

FAQ

Q. Do these printers have toner?

A. The good condition printers have a toner cartridge included; the toner may be low or empty. The good condition printers were removed from the classrooms at the end of the school year as a district-wide initiative to centralize printing.

Q. Will payment need to be made first in order to pick-up the equipment?

A. Yes, payments must be completed and verified prior to the pickup date.

Q. How would the school like to receive the payment? Wire Transfer, Cashiers check, etc?

A. ACH deposit or cashier's check are both acceptable forms of payment.

Q. Will a deposit need to be submitted with the bid?

A. No. You will not need to submit a deposit. Payment made prior to pickup.

Q. Will a Certificate of Insurance or R2 Certification need to be submitted with the bid?

A. Yes, certificates must be submitted with bids.

Q. Does the company have to have R2/ISO14001/E-Stewards certification to participate?

A. Yes, we are requiring a certification.

Q. It is understood that the school will have all assets on pallets ready for safe transport. What is the total pallet count of all the assets that must be removed?

A. It is the purchaser's responsibility to ensure the equipment is ready for safe transport. We have 21 shrink wrapped pallets at two locations.

Q. Is there any restrictions on the size of truck at the loading dock where the palletized assets are to be removed?

A. We can accommodate box trucks and regular cabs with up to 53' trailers at both locations. A sleeper cab w/ a 53' would be tight, but a skillful operator could dock it.

Q. Do your loading dock facilities have access to any pallet jack tools or a fork lift the vendor can utilize in the removal process?

A. We have manual pallet jacks available.

Q. Is the removal date time window (8am -2pm) expressed as your local or CDT time zone?

A. 8:00 AM to 2:00 PM CDT time.