

Tom Green County



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San Angelo, Texas 76903
325-659-6500/Fax 325-659-5441

RFP 24-006

County Attorney's Office Case Management Software

2/6/2024

ADDENDUM NO 1:

Notice to Vendors: Clarification Request

1. Regarding page 5, Scope of Services, item 7 Billing Services: Is this section meant to reflect the offeror's flexibility in billing Tom Green County for services, etc. or is this in reference to the solution's ability to provide billing services to the County's business partners?

TGC Response: This is meant to reflect the offeror's flexibility in billing Tom Green County for services.

2. Page 7, item 6c mentions different offices. How many offices are considered in scope for this solution?

TGC Response: There is only one location, please disregard Page 7, item 6(c).

3. Page 7, Section 9, Additional features, item b mentions integration with Axon's evidence.com. Does the County prefer an API-based integration, or a simple integration where the Axon Evidence.com site is presented within our solution in an iFrame, and the Tom Green County user logs in manually?

TGC Response: We would have to see a demo to assess functionality before deciding.

4. Page 7, Section 9, Additional features, item e mentions integration with the Tom Green County Jail for records.

- a. What system does the Jail use? **Tyler Odyssey (Enterprise Justice)**
- b. Is there a published, documented API for this solution? **Data Export Module**
- c. Is this real-time or batch? **Batch**
- d. Bi-directional or one-way? **One-way**

TGC Response: Indicated in red above.

5. Will the County consider electronic submission via email, rather than paper submission??

TGC Response: Tom Green County currently does not have the ability to accept electronic proposals, all submissions must be in hard copy form, delivered to the TGC Auditor's Office.

6. The HTML links provided in Sections 44 and 45 on page 19 of the solicitation are throwing ""404 not found" messages and render no content. Please advise.

TGC Response: For Section 44 – Conflict of Interest Questionnaire, please use the following link:

<https://www.ethics.state.tx.us/forms/conflict/>

For Section 45 – HB 1295, please use the following link:

<https://www.ethics.state.tx.us/filinginfo/1295/>

Please include this signed addendum with your response.

Sincerely,



Dustin Klein
Procurement Supervisor

Company

Date

Signature

Please Print Name and Title