

Bid #2220, Chromebooks, Technology Components- Schools

Questions & Answers

1. Page 3 section B mentions that we must use a form provided by Lydia Beckwith's office to submit. Is this form included as part of the bid packet, or can you provide a copy of the form that is needed? (page 9 looks to be an informational form so I was thinking maybe this was the form in question)

Answer: Vendors are to fill out the pricing information and attachments

2. Page 4 requests 3 reference letters to outline experience. Would reference contact information with a scope of work be acceptable in lieu of an actual letter?

Answer: If prospective vendors wish to receive the highest possible points from the bid scoring method then they should provide 3 actual letters of reference from like kind K-12 public school systems. Providing only reference contact information will result in losing bid scoring points for this section.

3. Can you please confirm the address where we are supposed to send our bid submission? Page 2 has 141 East Broad Street, Clinton, TN 37716 and 100 North Main Street, Suite 214, Clinton, TN 37716 listed and it is not clear which address we should use.

Answer: 100 N Main Street, Suite 214, Clinton, TN 37716.

4. Should the warranty be quoted for 4 years to match GoGuardian?

Answer: The GoGuardian software is requested for 4 years and this is the expected life of the device.

5. Should this only be a 3 year warranty as stated in the bid documents?

Answer: The requested term is 3 years of warranty support in the RFP as this has always been our standard practice and is what our device budget is based upon. If any vendor would like to offer an option of an additional year of warranty as an à la carte line item that would be fine, but to reiterate, the base price of the device should include only 3 years of warranty.

