

## **23-62 VOiP Scope of Work/Requirements**

### **Standard Features**

Unlimited Local and Long Distance  
911 Service  
Voicemail and Visual Voicemail  
Message Waiting Indicator  
Forward to Email  
Local Number Portability  
Caller-ID  
Call Waiting  
Call Transfer  
Call Park and Call Pick-Up  
Call Forward to Voicemail  
Call Hold  
Call Forwarding  
Redial  
3-Way Conference  
Speed Dial  
Online Interface  
Messaging/Music on Hold  
Last Call Return  
Hunt/Rollover Groups  
Auto Attendant  
Local Call Recording  
Pinpoint 911

### **Enhanced Features**

Call Forking  
Smart Call Forwarding  
Mobile App

### **Lines/Service**

270 phones (extensions)  
33 direct dial phone numbers (478-\*\*\*-\*\*\*\*\*)  
1 site/line with auto attendant  
8 sites/lines with the ability to tie in with our intercom system  
70 lines with enhanced features  
200 lines with standard features

### **Hardware**

30 devices to enable use of faxes/intercom systems  
30 phones comparable to the Polycom VVX 350  
203 phones comparable to the Polycom VVX 311  
2 phones comparable to the Yealink W60B