



ADDENDUM #1 SOLICITATION RFP # 2020-44

Residential Solid Waste and Recycling Collection Services

This addendum is being issued to announce, revise, clarify and address questions or certain issues that have occurred since the solicitation was originally issued.

All contents of this addendum shall be incorporated into the solicitation documents and the ensuing contract with the awarded Contractor. It is the Contractor's responsibility to ensure their receipt of all addenda, and to clearly acknowledge all addenda within their initial bid response. Acknowledgement may be confirmed by noting the total number of addenda on the Signatory Sheet (e.g. Addenda 1 of 1). Failure of a Contractor to acknowledge each addendum may prevent the bid from being considered for award and deem the Contractor as non-responsive.

Q & A

1. Is there a pre-bid meeting scheduled?

No pre-bid meeting is scheduled.

2. Is recycling weekly or bi-weekly on the current contract?

Recycling is currently every week.

3. Is current recycling services in 18-gallon bins or carts?

Current recycling is in 18-gallon bins.

4. What is the average tonnage or participation of recycling?

In FY18, there was 1,380 tons of recycled material. There is no report for FY19 but Town staff assumes it is greater than 1,500 tons.

5. Is disposal paid by Beaufort County?

No.

6. How many additional carts are in service?

The Town does not track the number of households who request additional carts because that is a contractual matter between the household and the current vendor.

7. Will the Town provide a current list of homes and the quantity?

The Town will provide the list of addresses to the final selected vendor. The latest count of households/carts in-service is 9,289. This count should not include additional carts that have been contracted privately between the household and the current vendor.

8. What is the current rate per household and what is the house count?

The current rate is \$9.92 per household per month. There are 9,289 households as of last count.

9. Will the Town provide an address list?

The Town will provide the list of addresses to the final selected vendor. To determine routes, please see the maps referenced in the RFP. **It is important to note that the neighborhoods of Palmetto Bluff and the residences of the Promenade contract separately for residential waste removal and recycling so that smaller, quieter trucks will service their streets. Those streets, therefore, are not a part of this solicitation.**

10. How many backdoor services are provided and what is the approval process for the residential unit to be approved?

The exact number is being confirmed but for the purposes of making an assumption for RFP submission, assume 5% of households would be interested in this service.

11. Is disposal or recycling required to go to a specific facility?

No. In the RFP, it simply specifies disposal and recycling must be at properly licensed facilities.

12. How many bulky/white good pick-ups occur per month?

Bulky and white good pick-ups are no longer a part of the current contract, however this service is available from the vendor for an additional fee if the Town so requests.

13. Please provide a copy of the current solid waste agreement.

See original agreement attached. Contract addenda are not attached.

14. Please provide invoices for October, November and January.

See attached.

CLARIFICATION OF STATEMENTS

It is important to note that the neighborhoods of Palmetto Bluff and the residences of the Promenade contract separately for residential waste removal and recycling so that smaller, quieter trucks will service their streets. Those streets, therefore, are not a part of this solicitation.

All prospective Respondents are reminded and hereby instructed not to contact any member of the Town of Bluffton Council, Town Manager or Town of Bluffton staff members, other than the noted contact person OR the Town's Purchasing Administrator regarding this solicitation or their response at any time during the solicitation and award process. Any such contact may be cause for rejection of your submittal.

TOWN OF BLUFFTON AGREEMENT

COUNTY OF BEAUFORT

STATE OF SOUTH CAROLINA

THIS CONTRACT made and entered into this 1st day of Sept., 2010, by and between the Town of Bluffton, South Carolina acting by and through its Town Council (the "Town") and Waste Management of South Carolina, Inc. (the "Company").

WHEREAS, the Town desires to secure the services of the Company to provide residential solid waste collection and disposal services; and

WHEREAS, the Company desires to provide those services for the Town;

NOW, THEREFORE, IT IS HEREBY AGREED AS FOLLOWS:

1. DEFINITIONS

- A. APPROVED CONTAINERS** – Roll out carts as defined in Section 1.M, and bags as defined in Section 1.B (when Customer's Roll Out Cart is full due to excess volume and such Bags are placed adjacent to or on top of the Roll Out Cart).
- B. BAGS** – Plastic sacks designed to store and enclose Solid Waste with sufficient wall strength to maintain physical integrity when lifted by top. Total weight of a bag with contents shall not exceed forty (40) pounds.
- C. BULKY WASTE** – Large furniture items or white goods whose large size precludes their handling by normal solid waste collection, processing or disposal methods.
- D. CONSTRUCTION AND DEMOLITION WASTE** – Waste resulting solely from construction, remodeling, repair, or demolition operations on buildings, or other structures, but not inert debris, land-clearing debris, yard debris, or used asphalt, asphalt mixed with dirt, sand, gravel rock, concrete, or similar non-hazardous material.
- E. CUSTOMERS** – Residential Units, located within the Service Area, identified by the Town or by the Company as being eligible for and in need of the Services provided by the Company under this Contract at any time during the relevant billing period.
- F. GARBAGE** – Dead animals of less than ten (10) pounds in weight that have been slaughtered for human consumption; every accumulation of waste (animal, vegetable and/or other matter) that results from the preparation, processing, consumption, dealing in, handling, packing, canning, storage, transportation, decay or decomposition of meats, fish, fowl, birds, fruits, grains, or other animal or vegetable matter, other foods and household waste but excluding sewage and human waste.

- G. HAZARDOUS WASTE** – Any chemical, compound, mixture, substance or article which is designated by the United States Environmental Protection Agency or appropriate agency of the federal or state government to be hazardous, toxic, radioactive, volatile, corrosive, flammable, explosive, biomedical, infectious and/or bio-hazardous as those terms are defined by or pursuant to Federal or State law or regulations, and includes any White Good or appliance that contains Chlorofluorocarbons (CFCs).
- H. INDUSTRIAL WASTE** – Solid Waste generated by industrial processes and manufacturing.
- I. MEDICAL WASTE** – Any Solid Waste which is generated in the diagnosis, treatment, or immunization of human beings or animals, in research pertaining thereto, or in the production or testing of biologicals, but does not include any hazardous waste or those substances excluded from the definition of Solid Waste.
- J. MUNICIPAL SOLID WASTE** – Solid Waste resulting from the operation of residential, commercial, industrial, governmental or institutional establishments that would normally be collected, processed and disposed of through a public or private solid waste management service (includes Garbage, Refuse, Rubbish/Trash). Municipal Solid Waste never includes Hazardous Waste, Special Waste, Medical Waste, White Goods, Yard Waste or solid waste from mining or agricultural operations.
- K. REFUSE** – All nonputrescible waste.
- L. RESIDENTIAL UNIT** – A dwelling within the service Area as hereinafter defined, occupied for at least a portion of the relevant month by a person or group of persons. Each unit of an apartment or condominium dwelling consisting of four (4) or less living units, whether of single or multi-level construction, shall be treated as a Residential Unit.
- M. ROLL OUT CART** – A Company owned receptacle with two wheels and a properly designed axle and fittings, and a top lid that is to remain closed except when loading waste, with a body consisting of approximately ninety (90) gallons in capacity, constructed of heavy duty plastic and having the strength to store normal household Solid Waste and equipped with proper attachments for hydraulic loading into the Company’s collection vehicle.
- N. RUBBISH/TRASH** – All waste wood, wood products (but not Yard Waste), chips shavings sawdust, pasteboard, rags, straw, used and discarded mattresses, used and discarded clothing, used and discarded shoes and boots, combustible waste pulp and other products such as are used for packaging, or wrapping crockery and glass, ashes, cinders, glass, and mineral or metallic substances.
- O. SANITARY LANDFILL** – A facility for disposal of Solid Waste on land in a sanitary manner in accordance with the rules, regulations, laws and ordinances of the State of South Carolina and Federal regulations promulgated as Subtitle D.
- P. SERVICES** – Those waste management services described in Section 4 below.

- Q. SERVICE AREA** – The incorporated limits of the Town, including those areas described in the paragraph of the Contract entitled Newly Developed and Annexed Areas.
- R. SOLID WASTE** – All solid and semi-solid Garbage, Refuse, and Rubbish/Trash, but never (a) Hazardous Waste or Special Waste, (b) the other items excluded under the Exclusions paragraph of this Contract, (c) solid or dissolved materials in domestic sewage, (d) solid or dissolved materials in irrigation return flows, (e) industrial discharges which are point sources subject to permits under Section 402 of the Federal Water Pollution Control Act as amended (86 STAT.880), or (f) source, special nuclear, or by-product materials as defined by the Atomic Energy act of 1954 as amended (68 STAT. 923)
- S. SPECIAL WASTE** – Solid Waste that can require special handling and management, including White Goods, whole tires, used motor oil, lead-acid batteries and Medical Wastes. Also, all treated/de-characterized (formerly hazardous) wastes, polychlorinated biphenyl (“PCB”) wastes; industrial process wastes; asbestos containing material; chemical containing equipment; demolition debris, incinerator ash; medical wastes; off-spec chemicals; sludges; spill-cleanup wastes; underground storage tank (UST) soils; and wastes from service industries.
- T. WHITE GOODS** – Refrigerators, stoves and ranges, water heaters, freezers, swing sets, bicycles (without tires) scrap metal, copper, and other similar domestic and commercial large appliances.
- U. YARD WASTE** – Any and all vegetative matter resulting from private landscaping or regular yard maintenance. Yard Waste shall not include limbs which are greater than three feet in length and one (1) inch in diameter. Yard Waste also shall not include debris from commercial/professional landscaping or excessive debris caused by storms or other inclement weather.
- V. TOWN FACILITY** – Facilities operated by the Town including Town Hall, Law Enforcement Center, satellite offices or any other location operated by Town of Bluffton.

2. AWARD OF CONTRACT

The Town hereby awards this Contract to the Company to serve as the Town’s residential solid waste and recycling collection contractor. The Town will not contract with any other contractor to provide the basic residential and recycle services outlined herein. The Town reserves the right to contract for non base services related to but not limited to special clean up events, construction projects, other special events, new supplemental services, etc.

3. TERM

The term of this Contract shall begin on July 1, 2010 (the “Commencement Date”) and continue for a term of three (3) years (the “Initial Term”), and expire June 30, 2013. This contract may be renewed for an additional two (2) year term (i.e., July 1, 2013 –June 30,2015)

upon mutual agreement of the parties, which agreement shall be confirmed no less than ninety (90) days before the end of the Initial Term.

4. SERVICES

The Company shall work with the Town to provide an accurate count and addresses of all customers served in the Town within 60 days from contract award. Company shall assist in maintaining an accurate Master Customer Service database.

The services to be provided by the Company hereunder shall be the once per week curbside collection of all Municipal Solid Waste generated by the Residential Units in the Service Area that is properly placed in the Approved Containers on collection day and the services set forth below.

The Company shall provide once a week curbside recycling services to each Customer and Town facility as described herein in the Service Area. Recycling Services shall include the collection, processing and marketing of the following Recyclable Materials: (a) newspaper, magazines and related fibrous products and cardboard that has been broken down to fit within the recycling container; (b) glass containers (clear, brown and green); (c) aluminum and steel cans; and (d) plastic containers (#1-7). Additional recyclable materials and or services may be added by written agreement of the parties. The contents of recyclable material containers that contain 20% or more Refuse shall be treated as Municipal Solid Waste. Company shall distribute one (1) eighteen (18) gallon recycling container to each Residential Unit in the Service Area that has not already been provided a container by Company.

The Company shall provide Roll Out Carts and recycling containers to each Residential Unit that does not already have such containers previously provided by Company. The Company shall provide recycling containers to each Town facility that has not already been provided containers by Company.

The Company shall replace Roll Out Carts and recycling containers at no additional fee unless there is verified damage or loss resulting from neglect of user.

The Company shall provide free disposal service on the 8-yard front end loading commercial container located at Town Hall, 8-yard container for Building and Grounds, and a 30 yard container collected once per week for the Law Enforcement Center. The 8-yard containers shall be collected up to twice per week if necessary.

The Company shall not provide Yard Waste collection from Residential Units unless the parties agree to add such service by addendum to this Contract.

The Company shall provide the following services to the Town at no charge:

(a) The Company and the Town shall mutually agree upon two (2) weekend Bulky Waste item pick up events each year during which the Company shall collect waste from curbside of Residential Units within the Service Area. There shall be a three (3) cubic yard maximum per Residential Unit.

(b) The Company shall provide a once per Contract year electronics waste recycling event at no cost to the Town up to a maximum of 10,000 pounds of electronic waste (the volume of one 45-foot trailer).

(c) The Company shall provide a once per Contract year \$5,000.00 donation to support community events or activities.

(d) The Company shall maintain the Waste Watch program in partnership with the Bluffton Police Department.

(e) The Company shall provide at no charge a 30-yard container and disposal of same twice per Contract year for community-wide clean-up events.

5. HOLIDAYS

The Company shall observe the following holidays: New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day and Christmas Day. Regularly scheduled pickups that fall on holidays shall be picked up the next business day unless otherwise agreed to by the Town and Company.

6. PUBLIC EDUCATION

The Company shall assist the Town in expanding and promoting recycling through its established programs. Additionally, Company shall work with the Town to develop programs specific to the Town of Bluffton.

7. NEWLY DEVELOPED AND ANNEXED AREAS

The Company will, within thirty (30) days of notification by the Town provide the Services at the same frequency and quality required by this Contract to newly annexed areas. As vacant areas within the existing Service Area are developed and occupied, the Company shall, after proper notification from the Town, provide the services as required by this Contract on the next scheduled day of collection following notification. The service area in the Master Customer Service database shall be updated monthly.

8. VACANT HOMES

Company will monitor each home and identify Residential Units which have not received service for four consecutive weeks. Company shall notify the Town of vacancies and with Town's consent Company shall remove any Roll Out Carts and recycling containers at such vacant units. Residential Units identified as vacant through monitoring will not be invoiced to the Town for the months in which it has been identified as vacant. The service areas in the Master Customer Service database shall be updated monthly.

9. HOURS OF OPERATION

The Company shall not commence the services before 7:00 am each day and shall be completed before 5:00 pm. The Company may perform the Services on all week days and Saturdays. Exceptions to collection hours shall be effected only upon the written approval of the Town.

The Company shall be responsible for publicizing (and the expense of publishing) any changes in collection schedules.

10. EXCLUSIONS

The Company shall not be required to collect, transport, dispose of or otherwise handle construction and demolition waste, Yard Waste, dead animals larger than ten pounds, hazardous substances, body wastes, abandoned vehicles, vehicle parts, large equipment or any type of waste that is not included in the definition of municipal solid waste in section 1 of this contract.

The parties understand and agree that excessive amounts of storm debris or other similar materials, the collection and disposal of such materials will be governed by a separate written agreement to be negotiated at that time. Both parties agree to conduct such negotiations in good faith.

11. TITLE

The Company shall accept title to Municipal Solid Waste upon collection and placement into the Company's collection vehicles with exception of materials excluded by this contract. Title to and liability for excluded waste materials shall remain with the generator of such excluded waste materials at all times. All Municipal Solid Waste to which the Company acquires title shall be the responsibility of the Company to properly dispose of.

12. RATES

The Town shall pay to the Company the sum of \$8.49 per month for Residential Unit. There shall be no CPI adjustment or fuel surcharges during the initial 3 year term of the contract. Notwithstanding the foregoing, the monthly rate shall be adjusted to account for any change to existing or future federal, state or local statutes, laws, rules, regulations and ordinances that: (a) impose a fee or charge, however denominated, on the collection and/or disposal of solid waste or recyclable materials; or (b) result in Beaufort County no longer paying for the disposal of Beaufort County residential municipal solid waste. Rates shall be renegotiated if the renewal option is exercised for that two year period based upon the fuel charge and CPI formulas included on pages 23-24 of Company's response to the RFP, which are incorporated into this Contract by reference (attachment 1). However, in no case shall the increase exceed 5 % per year during the renewal term for fuel, and 5% per year during the renewal term for CPI adjustment.

All solid waste collected by the Company shall be disposed of by the Company at the Hickory Hill Landfill in Ridgeland, SC, except for material that should be recycled in conjunction with the recycling services set forth herein.

13. REPORTS

The Company shall provide reports as required in the specifications or as requested by the Town. Reports shall include, but not be limited to, refuse tonnages, recycle amounts and types, customer complaints/resolutions, and response times.

The parties shall cooperate with one another to maintain accurate customer service records including but not limited to calls to Town by residents to add or remove service, the delivery/removal of Carts and containers, and customer complaints/resolution. Access to the Town's database shall be available within 120 days of contract. Should the Town disagree with the number of customers that have been serviced in a given month, the Town may request that a

joint count be conducted within 60 days of request. Homes vacant for extended periods of more than 30 days shall be credited on the Town's bill as described in Section 8, above. Service for additional homes shall be paid to the Company at the contracted rate. Any adjustments will be affected on the next months invoice.

14. INDEMNIFICATION

The Company shall defend, indemnify, and hold harmless the Town, its officers, directors, agents, and employees from and against any and all actions, costs, claims, losses, expenses, and/or damages, including attorney's fees, whether incurred prior to the institution of litigation, during litigation, or an appeal arising out of or resulting from the conduct of any activity hereby authorized or the performance of any requirement imposed pursuant by this Agreement, however caused or occasioned, unless caused by the willful misconduct or gross negligence of the Town.

15. INSURANCE

During the term of this contract, Company shall maintain in full force and effect the following insurance:

COVERAGE	LIMITS OF LIABILITY
Workman's compensation	Statutory
Employer's Liability	\$2,000,000.00
Bodily Injury Liability except Automobile	\$1,000,000.00 each occurrence
Property Damage Liability except Automobile	\$1,000,000.00 each occurrence
Automobile Bodily injury Liability	\$1,000,000.00 each occurrence
Automobile Property Damage Liability	\$1,000,000.00 each occurrence
Excess Umbrella Liability	\$1,000,000.00 each occurrence

16. LOCATION OF COLLECTION

Approved containers shall be placed in a location that is readily accessible to the Company and its collection equipment, not to exceed 3 feet from the curb edge or edge of the traveled portion of the street or road and not to be location in a manner that will block the driveway or mailbox or otherwise inhibit proper servicing. In rural areas, if applicable, pickups will be limited to mailbox locations and private roads will not be traveled, except private roads subject to a development agreement with the Town and or are currently receiving residential solid waste collection and disposal services will have services provided hereunder.

The Company shall provide door pick up service to residents determined by the Town to be permanently disabled and unable to place carts as described herein.

17. SERVICE INQUIRIES

All customer complaints shall be made via telephone to the Company or Town or via internet to the Company's website. In the case of alleged missed scheduled collection, the Company shall investigate and if verified, collections shall be made within 48 working hours of the time the complaint was received. The Company shall provide written, email or telephone confirmation that customer concerns have been addressed.

18. NOTIFICATION OF CUSTOMERS

The Company shall notify all customers about service inquiry procedures, regulations and days of collection. If the waste to be serviced is improperly mixed with excluded wastes, or if the approved containers are inaccessible or improperly placed or overloaded, the Company shall not be obligated to collect such waste and shall notify the customer of the reasons for the non-service.

19. EQUIPMENT

The Company shall repair and maintain its equipment in a reasonably clean, sanitary and serviceable condition. Company shall retain title to all Roll-Out Carts and recycling containers that have been or will be provided to Residential Units or other locations by Company.

20. FORCE MAJEURE

The Company shall be relieved of its obligations hereunder when acts of God, war or public enemy, civil commotion, riot or insurrection, epidemic or pandemic, governmental interference, hurricanes, tropical storms, floods, blizzards and other severe weather events or impending severe weather events, earthquake, fire, or any other event beyond the control of the Company renders substantially impossible its performance hereunder. The Company shall make all reasonable efforts to resume service as expeditiously as possible when conditions normalize.

21. PERMITS, LICENSES, AND TAXES

Company shall be licensed to perform the required work including a current Town of Bluffton Business License. The Company shall promptly pay all taxes which it is required to pay by local, state and federal laws.

Company shall comply with the most current Federal and State of South Carolina Laws and Regulations, including but not limited to, Fair Labor Standards Act and Occupational Safety and Health Administration guidelines

22. TERMINATION

The Town Manager or his designee may terminate this contract in whole or in part at any time for the convenience of the Town. If the contract is terminated for the convenience of the Town, the Town will pay the Company for service costs incurred to the date of termination consistent with contract terms. If either party breaches this Contract or defaults in the performance of any of the material covenants or conditions contained herein and does not cure said breach or default within fifteen (15) calendar days after the other party has given written notice of such breach or default, the other party may: (a) terminate this Contract as of any date which the said other party may select provided said date is at least thirty (30) days after the fifteen-day cure period has passed; (b) cure the breach or default at the expense of the breaching or defaulting party; or (c) have recourse to any other right or remedy to which it may be entitled by law, including but not limited to the right to all damages or losses suffered as a result of said termination. In the event either party waives default by the other party, such waiver shall not be construed or determined to be a continuing waiver of the same or any subsequent breach or default.

23. CONTRACT MODIFICATION

This Agreement may not be modified nor any additional work performed unless such modification or work is approved in writing and signed by both parties. The Company may not assign this contract without the prior written approval of the Town.

24. LAW TO GOVERN

This Agreement has been made and entered into in the State of South Carolina, and the laws of South Carolina shall govern the validity and interpretation of this Agreement in the performance due hereunder.

25. LITIGATION

In the event that litigation is necessary, the prevailing party shall be entitled to recover its reasonable attorney fees and costs.

26. BINDING

The parties hereto intend that no master/servant, employer/employee, or principal/agent relationship will be created by the Agreement. Nothing contained herein creates any relationship between the Town and Company other than that which is expressly stated herein. The Town is interested only in the results to be achieved under this Agreement. The conduct and control of the Company's agents and employees and methods utilized in fulfilling its obligations hereunder shall lay solely and exclusively with the Company. The company's agents or employees of the Town for any purpose. No person employed by the Company shall have any benefits, status, or right of employment with the Town.

27. CORRESPONDENCE

Correspondence hereunder shall be deemed delivered when deposited in the United States Mail, registered or certified, return receipt requested, and addressed to the parties at the addresses below, which may be changed from time to time upon written notice in accordance with this paragraph:

Town: Town of Bluffton
P.O. Box 386
20 Bridge Street
Bluffton, SC 29910

w/ copy to: Town Manager
P.O. Box 386
20 Bridge Street
Bluffton, SC 29910

Company: Attn: District Manager
Waste Management of South Carolina, Inc.
2617 Lowcountry Drive
Ridgeland, SC 29936

w/ copy to: Waste Management
Southern Group Legal Dept.
Attention General Counsel
1000 Parkwood Circle, Suite 700
Atlanta, GA 30339

IN WITNESS WHEREOF, the parties hereto affixed their signatures hereto the date first written hereinabove.

WASTE MANAGEMENT

Date: 9/1/10

By: [Signature]

Position: Area V.P.

WITNESS:

[Signature]

WITNESS:

[Signature]

TOWN OF BLUFFTON

Date: 9/01/10

By: Anthony W. Barrett
Anthony W. Barrett

Position: Town Manager

WITNESS:

[Signature]

WITNESS:

[Signature]

Attachment 1: Fuel charge and CPI formulas



Bluffton Christmas Parade

Waste Management enjoys participating in the Bluffton Christmas parade.

Fire Department Fundraiser

Waste Management was proud to contribute to the Okatie Ale House fundraising event in support of the local Fire Department.

Bluffton Youth Sports

Waste Management is a proud sponsor of the Bluffton Youth Sports league.

4. Financial/Audits

Waste Management agrees to the financial and audit requirements in the RFP. Recommended adjustments for fuel costs and consumer price index are outlined below.

Fuel Surcharge

Beginning the first anniversary date, WM proposes the following per unit rate adjustment for increases in fuel prices. A fuel surcharge in an amount equal to one percent of the monthly invoice rate (1%) for every ten cent (\$0.10) increase in diesel fuel cost as determined by the Department of Energy's Weekly Retail on Highway Diesel Prices for the "Lower Atlantic" ("DOE Price") or another method mutually agreed upon by the Town and WM, over the base rate of \$3.00 per gallon, with a maximum increase of 5% per year. The fuel surcharge will be adjusted quarterly thereafter based on the average price of diesel fuel over the preceding twelve month period. This index is objective, current, easy to calculate, publicly available and widely recognized in the trucking and transportation industries.

Annual Rate Review - CPI Index

WM proposes the compensation per unit rate payable to WM by the Town, subsequent to the first year of the Contract and annually thereafter, will be adjusted to reflect the increase in the cost of doing business as measured by the United States Bureau of Labor Statistics, All Urban

Consumers (CPI-U) US – South Urban, All Items (Base Period 1982-1984=100), not seasonally adjusted, for the previous twelve month period or another index only if mutually agreed upon. The maximum allowed increase shall be 5% per year.

5. Reports

Waste Management agrees to the general reporting requirements addressed in the RFP. Information on proposed routes, methods and locations is provided in the Response, but more detailed information is available upon request. Disposal of all materials shall be in compliance with all local, state and federal regulations.

WM has many educational resources and partnerships, such as our partnership with Discovery Education, and can assist and offer public education campaigns.

6. Additional Services

As mentioned in the "Corporate Overview" section, Waste Management is a devoted community partner and will discuss any effort to accommodate the Town in the event of unusual circumstances.

WM would like to offer the following proposed clarification to address assistance in the event of a natural or manmade disaster.

Force Majeur

Waste Management's performance of the Service may be suspended and its obligations hereunder excused during the pendency of a cause or causes beyond its reasonable control, such as by way of example and not limitation: acts of war, public enemy, civil disturbance, riot or disorder; epidemic or pandemic; acts of God such as landslide, lightning, earthquake, fire, storm, the impending approach of a storm, or flood; explosion; restraining orders, interference by civil or military authorities, strike, statute, ordinance, government order or ruling; or other similar causes. In the event of an occurrence of a *force majeure* event, Waste Management shall notify the Town immediately, describing the particulars of the circumstances preventing performance of the Service and its expected duration. Notice shall be provided after the effect of such occurrence has ceased.



INVOICE

Customer ID: 11-99498-92009
Customer Name: TOWN OF CARTS BLUFFTON
Service Period: 10/01/19-10/31/19
Invoice Date: 11/01/2019
Invoice Number: 3695120-2102-2

How To Contact Us

Visit **wm.com**

To setup your online profile, sign up for paperless statements, manage your account, view holiday schedules, pay your invoice or schedule a pickup



Customer Service:
(866) 319-5397

Your Payment Is Due

Due Upon Receipt

If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.

Your Total Due

\$90,827.52

See Reverse for Important Messages

Previous Balance	+	Payments	+	Adjustments	+	Current Charges	=	Total Due
90,083.52		(90,083.52)		0.00		90,827.52		90,827.52

Details for Service Location: Bluffton, Town Of Billing, 198 Pritchard St, Bluffton SC 29910-5528
Customer ID: 11-99498-92009

Description	Date	Ticket	Quantity	Amount
Monthly per unit	10/01/19		9156.00	90,827.52
Total Current Charges				90,827.52

----- Please detach and send the lower portion with payment ----- (no cash or staples) -----

Waste Management
 WASTE MANAGEMENT
 LOWCOUNTRY HAULING
 PO BOX 42930
 PHOENIX, AZ 85080
 (866) 319-5397
 (864) 949-2606 FAX

Invoice Date	Invoice Number	Customer ID
11/01/2019	3695120-2102-2	11-99498-92009
Payment Terms	Total Due	Amount
Due Upon Receipt	\$90,827.52	

2102000119949892009036951200000908275200009082752 8

0032751 01 AB 0.409 **AUTO T9 2 7305 29910-038686 -C01-P32783-11 I2096R99

TOWN OF CARTS BLUFFTON
 PO BOX 386
 BLUFFTON SC 29910-0386




WASTE MANAGEMENT
 PO BOX 4647
 CAROL STREAM, IL 60197-4647

THINK GREEN®



0032751-0000001-0035572

210-0088080-2102-9



INVOICE

Customer ID:

11-99498-92009

Customer Name:

TOWN OF CARTS BLUFFTON

Service Period:

11/01/19-11/30/19

Invoice Date:

12/02/2019

Invoice Number:

3699545-2102-6

How To Contact Us

Visit **wm.com**

To setup your online profile, sign up for paperless statements, manage your account, view holiday schedules, pay your invoice or schedule a pickup



Customer Service:
(866) 319-5397

Your Payment Is Due

Due Upon Receipt

If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.

Your Total Due

\$91,075.52

See Reverse for Important Messages

Previous Balance	+	Payments	+	Adjustments	+	Current Charges	=	Total Due
90,827.52		(90,827.52)		0.00		91,075.52		91,075.52

Details for Service Location: Bluffton, Town Of Billing, 198 Pritchard St, Bluffton SC 29910-5528 **Customer ID:** 11-99498-92009

Description	Date	Ticket	Quantity	Amount
Monthly per unit	11/01/19		9181.00	91,075.52
Total Current Charges				91,075.52



----- Please detach and send the lower portion with payment ----- (no cash or staples) -----

WASTE MANAGEMENT
 WASTE MANAGEMENT
 LOWCOUNTRY HAULING
 PO BOX 42930
 PHOENIX, AZ 85080
 (866) 319-5397
 (864) 949-2606 FAX

Invoice Date	Invoice Number	Customer ID <i>(Include with your payment)</i>
12/02/2019	3699545-2102-6	11-99498-92009
Payment Terms	Total Due	Amount
Due Upon Receipt	\$91,075.52	



2102000119949892009036995450000910755200009107552 4

0041761 01 AB 0.409 **AUTO T8 0 7337 29910-038686 -C01-P41802-11
 TOWN OF CARTS BLUFFTON
 PO BOX 386
 BLUFFTON SC 29910-0386

I2096R05



WASTE MANAGEMENT
 PO BOX 4647
 CAROL STREAM, IL 60197-4647

THINK GREEN®





INVOICE

Customer ID:

11-99498-92009

Customer Name:

TOWN OF CARTS BLUFFTON

Service Period:

12/01/19-12/31/19

Invoice Date:

01/02/2020

Invoice Number:

3719275-2102-6

How To Contact Us

Visit **wm.com**

To setup your online profile, sign up for paperless statements, manage your account, view holiday schedules, pay your invoice or schedule a pickup



Customer Service:
(866) 319-5397

Your Payment Is Due

Due Upon Receipt

If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.

Your Total Due

\$91,640.96

See Reverse for Important Messages

Previous Balance	+	Payments	+	Adjustments	+	Current Charges	=	Total Due
91,075.52		(91,075.52)		0.00		91,640.96		91,640.96

Details for Service Location: Bluffton, Town Of Billing, 198 Pritchard St, Bluffton SC 29910-5528 **Customer ID:** 11-99498-92009

Description	Date	Ticket	Quantity	Amount
Monthly per unit	12/01/19		9238.00	91,640.96
Total Current Charges				91,640.96



----- Please detach and send the lower portion with payment --- (no cash or staples) -----

Waste Management
WASTE MANAGEMENT OF GEORGIA, INC.
PO BOX 42930
PHOENIX, AZ 85080
(866) 319-5397
(864) 949-2606 FAX

Invoice Date	Invoice Number	Customer ID <i>(Include with your payment)</i>
01/02/2020	3719275-2102-6	11-99498-92009
Payment Terms	Total Due	Amount
Due Upon Receipt	\$91,640.96	

2102000119949892009037192750000916409600009164096 6

0082526 01 AB 0.409 **AUTO T7 0 7003 29910-038686 -C01-P82608-I1
TOWN OF CARTS BLUFFTON
PO BOX 386
BLUFFTON SC 29910-0386

I2096R10



WM CORPORATE SERVICES, INC.
AS PAYMENT AGENT
PO BOX 4647
CAROL STREAM, IL 60197-4647

THINK GREEN®

