



Accelerate Progress for Students

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DATE: 11/17/2022

RFP NUMBER: 23-047 NMM

RFP TITLE: Telecommunications VoIP System

ADDENDUM NUMBER: 1

See Question and Answers

Question: For the City Center – Does APS want to upgrade with new physical servers or would they prefer that we design/quote an Avaya Solutions Platform (ASP) Dell solution for CM, SM, AADS, AVP and IX Messaging?

Response: Avaya Solutions Platform (ASP) Dell solution for CM, SM, AADS, AVP and IX Messaging

Question: Can APS provide detail on what DSP cards are in each remote gateway?

Response: Most of our G450 gateways primarily have one DSP type MP80, some have one DSP type MP160, City Center site, and Colo site G450s have two MP160 in each gateway.

Question: Pricing: Labor Rates Questions:

- a. The labor categories that are included in the **Pricing: Labor Rates** section are not inclusive of all possible resources that could be required for this upgrade. Can additional labor resource/categories be added?

Yes

- b. For the discount off list section of the **Pricing: Labor Rates** section, the manufacturer provides different discounts for different categories of hardware and software. Can additional hardware/software categories be added so that there is a comprehensive list in the response?

Yes – up to the offeror

- c. There is no place on the **Pricing: Labor Rates** section to include pricing for the required maintenance and managed services that was included in the General Requirements section. Where would like us to provide this pricing?

Yes in the general.

- d. There is no place on the **Pricing: Labor Rates** section to include pricing for the optional e911 and Call Accounting solutions. Where would like us to provide this pricing?

Include these pricing options within the option they are for.



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- e. Do you want the response to include a complete proposal (response to RFP, design, scope of work, sample project timeline, etc.) which should include at minimum the total costs for hardware, software, installation, maintenance/managed services, as well as the options pricing for e911 and Call Accounting, per the requirements that were included in the RFP? **Yes a complete proposal for all in the RFP with complete costs**
If a complete proposal is desired, will the 60 page minimum response size be updated? **Yes, the updated minimum response size is changed to 85 pages.**

Question: For the reference requirement, there are not enough enterprise Avaya customer in the State of NM, which will limit the ability to provide a reference of the 5000+ port size in the State of NM. Will it be acceptable to reference smaller enterprise CM deployments in NM and additionally provide references for states outside of New Mexico (examples: Colorado, Texas)?

Response: **Yes, provide most similar as possible.**

ACKNOWLEDGE ADDENDUM WITH SUBMITTED PROPOSAL:

Addenda not signed and returned may consider the RFP non-responsive and may be rejected.

COMPANY/FIRM NAME

SIGNATURE

DATE



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