EMPORIA STATE UNIVERSITY

ADDENDUM 1

Addendum Date:	**April 23, 2024**
Addendum Number:	**1**
RFP Number:	**004-24**
Questions Deadline:	**April 15, 2024 (2:00 pm CST)**
Closing Date:	**April 29, 2024 (2:00 pm CST)**
Procurement Director:	Ashley Brandt
Mailing Address:	Emporia State University Purchasing Office
	1 Kellogg Circle, Box 4021, Plumb Hall 103M, Emporia, KS 66801
Phone:	620-341-5137
E-Mail Address:	purchaseorders@emporia.edu
Item:	**Security Operations Center Services**
Agency:	Emporia State University (ESU)
Location(s):	Emporia, KS 66801

Below are the answers to vendor questions submitted prior to the RFP questions deadline. If you have already submitted a proposal, you can update your proposal prior to the closing date/time listed above.

1. **Is a SIEM solution required, or would you be open to an alternative solution like an XDR platform that can still accomplish your log ingestion requirements?**

   An XDR solution would be fine depending on how log ingestion is completed. We need to be able to have aggregated logs and if the XDR solution can do that, it would be acceptable.

2. **Are you using Microsoft Defender for Email Security or another solution you are looking to ingest?**

   We use both Symantec and Microsoft Defender, and we would be looking to ingest both into a centralized logging system.

3. **What are you utilizing for a Backup and Recovery solution?**

   We use Veeam for our backup and recovery solution.

4. **Regarding item 57 in the terms and conditions, can you please verify that if we develop a new feature to deliver on this solution, such as an integration with one of your existing security tools using an API, enhancing a report, or an enhancement to an existing feature you do not expect to own the intellectual property rights.**

   Item 57: "Software Code and Intellectual Property Rights: As applicable, all original software and software code and related intellectual property developed or created by the Contractor in the performance of its obligations under this Contract or any Task Order, Work Order, or P.O. issued under this Contract, shall become the sole property of ESU. The Contractor will surrender all original written materials, including any reports, studies, designs, drawings, specifications, notes, documents, software and documentation, computer-based training modules, electronically or

magnetically recorded material, used to develop this software and/or software code and related intellectual property to ESU."

We want to ensure that any proprietary software or software code developed during our engagement remains the exclusive property of our organization. Additionally, it is a non-negotiable requirement that we retain ownership of our data. If we collaborate on developing new features, such as integrations with our existing security tools using APIs, enhancing reports, or improving existing features, we must maintain sole ownership of the intellectual property rights associated with these developments that are created specifically and only for ESU. Upon termination of the agreement, it is our expectation that Contractor will not retain property rights in any software or code, without which, would result in the degradation of Emporia State University's systems or would cause them to cease functioning.

5. **How many faculty/staff does ESU have?**

    1,200 Combined Full-time, part-time and student employees.

    a. **How many of those are full-time network users?**

        Approximately 1,000

6. **How many servers are there in the environment (Physical & Virtual)?**

    About 250 total servers. Of those 4 are physical servers.

    a. **In addition, does ESU have any cloud servers or workloads?**

        Yes, our Banner SIS / ERP system is hosted on Oracle OCI as an IAAS implementation. We have a 1 Gb fast-connect between our primary network and OCI and another between our DR site and OCI. We currently have approximately 15 virtual servers in OCI.

7. **How many firewalls does ESU have?**

    Three- two here at ESU and one in the Wichita DR site.

    a. **Do you have a single ingress/egress point, or multiple? Please roughly describe the configuration/setup, including any high-availability configurations.**

        We have two ingress/egress points in Emporia and one in Wichita DR site. We have a load balancer in our ISP data center. Our firewalls are configured in a HA pair at ESU.

    b. **At each ingress/egress point, what is your ISP throughput/bandwidth? (If multiple egress points, please list ISP/WAN throughput for each.)**

        10 gig fiber, and 1gig fast-connect.

8. **What email platform(s) does ESU utilize? (i.e. O365/Exchange Online, Google Workspace, on-premise Exchange, etc.)**

    O365/Exchange Online, and Google Workspace

    a. **Do staff/faculty utilize the same platform as students? (If not, please describe.)**

        No. Staff utilize O365 and students utilize Google

    b. **Do staff/faculty utilize the same email domain as students, or are they separate?**

        No, they are separate.

9. **Is the staff/faculty network separate from students (different subnets, SSIDs, etc.)?**

   No

10. **Does ESU utilize on-premises Active Directory?**

    Yes

    a. **Are staff/faculty in the same AD domain as students? (If not, please describe.)**

       Yes

11. **Does ESU utilize Azure Active Directory / Entra ID?**

    Yes

    a. **Are staff/faculty in the same domain as students? (If not, please describe.)**

       Yes

12. **How many students are on typically on campus when terms are in-session?**

    About 2500

13. **Does ESU use a service for internal and/or external vulnerability scanning? If so, please describe.**

    Yes- Tenable

14. **Does ESU use a service for security awareness training (i.e. phishing campaigns/education/training for staff)? If so, please describe.**

    Yes- KnowBe4

15. **Does ESU have an IR Retainer in place? If so, please describe (to the extent legally/securely possible).**

    Yes, through our insurance provider- Gallagher

16. **Our MDR pricing is based on the total number of devices being managed by our SOC and Platform. Please answer the following questions:**

    a. **How many endpoints? (i.e. PC / Server / Virtual Machines)**

       3,000

    b. **How many network devices? (i.e. Routers / Switches / IoT / Printers / ICS)**

       Approximately 1500 total

    c. **How many firewalls do you have in your infrastructure with internet traffic?**

       Three- Two at ESU and one at the Wichita DR site.

    d. **What is the speed of the interface between your firewall and switch? (i.e. 1G / 2.5G / 10G)**

       10 Gig

e. **What EDR do you currently use?**

Microsoft Defender

f. **What Cloud platforms do you currently use?**

Our Banner SIS / ERP system is hosted on Oracle OCI as an IAAS implementation. We have a 1 Gb fast-connect between our primary network and OCI and another between our DR site and OCI. We currently have approximately 15 virtual servers in OCI.

g. **What email platform do you currently use? (i.e. Office 365)**

Office 365, Google Workspace