



## Jackson County Board of Commissioners

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Date: October 26, 2015

To: Inmate Commissary Providers

From: Len Bernat, Purchasing Manager

**RE: Addendum 3 to Jackson County RFP 5303-01, Inmate Commissary Services at the Jackson County Jail**

1. Addendum 3 is issued to inform all companies that have a copy of RFP 5303-01, Inmate Commissary Services at the Jackson County Jail of the following questions and answers that have been received by vendors.
  - QUESTION: Are the noodles listed on the commissary menu (ex. 5714 Noodles-Chicken) the 3 oz. bricks of ramen? ANSWER: Yes
  - QUESTION: Can we assume that the facility will install two (2) dorm kiosks in each inmate pod? ANSWER: The Commissary Company is responsible for the kiosk(s). The total number needed is outlined in Addendum 1.
  - QUESTION: Does the facility own the dorm kiosks that are currently in place? If yes, can the new vendor update and utilize the current dorm kiosks? ANSWER: No
  - QUESTION: Is the facility interested in utilizing a secure messaging feature on the dorm kiosks? ANSWER: No
  - QUESTION: Does the current commissary have an interface with the Jail Management System? ANSWER: No
  - QUESTION: If so, what information is shared between the two systems? ANSWER: N/A
  - QUESTION: If so, may we get a file layout or sample file from the current interface? ANSWER: N/A
  - QUESTION: May we get the name and information for the contact person with the Jail Management System? ANSWER: Cindy Sullivan – EAGLE Advantage Solutions
  - QUESTION: Does the Jail Management System have a SQL backend? ANSWER: Contact EAGLE Advantage Solutions for this information.
  - QUESTION: Do you anticipate a change from your current Jail Management System in the near future? ANSWER: No
  - QUESTION: Who enters the funds on the inmates account and into what system are these funds entered? ANSWER: Officers set up the inmate's account when the inmate is booked. Family members may add money through the kiosk in the Jail Lobby. Officers enter money that is sent by mail (money orders).

- QUESTION: Are the buildings connected by fiber? ANSWER: Yes
- QUESTION: Would the awarded vendor be allowed to access the internet through your network? ANSWER: Yes – provided with machine specific access.
- QUESTION: What day do the inmates place their orders? ANSWER: Tuesday
- QUESTION: What day do the inmates receive their orders? ANSWER: Thursday
- QUESTION: Will any third party vendor software or equipment be allowed or will the vendor need to own the software and hardware? ANSWER: Vendor is responsible for software and equipment.

2. All other terms and conditions in RFP 5303-01 remain unchanged.
3. Any inquiries concerning Addendum 3 should be made to Len Bernat, Purchasing Manager, (706) 367-6309 or via email at [lbernat@jacksoncountygov.com](mailto:lbernat@jacksoncountygov.com) .
4. Jackson County reserves the right to reject any and all proposals, to waive any technicalities or irregularities and to award the offer based upon the most responsive, responsible submission.