

## **Bid #4950 Digital Telephone System Questions & Answers**

1. Will the system be digital or analog?  
Answer: Digital.
2. Will the headsets be IP based?  
Answer: No.
3. Are existing wires category 3, 5 or 6?  
Answer: 3.
4. Is Attendant Counsel digital or PC based?  
Answer: Digital.
5. Are there any special requirements for conference phones?  
Answer: No.
6. Is a VOIP system a consideration?  
Answer: No.
7. Is trunking PRI or Analog?  
Answer: PRI.
8. Is there an external paging system through the ceiling?  
Answer: No, it is through the phone system.
9. Is there a specific length of time required for battery back-up?  
Answer: At least an hour.
10. Are any announcements pre-recorded?  
Answer: Yes, the recordings are completed by BOE.
11. Is the system to have any remote connectivity, such as through a smart phone app?  
Answer: No.
12. Will voicemail be virtual?  
Answer: No.
13. Do you have a music on hold host?  
Answer: No.
14. Will the phone system be on a computer network for administration of the system?  
Answer: Typically, no.
15. Does BOE want a service contract?  
Answer: Not at this time. Bid replies are to include warranty information.
16. What will the installation hours be?  
Answer: BOE will work with the vendor on the schedule.

## **Bid #4950 Digital Telephone System Amendment**

The awarded vendor will be required to provide BOE employees with three hours of on-site training.