"City of Havelock Voice Over IP (VoIP) Phone System"
Addendum 2
August 14, 2019

Questions Received

Are the switches PoE capable in all locations?

Yes

How many DIDs (Direct Inward Dial numbers) will need to be ported?

160

Are all buildings connected by fiber?

Yes

Do you get your Internet connection from MCNC?

No

Specifications state "on premise servers" under hardware and to be integrated with existing PRI connection. Would the City entertain a quote for a Hosted Voice solution which would include PBX in the cloud and voice trunk?

Yes

Is this a multi-location implementation? If so, for how many sites? Please describe the WAN that will be utilized.

Yes. 13 separate buildings all connected via City owned fiber optics.