

Collective Grouping of Questions Received for RFP 23-04-28-PS – Received by April 10, 2023 at 5:00 p.m.

1. How will the City pay for services? Collections from resident or by the residential house count? **Collections.**
2. Can the exercise of the 5 yr. option be mutually agreed upon? **Yes**
3. At the pre-bid meeting. The City suggested that there will not be a Residential yard waste cart option. Is this correct? **See “Exceptions to Requirements” in the RFP if you wish to submit an alternative.**
4. Will the service be standardized to only provide service to properly containerized “carted” material? **No**
5. There are references to additional carts to the customer. However, there is no reference to the additional charge for these carts on the price sheet. Will the City change the price sheet to reflect this additional service? **Respondent may provide a price for this service.**
6. Page 4, Proposal Alternates. #2 Since the City has verbally removed the requirement for a yard waste cart. Will the City eliminate the option? **Alternate 2 can be bid without container, bidder should clarify means and method in proposal.**
7. Page 4, Proposal Alternate. #3 since SB-798 has stalled and has since died. Will the City eliminate this option? **No, Bidders should respond to the proposal or see “Exceptions to Requirements.”**
8. Should the City eliminate options #2 and #3, will these changes be reflected in the price sheets? **See above.**
9. Page 4, section 1 para 3. Is it the intention of the City to award all services to one vendor? **It is the intention of the City to award to services to one bidder except in the case of alternate #3. Should the City choose alternative #3, the City reserves the option to create an open market for commercial service.**
10. Page 9, base proposal. 2) the City cites “the proposer shall remove residential bulk waste within 72 hours of notification once per quarter”. Which one is correct? **Both, once per quarter is at no charge. Any additional bulk pickups may be billed by the provider.**
11. Page 9, base proposal. 7) The City cites tires and car batteries, these are special waste. Also, what about E-Waste? **Section 7 requires the proposal to provide a program for these products, it is for the proposer to describe the program and include any additional products that are appropriate. The purpose of this section is to provide a clear path for residents to dispose of these products.**
12. Page 10, B. Multi-family. 4. Will the resident be billed as standard residential and be part of the overall house count? **yes** 7. Is there a limit to these items? **From the RFP “The proposal will include the number of such disposals without charge and the mechanism for additional charges beyond the maximum allowed.”**
C. Commercial hand pick-up. 2. Are there limits to bulk? **The proposer should provide limits as they see fit within their proposal.**

13. Page 11. Collections. 1. Will the city consider changing the times to 4:00AM- 7:00PM? **Proposer may provide this as an option; however, the City reserves the right to limit this in areas with a residential impact.**
Page 12. Section E. Containers, paras 3, and 4. Will the City consider removing the over laborious/demanding requirements on page 12, and replace with “the proposer shall keep containers in good and working condition”? This will keep costs down and require the proposer to maintain the carts and containers in good condition”. **Paragraph 3- proposer may provide an alternative in accordance with the “Exceptions to Requirements section.” Paragraph 4 is a requirement.**
14. F. Vegetative Garden and Yard Waste. Commercial may be listed here by mistake. 1. Please confirm that YW containers are no longer required. **It is an option and if used would be subject to the sections that address it in F.**
15. Page 13. Residential. 4, The City requires up to 3 carts. Will each additional cart and material be chargeable? 6, Is there an expectation that all recycle bins will be replaced with Carts? Or is there an option to use bins? **This section allows up to 3 it does not require it. The fist cart is included at no charge. Additional charges for carts should be addressed in the proposal.**
16. Page 15. 2, collection of large items in city right of way. Please consider removing this. The hauler will be responsible for every illegal dumping on city right of way. If this will remain in effect, please set parameters. 6, please consider setting limits and provide parameters. **There is no preemption against the proposer charging and the city would expect to be charged accordingly. This is to ensure that the proposer understands that this service may be needed and to establish response times.**
17. Page 16. 2, Does unusual changes in costs cover increases in Disposal, recycle, tires, car batteries, e-waste, fuel increases costs? The disposal costs in Okaloosa County are expected to increase by 4.66% in October of this year. **The process for petition is provided in this section.** 3, favored Nations Clause. There are several variables that need to be met for this to happen. I.E., density, service level and so on...Please consider using more exact language to include identical, equal, same...**Proposers may take exception to this section if they choose. The exceptions will be evaluated accordingly during the selection process. The density of the City of Crestview is such that a competitive rate should be provided.**
18. Page 17. 6, Storm Events. Please add FEMA. **The request is not clear and the City does not believe the suggested change is necessary.**
19. Page 18. A. video Cameras, Video Recordings. There are proprietary access issues with these requirements. Only approved access can be provided. Can be discussed and agreed upon. **See “Exceptions to Requirements” in the RFP if you wish to submit an alternative.**
20. Page 20. 5, Aesthetics. Please remove yard waste cart. 6, Ownership. Please remove “recycling bins” **See “Exceptions to Requirements” in the RFP if you wish to submit an alternative.**
21. Page 22. A. residential. Please change from 7 days apart to 3 days apart. **The section shall read- “The Proposer shall collect garbage and household trash from places of residence two times per week, at least 3 days apart, with recycling and yard waste one time per week. All other requirements under the base proposal (Section I above) shall remain in effect.”**

22. Page 37. 69, Please consider applying a time to cure. I.E., 90 days. 70. Termination Notice. Please consider removing “without cause or for convenience” change to cover defaults/breach. **See “Exceptions to Requirements” in the RFP if you wish to submit an alternative.**
23. Page 59 Proposed Rate Sheet Form:
- 1) What is the franchise fee? **6%**
 - 2) There are not any 1 cubic yd commercial cans, please delete. **done**
 - 3) There are not any 3 cubic yd commercial cans, please delete. **done**
 - 4) Please add 8 cubic yd commercial can. **done**
 - 5) Please add 6 per week column. **done**
24. On Page 60 - Please add 4, 5 and 6 per week columns. **done**
25. Should the addendum bring up any additional questions, will proposers have additional time to ask these questions? Followed by an addendum? **The City intends to maintain the schedule provide in the RFP.**
26. Is the number next to the container size the frequency of collection? (2YD3...) If so, please confirm that there are no two times per week collections. **This would be 2 yard 3 times a week.**
27. What is a 28Y3? We are assuming it is a 28 yard can (roll off) collected three times per week. **This is two 8-yard dumpsters picked up 3 times a week.**
28. How many residences currently receive Handicap Service? **Twenty-six residents currently receive side-door handicap service.**
29. Can you verify that “semi-annual” on page 12 should be “bi-annual”? **Yes Bi-Annual, every 24 months.**
30. Does the City have the ability to have notifications – such as regarding initial service schedule and schedule changes to the utility bill face or as an insert in utility bill envelopes? **Yes with adequate notice.**
31. The RFP appears to require that the successful proposer remove carts and dumpsters belonging to the current franchisee. Can the City confirm that the proposer will have the legal right to remove the existing franchisee’s carts/dumpsters and relocate those to storage? **The process for this will be established in the transition plan following selection.**
32. Will the City grant indemnification to the successful proposer from any resulting legal action relative to the requirement that the successful proposer remove the existing franchisee’s assets in compliance with the RFP? **See above.**

33. What is the current breakdown of frontload dumpsters by size, quantity and service date?

Size	Pick up per week	Total
2yd	1	211
2yd	3	18
2yd	4	1
4yd	1	198
4yd	3	20
4yd	4	8
4yd	5	2
4yd	6	1
6yd	1	87
6yd	3	18
6yd	4	3
6yd	6	4
8yd	1	138
8yd	3	64
8yd	4	19
8yd	5	19
8yd	6	12
2 Each 8yd	3	2

34. How many commercial compactors are required to meet the terms of the RFP? **Only one compactor is known to operate within Crestview, and it is located at North Okaloosa Medical Center.**

35. What are the size and service frequency of the compactors referenced in question seven? **The North Okaloosa Medical Center compactor is a ground-mounted compactor with either a 40 or 42-yard removable roll-off receiver. Wal-Mart operates a self-contained compactor/baler (horizontal stroke) that is approximately 30-yard. Service frequency for both of these is unknown.**

36. The incumbent franchisee has purportedly not been paying franchise fees for commercial compactors provided and serviced pursuant to the existing franchise, in apparent violation thereof. Will the requested franchise fee under the RFP be applied to commercial compactors? **The franchise fee will be paid on all solid waste services.**

37. Can the City provide separate service address lists for commercial and residential customers? If so, in what file format? **This will be provided via Excel spreadsheet.**

38. Please quantify anticipated residential growth that will be subject to receiving service under the RFP terms over the next 24 months. **This is not material to the proposal. Respondents are welcome to request specific development information if they choose.**

39. The RFP specifies that the successful franchisee shall be responsible for collecting bulk waste from commercial businesses. Does the once-quarterly limitation stated within the RFP for residential bulk also apply to commercial bulk? **See above answers regarding this question.**

40. How does the City expect the situation wherein a residence places bulk to the curb for collection more frequently than once per quarter? Specifically, is the successful proposer to leave or collect those materials and is proposer entitled to submit additional charges for

billing to the customer? **Answered above. The proposer is expected to provide their strategy for addressing this.**

41. Please provide the proposed definition of “Bulk Waste” to be included within the contract with the successful proposer. **White goods and other waste not produced as typical residential waste, excluding construction debris.**
42. How many clean-up events have you held in the last 12 months along with approximate tonnage disposed? **The City sponsors one annual clean-up event currently, the average tonnage for the past two years has been 41.8. Please reference the RFP for additional potential events.**
43. Please provide clarification on the expected effort of the successful proposer in the event of a declared disaster. Is the successful proposer expected to provide storm debris related collections without additional compensation? **no**
44. 17. on Page 7, in the section titled “EXCEPTIONS TO SPECIFICATIONS” there is reference to a “Proposer’s Acknowledgement Form.” Can you clarify if this form is in the RFP package, will be provided separately, or is to be created by the proposer? **The proposer may create the form and provide it with their proposal.**
45. The first paragraph on page 4 says this: [As of October 2022, the City provided services to approximately 9,950 residential accounts, 563 commercial hand pick-up accounts, and 826 commercial dumpster accounts. During calendar year 2022, the City of Crestview disposed of 13,256 tons of garbage debris, 5068 tons of yard waste, and 442 tons of recycling.] **Not a question**
46. Regarding the cities commercial customers, based on what I am reading there are 563 commercial customers that have residential style carts for trash service. **yes**
47. And on top of that there are another 826 commercial customers that have frontload dumpsters? **yes**
48. So, based on this does the City of Crestview have 1,389 commercial businesses inside the city limits? **Approximately**
49. Do you have an accurate count of how many frontload dumpsters that requires to service all of those 826 customers? **Provided**
50. I assume many of those may share containers being in a strip mall, or office complex etc. **Not a question.**
51. Does the 50-page maximum include all required forms? **No**
52. Are all “8 original hard copies” required to have wet signatures? And, if so, should there also be 8 original bid bonds? **1 original.**
53. What is the commercial dumpster breakdown? How many 2yd, 4yd, 6yd and 8yd and the number of times they’re serviced? **Provided above.**
54. Total # of commercial account and total # of dumpsters? I’m sure some accounts have more than one dumpster. **Provided above.**
55. Clarify that hand pick-up refers to Rear Load Truck Service **It refers to any means of hand pick-up.**
56. Option #3 is it the proposer choice to how they service the contract either automated or rear-load (hand pick-up)? **yes**
57. How many handicapped side door service customers currently? **This information is not readily available.**
58. Does the city have a recycling processing agreement in place with a recycler? **No**
59. Is there a franchise fee with this contract? **Yes**

60. Tire disposal at the public works yard – how often is this serviced. **As needed upon request.**
61. Bulk removal from ROW within 72 hours – is this volume included in the total tonnage provided by the city in the RFP? Is service performed at no charge? **Answered above.**
62. Define “civic groups.” How often do civic group cleanups take place? Is there an estimated annual volume? **Not more than 4 times a year. Proposals can include a charge, this has been tipping fees.**
63. Spring Cleanup – how many ROs will be needed at each of the three locations and how many days does the cleanup last? **2 each and 2 weeks.**
64. Does the tonnage in the RFP include tires, batteries, commercial contractor debris, etc.? Can these waste stream tonnages be identified separately? **Yes and we do not have that data.**
65. What is the franchise fee? There is a location listed for the fee in the rate sheet, but no mention of it in the RFP. **6%**
66. What are the current residential and commercial rates? **The residential rate for 2X per week collection of 96-gallon cart plus 30-gallon recycling tote is \$22.95 per month. The residential rate for 2X per week collection of 96-gallon cart plus 96-gallon recycling cart is \$25.95. Excessive yard waste \$20.00 per yard.**

The commercial cart rate for 2X per week service is \$27.50 per month/cart.

The commercial dumpster rates are as follows:

Size	2 X / Wk.	3 X / Wk.	4 X / Wk.	5 X / Wk.	6 X / Wk.
2	111.28	177.62	243.96	315.67	387.34
4	206.51	301.74	403.39	503.97	604.55
6	312.44	464.38	604.55	755.42	895.59
8	392.69	577.91	762.91	949.09	1134.20

Rate per Container Yard is \$25.00 for additional service (extra lifts).

67. Will the city or the franchisee be responsible for paying recycling processing costs? **Franchisee.**
68. The RFP base proposal calls for twice per week recycling (page 4). Please confirm that the current contract provides for once per week recycling. **Yes, the current contract requires once per week collection of recyclable materials.**
69. Can you provide a list of commercial customers (addresses) with container sizes?
 - o Is the number next to the container size the frequency of collection? (2YD3...) If so, please confirm that there are no two times per week collections.
 - o What is a 28Y3? We are assuming it is a 28 yard can (roll off) collected three times per week. **These questions are answered above.**
70. Will the City provide a legal interpretation of the following: *Contractor will provide the City of Crestview access to the video system software via a portal that would allow one (1) person to view the video files in real-time or to review past days' video files for the purpose of determining if services provided under this Agreement were missed or improperly provided.* **The videos mandated by the RFP would be public records regardless if the City had access to the feed or not. There is not a requirement that a terminal be provided for public access on demand. Instead, if a request is made of the**

contractor, the contractor should evaluate the request for compliance with public records laws.

71. Will the City provide a legal interpretation of the following: *The Proposer shall also provide the City's representative with a monthly maintenance report showing the truck number, service and/or repairs made each day for each vehicle.* If the City requires maintenance records pursuant to the RFP, those records could be reached in a public records request. Further, maintaining and providing these records is a check and balance on (a) requirements that the fleet be maintained in good condition and (b) investigating citizen complaints of things like hydraulic fluid leaks.
72. Will the City provide a legal interpretation of the following: *The City recognizes the requirement that the City and the Awarded Proposer be in compliance with Sec. 403.706 (22), Florida Statutes, Local government solid waste responsibilities. HB 73 was signed into law on June 18, 2020, effective October 1, 2020. The Proposer is required to be in compliance with this statute. This is an informational item for the vendor. Compliance is required with or without the City including this provision.*