



## Georgetown County, South Carolina

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### ADDENDUM #2 TO RFP #19-115

RFP NUMBER: 19-115

ISSUE DATE: Wednesday, February 26, 2020

**OPENING DATE: Wednesday, March 4, 2020**

**OPENING TIME: 3:00 PM (ET)**

RFP Opening Location: Georgetown County Courthouse, Suite #239, (Purchasing Conference Room)

Pre-bid Site Inspections: N/A

**PROCUREMENT FOR: GIS Centric Asset Management System**

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This addendum will amend **RFP #19-115, GIS Centric Asset Management System** originally issued on Wednesday, February 12, 2020. This clarification is being provided to all known and registered correspondents in response to questions received. All addenda and original RFP documents are also available online at: [www.gtcounty.org](http://www.gtcounty.org), select “Bid Opportunities” from the Quick Links section and “View Current Bid Solicitations.”

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**Question #1: How many users are expected to be using the proposed AMS system?**

**Response: The County anticipates approximately 40-50 users initially.**

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**Question #2: As per Addendum 1, the budget is \$120,000.00. Does this include licensing cost of the proposed AMS?**

**Response: The budget includes year 1: licensing, cloud based hosting, training, and implementation.**

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**Question #3: Under the Requirements Matrix in the Asset Management Section, the County states, “solution includes code libraries for industry standard assets...waste management...ability to track waste management assets, hauling, stock piling, recycling, equipment, etc.”**

- a. Can the County elaborate on the different workflows and work it is wanting tracked for its Waste Management?**
- b. Can the County provide the list of Waste Management Assets currently used?**

**Response:** **a. Georgetown County Landfill currently operates a fully independent Scalehouse database for tracking commodities and quantities. That is not expected to change – possibility for interfacing is beneficial but not required. Primary workflows desired in this system: collections hauling from recycling centers (offsite) to Landfill (primary location) with the ability to provide or interface with Real-time vehicle location (possible future integration) and information; Facility inspections and action item assignments and reports; maintain construction and permit documentation (engineering as-built files); Mapping of major and minor infrastructure – landfill cells, on-site storm water system (ditches and ponds), leachate management system (piping, pumps, tanks, lift stations, flowmeters). Container (dumpster) fleet inventory – container locations, age, condition, etc. tracked by either serial number or connected to a barcode system (possible future phase).**

- b. Physical assets and infrastructure**
  - 14 Offsite Recycling Centers**
  - Class 3 landfill**
  - Materials Recovery Facility**
  - Closed landfills**
  - Borrow Pit**

**Vehicles and equipment**

- 6 roll off trucks**
- 2 grapple loader trucks**
- Bulldozers**
- Trash compactor wheeled**
- Off Road dump trucks**
- Excavators**

- Stationary solid waste compactor**
  - Recycling Sorting equipment**
  - Recyclables baler**
  - Containers- open top and enclosed collection containers**
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**Question #4:** One of the selection criteria is "Customer Service Plan". Could the County provide a more detailed explanation of what is looking for as a Customer Service Plan?

**Response:** The County is interested in gaining an understanding of how the chosen vendor/platform will support the Department of Public Services, from implementation through to troubleshooting, any integrations, and support throughout the year as the Department grows the system.

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**Question #5:** Can the County please provide the version numbers of the software required for integration with the selected Asset Management System?

**Response:** Currently the County is running ArcGIS Server version 10.41 with Windows 2012 R2 Standard. Our existing aging work order portal AYR ([www.tinyurl.com/gtcayr](http://www.tinyurl.com/gtcayr)) is running on a MySQL database and our desire, if possible would be to port those data into the AMS, as a new feature layer cloud hosted on the same platform the AMS would be storing its data. There are other software the Department of Public Services uses but no integrations for other software would be anticipated with initial implementation.

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**Question #6:** Can the County please elaborate on the required integrations and indicate the following for each:

- a. Is the integration Uni-directional or Bi-directional?
- b. Does the integration require real-time data transfer or batch imports?
- c. Is there a Rest API available for the integration?

**Response:** a. Department of Public Services operates independently from but works with County GIS but has access to certain data layers. Department of Public Services can create new layers as required or append information to existing layers as required. Our desire would be to retain as much AMS data independently of existing feature layers as is practicable.

b. Real time would be preferred but the Department of Public Services is willing to consider advice as to best practices.

c. There are existing REST services available. However, the Department of Public Services would likely work with the chosen vendor to prepare a REST service specifically for AMS implementation.

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**Question #7:** What is the County's anticipated project start date and desired go-live date for the Asset Management System?

**Response:** The County would anticipate starting the process upon Notice to Proceed/PO being supplied to the chosen vendor. A go-live date is flexible and would best be determined by the Department of Public Services and awarded vendor working together to establish implementation timeline, training, and requirements.

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**Question #8:** In reference to the Functional Preferences Checklist under General, “Multi browser W3C compliance” is the county wanting vendors to list which browsers are supported by their solution?

**Response:** The County wants to ensure browser compatibility such that, for example, users on Chrome, Firefox, Edge, or Safari for example share the same functional experience.

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**Question #9:** In response to the answer to Question #7 on Addendum #1, is “At Your Request” the same as Open311?

**Response:** AYR isn’t an Open 311, but rather our existing (aging) work order portal ([www.tinyurl.com/gtcayr](http://www.tinyurl.com/gtcayr)).

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**Question #10:** For Functional Requirement: "ESRI integration via ArcGIS Online and Enterprise ArcGIS Server," does the county desire a real-time integration between the AMS and ArcGIS without synchronization?

**Response:** See response to question 6.b.

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**Question #11:** Should the initial implementation include all the assets listed on pages 4 and 5 and costing reflected accordingly?

**Response:** Yes, the assets listed in the Assets section on Page 5 are what the Department of Public Services envisions using initially.

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**Question #12:** On page 4, you mention that your goal is to start small and expand the assets managed over time. Is there a particular set of assets you want to implement for in the initial implementation?

**Response:** Roads, Drainage, and the Landfill are our initial priorities.

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**Question #13: You mention SeeClickFix as an example third party Citizen Work Order Portal. Is that a preferred solution and if not, is there one?**

**Response: There is no preferred solution, we are open to what best advances our goals as listed within this RFP.**

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**Question #14: We would like to include the standard software licensing and maintenance agreement as supporting documentation for the mandatory bid submittal form. May we include these items in an appendix so they're not counted towards the page limit?**

**Response: See Addendum #1, Question #8 response. If you choose to include this, it will count toward your 30 page limitation.**

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## ADDENDUM ACKNOWLEDGEMENT

### RFP #19-115 GIS Centric Asset Management System Mandatory Submittal Form

To be returned with the final proposal submission to Georgetown County.

COMPANY NAME: \_\_\_\_\_

Addendum #1 Received Date: \_\_\_\_\_ Initialed By: \_\_\_\_\_

Addendum #2 Received Date: \_\_\_\_\_ Initialed By: \_\_\_\_\_

Addendum #3 Received Date: \_\_\_\_\_ Initialed By: \_\_\_\_\_

Addendum #4 Received Date: \_\_\_\_\_ Initialed By: \_\_\_\_\_

Addendum #5 Received Date: \_\_\_\_\_ Initialed By: \_\_\_\_\_

Addendum #6 Received Date: \_\_\_\_\_ Initialed By: \_\_\_\_\_

If your RFP submission has already been mailed, acknowledgment may be provided by faxing this form to (843)545-3500, or attaching a digital scan and sending by e-mail.

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