# VALENCIA COUNTY

## **PRODUCTION AND MAILING OF TAX BILLS &**

## **IFB #VCB-FY18-001**

# Amendment #1 & Questions and Answers #1

## July 24, 2017

### **Preface/Disclaimer:**

We have strived to capture and answer all questions received to date. However it is possible we missed some. If you find that a question you asked is not included below, or is not phrased such that you receive an answer that fits your intended question, it is your responsibility to contact us as soon as possible so we may note and answer that question(s) in a subsequent release of answers.

# **Questions and Answers #1**

1. Would Valencia County consider dropping the requirement for an in-state vendor?

[ANSWER: Yes, the IFB is amended to delete the mandatory requirement as seen in Section IV. B. 8 and open the opportunity to out of state vendors to bid on this procurement.]

2. How is the vendor supposed to handle "house holding" of tax bills, bi-fold or flat envelope?

[ANSWER: Vendor shall handle these mailing in the most reasonable cost effective manner. Also see Appendix B, Attachment 2, Scope of Work. 1.3.6. Please note that the VC Treasurer's Staff pulls the majority of one owner multiple properties and processes them inhouse. The awarded vendor may need to handle a few but the amount will be relatively low. The quantity will be under twenty (20) per owner.]

3. What size of coupon is required for the bank to process?

[ANSWER: This information should be based on an industry standard. VC's contract for lockbox services will be expiring very soon and a new IFB released. Specific bank preferences should not be a factor.]

4. How many colors will be needed on the delinquent notice and on the delinquent insert?

[Answer: There will be two colors on each.]

5. Can you provide a sample of last year's tax bill?

[Answer: A sample is provided below although it is not currently the approved format for the next tax bill cycle. That will be developed and finalized between the VC Treasurer and the awarded vendor.]

6. Can you provide a sample of last year's tax bill insert?

[Answer: See answer to number 5.]

7. Can you provide a sample of last year's delinquent notices?

[Answer: See answer to number 5.]

8. Can you provide a sample of the delinquent notice insert?

[Answer: See answer to number 5.]

9. Will there be a graph on the tax bill and will it need to be multicolored?

[Answer: It is anticipated that there will be a pie graph on the tax bill. If the use of color is more expensive on the pie graph it is acceptable to use a grey scale.]

10. Will there be prepaid postage on return envelopes?

[Answer: No]

# Sample of Last year's tax bill (two sided) <u>Front</u>

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# Sample of Last year's tax bill (two sided) Back

Seen Below

NOTICE: THIS BILL IS THE ONLY NOTICE YOU WILL RECEIVE FOR PAYMENT OF BOTH INSTALLMENTS OF THE TAX. TAXPAYER'S REMEDIES AND REMEDIES AVAILABLE TO THE TAXING AUTHORITIES FOR NON-PAYMENT OF AMOUNTS. DUE ARE FOUND BELOW. IF AMOUNT IS LESS THAN \$10.00, YOU MUST PAY IN FULL.

PROPERTY TAKES ARE PAYABLE TO THE COUNTY TREASURER IN NOT MORE THAN TWO (2) EQUAL INSTALLMENTS.

\* THE FIRST HALF PAYMENT IS DUE NOVEMBER 10, 2015 AND IS DELINQUENT AFTER DECEMBER 10, 2015. + THE SECOND HALF PAYMENT IS DUE APRIL 10, 2016 AND IS DELINQUENT AFTER MAY 10, 2016.

These statutory due dates are applicable for this tax period,

unless modified or extended by Property Tax Division of New Nexico Texation and Revenue Department.

### THESE DATES ARE APPLICABLE FOR THE 2015 TAXES.

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ATTENTION MOBILE HOME OWNERS ACCORDING TO THE VALINCIA COUNTY RESOLUTION NO. 98-39, THERE WILL BE A 252-09 FEE ON ANY MOBILE HOME THAT HAS DELINGUENT TAXES DUE.

YOUR REQUEST FOR AN ADDRESS CHANGE WILL BE FORWARDED TO THE VALENCIA COUNTY ASSESSOR FOR CORRECTION AFTER YOUR TAX PAYMENT MVS BEEN PROCESSED OUR TAX BALLS ARE PAREMARED ACCORDING TO THORN AREDIND. PLASE VEHI'Y WITH THE COUNTY ASSESSOR THAT YOUR ADDRESS THAS EVEN CONFERCTED. CHANGES WILL FIRST APPEAR ON YOUR 2016 TAX RECORDS.

	CORRECT NAME AND MAILING ADDRESS		
NAME			
ADDRESS			_
CITY	STATE	ZIP CODE	_

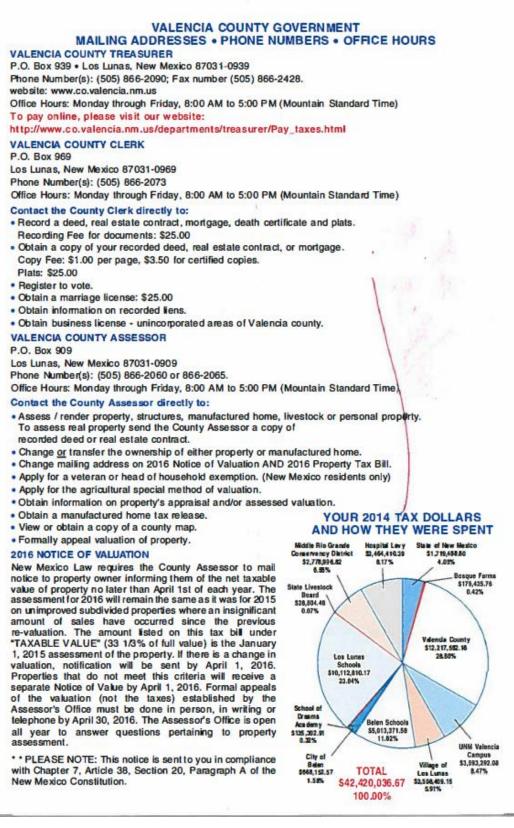
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ADDRESS	5		
CITY	STATE	ZIP CODE	

## Sample last year's tax bill insert (Front)



## Sample last year's tax bill insert (back)

### PLEASE READ BOTH SIDES OF THIS NOTICE BEFORE MAKING YOUR TAX PAYMENT

Dear Valencia County Property Owner,

This bill is one of approximately 203,000 tax bills mailed by the Valencia County Treasurer. It is the ONLY NOTICE you will receive for payment of both installments of your 2015 property tax.

Enclosed is your 2015 Property Tax Bill. You will find on your tax bill a complete description of the property, the assessed value, and tax amount due.

If you own multiple properties and each of your tax bills has not been received by November 30, please contact this office.

FAILURE TO RECEIVE A TAX BILL WILL NOT RELIEVE THE TAXPAYER FROM THE RESPON-SIBILITY TO MAKE PAYMENTS BY THE DELINQUENT DATES (Statute 7-38-36B NMSA 1978).

Did you know that the tax dollars that you pay each year are distributed to the agencies listed in the graph on the reverse side of this notice? The Valencia County Treasurer's Office collects property taxes, invests the monies and then distributes the taxes to the State, County, municipalities, and other taxing agencies within the boundaries of Valencia County. The County Treasurer's Office DOES NOT determine the assessed valuation, the tax rate, or the amount of taxes due.

ANY INFORMATION REQUESTS AS TO PROCEDURES, TRANSFER OF PROPERTY OWNER-SHIP, ADDRESS CHANGES, OR ASSESSED VALUATION OF PROPERTY SHOULD BE DIRECTED TO THE VALENCIA COUNTY ASSESSOR AT P.O. BOX 909, LOS LUNAS, NEW MEXICO 87031-0909. If there has been an ownership change, please forward this bill to the NEW OWNER.

If you have had an address change please complete the information on the <u>reverse</u> side of the appropriate payment stub. Your request for an address change will be forwarded to the Valencia County Assessor for correction <u>AFTER</u> your tax payment has been processed. OUR TAX BILLS ARE PREPARED ACCORDING TO THEIR TAX RECORDS. Please verify with the COUNTY ASSESSOR that your address has been corrected. Changes will first appear on your 2016 Property Tax Bill.

PROPERTY TAXES ARE YOUR RESPONSIBILITY. If your property is mortgaged, please forward this tax bill to your mortgage company for payment. Contact your Mortgage/Escrow to confirm payment.

Make your check payable to the Valencia County Treasurer. Please write your Account Number and Parcel ID Number on your check drawn on a bank that is a member of the Federal Reserve System. Returned checks plus a \$31.74 collection fee may be debited from your account electronically or by way of paper draft, by this merchant or this merchant's representative. FISERV at 1-800-666-5222. (County resolution 2001-32) DO NOT SEND CASH. Detach the appropriate payment stub and enclose it with your remittance in the envelope provided. <u>PLEASE BE SURE TO SIGN YOUR CHECK.</u>

The post marked date on your payment envelope determines the timeliness of your property tax payment. NOT the date of your check. Any 2015 first half or full year property tax payments post marked <u>after</u> the December 10, 2015 delinquency date will be charged interest and penalty. (See options available to taxing authorities on the back panel of your tax bill.) Any second half 2015 property tax payments post marked <u>after</u> the second half delinquency date of May 10, 2016 will also be charged interest and penalty.

Your cancelled check is your receipt. If you require an additional receipt, please send a self addressed stamped envelope.

My staff and I are available to answer questions relating to your taxes. Please contact this office if we may be of assistance. Our office is open 8:00 to 5:00 Mountain Standard Time, Monday through Friday, or telephone us at (505) 866-2090; Fax number (505) 866-2428.

Sincerely,

Dorothy L. Lovato Valencia County Treasurer

## Sample of Last year's delinquent notice (one sided)

## NOTICE OF DELINQUENT TAXES

## Deseri Sichler Valencia County Treasurer

P.O. Box 939 Los Lunas, New Mexico 87031-0939 www.co.valencia.nm.us

You may now pay your taxes by phone or online

(505) 866-2090 https://pay.paygov.us/ValenciaCounty

a convenience fee will be charged



NC-26 IRV:002 AC: R017085 LAMERAND SYLVIA AKA BLOCKER PO BOX 5345 PLANT CITY, FL 33563

### INTEREST

Pursuant to 7-38-49 NMSA 1978, if property taxes are not paid for any reason within thirty (30) days after the date they are due, interest on the unpaid taxes shall accrue from the thirtieth day after they are due until the date they are paid. Interest shall accrue at the rate of one percent (1%) a month or any fraction of a month.

### PENALTY

Pursuant to 7-38-50 NMSA 1978, if property taxes become delinquent, a penalty of one percent (1%) of the delinquent taxes for each month or any portion of a month they remain unpaid shall be imposed, but the total penalty shall not exceed five percent (5%) of the delinquent taxes, except that, when the penalty determined under the foregoing provisions is less than five dollars (\$5.00), the penalty shall be five dollars (\$5.00). A county may suspend for a particular tax year application of the minimum penalty requirements by resolution of its county commissioners adopted not later than September 1 of that tax year.

### STATE COST

A state processing cost of \$125.00 will be added by the County Treasurer to delinquent taxes, penalties and interest which are collected on properties that appear on the tax delinquency list submitted to the State.

### PERSONAL PROPERTY

Pursuant to 7-38-53 NMSA 1978, if property taxes due on personal property are not paid, the personal property may be seized and sold for taxes under authority of a demand warrant. Pursuant to 7-38-52 NMSA 1978, a copy of the delinquency notice of unpaid taxes on a manufactured home was sent to the Motor Vehicle Division of the Taxation and Revenue Department. Upon receipt and filing of the notice by the Motor Vehicle Division, the unpaid taxes, penalty and interest constitute a security interest in and a lien on the vehicle in accordance with Section 66-3-204.

### COLLECTION TRANSFERRED TO PROPERTY TAX DIVISION

Pursuant to 7-38-61 NMSA 1978, by July 1 of each year, the county treasurer shall prepare a property tax delinquency list of all real property for which taxes have been delinquent for more than two years, and forwarded to the Property Tax Division for collection.

### COLLECTION OF DELINQUENT TAXES ON REAL PROPERTY: SALE OF REAL PROPERTY

Pursuant to 7-38-65 NMSA 1978, the department (division) may collect delinquent taxes on real property by selling the real property on which the taxes have become delinquent. The sale of real property for delinquent taxes shall be in accordance with the provisions of the Property Tax Code (Articles 35 to 38 of Chapter 7 NMSA 1978). Real property may be sold for delinquent taxes at any time after the expiration of three years from the first date shown on the tax delinquency list on which the taxes became delinquent.

### PLEASE RETURN THE COUPON BELOW WITH PAYMENT. YOUR CANCELLED CHECK IS YOUR RECEIPT. • DISREGARD IF PAID IN THE LAST 30 DAYS.

Notice of Delinquent Taxes			PAYMENT CO	PAYMENT COUPON			
You are he	ereby notified	that taxes for	the following d	escribed pr	operty became delinquent on: MAY	1, 2017	
	5033124107113120 ORO Lot: 12 Block: 5	111-3-F					
SUBD: NO DEL	ORD LOT: 12 BROCK: 5	4 Unit: 5			Account Num	nber	
					R01706	7065	
YEAR TAX	INTEREST	TEREST PENALTY	TOTAL	BILLED AMOUNT:	5.00		
2016 2015	5.00 0.23	0.19	0,13	5.32 0.24	LATE FEE:	0.32	
					DELINQUENT ANT:	0.24	
					TOTAL AMOUNT DUE: \$	5.56	
					IF PAID BY: JUL	Y 10, 2017	
State of Sta		n check and m	second		Additional Interest and Penalty will accrue if		
Valencia County Treasurer • (505) 866-2090 P.O. Box 939 • Los Lunas, New Mexico 87031-0939		total amount due is not paid by: JULY 10, 2017					

# Sample of Last year's delinquent notice insert

Front

= OFFICE OF THE VALENCIA COUNTY TREASURER

Once delinquent property taxes are referred to the state for collection, the property may be sold at a tax sale to collect delinquent taxes. 7-38-65 NMSA 1978.

Property taxes help the County to be able to provide much needed services to its residents, such as public schools, county roads, police and fire fighters. Our County depends on these property tax dollars to continue to provide services.

If you are unable to pay your taxes in whole, please contact my office and speak with myself or one of my staff about making regular payments to take care of your delinquency.

Thank you.

Deseri A. Sichler Valencia County Treasurer 505-866-2090

### Back

Pursuant to State Statute NMSA 7-38-61 properties that are 3 years delinquent are referred to the State for collection. That means any property that has taxes due from 2014 or prior is subject to state collection action.

THE STAT

Upon referral to the State, the Treasurer will assess a \$125.00 state cost processing fee. Once the state fee, interest and penalty have been assessed, the treasurer's office does not have authority to remove them. NMSA 7-38-62

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