holston	120
Indian Springs	65
Ketron	85
Mary Hughes	70

Miller Perry	50
Rock Springs	65
Sullivan Gardens	55
Sullivan Heights	90
West Ridge	185
District Wide Personnel and extra replacements	152

8. **Question** – RFP Page 3, To assure adequate measures to support the safety of our students, parents, faculty, and staff while at one of our school facilities during a crisis event. Does the notification need to work in-between every school? (While wearing a device does a person visiting Sullivan East HS work at West Ridge HS while visiting?) Does the notification need to work on the Athletic fields, School Buses, Field Trips and on the Outdoor Facilities at each School?

   Answer: Yes, at athletic fields and outdoor facilities at each school. No on Buses and field trips

9. **Question** – RFP Page 5, Responder shall provide remote alert notification activation devices (1410) to be worn by all faculty/ staff with non-cellular/non-Wi-Fi ability. Could the notification devices use cellular or wi-fi as secondary means of communication?

   Answer: Yes

10. **Question** – Is Sullivan County Department of Education using grant funds for this project? If yes, which one?

   Answer: Yes partially. Grant funds to be used are Public Schools Security Grant

11. **Question** – What is Sullivan County Department of Education Budget for this project?

   Answer: Budget has not been set.

12. **Question** – Is Sullivan County Department of Education looking for software and wearable devices? Or wearable devices only?

   Answer: We are looking for both that interact with one another.

13. **Question** – RFP Requirement: Responder shall provide remote alert notification activation devices (1410) to be worn by all faculty/ staff with non-cellular/non-Wi-Fi ability to activate each level of emergency alert per Sullivan County Department of Education Standard Response Protocol. This device will be multi-functional alert system that allows faculty/ staff to request support for medical emergency and non-emergency related assistance in addition to a separate function that allows faculty/staff to lockdown. When this device is activated by the incident reporter, device location within the facility shall be communicated and displayed automatically on administrator (and others directed by the Sullivan County Department of Education Emergency Management Representative or designee) computer screens, devices, and/or cell phone/mobile

application. The incident severity shall be defined/ displayed similarly and/or the level of the crisis event shall be communicated similarly. The devices shall work at each site.
Question: How many individuals will need wearable devices? Is it a requirement that the device can be used without leveraging WiFi?

Answer: 1410 wearable devices needed; preferably yes

14. **Question** – RFP Requirement: Include geographic configuration of incident/ emergency management strobes at multiple locations as required to provide visibility of the strobes in the entire facility with integrated reporting across building, areas, and exterior locations.
Question: Are emergency management strobes a requirement?

Answer: Preferable, but not required

15. **Question** – RFP Requirement: Have configured redundancy or functionality that is not dependent on existing power or network capability.
Question: Is Sullivan County Department of Education looking for a solution that can function with/without WiFi and/or with/without power?

Answer: Preferably a system that can function without WiFi, not necessary to operate without power

16. **Question** – RFP Requirement: All necessary hardware, cabling interconnects, programming, etc. to have a complete and fully functional system at the end of the project.
Question: Is Sullivan Department of Education looking for a solution that works out of the box? Are you asking if it automatically connects to the PSAP/ECC?

Answer: YES

17. **Question** – RFP Requirement: Documentation, training, and on-going support shall include on-site training, scheduled webinars, video and online tutorials; to include unlimited vendor provided system support.
Question: Is onsite training required? Will Sullivan accept virtual training?

Answer: We would accept virtual training.

<p align="center">End of Addendum No. 1</p>