



CITY OF KINGMAN

**MERCHANT CARD
PROCESSING SERVICES FOR
PERMITTING AND LICENSING**

FIN22-003

RESPONSES TO PROPOSER QUESTIONS

Responses Dated: September 19, 2022

Question 1. We have not had any luck getting CentralSquare to provide us an API. Do you have a contact I can reach out to?

Answer. In contacting CentralSquare for this information, it was shared that they are not supporting any new integrations.

Question 2. Is CentralSquare willing to interface with any merchant processor or just the ones with whom they already have integration?

Answer. In contacting CentralSquare for this information, it was shared that they are not supporting any new integrations.

Question 3. Which banking institution is handling the deposits?

Answer. Chase Bank will be handling the deposits.

Question 4. If questions are fielded until 9/21, it makes it difficult to respond by 9/29. Would it be possible to extend the deadline?

Answer. Unfortunately, it is not possible to extend the deadline. To allow sufficient time for proposers to incorporate answers into their proposal as well as ensure the package is received by the date and time specified in the RFP, 9/21 is latest date that questions can be fielded.