

FAQ

Q. Will they have any locks on them (DEP)?

A. No, none of these laptops have any locks. Ipads were removed from DEP. Ipads that are marked as broken may have been locked.

Q. Were they in cases during their time at the school?

A. We did not have cases on any of these laptops. iPads were used in cases and most still have the case on them.

Q. Will payment need to be made first in order to pick-up the equipment?

A. Yes, payments must be completed and verified prior to the pickup date.

Q. How would the school like to receive the payment? Wire Transfer, Cashiers check, etc?

A. ACH deposit or cashier's check are both acceptable forms of payment.

Q. Will a deposit need to be submitted with the bid?

A. No. You will not need to submit a deposit. Payment made prior to pickup.

Q. Will a Certificate of Insurance or R2 Certification need to be submitted with the bid?

A. Yes, certificates must be submitted with bids.

Q. Does the company have to have R2/ISO14001/E-Stewards certification to participate?

A. Yes, we are requiring a certification.

Q. It is understood that the school will have all assets on pallets ready for safe transport. What is the total pallet count of all the assets that must be removed?

A. It is the purchaser's responsibility to ensure the equipment is ready for safe transport. We have 5 shrink wrapped pallets at two locations.

Q. Other than asset tags vendors must remove, are there any permanent etchings/engraving on any of the device cases? If so, can you provide photos of those examples?

A. Most iPads have permanent printing "Property of Lindbergh Schools". There may be a white envelope label on the back or the lid of the some devices. Photos included in Photos.pdf document.

Q. Is there any restrictions on the size of truck at the loading dock where the palletized assets are to be removed?

A. We can accommodate box trucks and regular cabs with up to 53' trailers. A sleeper cab w/ a 53' would be tight, but a skillful operator could dock it.

Q. Does your loading dock facility have access to any pallet jack tools or a fork lift the vendor can utilize in the removal process?

A. We have manual pallet jacks available.

Q. Is the removal date time window (8am -2pm) expressed as your local or CDT time zone?

A. 8:00 AM to 2:00 PM CDT time.

Q. Did the student laptops remain in the classroom environment or were they permitted to be taken home by the students.

A. Student laptops were taken home.

Q. Are they Windows or Chrome based systems?

A. The 11e laptops were Windows devices converted to Neverware, all Chromebooks are Chrome based, and the other laptops are Windows based.