

ADDENDUM NO: 3

REQ NO: 177700

November 13, 2018

Questions & Answers

Q1. Will the exit pay in lane stations be cash & credit or credit card only? Both are listed on Page 1 of the system and lane breakdown.

A1. Exit pay in lane shall be one (1) Credit Card and Cash (Bills Only) device and one (1) Credit Card only device.

Q2. Battery Backup – Is the current equipment in the lanes tied to an emergency power back up source? Page 11 states that external mounted battery systems that are currently being used are not recommended. Please see the picture. There are not external battery backups being utilized in the lanes. Due to the requirements of the backup power for the equipment, the only backup power source capable of managing the timeframe listed in the RFB would have to be located on the islands and are relatively expensive (see the attachment). Please advise. Just an FYI - the gates that we use automatically rise once the power goes out.

A2. Exclude the Battery Backup requirement.

Q3. There is a Fee Computer listed on Page 8 & 14. Currently, this is an unattended facility. Are there future plans for a cashier booth in the lane or is this in reference to the functionality of the exit station and not a POS system for a cashier in the lane?

A3. This is in reference to functionality of exit station – not a cashier booth or cash register. So no “external” fee computer needed

Q4. What is the quantity of prox cards to be included in the proposal?

A4. Per the bid sheet, pay item line 4, quantity is 200.

Q5. Page 6, Section 2.3 - Can the Parking Vendor propose an approved equal for the intercom system?

A5. Yes. Must be capable of either connecting to Commend, or calling a phone line.

Q6. Page 8, Section 2.5 – Does the City require an Exit Station (credit card and bills) AND a Fee Computer in the exit lane?

A6. Two PIL exit stations. No Fee Computer.

Q7. Page 13, Section 3.1.C – where will the pre-paid/pre-validated barcodes be generated from?

A7. Omitting pre-paid validated barcode requirement as long as there is a means for validating parking.

Q8. Page 13, Section 3.2.C – is the POF an option or a requirement of the RFP?

A8. Required

Q9 Please define what the City expects for the Service Call Pay, listed on the price bid sheet.

A9. For pay items line 5 and 7, Service Call Pay (First Hour)

- This cost shall be all inclusive of mobilization, travel time cost, and First hour onsite performing maintenance / repair task.

For pay items 6 and 8 (per addendum 2), Service Call Pay (Additional Hours)

- This cost is an hourly unit cost for each additional hour of onsite work performing maintenance / repair task.

Q10. Page 8 under the Fee Computer section lists Credit Card In/Credit Card Out. Does the system need to have the capability of using a credit card to enter and then inserting the card at the pay station for final payment?

A10. Omitting fee computer requirement.

Q11. Additional notes:

A11. Fan folded tickets are not necessary. Can be whatever the machines take.

Prepaid customer scan ticket at entry not necessary.

No EMV cc processing.

Q12. Please have the Black List point clarified also:

A12. On page 14 C.6 Credit Card Software, exclude 'f' Black list verification (for faster transaction speed).

Request For Bids Date Change

Remove 'November 14, 2018' and Replace with 'November 21, 2018'

Req No: 177700 Parking Access & Revenue Control System

PLEASE SIGN ONE (1) COPY OF ADDENDUM AND RETURN TO THE PURCHASING DEPARTMENT. RETAIN THE OTHER COPY FOR YOUR FILES.

Name: _____

Company: _____

CITY OF CHATTANOOGA
PURCHASING DEPARTMENT
Mark McKeel
City Hall Suite G13
101 E. 11th Street
CHATTANOOGA, TN 37402
TELE: (423) 643-7236
FAX: (423) 643-7244