



**HIGHLANDS COUNTY
BOARD OF COUNTY COMMISSIONERS
(HCBCC)
PURCHASING DIVISION**

DATE: February 22, 2019

BID NO. ITB 19-009 ADDENDUM No. 2

Project: Ambulance Medical Billing and Collections Services

This addendum is being issued to clarify an earlier answer and to answer the questions received.

1. **The deadline for submittal of proposals has been extended until March 8, 2019 at 3:30pm.** All other dates remain the same.
2. Addendum No.1, #7 correction: Does the County currently use a delinquent accounts collection agency? If yes, please provide the name of your vendor.
Correct Answer: Yes, the County contracts directly with Medical Data Systems currently.
3. Addendum No.1 # 4 answer was incorrect. Please use #15 answer which represent FY18.

Questions and Answers:

1. What flat fee are you currently paying Intermedix for your Medicaid claims?

Answer: Claims processing is 10% Collections 0.05%

4. Does the 5% you are currently paying ADPI include everything needed to participate in the PEMT program? If not, what are you currently paying for that service?

Answer 1st question: ADPI does not have anything to do with the PEMT.

Answer 2nd question: A one-time fee to deposit the PEMT check at 0.15% (\$10,738.65)

5. How long have you been using ESO Solutions as your ePCR platform?

Answer: 01/2017

6. Can you please elaborate on your current compatibility problems with current vendor and ESO?

Answer: Intermedix has issues reading the ESO system.

7. Are you interested in receiving an additional bid for delinquent account collection services?

Answer: We have no issues with MDS (current vendor) at this time.