

Martin County School District Summary of EAP Services Contract Year 2018-2019

Call Center

Toll-free 24/7 telephone access to licensed EAP professionals.

Short-term Counseling :Up to five face-to-face sessions per incident for employees and dependents to age 26

Legal and Financial Services

Referral for face-to-face or phone consultation for legal and financial issues, plus discounted rates off attorney’s hourly fees.

Family Resource Services

Resources online including information, calculators, downloadable forms and national provider directories for child care and elder care.

www.ndbh.com

EAP website offering behavioral health and work/life information; Monthly Webinars for employees/family Members.

Online Will Preparation; Coming soon, Online Financial Planning

Employees and dependents can complete a will at no cost; Access Financial planning

Manager/Supervisor/HR Telephone Consultation

Unlimited telephone access to an EAP professional about employee situations.

Formal Management Referrals

Structured process to resolve employee performance issues.

DOT/SAP: Management referrals for employees covered by Department of Transportation regulations.

Training: Twenty hours of on-site counseling per year. Free Monthly Webinars available :on line. Onsite intervention within 24 to 48 hours, using training hours or discounted fees.

Account Management: A dedicated Account Manager as liaison to provide consultation and program evaluation.

Reports: Quarterly utilization Reports

Now Active in 2018: Phone App that all members can access all EAP services from their phone

Pricing	Per Employee Per Month
Current Covered Employees - 2378	Pricing—\$1.60