

POLICY INFORMATION



THIS IS NOT A BILL.

YOUR POLICY IS DIRECTLY BILLED. IF THIS IS A POLICY CHANGE, THE ADDITIONAL OR RETURN PREMIUM WILL BE SHOWN ON FUTURE INSTALLMENT BILLINGS. IF ALL INSTALLMENTS HAVE BEEN BILLED, THE PREMIUM CHANGE WILL BE BILLED OR CREDITED PROMPTLY. A BILL WILL BE SENT TO:

THE INSURED

Company: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

I ROANE COUNTY GOVERNMENT
N P.O. BOX 643
S KINGSTON, TN 37763
U
R
E
D

Policy Inception/Effective Date: 07/01/22

Policy Number:

ZPL-61N41934-22-PB

Agency Number: 4104494

Transaction Type:

RENEWAL OF POLICY

Transaction Number: 001

Processing Date: 07/21/22

A
G GRIFFIN INSURANCE AGENCY
E 414 N KENTUCKY ST
N KINGSTON TN 37763
T

| Policy Number | Description | Amount | Surtax/ Surcharge |
|----------------------|----------------------------|---------------|------------------------------|
| 61N41934 | CYBERRISK LIABILITY POLICY | \$11,785.00 | |

THE PREMIUM SHOWN DOES NOT INCLUDE A PREMIUM PAYMENT PLAN SERVICE CHARGE. IF YOU SELECTED A PREMIUM PAYMENT PLAN YOUR PAYMENT SCHEDULE/BILL WILL SHOW THIS CHARGE.

THIS POLICY IS ON A FOUR PAY PAYMENT PLAN. A PAYMENT SCHEDULE/BILL WILL FOLLOW SHORTLY.

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CYBERRISK POLICYHOLDER BENEFITS

Thank you for choosing Travelers for your cyber insurance needs. As our insured, Travelers provides you with innovative value-added pre and post breach risk management services at *no additional cost* to help you protect your business. These current benefits include:

Travelers *eRisk Hub*®:

Access to a private web-based portal containing information and technical resources that can assist you in the prevention of network, cyber and privacy events and support you in a timely response if an incident occurs. Travelers *eRisk Hub* portal powered by *NetDiligence*® features news, content and services from leading practitioners in risk management, computer forensics, forensic accounting, crisis communications, legal counsel, and other highly-specialized segments of cyber risk.

To register for Travelers *eRisk Hub*:

1. Go to www.eriskhub.com/travelerscyber
 2. Complete the registration form. **Your Access Code is 13881-197.**
 3. Once registered, you can access the portal immediately.
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Please note the following:

Travelers *eRisk Hub* is a private site provided to certain cyber insureds of Travelers. Please do not share portal access instructions with anyone outside your organization. You are responsible for maintaining the confidentiality of the Access Code provided.

Travelers *eRisk Hub* contains a directory of experienced providers of cyber risk management and breach recovery services. Travelers does not endorse these companies or their respective services. Before you engage any of these companies, we urge you to conduct your own due diligence to ensure the companies and their services meet your needs. Unless otherwise indicated or approved, payment for services provided by these companies is your responsibility.

This material does not amend, or otherwise affect, the provisions or coverages of any insurance policy or bond issued by Travelers. It is not a representation that coverage does or does not exist for any particular claim or loss under any such policy or bond. Coverage depends on the facts and circumstances involved in the claim or loss, all applicable policy or bond provisions, and any applicable law.

CYBERRISK POLICYHOLDER BENEFITS

Travelers Cyber Coaches®–

Three cybersecurity coach services are available to help your organization extend your team with expert guidance at no additional cost, as follows:

- **Breach Coach®–**
Should you experience a data breach event, you may choose to call the Breach Coach listed in the Travelers *eRisk Hub* portal for immediate triage assistance. Your initial consultation of up to one half-hour is at no additional charge. Please be aware that the Breach Coach service is provided by a third-party law firm. Therefore, contacting the Breach Coach does NOT satisfy the claim or first-party notification requirements of your policy.
- **HIPAA Coach®–**
To help your organization identify the cyber related issues HIPAA raises and help minimize potential exposures, you are entitled to consult with a HIPAA Coach listed in the Travelers *eRisk Hub* portal for up to one hour.
- **Security Coach®–**
Talk with a Symantec™ security professional about general cybersecurity questions for up to one hour to help strengthen your organizations security posture with actionable advice and insights listed in the Travelers *eRisk Hub* portal.

Pre-Breach Services provided by Symantec™:

Preparation is key in helping to mitigate a potential cyber related event. To assist policyholders achieve a higher level of cybersecurity for their organizations Travelers offers the following pre-breach services from Symantec, a global leader in cybersecurity solutions accessible through the Travelers *eRisk Hub*:

- **Symantec™ Cyber Resilience Readiness Assessment and Cyber Security Professional Consultation –**
An online assessment designed for an organization to quickly understand its current cybersecurity posture while receiving an official report and up to 1 hour consultation with a Symantec security professional to help in improving areas of weakness or vulnerability.
- **Symantec™ Cyber Security Awareness Training Videos –**
Gain access to security awareness training videos as a method of defense against cybersecurity threats by promoting proactive employee behavior. These courses can be used to complement your employee training requirements.
- **Symantec™ Consulting Services –**
Boost your cybersecurity readiness with Symantec solutions including Symantec Cyber Security Incident Response Review, Symantec Cyber Security Vulnerability Assessment and Symantec Cyber Security Architecture Review.

Certain services are being provided to you by Symantec and in using them you must agree to Symantec's terms of use & privacy policy. Travelers Casualty and Surety Company of America and its property casualty affiliates ("Travelers") makes no warranty, guarantee, or representation as to the accuracy or sufficiency of any such services. The use of the services and the implementation of any product or practices suggested by Symantec or NetDiligence is at your sole discretion. Travelers disclaims all warranties, express or implied. In no event will Travelers be liable in contract or in tort for any loss arising out of the use of the services or Symantec's or any other vendor's products. eRisk Hub and Breach Coach are registered trademarks of NetDiligence.

This material does not amend, or otherwise affect, the provisions or coverages of any insurance policy or bond issued by Travelers. It is not a representation that coverage does or does not exist for any particular claim or loss under any such policy or bond. Coverage depends on the facts and circumstances involved in the claim or loss, all applicable policy or bond provisions, and any applicable law.

Policy No. ZPL-61N41934-22-PB

This Policy consists of this Declarations and one or more Coverage Declarations and Coverage forms. It may also include one or more Common Conditions or endorsements. In consideration of the premium, the Insurer provides this Policy, which is the entire agreement between the Insurer and the Insured.

Insurer Throughout this Policy, Insurer means **Travelers Property Casualty Company of America**, which is a capital stock company located in Hartford, Connecticut.

Named Insured Throughout this Policy, Named Insured means:
ROANE COUNTY GOVERNMENT

Principal Address P.O. BOX 643
KINGSTON, TN 37763

Policy Period Inception: July 01, 2022
Expiration: July 01, 2023
12:01 AM. local time both dates at Principal Address.

Policy Premium \$11,785.00

Notices To The Insurer Travelers Insurance
Attn: Business Torts Claims, SB03T
385 Washington St
St Paul MN 55102
first.report@travelers.com
www.travelers.com
Claim telephone: 1-800-238-6225

Producer Information GRIFFIN INSURANCE AGENCY
414 N KENTUCKY ST
KINGSTON TN 37763

Authorized officers of the Insurer:


President
Secretary

Countersigned By

Forms attached at issuance:

| Form Number | Form Title |
|--------------------|---|
| ILT801 Ed. 10-93 | Forms, Endorsements And Schedule Numbers (Note: This contains all forms attached at issuance.) |

POLICY NUMBER: ZPL-61N41934-22-PB

EFFECTIVE DATE: 07/01/22

ISSUE DATE: 07/21/22

LISTING OF FORMS, ENDORSEMENTS AND SCHEDULE NUMBERS

This listing shows the number of forms, schedules and endorsements by line of business.

AF E1 50 01 06 20 DECLARATIONS
IL T8 01 10 93 FORMS, ENDORSEMENTS AND SCHEDULE NUMBERS
AF E1 90 30 09 20 FEDERAL TERRORISM RISK INSURANCE ACT DISCLOSURE ENDORSEMENT
AF E1 90 29 07 19 CAP ON LOSSES FROM CERTIFIED ACTS OF TERRORISM ENDORSEMENT

PROFESSIONAL

CY B1 50 01 P 06 CYBERRISK DECLARATIONS
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CY B1 60 01 06 20 CYBERRISK COVERAGE
AF E1 60 01 01 19 GENERAL CONDITIONS
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CY B1 91 33 06 20 EXCLUDE SPECIFIED BOARDS, COMMISSIONS, GOVERNMENTAL UNITS,
OR DEPARTMENTS ENDORSEMENT
CY B1 91 51 06 20 EXCLUDE JOINT VENTURES AND LLPS ENDORSEMENT

This notice provides no coverage, nor does it change any policy terms. To determine the scope of coverage and the insured's rights and duties under the policy, read the entire policy carefully. For more information about the content of this notice, the insured should contact their agent or broker. If there is any conflict between the policy and this notice, the terms of the policy prevail.

**Independent Agent And Broker
Compensation Notice**

For information on how Travelers compensates independent agents, brokers, or other insurance producers, please visit this website:
www.travelers.com/w3c/legal/Producer__Compensation__Disclosure.html.

Or write or call:

Travelers, Agency Compensation
One Tower Square
Hartford, Connecticut 06183
(866) 904.8348

This endorsement modifies any Coverage Part or Coverage Form included in this Policy that is subject to the federal Terrorism Risk Insurance Act of 2002 as amended.

**Federal Terrorism Risk Insurance Act
Disclosure Endorsement**

The federal Terrorism Risk Insurance Act of 2002 as amended ("TRIA"), establishes a program under which the Federal Government may partially reimburse "Insured Losses" (as defined in TRIA) caused by "Acts Of Terrorism" (as defined in TRIA). Act Of Terrorism is defined in Section 102(1) of TRIA to mean any act that is certified by the Secretary of the Treasury – in consultation with the Secretary of Homeland Security and the Attorney General of the United States – to be an act of terrorism; to be a violent act or an act that is dangerous to human life, property, or infrastructure; to have resulted in damage within the United States, or outside the United States in the case of certain air carriers or vessels or the premises of a United States Mission; and to have been committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion.

The Federal Government's share of compensation for such Insured Losses is 80% of the amount of such Insured Losses in excess of each Insurer's "Insurer Deductible" (as defined in TRIA), subject to the "Program Trigger" (as defined in TRIA).

In no event, however, will the Federal Government be required to pay any portion of the amount of such Insured Losses occurring in a calendar year that in the aggregate exceeds \$100 billion, nor will any Insurer be required to pay any portion of such amount provided that such Insurer has met its Insurer Deductible. Therefore, if such Insured Losses occurring in a calendar year exceed \$100 billion in the aggregate, the amount of any payments by the Federal Government and any coverage provided by this policy for losses caused by Acts Of Terrorism may be reduced.

For each coverage provided by this policy that applies to such Insured Losses, the charge for such Insured Losses is no more than one percent of your premium, and does not include any charge for the portion of such Insured Losses covered by the Federal Government under TRIA. Please note that no separate additional premium charge has been made for coverage for Insured Losses covered by TRIA. The premium charge that is allocable to such coverage is inseparable from and imbedded in your overall premium.

Issuing Company: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

Policy Number: ZPL-61N41934-22-PB

This endorsement modifies any Coverage Part or Coverage Form included in this Policy that is subject to the federal Terrorism Risk Insurance Act of 2002 as amended.

**Cap On Losses From Certified Acts Of
Terrorism Endorsement**

The following is added to this Policy. This provision can limit coverage for any loss arising out of a *Certified Act Of Terrorism* if such loss is otherwise covered by this Policy. This provision does not apply if and to the extent that coverage for the loss is excluded or limited by an exclusion or other coverage limitation for losses arising out of *Certified Acts Of Terrorism* in another endorsement to this policy.

If aggregate insured losses attributable to *Certified Acts Of Terrorism* exceed \$100 billion in a calendar year and the Insurer has met its insurer deductible under *TRIA*, the Insurer will not be liable for the payment of any portion of the amount of such losses that exceeds \$100 billion, and in such case, insured losses up to that amount are subject to pro rata allocation in accordance with procedures established by the Secretary of the Treasury.

Certified Act Of Terrorism means an act that is certified by the Secretary of the Treasury, in accordance with the provisions of *TRIA*, to be an act of terrorism pursuant to *TRIA*. The criteria contained in *TRIA* for a *Certified Act Of Terrorism* include the following:

1. The act resulted in insured losses in excess of \$5 million in the aggregate, attributable to all types of insurance subject to *TRIA*; and
2. The act is a violent act or an act that is dangerous to human life, property or infrastructure and is committed by an individual or individuals as part of an effort to coerce the civilian population of the United States or to influence the policy or affect the conduct of the United States Government by coercion.

TRIA means the federal Terrorism Risk Insurance Act of 2002 as amended.

Issuing Company: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

Policy Number: ZPL-61N41934-22-PB

Claims-Made: The Liability Insuring Agreements are provided on a Claims-Made basis, and cover only *Claims* first made during the *Policy Period*, or any applicable extended reporting period. Please read the Policy.

Defense Within Limits: The Limit available to pay settlements or judgments will be reduced, and may be completely exhausted, by *Defense Costs*, and any retention will be applied against *Defense Costs*.

A limit left blank for a coverage means that such coverage is not included. An entry for any other provision left blank means that such provision does not apply.

The Insurer has the duty to defend *Claims*.

CyberRisk Aggregate Limit: \$1,000,000

| Liability | Limit | Retention |
|----------------------|--------------|---|
| Privacy and Security | \$1,000,000 | \$10,000 |
| Payment Card Costs | | Subject to Privacy And Security Retention |

Media

Regulatory Proceedings

| Breach Response | Limit | Retention |
|-----------------------------|--------------|------------------|
| Privacy Breach Notification | \$250,000 | \$5,000 |
| Computer and Legal Experts | \$250,000 | \$5,000 |

Betterment

| | | |
|------------------|-----------|---------|
| Cyber Extortion | \$250,000 | \$5,000 |
| Data Restoration | \$250,000 | \$5,000 |
| Public Relations | \$250,000 | \$5,000 |

| Cyber Crime | Limit | Retention |
|--------------------------|--------------|------------------|
| Computer Fraud | | |
| Funds Transfer Fraud | | |
| Social Engineering Fraud | \$100,000 | \$5,000 |
| Telecom Fraud | \$100,000 | \$2,500 |

| Business Loss | Limit | Retention |
|---|--------------|------------------|
| Business Interruption | \$250,000 | |
| Dependent Business Interruption | | |
| Dependent Business Interruption – System Failure | | |
| Dependent Business Interruption – Outsource Provider | | |
| Dependent Business Interruption – Outsource Provider – System Failure | | |
| Reputation Harm | | |

System Failure

Additional First Party Provisions

Accounting Costs Limit:

Betterment Coparticipation: %

Period Of Restoration: 180 days

Period Of Indemnity: days

Wait Period: 24 hours

Business Loss Retention:

Emergency Costs Limit:

Knowledge Date: July 01 2021

P&P Date:

Retro Date: July 01 2020

Extended Reporting Period

| Months | Percentage of Annualized Premium |
|--------|----------------------------------|
| | % |

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Only the Insuring Agreements with Limits shown in the CyberRisk Declarations apply.

Liability Insuring Agreements

Privacy And Security. The Insurer will pay *Loss* on behalf of the *Insured*, resulting from a *Claim* that is first made during the *Policy Period*, or any applicable extended reporting period, for a *Privacy And Security Act*.

Media. The Insurer will pay *Loss* on behalf of the *Insured*, resulting from a *Claim* that is first made during the *Policy Period*, or any applicable extended reporting period, for a *Media Act*.

Regulatory Proceedings. The Insurer will pay *Defense Costs* and *Regulatory Costs* on behalf of the *Insured*, resulting from a *Regulatory Proceeding* that is first commenced during the *Policy Period*, or any applicable extended reporting period, for a *Privacy And Security Act* or *Media Act*.

Breach Response Insuring Agreements

Privacy Breach Notification. The Insurer will reimburse, or pay on behalf of, the *Insured* for *Privacy Breach Notification Costs* resulting from an actual or suspected *Privacy Breach* that is *Discovered* during the *Policy Period*, or any extended discovery period.

Computer And Legal Experts. The Insurer will reimburse, or pay on behalf of, the *Insured* for *Computer And Legal Expert Costs* resulting from an actual or suspected:

1. *Privacy Breach*;
2. *Security Breach*; or
3. *Cyber Extortion Threat*,

that is *Discovered* during the *Policy Period*, or any extended discovery period.

Betterment. The Insurer will reimburse the *Insured* for *Betterment Costs*, following a *Security Breach* that is *Discovered* during the *Policy Period*.

Cyber Extortion. The Insurer will reimburse, or pay on behalf of, the *Insured* for *Cyber Extortion Costs*, resulting from a *Cyber Extortion Threat* that is *Discovered* during the *Policy Period*.

Data Restoration. The Insurer will reimburse, or pay on behalf of, the *Insured* for *Restoration Costs*, directly caused by a *Security Breach* that is *Discovered* during the *Policy Period*.

Public Relations. The Insurer will reimburse, or pay on behalf of, the *Insured* for *Public Relations Costs*, resulting from an actual or suspected:

1. *Privacy And Security Act*; or
2. *Media Act*,

that is *Discovered* during the *Policy Period*, or any extended discovery period.

Cyber Crime Insuring Agreements

Computer Fraud. The Insurer will pay the *Insured Entity* for its direct loss of *Money*, *Securities*, or *Other Property*, directly caused by *Computer Fraud* that is *Discovered* during the *Policy Period*.

Funds Transfer Fraud. The Insurer will pay the *Insured Entity* for its direct loss of *Money* or *Securities*, directly caused by *Funds Transfer Fraud* that is *Discovered* during the *Policy Period*.

Social Engineering Fraud. The Insurer will pay the *Insured Entity* for its direct loss of *Money* or *Securities*, directly caused by *Social Engineering Fraud* that is *Discovered* during the *Policy Period*.

Telecom Fraud. The Insurer will pay the *Insured Entity* for its *Telecom Charges*, directly caused by *Telecom Fraud* that is *Discovered* during the *Policy Period*.

Business Loss Insuring Agreements

Business Interruption. The Insurer will pay the *Insured* for its *Business Interruption Loss* that is directly caused by any of the following, if *Discovered* during the *Policy Period*:

1. A *Security Breach* that results in a total or partial interruption of a *Computer System*.
2. A *System Failure*, if applicable.
3. The voluntary shutdown of a *Computer System* by the *Insured*, if it is reasonably necessary to minimize the *Loss* caused by a *Security Breach* or *Privacy Breach* in progress.

Dependent Business Interruption. The Insurer will pay the *Insured* for its *Business Interruption Loss*, directly caused by an *IT Provider Breach* that is *Discovered* during the *Policy Period*.

Reputation Harm. The Insurer will pay the *Insured* for its *Reputation Harm*, directly caused by an *Adverse Media Report* or *Notification* that:

1. first occurs during, or within 60 days after, the *Policy Period*; and
2. directly relates to a *Privacy Breach* or *Security Breach* that is *Discovered* during the *Policy Period*.

Definitions

Accounting Costs. Means the reasonable fees or costs of a forensic accounting firm, incurred by the *Insured Entity*, to calculate *Income Loss*, even if such calculation shows there has been no *Income Loss*.

Additional Insured. Means a person or entity, not otherwise an *Insured*, with whom the *Insured Entity* has entered into a written agreement to include as an *Insured*, but only for *Wrongful Acts*:

1. by, or on behalf of, the *Insured Entity* under such agreement; and
2. that occur after the *Insured Entity* has executed such agreement.

Adverse Media Report. Means any communication of an actual or potential *Privacy Breach* or *Security Breach* by a media outlet. Multiple *Adverse Media Reports* regarding the same *Privacy Breach* or *Security Breach* are deemed one *Adverse Media Report*.

Approved Provider. Means a service provider approved by the Insurer in writing to the *Insured*.

Automatic ERP. Means a 90-day extended reporting period starting on the effective date this Coverage is canceled or not renewed.

Betterment Costs.

1. Means the reasonable costs incurred and paid by the *Insured*, with the Insurer's written consent, for hardware or software to improve a *Computer System* after a *Security Breach*, if:
 - a. the *Security Breach* has been stopped or contained, and resulted in covered *Computer And Legal Expert Costs*;
 - b. the *Approved Provider* that provided computer services in response to such *Security Breach*:
 - i. has identified a weakness in a *Computer System* that caused, or contributed to, the *Security Breach*; and
 - ii. recommends the improvements to prevent a future *Security Breach* from exploiting such weakness; and

c. such improvements are incurred and paid for by the *Insured* within the earlier of 90 days after:

- i. the recommendation by the *Approved Provider*; or
- ii. the end of the *Policy Period*.

Costs for improvements that are subject to a license, lease, or subscription will be limited to the pro rata portion of such costs for the first 12 months.

2. Does not include wages, benefits, or overhead of any *Insured*.

Business Interruption Loss.

1. Means:

- a. *Income Loss* and *Extra Expense* incurred or paid by the *Insured Entity* during the *Period Of Restoration*; and
- b. *Accounting Costs*, if the *Insured Entity's* business operations are interrupted beyond the *Wait Period*.

2. Does not include loss arising out of harm to the *Insured Entity's* reputation.

Change Of Control.

Means when:

1. more than 50% of the Named *Insured's* assets are acquired; or
2. the Named *Insured* is merged with, or consolidated into, another entity, and the Named *Insured* is not the surviving entity.

Claim. Means:

1. a written demand for monetary or nonmonetary relief, including injunctive relief, commenced by an *Insured's* receipt of such written demand;
2. a civil proceeding, commenced by the service of a complaint or similar pleading;
3. an arbitration, mediation, or similar alternative dispute resolution proceeding, commenced by the service of an arbitration petition or similar legal document;
4. a written request to toll or waive a statute of limitations relating to a potential civil or administrative proceeding, commenced by an *Insured's* receipt of such written request; or
5. for the Regulatory Proceedings Insuring Agreement only, a *Regulatory Proceeding*, commenced by:
 - a. the filing of charges;
 - b. the filing of an investigative order;
 - c. the service of a summons; or
 - d. the service or filing of a similar document,

against an *Insured* for a *Wrongful Act*. Except under Other Conditions, Notice Of Claim, a *Claim* is deemed made when commenced.

Client. Means a person or entity to whom the *Insured Entity*:

1. provides goods; or
2. performs services, for a fee, or under a written agreement.

Computer And Legal Expert Costs.

1. Means the reasonable fees or costs incurred or paid by the *Insured* for services recommended and provided by an *Approved Provider*, to:

- a. conduct a forensic analysis to determine the existence and cause of a *Privacy Breach*, *Security Breach*, or *Cyber Extortion Threat*;
- b. determine whose *Confidential Information* was lost or stolen; or accessed or disclosed without authorization;
- c. contain or stop a *Privacy Breach* or *Security Breach* in progress;
- d. certify the *Computer System* meets *Payment Card Security Standards*, if a *Security Breach Discovered* during the *Policy Period* results in noncompliance with such standards, but only for the first certification; or

- e. provide legal services to respond to a *Privacy Breach* or *Security Breach*.
2. Does not include *Defense Costs* or *Privacy Breach Notification Costs*.

- Computer Fraud.*
1. Means an intentional, unauthorized, and fraudulent entry or change of data or computer instructions, directly into or within, a *Computer System*, that:
 - a. is not made by an *Insured Person*, an *Independent Contractor*, or any other person under the direct supervision of the *Insured*; and
 - b. causes *Money*, *Securities*, or *Other Property* to be transferred, paid, or delivered from inside the *Insured Entity's* premises or the *Insured Entity's* financial institution premises to a place outside of such premises.
 2. Does not include *Social Engineering Fraud*.

- Computer System.*
- Means a computer and connected input, output, processing, storage, or communication device, or related network, operating system, website, or application software, that is:
1. under the operational control of, and owned by, licensed to, or leased to:
 - a. the *Insured Entity*; or
 - b. an *Insured Person*, while authorized by, and transacting business on behalf of, the *Insured Entity*, except under the Betterment or Data Restoration Insuring Agreements, or any Cyber Crime Insuring Agreement; or
 2. operated by an *IT Provider*, but only the portion of such computer system used to provide hosted computer resources to the *Insured Entity*, except under the Betterment or Business Interruption Insuring Agreements.

Confidential Information. Means a third party's or *Insured Person's* private or *Confidential Information* that is in the care, custody, or control of the *Insured Entity*, or a service provider acting on behalf of the *Insured Entity*.

- Covered Material.*
1. Means content that is created or disseminated, via any form or expression, by, or on behalf of, the *Insured Entity*.
 2. Does not include:
 - a. tangible product designs; or
 - b. content created or disseminated by the *Insured Entity* on behalf of a third party.

- Cyber Extortion Costs.*
1. Means, with the Insurer's prior written consent:
 - a. *Ransom*, in direct response to a *Cyber Extortion Threat*;
 - b. reasonable amounts incurred or paid by the *Insured* in the process of paying, or attempting to pay, *Ransom*; or
 - c. reasonable amounts incurred or paid by the *Insured*, recommended by an *Approved Provider*, to mitigate *Ransom*.
 2. Does not include *Computer And Legal Expert Costs* or *Restoration Costs*.

- Cyber Extortion Threat.*
- Means a threat to:
1. access or disclose:
 - a. *Confidential Information*; or
 - b. an *Insured Entity's* information without authorization; or
 2. commit or continue a *Security Breach*, made against the *Insured Entity* for *Ransom*.

- Defense Costs.*
1. Means reasonable fees and costs incurred by the Insurer, or the *Insured* with the Insurer's prior written consent, in the:
 - a. investigation;
 - b. defense;
 - c. settlement; or

Definitions continued from previous page.

- d. appeal,
of a *Claim*.
2. Includes up to \$1,000 per day for loss of earnings due to an *Insured Person's* attendance in court, if at the Insurer's request.
3. Does not include wages, benefits, or overhead of the Insurer or of the *Insured*.

Discover, Discovered, Discovery. Means when an *Executive Officer* first becomes aware of facts that would cause a reasonable person to assume that a *First Party Loss* has been or will be incurred, regardless of when the act or acts causing or contributing to such *First Party Loss* occurred, even though the exact amount or details of such *First Party Loss* may not then be known.

- Employee.*
1. Means a natural person while their labor is engaged and directed by the *Insured Entity*, and who is:
 - a. a full-time, part-time, seasonal, or temporary worker compensated directly by the *Insured Entity* through wages, salaries, or commissions;
 - b. a volunteer, student, or intern; or
 - c. a worker whose services have been leased to the *Insured Entity* by a labor leasing firm under a written agreement.
 2. Does not include any:
 - a. agent;
 - b. broker;
 - c. consignee;
 - d. independent contractor; or
 - e. representative,
of the *Insured Entity*.

Executive Officer. Means a natural person while acting as the *Insured Entity's*:

1. chief executive officer;
2. chief financial officer;
3. chief information security officer;
4. risk manager;
5. in-house general counsel; or
6. the functional equivalent of 1 through 5.

Extra Expense. Means reasonable costs incurred by the *Insured Entity*, with the Insurer's written consent, that:

1. result from a *First Party Event*;
2. are in excess of the *Insured Entity's* normal operating costs;
3. are intended to reduce *Income Loss*; and
4. would not have been incurred had there been no *First Party Event*.

First Party Event.

1. Means:
 - a. *Computer Fraud*;
 - b. *Cyber Extortion Threat*;
 - c. *Funds Transfer Fraud*;
 - d. *IT Provider Breach*;
 - e. *Media Act*;
 - f. *Privacy Breach*;
 - g. *Security Breach*;
 - h. *Social Engineering Fraud*;
 - i. *System Failure*; or
 - j. *Telecom Fraud*.

Definitions continued from previous page.

2. *First Party Events* that have a common:
 - a. nexus;
 - b. set of facts;
 - c. circumstance;
 - d. situation;
 - e. event; or
 - f. decision,are deemed a single *First Party Event*.

First Party Insuring Agreements. Means the:

1. Breach Response Insuring Agreements;
2. Business Loss Insuring Agreements; and
3. Cyber Crime Insuring Agreements.

First Party Loss. 1. Means:

- a. *Betterment Costs*;
- b. *Business Interruption Loss*;
- c. *Computer And Legal Expert Costs*;
- d. *Cyber Extortion Costs*;
- e. *Money*;
- f. *Other Property*;
- g. *Privacy Breach Notification Costs*;
- h. *Public Relations Costs*;
- i. *Reputation Harm*;
- j. *Restoration Costs*;
- k. *Securities*; or
- l. *Telecom Charges*.

2. Other than *Accounting Costs*, does not include amounts:

- a. to establish *First Party Loss*; or
- b. to prepare the *Insured Entity's* Proof of Loss.

Funds Transfer Fraud. 1. Means a fraudulent instruction that:

- a. is electronically sent to a financial institution that is not an *Insured*, at which the *Insured Entity* maintains an account;
- b. directs the transfer, payment, or delivery of *Money* or *Securities* from the *Insured Entity's* account;
- c. is purportedly sent by the *Insured Entity*;
- d. is sent by someone, other than an *Insured*; and
- e. is sent without the *Insured Entity's* knowledge or consent.

2. Does not include *Social Engineering Fraud*.

Impacted Parties. Means the persons or entities whose *Confidential Information* was, or is suspected to have been, stolen or lost, or accessed or disclosed without authorization.

Income Loss. 1. Means pretax net profit the *Insured Entity* did not earn, and net loss the *Insured Entity* incurred, because of a *First Party Event*. Continuing normal and necessary operating expenses and payroll are part of the pretax net profit or net loss calculation.
2. Does not include:

- a. *Extra Expense*;
- b. contractual penalties;

- c. costs incurred to replace or improve a *Computer System* to a level of functionality beyond what existed prior to the *First Party Event*;
- d. costs incurred to identify or remediate computer system errors or vulnerabilities;
- e. interest or investment income; or
- f. loss incurred due to unfavorable business conditions not related to the *First Party Event*.

Independent Contractor. Means a natural person, other than an *Employee*, while performing services for the *Insured Entity* under a written agreement.

Insured. Means:

1. *Insured Persons*;
2. *Insured Entities*; or
3. for the Liability Insuring Agreements only, also includes *Additional Insureds*.

Insured Entity. Means:

1. the Named Insured; or
2. *Subsidiaries*.

Insured Person. Means:

1. *Employees*;
2. natural persons while:
 - a. officers;
 - b. partners;
 - c. the sole proprietor;
 - d. in-house general counsel; or
 - e. members of a board of directors, trustees, or governors, of the *Insured Entity*; or
3. for the Liability Insuring Agreements only, also includes *Independent Contractors*.

IT Provider. Means an entity while under a written agreement with the *Insured Entity* to provide it with:

1. hosted computer application services;
2. cloud services or computing;
3. electronic data hosting, back-up, storage, and processing;
4. co-location services;
5. platform-as-a-service; or
6. software-as-a-service.

IT Provider Breach. Means:

1. unauthorized access to;
2. use of authorized access to cause intentional harm to;
3. a denial-of-service attack against; or
4. the introduction of a *Virus* into, an *IT Provider's* computer system, resulting in total or partial interruption.

Loss. 1. Means:

- a. *Defense Costs*;
- b. damages, judgments, settlements, or prejudgment or postjudgment interest, that an *Insured* is legally obligated to pay as a result of a *Claim*, including:
 - i. court awarded legal fees; and

- ii. punitive or exemplary damages, or the multiple portion of a multiplied damage award, to the extent insurable under the most favorable applicable law;
 - c. *Payment Card Contract Penalties*;
 - d. for the Regulatory Proceedings Insuring Agreement, means *Regulatory Costs*; or
 - e. for *First Party Insuring Agreements*, means *First Party Loss*.
2. *Loss* does not include voluntary payments made by the *Insured* with respect to a *Claim*.
3. *Loss*, other than *Defense Costs*, does not include:
 - a. civil or criminal fines, penalties, sanctions, or taxes, except for:
 - i. *Payment Card Contract Penalties*; or
 - ii. *Regulatory Costs*;
 - b. amounts uninsurable under applicable law;
 - c. restitution, return, or disgorgement of any profits;
 - d. liquidated damages in excess of the amount for which the *Insured* would be liable absent the liquidated damages provision of a contract; or
 - e. the cost of complying with injunctive or nonmonetary relief.

Media Act. Means, in *Covered Material*:

1. the unauthorized use of copyright, title, slogan, trademark, trade dress, service mark, domain name, logo, or service name;
2. the unauthorized use of a literary or artistic format, character, or performance;
3. a violation of an individual's right of privacy or publicity;
4. defamation, libel, slander, trade libel, or other tort related to disparagement or harm to the reputation or character of any person or entity;
5. the misappropriation of ideas under an implied contract;
6. improper deep-linking or framing; or
7. unfair competition, when alleged in connection with 1 through 6.

Merchant Service Agreement. Means a contract between the *Insured Entity* and an acquiring bank, or other acquiring institution, that establishes the terms and conditions for accepting and processing payment card transactions.

- Money.*
1. Means:
 - a. currency, coins, or bank notes in circulation;
 - b. bullion;
 - c. *Virtual Currency*;
 - d. traveler's checks;
 - e. certified or cashier's checks; or
 - f. money orders.

2. Does not include *Securities*.

Notification. Means written notice to *Impacted Parties* about a *Privacy Breach* or *Security Breach*. Multiple *Notifications* about the same *Privacy Breach* or *Security Breach* are deemed one *Notification*.

Optional ERP. Means an extended reporting period for the time shown in the Optional ERP Endorsement starting on the effective date this Coverage is:

1. canceled; or
2. not renewed.

Other Property. Means tangible property, other than *Money* or *Securities* that has intrinsic value.

Payment Card Contract Penalties. Means fines, penalties, or assessments imposed under a *Merchant Service Agreement* against an *Insured Entity* for noncompliance with *Payment Card Security Standards*.

Definitions continued from previous page.

- Payment Card Security Standards.** Means the Payment Card Industry Data Security Standard (PCI-DSS), or similar standard, to which the *Insured Entity* has agreed in a *Merchant Service Agreement*.
- Period Of Indemnity.** Means the Period Of Indemnity shown in the CyberRisk Declarations. It begins on the earlier of the date of the first:
1. *Notification*; or
 2. *Adverse Media Report*, whichever is earlier.
- Period Of Restoration.** Means the period of time that begins after the *Wait Period* ends, and ends on the earlier of:
1. the expiration of the Period Of Restoration shown in the CyberRisk Declarations; or
 2. when the *Insured Entity's* business operations have been restored for a consecutive 24-hour period to the level of operation that existed immediately before the *First Party Event*.
- Policy Period.** Means the Policy Period shown in the Declarations, which is subject to the cancelation of this Policy.
- Pollutant.** Means a solid, liquid, gaseous, or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals, and waste. Waste includes materials to be recycled, reconditioned, or reclaimed.
- Potential Claim.** Means conduct or circumstances that could reasonably be expected to give rise to a *Claim*.
- Privacy And Security Act.** Means:
1. the failure to prevent a *Privacy Breach*;
 2. the failure to destroy *Confidential Information*;
 3. a violation of law, when alleged in connection with 1 or 2;
 4. the failure to provide *Notification* required by law;
 5. the failure to comply with a *Privacy Policy*;
 6. the unauthorized, unlawful, or wrongful collection of *Confidential Information*; or
 7. the failure to prevent a *Security Breach*, directly resulting in the:
 - a. alteration or deletion of *Confidential Information*;
 - b. transmission of a *Virus* into a computer or network system that is not a *Computer System*;
 - c. participation in a denial-of-service attack directed against a computer or network system that is not a *Computer System*; or
 - d. failure to provide an authorized user with access to a *Computer System*.
- Privacy Breach.** Means the loss or theft of, or unauthorized access to or disclosure of, *Confidential Information*.
- Privacy Breach Notification Costs.** Means reasonable costs or fees incurred or paid by an *Insured Entity*, voluntarily or as required by agreement or law, for:
1. printing and delivering notice to;
 2. providing credit or identity monitoring for up to 24 months, or longer where required by law, to;
 3. call center services for;
 4. the costs to purchase an identity fraud insurance policy to benefit natural persons who are; or
 5. with the Insurer's prior written consent, other services to mitigate *Loss* or provide notice to, *Impacted Parties*, if recommended and provided by an *Approved Provider*.
- Privacy Policy.** Means the *Insured Entity's* publicly available written policies or procedures regarding *Confidential Information*.

Definitions continued from previous page.

Public Relations Costs. Means reasonable costs or fees for public relations services recommended and provided by an *Approved Provider* to mitigate or prevent negative publicity.

Ransom. 1. Means:
a. *Money*;
b. *Securities*; or
c. the fair market value of property or services, paid or surrendered by, or on behalf of, the *Insured*.
2. Will be valued as of the date paid or surrendered.

Regulatory Costs. Means:
1. civil money fines;
2. civil penalties; or
3. amounts deposited in a consumer redress fund, imposed in a *Regulatory Proceeding*, to the extent insurable under the most favorable applicable law.

Regulatory Proceeding. Means an administrative or regulatory proceeding, or a civil investigative demand, brought by a domestic or foreign governmental entity.

Reputation Harm. Means damage to the *Insured Entity's* reputation incurred during the *Period Of Indemnity* that results in *Income Loss*, other than the value of:
1. coupons;
2. price discounts;
3. prizes;
4. awards; or
5. consideration given by the *Insured* in excess of the contracted or expected amount.

Restoration Costs. 1. Means the reasonable amounts incurred or paid by the *Insured*, with the Insurer's prior written consent:
a. to restore or recover damaged or destroyed computer programs, software, or electronic data stored within a *Computer System*, to its condition immediately before a *Security Breach*; or
b. to determine that such computer programs, software, or electronic data cannot reasonably be restored or recovered.
2. Does not include:
a. costs to recover or replace computer programs, software, or electronic data that the *Insured* did not have a license to use;
b. costs to design, update, or improve the operation of computer programs or software;
c. costs to recreate work product, research, or analysis; or
d. wages, benefits, or overhead of the *Insured*.

Run-Off Period. Means the period starting on the date of the *Change Of Control* to the end of the *Policy Period*.

Securities. Means written agreements representing *Money* or property, other than *Virtual Currency*.

Security Breach. Means:
1. the unauthorized access to;
2. the use of authorized access to cause intentional harm to;
3. a denial-of-service attack against; or
4. the introduction of a *Virus* into, a *Computer System*.

Definitions continued from previous page.

Social Engineering Fraud. Means intentionally misleading an *Insured Person*, by providing an instruction that:

1. is not made by an *Insured*;
2. is purportedly from a *Vendor, Client, or Insured Person*;
3. directs the *Insured Person* to transfer, pay, or deliver *Money or Securities*;
4. contains a misrepresentation of material fact; and
5. is relied upon by the *Insured Person*, believing the material fact to be true.

Subsidiary. Means:

1. an entity while the Named Insured owns more than 50% of the outstanding securities or voting rights representing the right to select the entity's board of directors, or functional equivalent;
2. a nonprofit entity while the Named Insured exercises management control over such entity; or
3. an entity while the Named Insured owns exactly 50%, as a joint venture, and while an *Insured Entity* controls the entity's management and operations under a written agreement.

System Failure. Means an accidental, unintentional, and unplanned total or partial interruption of a *Computer System*, not caused by:

1. a *Security Breach*; or
2. a total or partial interruption of a third party computer system or network.

Telecom Charges. Means amounts charged to the *Insured Entity* for telephone services by its telephone service provider.

Telecom Fraud. Means the unauthorized access to, or use of, the *Insured Entity's* telephone system by a person or entity other than an *Insured Person*.

Vendor. Means a person or entity that provides goods or services to the *Insured Entity* under an agreement.

Virtual Currency.

1. Means a publicly available digital or electronic medium of exchange used and accepted as a means of payment.
2. Does not include:
 - a. coupons;
 - b. discounts;
 - c. gift cards;
 - d. rebates;
 - e. reward points; or
 - f. similar mediums of exchange.

Virus. Means malicious code that could destroy, or change the integrity or performance of, electronic data, software, or operating systems.

Wait Period. Means the Wait Period shown in the CyberRisk Declarations. It begins when a total or partial interruption to an *Insured Entity's* business operations is caused by a *First Party Event*. A separate *Wait Period* applies to each unrelated *First Party Event*.

Wrongful Act.

1. Means any:
 - a. *Media Act*; or
 - b. *Privacy And Security Act*.
2. All *Wrongful Acts* that share a common:
 - a. nexus;
 - b. set of facts;
 - c. circumstance;

- d. situation;
 - e. event; or
 - f. decision,
- are deemed a single *Wrongful Act* that occurred at the time the first such *Wrongful Act* occurred.

Exclusions

- Assumed Liability.**
- 1. The Insurer will not pay *Loss* arising out of liability assumed by an *Insured*.
 - 2. This does not apply:
 - a. when the *Insured* would have been liable in the absence of such assumption of liability;
 - b. to a *Claim* for *Payment Card Contract Penalties*;
 - c. to *Privacy Breach Notification Costs*; or
 - d. to any privacy or confidentiality obligation that the *Insured* has agreed to under a *Privacy Policy* or nondisclosure agreement.

- Bodily Injury.**
- 1. The Insurer will not pay *Loss* for:
 - a. bodily injury;
 - b. sickness;
 - c. disease;
 - d. death; or
 - e. loss of consortium.
 - 2. This does not apply to:
 - a. emotional distress;
 - b. mental anguish;
 - c. humiliation; or
 - d. loss of reputation.

- Conduct.**
- 1. The Insurer will not pay *Loss* arising out of an *Insured's*:
 - a. intentionally dishonest or fraudulent act or omission; or
 - b. willful violation of law or regulation.
 - 2. This does not apply to:
 - a. *Defense Costs*; or
 - b. *Loss* other than *Defense Costs*, unless a final nonappealable adjudication in the underlying action establishes such conduct occurred.
 - 3. In applying this exclusion, knowledge or conduct of an *Insured* will not be imputed to another *Insured*, except that knowledge or conduct of an *Executive Officer* will be imputed to the *Insured Entity*.

- Cyber Crime.** The Cyber Crime Insuring Agreements do not apply to:
- 1. indirect or consequential loss;
 - 2. potential income, including interest and dividends, not realized by an *Insured* or *Client*;
 - 3. loss of confidential information;
 - 4. loss of intellectual property;
 - 5. loss resulting from the use or purported use of credit, debit, charge, access, convenience, identification, or other cards;
 - 6. loss resulting from a fraudulent instruction, if the sender or anyone acting in collusion with the sender, ever had authorized access to the *Insured's* password, PIN, or other security code;
 - 7. amounts the *Insured* incurs without a legal obligation to do so;

8. loss resulting from forged, altered, or fraudulent negotiable instruments, securities, documents, or instructions used as source documentation to enter electronic data or send instructions, provided this does not apply to the Social Engineering Fraud Insuring Agreement;
9. loss resulting from the failure of any party to perform under any contract; or
10. loss due to any nonpayment of, or default upon, any loan, extension of credit, or similar promise to pay.

Government Action. The Insurer will not pay *Loss* arising out of:

1. seizure;
 2. confiscation;
 3. nationalization;
 4. requisition; or
 5. destruction of property,
- by or under the order of domestic or foreign government authority.

Infrastructure. The Insurer will not pay *Loss* arising out of a total or partial interruption or failure of any:

1. satellite;
 2. electrical or mechanical system;
 3. electric, gas, water, or other utility;
 4. cable, telecommunications, or Internet service provider; or
 5. other infrastructure,
- except when such is under the *Insured's* control.

- Insured vs. Insured.**
1. The Insurer will not pay *Loss* for a *Claim* brought by or on behalf of:
 - a. an *Insured*; or
 - b. an entity that, at the time the *Wrongful Act* occurs, or the date the *Claim* is made:
 - i. is owned, operated, or controlled by any *Insured*; or
 - ii. owns, operates, or controls any *Insured*.
 2. This does not apply to a *Claim*:
 - a. by an *Insured Person* for contribution or indemnity, if resulting from another covered *Claim*; or
 - b. by or on behalf of an *Insured Person* or *Additional Insured* who did not commit or participate in the *Wrongful Act*.

Intellectual Property. The Insurer will not pay *Loss* arising out of an *Insured's* misappropriation, infringement, or violation of:

1. copyrighted software;
2. patent rights or laws; or
3. trade secret rights or laws.

Labor Disputes. The Insurer will not pay *Loss* under the Business Loss Insuring Agreements arising out of labor disputes.

Licensing And Royalties. The Insurer will not pay *Loss* arising out of any obligation to pay licensing fees or royalties.

Ownership Rights. The Insurer will not pay *Loss* for a *Claim* by, or on behalf of, an independent contractor, joint venturer, or venture partner arising out of disputes over ownership rights in *Covered Material*.

Physical Peril. The Insurer will not pay *Loss* arising out of:

1. fire, smoke, or explosion;
2. lightning, wind, rain, or hail;

3. surface water, waves, flood, or overflow of any body of water;
4. earthquake, earth movement, or earth sinking;
5. mudslide, landslide, erosion, or volcanic eruption;
6. collapse, wear and tear, rust, corrosion, or deterioration;
7. magnetic or electromagnetic fields;
8. extremes of temperature or humidity; or
9. any similar physical event or peril.

Pollution. The Insurer will not pay *Loss* arising out of:

1. the actual, alleged, or threatened discharge, dispersal, seepage, migration, release, or escape of a *Pollutant*;
2. a request, demand, order, or statutory, or regulatory requirement that an *Insured* or others test for, monitor, clean up, remove, contain, treat, detoxify, or neutralize, or in any way respond to, or assess, the effects of, a *Pollutant*; or
3. testing for, monitoring, cleaning up, removing, containing, treating, detoxifying, or neutralizing, or in any way responding to, or assessing the effects of, a *Pollutant*.

Prior Acts. The Insurer will not pay *Loss* arising out of a *Wrongful Act* that occurs prior to the Retro Date shown in the CyberRisk Declarations.

Prior Matters. The Insurer will not pay *Loss* arising out of any fact, circumstance, situation, event, or *Wrongful Act*:

1. that is, or reasonably would be regarded as, the basis for a *Claim* under the Liability Insuring Agreements about which any *Executive Officer* had knowledge prior to the Knowledge Date shown in the CyberRisk Declarations;
2. that, prior to the Inception date shown in the Declarations, was the subject of any notice of claim, or circumstance, given by or on behalf of any *Insured* and accepted under any policy of insurance that this Coverage directly renews, replaces, or succeeds in time; or
3. previously alleged in a civil, criminal, administrative, or regulatory proceeding against any *Insured* prior to the P&P Date shown in the CyberRisk Declarations.

Property Damage. 1. The Insurer will not pay *Loss* under the Liability or Breach Response Insuring Agreements for the:

- a. damage to;
 - b. destruction of;
 - c. loss of; or
 - d. loss of use of,
- any tangible property.

2. The Insurer will not pay *Loss* under the Cyber Crime or Business Loss Insuring Agreements arising out of the:

- a. damage to;
- b. destruction of;
- c. loss of; or
- d. loss of use of,

any tangible property, other than loss of *Other Property* covered under the Computer Fraud Insuring Agreement.

Securities Laws. The Insurer will not pay *Loss* arising out of:

1. a violation of a securities law or regulation; or
2. except under the Cyber Crime Insuring Agreements:
 - a. the ownership of;
 - b. the sale or purchase of; or
 - c. the offer to sell or purchase, stock or other securities.

Exclusions continued from previous page.

- Unlawful Collection.** 1. The Insurer will not pay *Loss* arising out of the collection of *Confidential Information* in violation of law.
2. This does not apply to *Defense Costs*.
- Unsolicited Communications.** 1. The Insurer will not pay *Loss* arising out of a violation of a law that restricts or prohibits unsolicited communications.
2. This does not apply to a *Security Breach* under the Breach Response Insuring Agreements.
- War.** 1. The Insurer will not pay *Loss* arising out of:
a. war, including undeclared or civil war;
b. warlike action, including action in hindering or defending against an actual or expected attack, by any government, military force, sovereign, or other authority using military personnel or other agents; or
c. insurrection, rebellion, revolution, usurped power, or action taken by governmental authority in hindering or defending against any of these.
2. This does not apply to an actual or threatened attack against a *Computer System* with intent to cause harm, or further social, ideological, religious, political, or similar objectives, except when in support of 1a through 1c.

Limits And Retentions

- Limits Of Insurance.** 1. The most the Insurer will pay for all *Loss* is the CyberRisk Aggregate Limit shown in the CyberRisk Declarations.
2. The most the Insurer will pay for all *Loss* under an Insuring Agreement is the applicable Limit for such Insuring Agreement shown in the CyberRisk Declarations; but:
a. The most the Insurer will pay for all *Payment Card Contract Penalties* is the Payment Card Costs Limit shown in the CyberRisk Declarations, which is within and will reduce the Privacy And Security Limit.
b. The most the Insurer will pay for all *Business Interruption Loss* that results from a *System Failure* is the System Failure Limit shown in the CyberRisk Declarations, which is within and will reduce the Business Interruption Limit.
c. Payment of *Loss* under the Dependent Business Interruption Insuring Agreement and Reputation Harm Insuring Agreement is within and will reduce, the remaining Business Interruption Limit.
d. The most the Insurer will pay for all *Accounting Costs* is the Accounting Costs Limit shown in the CyberRisk Declarations, which is within and will reduce the Limit for the applicable Business Loss Insuring Agreement.
e. If a Betterment Coparticipation percentage is shown in the CyberRisk Declarations, such percentage of *Betterment Costs* will be paid by the *Insured*. The Insurer will pay the remaining *Betterment Costs*, up to the Betterment Limit shown in the CyberRisk Declarations.
3. The most the Insurer will pay for all *Loss* with respect to an *Additional Insured* is the limit agreed to in the agreement between such *Additional Insured* and the *Insured Entity*, or the applicable Limit shown in the CyberRisk Declarations, whichever is less.
4. If the CyberRisk Declarations indicates that a Shared Limit applies, the most the Insurer will pay under all Shared Coverages is the Shared Limit shown in the Shared Limit Declarations.
5. Once the CyberRisk Aggregate Limit or Shared Limit is exhausted, the premium is fully earned, and all obligations of the Insurer, including any duty to defend, will cease.
- Retention.** 1. The Insurer will only pay *Loss* once the applicable Retention shown in the CyberRisk Declarations has been paid by the *Insured*.
2. Except for the Betterment Insuring Agreement, if multiple Retentions apply to:

- a. a *Claim*;
 - b. a *First Party Event*; or
 - c. *Claims* and *First Party Events* that share a common nexus, set of facts, circumstance, situation, event, or decision, the *Insured* will not pay more than the amount of the largest applicable Retention.
3. The *Insured Person* is deemed indemnified by the *Insured Entity* to the extent permitted or required by law, written agreement, or the by-laws of the *Insured Entity*. For the Liability Insuring Agreements, no Retention will apply to an *Insured Person* if indemnification by the *Insured Entity* is:
 - a. not permitted by law; or
 - b. not possible due to the financial insolvency of such *Insured Entity*.
 4. The Insurer may pay any amount of Retention. In such event, the *Insured* agrees to repay the Insurer such amounts.

Other Conditions

- Allocation.**
1. Subject to Other Conditions, Settlement, if an *Insured* incurs:
 - a. *Loss* jointly with others who are not covered for a *Claim*; or
 - b. *Loss* covered and loss not covered by this Coverage because a *Claim* includes both covered and uncovered matters, then the *Insured* and the Insurer will use their best efforts to allocate such amount between covered *Loss* and uncovered loss based upon the relative legal and financial exposures of the parties to covered and uncovered matters.
 2. If the CyberRisk Declarations shows that the Insurer has the duty to defend *Claims*, all *Defense Costs* will be allocated to covered *Loss*.

Cancellation And Nonrenewal.

1. The Insurer will cancel this Coverage only if premium is not paid when due. If nonpayment occurs, the Insurer will give at least 20 days written notice of cancellation to the Named Insured. Unless payment is received when due, this Coverage will be canceled.
2. The Named Insured may cancel any part of this Coverage by giving advanced written notice to the Insurer, stating when such cancellation will be effective.
3. If any part of this Coverage is canceled, the Insurer will refund the unearned premium on a pro rata basis.
4. The Insurer is not required to renew this Coverage upon its expiration. If the Insurer elects not to renew, it will provide the Named Insured written notice to that effect at least 60 days before the Expiration date shown in the Declarations.

Change Of Structure.

1. Under the Liability and Breach Response Insuring Agreements, if a *Change Of Control* occurs during the *Policy Period*, the coverage will continue for the *Run-Off Period*.
2. Coverage during the *Run-Off Period* is only for *Wrongful Acts* or *First Party Events* occurring before such *Change Of Control*.
3. Under the Cyber Crime and Business Loss Insuring Agreements, if an entity ceases to be an *Insured Entity* during the *Policy Period*, *First Party Loss* is only covered if:
 - a. such *First Party Loss* is sustained; and
 - b. the applicable *First Party Event* is *Discovered*, prior to the time such entity ceased to be an *Insured Entity*.
4. The Named Insured may request to extend the time of the *Run-Off Period*.

Claim Defense.

1. If the CyberRisk Declarations shows that the Insurer has the duty to defend *Claims*, the Insurer:
 - a. has the right and duty to defend covered *Claims*, even if groundless or false;
 - b. has the right to select defense counsel for such *Claims*; and

- c. has no duty to defend, or to continue to defend, *Claims* after the applicable Limit has been exhausted.
2. If the CyberRisk Declarations shows that the Insurer does not have the duty to defend *Claims*:
 - a. the *Insured* has the duty to defend *Claims*;
 - b. the Insurer has the right to participate in the selection of defense counsel;
 - c. the Insurer has the right to participate in the investigation, defense, and settlement of such *Claims*;
 - d. subject to the applicable Limit, the Insurer will reimburse the *Insured* for *Defense Costs*;
 - e. upon written request, the Insurer will advance *Defense Costs*; and
 - f. advanced *Defense Costs* will be repaid to the Insurer to the extent that the *Insured* is not entitled to such payment.
3. With respect to a *Claim*, the *Insured* will not, without the Insurer's prior written consent:
 - a. make an offer to settle, or settle, a *Claim*;
 - b. admit liability; or
 - c. except at the *Insured's* own cost, make a voluntary payment, pay or incur *Defense Costs* or other expense, or assume any obligation.

**Cyber Crime And
Business Loss
Change.**

The Cyber Crime and Business Loss Insuring Agreements will end upon:

1. a *Change Of Control*; or
2. the voluntary liquidation or dissolution of the Named Insured.

ERP - Automatic.

1. The *Automatic ERP* applies without additional premium.
2. *Claims* resulting from *Wrongful Acts* that occur prior to cancellation or nonrenewal can be made and reported to the Insurer during the *Automatic ERP*. Such *Claim* is deemed reported on the last day of the *Policy Period*.
3. The most the Insurer will pay for *Loss* resulting from *Claims* reported during the *Automatic ERP* is the remaining portion of the applicable Limit shown in the CyberRisk Declarations as of the effective date of cancellation or nonrenewal.

ERP - Optional.

1. The Named Insured may elect to purchase an *Optional ERP* shown in the CyberRisk Declarations for any reason other than nonpayment of premium. The *Optional ERP* will only take effect if:
 - a. the Insurer receives written notice of such election no later than 90 days after cancellation or nonrenewal; and
 - b. the additional premium for the *Optional ERP* is paid when due.
2. *Claims* or *Potential Claims* resulting from *Wrongful Acts* that occur prior to cancellation or nonrenewal can be made and reported to the Insurer during the *Optional ERP*. Such *Claim* or *Potential Claim* is deemed reported on the last day of the *Policy Period*.
3. For the Privacy Breach Notification, Computer And Legal Experts, and Public Relations Insuring Agreements, *First Party Loss* that results from a *First Party Event* occurring prior to cancellation or nonrenewal can be *Discovered* during the *Optional ERP*. Such *First Party Event* is deemed *Discovered* on the last day of the *Policy Period*.
4. The premium due for the *Optional ERP* is shown in the CyberRisk Declarations. Such premium is fully earned at the start of the *Optional ERP*.
5. The most the Insurer will pay for *Loss* resulting from *Claims* made, or *First Party Events Discovered*, during the *Optional ERP* is the remaining portion of the applicable Limit shown in the CyberRisk Declarations as of the effective date of cancellation or nonrenewal.
6. When the *Optional ERP* applies, it replaces the *Automatic ERP* and the Extended Discovery Period for the Privacy Breach Notification, Computer And Legal Experts, and Public Relations Insuring Agreements.

**Extended Discovery
Period.**

1. For the *First Party Insuring Agreements*, the *Insured* has an extended period of time to *Discover* a *First Party Loss* arising out of a *First Party Event* that occurred prior to the effective date of cancellation. Such *First Party Event* will be deemed *Discovered* on the last day of the *Policy*

Period. This period begins on the effective date such *First Party Insuring Agreement* is canceled. It ends on the earlier of:

- a. 90 days; or
- b. the effective date of similar coverage purchased by the *Insured*, even if such insurance does not provide coverage for loss sustained prior to its effective date.

2. When *Optional ERP* is purchased, it replaces the Extended Discovery Period for the Privacy Breach Notification, Computer And Legal Experts, and Public Relations Insuring Agreements.

Income Loss Appraisal.

If, after submission of the Proof of Loss, the Insurer and *Insured* do not agree on the amount of *Income Loss*, each party will select an appraiser. If the appraisers do not agree, they will select an umpire. Each appraiser will submit the amount of *Income Loss* to the umpire. Agreement by the umpire and at least one of the appraisers as to the amount of *Income Loss* is binding.

Each party will:

1. pay its own appraiser, except when covered as *Accounting Costs*, and
2. share the fees and costs of the umpire equally.

Notice Of Claim.

1. If an *Insured* gives the Insurer written notice of a *Potential Claim* during the *Policy Period*, or any extended reporting period, then a *Claim* subsequently arising from such *Potential Claim* will be deemed made on the last day of the *Policy Period*. Such notice must include a description of the anticipated allegations of *Wrongful Acts*, potential damages, and the names of potential claimants and *Insureds* involved.

2. Once an *Executive Officer* becomes aware that a *Claim* has been made, the *Insured* must give the Insurer written notice of such *Claim* as soon as practicable. If such *Claim* involves facts that are subject to a court order or law enforcement hold, the *Insured* must give the Insurer written notice of such *Claim* as soon as practicable once such order or hold is not in effect. Such notice must include a copy of the *Claim* or description of its particulars.

3. All notices under this section must be sent to the Insurer at an address shown in the Declarations.

Notice Of First Party Event.

1. Upon the *Discovery* of a *First Party Event*, the *Insured* must give the Insurer written notice of the particulars of such event, as soon as practicable.

2. If such *First Party Event* causes *First Party Loss* under the Cyber Crime or Business Loss Insuring Agreements in an amount more than 25% of the applicable Retention, the *Insured* must:

- a. give the Insurer a detailed, sworn Proof of Loss within 120 days;
- b. submit to an examination Under Oath, and give the Insurer a signed statement of the *Insured's* answers; and
- c. notify law enforcement, if such *First Party Event* violates law.

3. Demands for payment of *First Party Loss* must be provided to the Insurer by the *Insured Entity*.

4. All notices and demands must be sent to the Insurer at an address shown in the Declarations.

Other Insurance.

1. The Breach Response and Business Loss Insuring Agreements are primary insurance.

2. The Liability and Cyber Crime Insuring Agreements are excess over, and will not contribute with, any other valid and collectible insurance available to the *Insured*. This applies even if such other insurance is stated to be primary, excess, or otherwise, unless such other insurance states by specific reference that it is excess over this Coverage.

Property Covered.

Coverage under the Cyber Crime Insuring Agreements is limited to property:

1. the *Insured Entity*:
 - a. owns;
 - b. leases; or
 - c. holds for others; or
2. for which the *Insured Entity* is legally liable, except property located inside premises of the *Insured Entity's* client or such client's financial institution.

- Recovery And Subrogation.**
1. The Insurer has no duty to recover amounts paid under this Coverage.
 2. Amounts recovered from a third party, less costs incurred in obtaining such recovery, will be applied in this order:
 - a. to the Insurer for any Retention it paid on behalf of an *Insured*;
 - b. to the *Insured* for *Loss* the Insurer did not pay because the applicable Limit was exhausted;
 - c. to the Insurer for *Loss* it paid;
 - d. to the *Insured* for any Retention it paid; and then
 - e. to the *Insured* for any uncovered loss it paid.
 3. Recoveries do not include amounts from insurance or reinsurance.
 4. The Insurer is subrogated to, and the *Insured* must transfer to the Insurer, all of the *Insured's* rights of recovery against any person or organization for *Loss* the Insurer has paid under this Coverage. The *Insured* agrees to:
 - a. execute and deliver instruments and papers;
 - b. do everything necessary to secure such rights; and
 - c. do nothing to impair or prejudice those rights.
 5. Subrogation will not apply if the *Insured*, prior to the date of a *Wrongful Act* or a *First Party Event*, waived its rights to recovery.
 6. Any of the *Insured Entity's* property that the Insurer pays for becomes the Insurer's property.

Related Claims. Multiple *Claims* arising out of the same *Wrongful Act* are a single *Claim* that is deemed first made on the date the earliest of such *Claims* is made, whether before or during the *Policy Period*.

- Representations.**
1. The Insurer has issued this coverage in reliance on the accuracy and completeness of the representations that the *Insured* made to the Insurer.
 2. If any such representation is untrue, and:
 - a. was material to the acceptance of the risk; and
 - b. is material to a covered *Loss*,then this coverage will not apply to such *Loss* with respect to:
 - i. an *Insured Person* who knew; or
 - ii. an *Insured Entity*, if an *Executive Officer* knew,that such representation was untrue on the Inception date shown in the Declarations.

Settlement. The Insurer may, with the written consent of the *Insured*, settle a *Claim*. If the Insurer and claimant agree to settle a *Claim* but the *Insured* withholds its consent, the *Insured* will be responsible for 20% of all:

1. *Defense Costs* incurred after the date the *Insured* withheld its consent; and
2. *Loss*, other than *Defense Costs*, in excess of such settlement offer.

Subsidiaries. If a *Subsidiary* is acquired or created by an *Insured Entity* during the *Policy Period*, and its revenues are:

1. less than 35% of the total annual revenues of such *Insured Entity*, then it will be covered for *Wrongful Acts* or *First Party Events* that occur after its acquisition or creation; or
2. are at least 35% of the total annual revenues of such *Insured Entity*, then it will be covered for:
 - a. *Wrongful Acts* that occur after its acquisition or creation, for *Claims* made; or
 - b. *First Party Events* that occur after its acquisition or creation and that are *Discovered* and reported, within 90 days of its acquisition or creation, or the end of the *Policy Period*, whichever is earlier. Additional coverage may be negotiated at the time of acquisition or creation.

Other Conditions continued from previous page.

Suits Against The Insurer - Cyber Crime.

The *Insured Entity* may not bring any legal action against the Insurer involving a *First Party Event* covered under the Cyber Crime Insuring Agreements:

1. until 60 days after the *Insured Entity* has filed Proof of Loss; and
2. unless such legal action is commenced within two years from the date the *Insured Entity Discovers* the *First Party Event*.

Valuation Under First Party Insuring Agreements.

1. *Money*, except *Virtual Currency*, is valued in the U.S. dollar equivalent determined at the rate of exchange published by The Wall Street Journal:
 - a. for the Cyber Crime Insuring Agreements, on the date the *First Party Event* was *Discovered*; and
 - b. for the Breach Response and Business Loss Insuring Agreements, on the date of payment of *First Party Loss*.
2. *Securities* are valued at market value as of the close of business on the date the *First Party Event* was *Discovered*; and at its discretion, the Insurer will:
 - a. pay the *Insured Entity* such value;
 - b. replace such *Securities* in kind, in which case the *Insured Entity* must assign to the Insurer all rights, title, and interest in such *Securities*; or
 - c. pay the cost of a Lost Securities Bond required when issuing duplicates of the *Securities*. Such Lost Securities Bond will have a penalty no more than the value of the *Securities* at the close of business on the date the *First Party Event* was *Discovered*.
3. *Virtual Currency* is valued in the U.S. dollar equivalent determined at the rate of exchange:
 - a. for the Cyber Crime Insuring Agreements, on the date the *First Party Event* was *Discovered*; and
 - b. for the Breach Response and Business Loss Insuring Agreements, on the date of payment of *First Party Loss*.
4. *Other Property* is valued for the lesser of:
 - a. the actual cash value of the *Other Property* on the date the *First Party Event* was *Discovered*; or
 - b. the cost to replace *Other Property* with comparable property, but only after such property is actually replaced.

Authorization And Changes.

The Named Insured will act on behalf of all *Insureds* regarding the payment of premium, receipt of return premium, change of coverage, and receipt of notices of cancelation or nonrenewal. Each *Insured* agrees that they have delegated such authority to the Named Insured.

The Named Insured may change this Policy with the Insurer's consent by endorsement to this Policy. No rights or duties under this policy may be transferred or assigned without the Insurer's written consent.

Conformity To Law.

Any part of this Policy that conflicts with applicable statutory or regulatory law is changed to conform to such law. This Policy provides coverage and benefits only to the extent that it does not expose the Insurer, or any of its subsidiaries, or affiliated companies, to a trade or economic sanction, prohibition, or restriction under a U.N. resolution, trade or economic sanction, or E.U., U.K., or U.S. law or regulation.

Consent And Cooperation.

Where the Insurer's consent is required, such consent will not be unreasonably withheld. The *Insured* agrees to give all information, assistance, and cooperation the Insurer reasonably requires.

Representatives.

In the event of an *Insured Person's* death, incapacity, or bankruptcy, this Policy will afford coverage to his or her:

1. estate;
2. legal representative;
3. legal spouse, domestic partner, or party to a civil union; or
4. assignee,

but only to the extent that it would have applied to such *Insured Person*.

Suits Against The Insurer.

No person or entity has the right under this Policy to join the Insurer as a party in an action against an *Insured* to determine such *Insured's* liability, nor may the Insurer be impleaded by any *Insured*. No action will lie against the Insurer unless there has been full compliance with all the terms of this Policy.

Territory And Valuation.

This Policy applies anywhere in the world, but it does not apply to *Loss* incurred by an *Insured* residing or domiciled in a country or jurisdiction in which the Insurer is not licensed to provide this insurance, to the extent that providing this insurance would violate any applicable foreign law or regulation ("Foreign Loss").

If an *Insured Entity* incurs Foreign Loss, the Insurer will reimburse the Named Insured for such Foreign Loss because of the Named Insured's financial interest in such *Insured Entity*. If an *Insured Person* incurs Foreign Loss not indemnified by an *Insured Entity*, such Foreign Loss will be paid in a country or jurisdiction mutually acceptable to such *Insured Person* and the Insurer, to the extent that doing so would not violate any applicable foreign law or regulation.

All amounts in this Policy are stated in U.S. Dollars. If amounts are due under a liability coverage and are stated in a different currency, payment will be made in U.S. Dollars at the exchange rate published in The Wall Street Journal at the time the final amount is determined.

Titles, Headings, And Defined Terms.

The titles and headings in this Policy do not affect coverage. Where appearing in this Policy, in singular or plural, words and phrases appearing in italicized type have the meaning shown in the Definitions of the applicable Coverage.

Issuing Company: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

Policy Number: ZPL-61N41934-22-PB

This endorsement changes the Policy.

State Inconsistency Endorsement

State Inconsistency.

If there is inconsistency between the state changes endorsement and any other conditions of coverage, then it is agreed that, where permitted by law, the Insurer will apply those conditions that are more favorable to the *Insured*.

Issuing Company: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

Policy Number: ZPL-61N41934-22-PB

This endorsement changes the CyberRisk Coverage.

**Exclude Specified Boards, Commissions,
Governmental Units, Or Departments
Endorsement**

The following is added to Exclusions:

Specified Boards, Commissions, Governmental Units, Or Departments.

The Insurer will not pay *Loss* arising out of any board, commission, governmental unit, or department of any:

1. airport;
2. electric or gas utility;
3. health care facility;
4. housing authority;
5. port authority;
6. school or school district; or
7. transit authority,

unless such board, commission, governmental unit, or department is listed in the schedule below.

Scheduled Board, Commission, Governmental Unit, Or Department

Issuing Company: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

Policy Number: ZPL-61N41934-22-PB

This endorsement changes the CyberRisk Coverage.

**Exclude Joint Ventures And LLPs
Endorsement**

There are two changes described below:

1. **Definitions, *Subsidiary***, 3 is deleted.
2. The following is added to **Definitions, *Subsidiary***:

Does not include any Joint Venture or Limited Liability Partnership (LLP), unless such Joint Venture or LLP is included in the schedule below.

Scheduled Joint Venture Or LLP

Issuing Company: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

Policy Number: ZPL-61N41934-22-PB

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