ADDENDUM NO.2

RFP NUMBER:183079
RFP TITLE:Air Pollution Software Solution
DEPARTMENT:Air Pollution Control Bureau
DATE OF ADDENDUM:April 25, 2019
DEADLINE FOR QUESTIONS DATE/TIME:April 10, 2019, 4:00 p.m., e.s.t
RFP DUE DATE/TIME:May 16, 2019, 4:00 p.m., e.s.t
REASON: ANSWERS TO QUESTIONS
(SIGNED):(DATE):
(COMPANY):
As acknowledgement of having received this information, you must sign one (1) copy of this page and return it with your proposal.

Retain a copy for your file.

ADDENDUM NO. 2

RFP NUMBER: __183079__

RFP TITLE: <u>Air Pollution Software Solution</u>
DEPARTMENT: Air Pollution Control Bureau

ANSWERS TO QUESTIONS

1. QUESTION: Are you looking for a custom built software solution or commercial-off-the-shelf solution?

ANSWER: Either is potentially acceptable as long as it is not cost prohibitive.

2. QUESTION: Page 5 – Overview. Point "2. Regulatory Reporting" indicates that the system should support "two separate reporting mechanisms - one for the EPA and one for Inspections". Please <u>could APCB clarify the specific reports that must be supported for both "EPA" and "Inspections"?</u>

ANSWER:

Page 5 – Overview. Point 2. "Regulatory Reporting" **should read** that the APCB system should support "**two separate reporting mechanisms** – **one for emissions data and one for compliance data.**"

Report compliance data through the Integrated Compliance Information System for Air (ICIS-AIR).

- Links to hierarchy charts for data reported to ICIS-AIR
 - o epa.gov/enviro/icis-air-model
- ICIS-AIR electronic data transfer information link
 - https://icis.zendesk.com/hc/en-us/sections/201700596-ICIS-Air-EDT

3. QUESTION: Page 5 – Overview. Point "1. Emissions Inventory", regarding "should auto-fill pre-written reports". Could APCB provide examples of the types of pre-written reports that would require auto-fill, and the specific purpose of the reports (i.e., are these emission inventory reports custom tailored to a specific industry/facility type, with pre-filled pollutants, emission factors, etc...)?

ANSWER: A copy of the Emissions Inventory System (EIS) Stage Table Format report is included separately. This is only one of several reports needed from the database. Other examples of report formatting can be referenced in the links listed in the answer section of guestion 2.

- 4. QUESTION: Page 5 Overview. Point "2. Regulatory Reporting" indicates that the system should support "two separate reporting mechanisms one for the EPA and one for Inspections". In regard to the need to support "Inspections" reports, please could APCB expand on the requirements for inspection support? For example do these requirements include the ability to:
- a. Schedule inspections NO
- b. Record details for scheduled and unscheduled inspections YES
- c. Track inspection workflows YES
- d. Track inspection results YES
- e. Generate inspection reports NO
- f. Track violations YES
- g. Track enforcement actions taken in response to violations YES

ANSWER: Please reference the answer to the Question 2. *Page 5 – Overview. Point* "2. *Regulatory Reporting," clarification,* including the links for reporting requirements.

5. QUESTION: Page 5 – Overview. Point "2. Regulatory Reporting" indicates that the system should support "two separate reporting mechanisms - one for the EPA and one

for Inspections". In regard to the need to support "Inspections" reports, does

APCB require a field inspection data collection tool as part of Inspection Report
generation?

ANSWER: NO

- 6. QUESTION: Page 5 Overview. Point "3. Permitting and Billing" indicates that the system should support "local requirements for Permits and for Billing". Please <u>could</u>

 <u>APCB expand on the "requirements for Permits"</u>? For example do these requirements include the ability to:
- a. Receive permit applications electronically NO
- b. Track the permit development workflow YES
- c. Track permit conditions emission limits and narrative NO
- d. Generate permit documents NO

ANSWER: Requirements should include the ability to track the permit development workflow

7. QUESTION: Page 5 – Overview. Point "3. Permitting and Billing" indicates that the system should support "local requirements for Permits and for Billing". Please <u>could</u>

APCB expand on the billing procedures used currently by APCB, including fee schedules, billing cycle and frequency, invoice generation and payment processing?

ANSWER:

Page 5 - Overview Point 3

- Invoices are printed monthly / quarterly / as needed
- Invoice number should have the option of being generated automatically or manually entered
- Information for invoice is auto-filled from company data in the emissions inventory system, including:
 - Company Address
 - Certificate of Operation Number (company ID)

- Type of permit and the corresponding fee (dependent upon the type of permit)
 - Installation
 - Initial
 - Renewal
- Must have ability to manually enter and/or override information
- Payment is due 30 days from the invoice date
- If possible, would like for payments made by ACH / JV / etc.to have notification sent (with Invoice No.) when received for posting. We also accept cash, check, money order and hope to take credit/debit cards beginning this summer.
- 8. QUESTION: Page 7 Technical Requirements. This section indicates that "data needs to be transferred out of the existing Oracle database and made accessible in the new solution". In order to be able to estimate data migration costs, which can be significant, please <u>could APCB provide additional information on the structure and content of the existing Oracle database, for example, a data model or data dictionary</u>.

ANSWER: The Oracle 8i database consists of around 59 tables and is not on the latest version.

9. QUESTION: Page 7 – Technical Requirements. This section indicates that "data needs to be transferred out of the existing Oracle database and made accessible in the new solution". Please <u>could APCB confirm the number of years of emissions</u> <u>inventory and/or compliance report and/or permit data that will be required to be migrated to the new system?</u>

ANSWER: 18 years

10. QUESTION: Page 10 – Policy – "Data" bullet point. This point indicates that "Legacy data from existing, Accela-Automation system must be migrated into new PS

system. All fields pertaining to trade licenses, permits and inspections must be mapped and copied over to the new PS." Please <u>can APCB provide a listing of all of the</u> <u>database fields from the existing Accela system related to "licenses, permits and inspections" that must be supported by the new system?</u>

ANSWER: This question references a *general policy guidelines* insert listed in the Request for Proposal that was erroneously carried over from a previous version of the template document and does not pertain to the database that APCB is requesting. Please overlook this oversight in our document preparation.

11. QUESTION: Page 10 – Policy – "Data" bullet point. **Does APCB intend for the** new system to fully replace the existing Accela Automation system?

ANSWER: This question references a *general policy guidelines* insert listed in the Request for Proposal that does not actually pertain to the database that we are requesting.

12. QUESTION: Page 11 – Policy – "Address validation" bullet point. This point indicates "Address data should come from Hamilton County GIS". Please <u>can APCB</u> <u>provide information on the County GIS spatial services that will be used</u>?

ANSWER: Please visit hamiltontn.gov (Maps / GIS Data) to view the GIS system in current use...ESRI ArcGIS.

13. QUESTION: Page 9 - Software: Standard Requirements. Please can APCB clarify whether a response is required in the vendor proposal to each item listed in this section?

ANSWER: No, the vendor does not have to respond to each item but can make a blanket statement that it can or cannot meet these specifications. These are the City of Chattanooga general specifications for any software.

14.QUESTION: Page 13 - Cloud/Hosted Solutions: Standards. Please can APCB clarify whether a response is required in the vendor proposal to each item listed in this section?

ANSWER: No, the vendor does not have to respond to each item but can make a blanket statement that it can or cannot meet these specifications. These are the City of Chattanooga general specifications for any Cloud/Hosted Solution.

15. QUESTION: Page 14 – Data Security. The second bullet point refers to the need for the "Provider to provide an audit (SAS70/Type II audits)." In 2011, SSAE No. 16 replaced SAS 70 as the authoritative guidance for service audits. At the same time, the System and Organization Controls (SOC) reporting framework was established to allow different types of audit based on the needs of the organization, including Types 1 through 3. Since obtaining such audits will a significant expense for prospective vendors, please can APCB clarify the specific audit requirements that will be required of the vendor prior to establishing a contract?

ANSWER: The latest audit type will suffice. SSAE 18 is the latest service audit.

"Point" Emissions Inventory System (EIS) Bridge Tool -- "Staging Table" Format -- Emissions Tab

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"Point" Emissions Inventory System (EIS) Bridge Tool -- "Staging Table" Format -- Emissions Tab

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