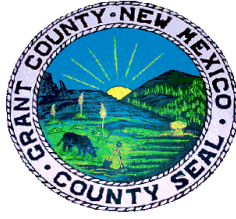


# GRANT COUNTY, NM



## Addendum No. 2

### **RFP 21-02: Computer Aided Dispatch System**

The following are a list of questions and responses that were submitted regarding the above-referenced RFP.

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**Question No. 1:** Whether companies from Outside USA can apply for this (like, from India or Canada)?

**Response No. 1:** All qualified firms/companies may submit a proposal for this solicitation.

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**Question No. 2:** Whether we need to come over there for meetings?

**Response No. 2:** An awarded Offeror may be required to be on-site for certain trainings/meetings.

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**Question No. 3:** Can we perform the tasks (related to RFP) outside USA (like, from India or Canada)?

**Response No. 3:** An awarded Offeror must be able to perform any tasks either on-site or remotely, regardless of location.

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**Question No. 4:** Can we submit the proposals via email?

**Response No. 4:** Please see Section 1.5 of the solicitation documents.

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**Question No. 5:** Regarding the requirement for CAD to CAD Interfaces (for use with other systems at other PSAP's): What information does the GCRDA want to share?

**Response No. 5:** Intake information from caller, to be able to update information and share with Law Enforcement.

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**Question No. 6:** Regarding the requirement for CAD to CAD Interfaces (for use with other systems at other PSAP's): Does the GCRDA want to both send and receive information in and out of CAD?

**Response No. 6:** Yes.

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**Question No. 7:** Regarding the requirement for CAD to CAD Interfaces (for use with other systems at other PSAP's): Does the County currently have CAD to CAD interoperability with neighboring agencies?

**Response No. 7:** No.

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**Question No. 8:** Regarding the requirement for CAD to CAD Interfaces (for use with other systems at other PSAP's): Who are the participating PSAPs? What CAD systems do the PSAPs use?

**Response No. 8:** None, N/A.

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**Question No. 9:** With reference to Section 2, would the GCRDA please confirm which agencies are participating in the RFP? (Silver City, GCRDA, Grant Co Sheriff, Hurley, Bayard, Santa Clara?)

**Response No. 9:** Silver City Police Department, Grant County Sheriff's Department and Bayard Police Department.

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**Question No. 10:** For each agency participating in the RFP, please provide the following broken down by agency – Number of Sworn Officers, Number of Civilian Employees, Number of Mobile Units requiring mobile dispatch/mobile field reporting.

**Response No. 10:**     **Number of Sworn Police Officers**  
Silver City Police Department: 33  
Grant County Sheriff's Department: 38-40  
Bayard Police Department: 7

**Number of Civilian Employees**  
Silver City Police Department: 6  
Grant County Sheriff's Department: 3  
Bayard Police Department: 2

**Number of Mobile Units Requiring Mobile Dispatch/Mobile Field Reporting**  
Silver City Police Department: 22  
Grant County Sheriff's Department: 35-37  
Bayard Police Department: 7

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**Question No. 11:** Will agencies require eCitation and Accident Reporting? If so, please provide the number of personnel that will be using and associated agency.

**Response No. 11:** Silver City Police Department: 0  
Grant County Sheriff's Department: 0  
Bayard Police Department: 7

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**Question No. 12:** Regarding GRCDA, please provide the following, Call-Takers/Dispatchers, Supervisors, Number of Dispatch Seats, CAD Specific 3<sup>rd</sup> Party Interfaces

**Response No. 12:** 1) Call-Takers/Dispatchers: 8  
2) Supervisors: 4  
3) Number of Dispatch Seats: 4  
4) CAD Specific 3<sup>rd</sup> Party Interfaces: One Time, SFTP Custom Import – old data from the AS400 to the new system.

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**Question No. 13:** With reference to Section 2, RFP mentions Response Plans Module, can Grant County please expound on what is needed?

**Response No. 13:** This is used to manage caseload data and response plan frameworks, and to collect and manage monitored results against the targets.

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**Question No. 14:** With reference to Section 2, RFP mentions Fire when outlining that Offeror should describe all core system components. Does Grant County require a new fire records management platform or an interface with existing fire records system?

**Response No. 14:** If capable to be expanded to include Fire, we would like to know that the *option or that the components* are there to add on to in the future.

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**Question No. 15:** Number of Inmate Beds?

**Response No. 15:** We want to make sure there is an option to purchase at a later date.

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**Question No. 16:** Number of Units Dispatch?

**Response No. 16:** 4 Workstations + 4 Desktops

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**Question No. 17:** Type of Units Dispatched (Law, Fire, EMS, Etc.)?

**Response No. 17:** Law Enforcement, Fire Departments, Emergency Medical Services

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**Question No. 18:** Is the Vendor required to have customers in the State of New Mexico Already?

**Response No. 18:** No.

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**Question No. 19:** Would the Grant County like an additional optional quote for CAD History and Records Management Case history as part of the data conversion?

**Response No. 19:** Yes, RMS & History

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**Question No. 20:** Would Grant County like an additional optional quote for Jail Management Solution as an add-on feature?

**Response No. 20:** Not at this time.

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**Question No. 21:** Would Grant County allow a 2-week extension to the proposal response deadline?

**Response No. 21:** No.

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**Question No. 22:** Is Grant County wanting RMS licensing and cost included in this CAD RFP response? Page 10, Section 2 item 1 is not clear whether the RMS/JMS should be included.

**Response No. 22:**     RMS – Yes.  
                          JMS – Not at this time.

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**Question No. 23:** Is Grant County able to provide concurrent user counts for their requested CAD and Mobile? RMS and Jail Systems –can the county provide concurrent user counts - Depending on answer to number 2 above

**Response No. 23:** Yes.

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**Question No. 24:** Page 10 Section 2 Background section lists multiple agencies served. Please describe the nature of the GCRDA’s responsibility to the agencies listed.

**Response No. 24:** GCRDA is the 911 dispatch center for all law enforcement, fire and EMS within the jurisdictional boundaries of Grant County.

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**Question No. 25:** Please provide more information on the CAD – to – CAD interfaces requirement under Section 2. Is the county looking for associated cost for specific CAD –to-CAD connection, or just inquiring whether the system can provide this capability at a later time? If specific cost are required, please provide specific details, including agency name and type of CAD being connected.

**Response No. 25:** Grant County Sheriff's Department: 35-37 Mobiles  
Silver City Police Department: 22 Mobiles  
Bayard Police Department: 7 Mobile  
GCRDA: 4 Positions and 4 Desktops

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**Question No. 26:** Should vendors also complete the Vendor Registry form on the County's Solicitations website or is the completed Notice to County of Intent to Propose sufficient?

**Response No. 26:** The Vendor Registry form on the County's website is not required, but encouraged. This site contains all published solicitation documents. However, the required Notice to County of Intent to Propose is sufficient as all returned forms will receive any published items related to the solicitation.

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-End of Addendum-

**Notice to Offerors:** All other items of the RFP Packet remain the same. Acknowledgement of this addendum on Appendix B of the solicitation documents is required.

By: /s/ Randy J. Hernandez,  
Chief Procurement Officer

Date: 10/06/2020