



RFP 2312 Communications and Security Camera Repair Services

ADDENDUM 1 February 14th, 2023

This addendum is to post the following updates:

1. The following question is in reference to the language on p. 7 describing that the vendor can offer proposals for “any, each or all of the categories and services listed”, in relation to Proposer Information (p. 8).
 - a. If a bidder is not a Vertical certified dealer, but they are Axis certified, are they able to respond to the portions of the solicitation that do not pertain to Vertical services?
 - i. Answer, Yes are able to respond to the not Vertical services portions of the bid.
2. (Ref. P. 6) Due to the possibility of contract renewal, will the awarded vendors have the option to renegotiate or increase their labor rates year over year as labor escalation occurs?
 - i. Answer, yearly increases in labor rate will be granted following the annual CPI rate.
3. Will there be an emphasis of evaluation or point assessment based on having a local office or team within a certain mile range of Spartanburg District 2? (50, 100 mi., etc.)
 - i. There is no emphasis or points assessment based on having a local office or team within a certain mile range. Question 2 in the Proposer Information will be a part of the total evaluation committee’s score for the 10 total questions.
4. When a service request is initiated, is there a required window of time that the awarded vendor must respond by?
 - a. Is there a required window of time that the awarded vendor must be on site?
 - i. There was no response time required in the bid. This has been updated to reflect a response time of a maximum of 10 days after the order for services is placed.