



**ARLINGTON COUNTY, VIRGINIA
OFFICE OF THE PURCHASING AGENT**

REQUEST FOR PROPOSALS NO. 24-OEM-RFP-471

ADDENDUM NO. 1

Arlington County Request for Proposals No. 24-OEM-RFP-471 for Emergency Call Handling Software is amended as follows:

I. REPLACE ATTACHMENT A – PRICING SHEET WITH THE UPDATED ATTACHMENT A, INCLUDED AS A SEPARATE ATTACHMENT

Updated to correct solicitation title.

II. REPLACE ATTACHMENT B – TABLE OF CONFORMANCE WITH THE UPDATED ATTACHMENT B, INCLUDED AS A SEPARATE ATTACHMENT

Updated to correct solicitation title and references to solicitation title throughout.

III. RESPOND TO QUESTIONS RECEIVED BY THE SOLICITATION DEADLINE

Question 1: How many concurrent users will use the solution during the ECC's peak hours?

This number includes operators, supervisor(s), quality assurance staff, and any administrators who will log in to complete their user-level functions.

Answer 1: 20.

Question 2: Please provide CAD vendor/system information for integration/feasibility.

Answer 2: The County's current CAD system is Tiburon. The County is actively procuring a new system.

Question 3: What call disciplines does the ECC want to be included in the solution (EMD, Fire, Law, or all three)?

Answer 3: All three: Medical, Fire and Law.

The balance of the solicitation remains unchanged.

Arlington County, Virginia

Kaylin Schreiber
Purchasing Agent
kschreiber@arlingtonva.us

RETURN THIS PAGE, FULLY COMPLETED AND SIGNED, WITH YOUR PROPOSAL:

OFFEROR ACKNOWLEDGES RECEIPT OF ADDENDUM NUMBER 1.

FIRM NAME: _____

AUTHORIZED SIGNATURE: _____ **DATE:** _____