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**Addendum**

<b>SOLICITATION NAME</b>	Revenue Collection Services Q1721	<b>ADDENDUM NUMBER</b>	1	<b>DATE</b>	02-07-17
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This addendum answers questions raised about this solicitation. To aid in readability, the questions are in black, the answers are in **bolded blue**, and the answers follow immediately below.

Q1	Please confirm the due date for this procurement is <b>2/21/2017</b> . <b>As of now that is correct. KCDC will consider requests to extend the due date.</b>
Q2	What is the date by which you will answer these questions? <b>ASAP.</b>
Q3	Please describe your level of satisfaction with your current vendor(s), if applicable. <b>KCDC is satisfied with the current vendor. Note that the maximum length of the award has been reached.</b>
Q4	If applicable, will accounts held by any incumbent(s) or any backlog be moved to any new vendor(s) as a one-time placement at contract start up? <b>Not necessarily. Individual accounts will be looked at to see if previous collection activity deemed any responses and then a determination will be made whether or not to re-place the account with the collection agency or to hold it for KCDC collection.</b>
Q5	What computer software system do you use to manage your accounts/inventory? <b>Emphasys Elite.</b>
Q6	Do you have any plans of changing that system in the future, and why/why not? <b>Not in the near future-it is our ERP system.</b>
Q7	Do you subscribe to any offset programs? <b>No.</b>
Q8	What estimated or actual dollars were paid last year, last month, or last quarter to any incumbent(s)? <b>This depends on the actual funds collected. Average annual payments are between \$6,000 and \$8,000.</b>

**End of Addendum**

