

**RFP 20-21(C): Annual Contract for Plumbing Contractor
QUESTION and ANSWER**

	Question	Answer	Date Posted
1.)	There is a list of hours that different type of employees have to work for a certain rate that we price. For example it says master plumber will be needed 500 hours on routine calls. If let's say a total number hours in 1 year that master plumber will be used is 300 hours, Will we be paid for 300 hours or 500 hours?	500 hours is only an estimate for the budget purposes. Contractors will be paid by invoices and for hours worked ONLY. We do not guarantee any number of hours for contractors	08/14/2020
2.)	Are the hours listed for different type of employees (master plumber, journeyman, helper, supervisor) guaranteed or are they a maximum number with no guarantees? What happens if the number of hours exceeds the amount of hours listed?	No guarantees; these hours are for budget purposes only	08/14/2020
3.)	(Please state your policy with regard to the number of persons responding to routine calls), We have multiple trucks that can arrive for emergencies, What is the minimum requirement for persons and number of trucks?	There is no minimum requirement, we only ask that you include a description of personnel that will be called out for routine maintenance.	08/14/2020