



# St. Johns River Water Management District

Ann B. Shortelle, Ph.D., Executive Director

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On the internet at [www.sjrwmd.com](http://www.sjrwmd.com).

DATE: June 4, 2019

TO: Interested Firms

FROM: Wendy Cox, Procurement Director  
Office of Financial Services

SUBJECT: Invitation for Bids 34465, Addendum 2  
Oracle Product Technical Support

The District has received additional inquiries regarding the above referenced solicitation. Please refer to the inquiries and corresponding response to each below.

- 1) **Question:** 10 c. on page 28 states, “Contractor shall provide efficient supervision of the Work, using its best skill and attention. Contractor shall keep, on the worksite during its progress, a competent superintendent that is satisfactory to the District.”  
**Are you requiring that there is a full-time superintendent/project manager on site from 8am-5pm for the duration of the project? Or can this superintendent/project manager work remotely and on-site as needed?**

**Answer:** The District is not expecting any contractor or their staff to be on site. This is an error in the Statement of Work, and it has been corrected.

- 2) **Question:** Is the table on page 41 a full and complete list of software versions? Which products are licensed but not under Oracle support contract. For example, Discover Desktop is listed as a product, but it is not supported by Oracle.

**Answer:** The table on page 41 of the solicitation is a complete list of Oracle products, which the District is licensed and currently using. None of these products are under a current Oracle Support contract.

- 3) **Question:** Although, there are no upgrades specified in the IFB, are there any upgrade or migrations plans during the life of the contract? If so, are the upgrades performed in house as part of this contract, or is it part of another contract?

**Answer:** Over the next three years, the District anticipates upgrading WebCenter and Oracle Database. Other products will likely continue to remain at the versions listed. Although District staff is generally able to perform and support software upgrades, the awarded contractor would be expected to provide support and guidance, if needed, as indicated on page 39 of the solicitation.

The time and date for the submittal of responses remains the same: 2:00 p.m., June 20, 2019.

**NOTE:** Please acknowledge receipt of this Addendum in your submittal. If you have any questions regarding this addendum, contact Wendy Cox at (386) 329-4118 or via email at [wcox@sjrwmd.com](mailto:wcox@sjrwmd.com).