RFP 18-033 VOIP

Questions and Answers

How many trunks (telco lines) at each location? Or do all trunks come into courthouse? How many?
There is one PRI at the Courthouse, 205 West Church Street, Fort Valley, Georgia 31030 and one PRI at the Commissioners Office\NOC 213 Persons Street, Fort Valley, Georgia 31030
We prefer to move to SIP trunking. You will manage the conversion from PRI to SIP Trunking.

Are there any fax lines that will run through new VoIP system or are these dedicated lines?
Currently there are two Cisco Call Manager Express systems. One each at the locations listed above. There are three fax lines at the NOC location, and 7 fax lines at the Courthouse. We are planning to move the fax lines out of the VOIP system, to POTS lines. We are open to other solutions.

Does Peach County require true server redundancy at main location or failover survivability? Or both?
We consider the NOC to be the main location. Failover survivability will suffice.

What type of internet and bandwidth is available at all location?
The Courthouse and the NOC have fiber internet service provided by Fort Valley Utility Commission. Courthouse Speed is 20 Mbps up and down. NOC speed is 50 mbps up and down. The Public Works building, Courthouse, and Fire\EMS HQ are connected to the NOC with fiber.